

GSAAdmin

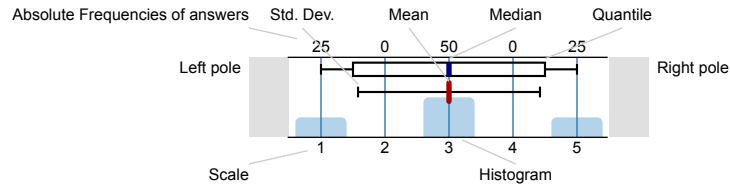
SCC 2014 Student Satisfaction Survey ()
No. of responses = 704



Survey Results

Legend

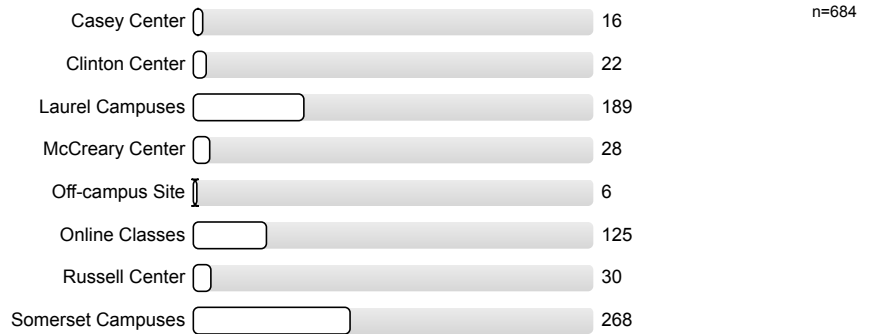
Question text



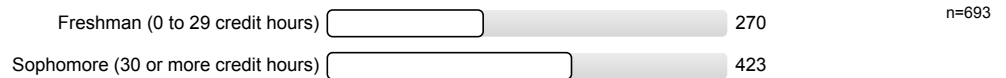
n=No. of responses
av.=Mean
md=Median
dev.=Std. Dev.
ab.=Abstention

1. This survey is your chance to reflect on your SCC experiences and to share both positive experiences and constructive feedback for areas of challenge. Your responses will be reported anonymously. Thank you for your participation.

1.1) Which college location do you attend predominately?



1.2) What is your academic level?



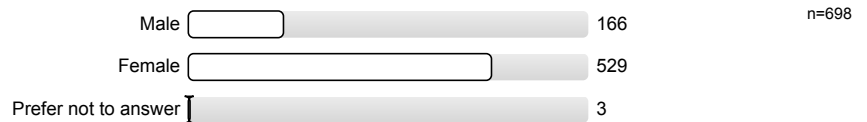
1.3) My enrollment status is:



1.4) What is your age?



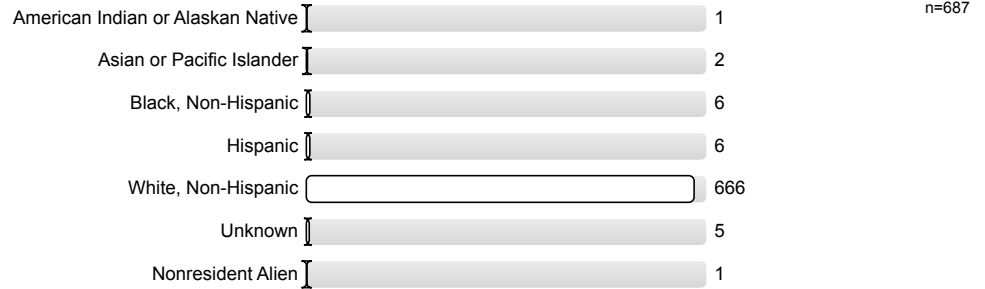
1.5) What is your gender?



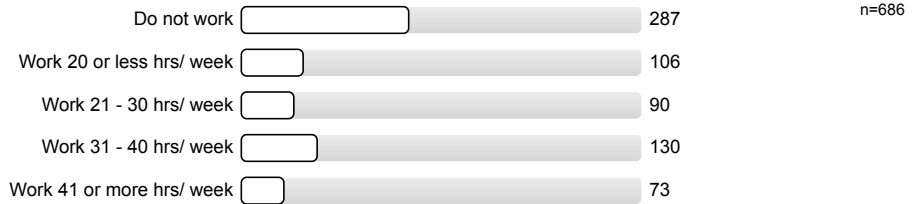
1.6) What is your marital status?



1.7) What is your ethnic group?



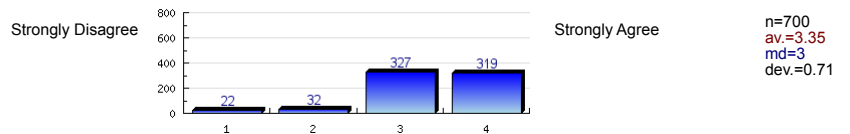
1.8) What is your work status?



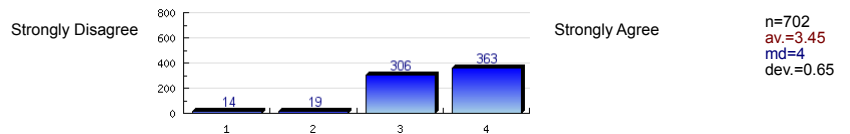
1.9) What is your family size?



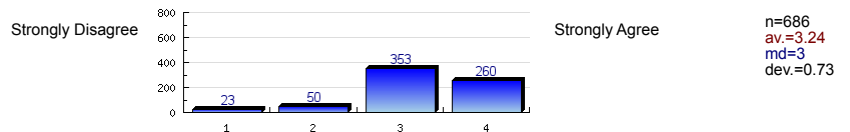
1.10) When I applied for admission to Somerset Community College, the Admissions staff answered my questions and provided all needed information.



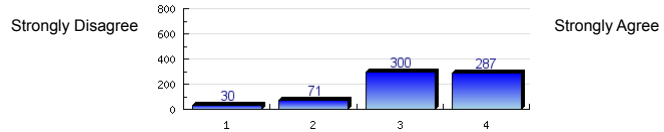
1.11) When visiting the Admissions Office, I am treated with courtesy and respect.



1.12) New Student Orientation provided me with information to set up my educational goals.

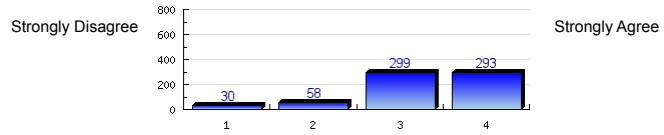


1.14) The Financial Aid Office helps me complete my financial aid forms.



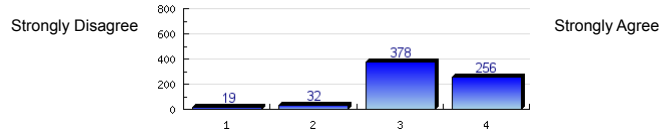
n=688
av.=3.23
md=3
dev.=0.8

1.15) The Financial Aid Office provides adequate information on opportunities for financial assistance.



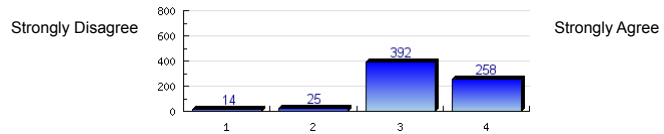
n=680
av.=3.26
md=3
dev.=0.79

1.17) When I need information about my fees or other payments, the Business Office provides the information in a way I can understand.



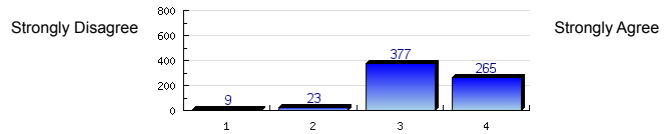
n=685
av.=3.27
md=3
dev.=0.68

1.19) When I have a question concerning my records, every effort is made to provide me with the information I need.



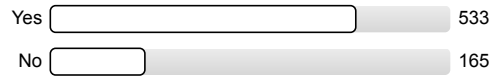
n=689
av.=3.3
md=3
dev.=0.64

1.20) When visiting the Records Office, I am treated with courtesy and respect.



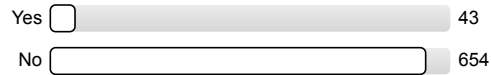
n=674
av.=3.33
md=3
dev.=0.61

1.21) Are you aware of Somerset Community College's Disability Services?



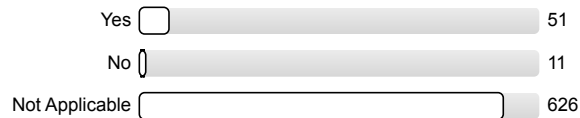
n=698

1.22) Have you had an occasion to use Disability Services?



n=697

1.23) Disability Services were helpful.



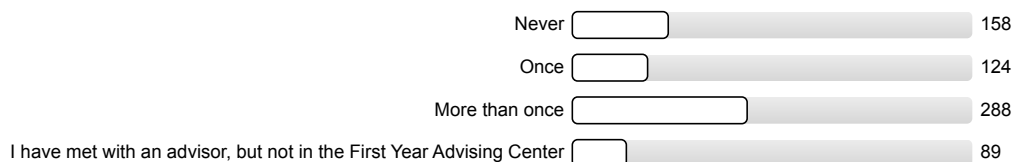
n=688

1.24) I am aware of the First-Year Advising Centers at the Somerset and Laurel Campuses.



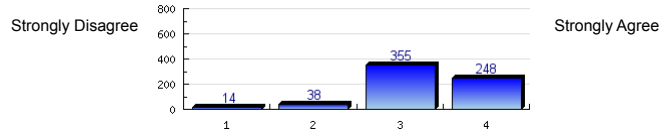
n=687

1.25) I have visited the First-Year Advising Center:



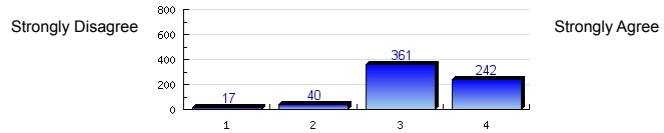
n=659

1.26) The First-Year Advising Center provides services which enable students to make a successful adjustment to college.



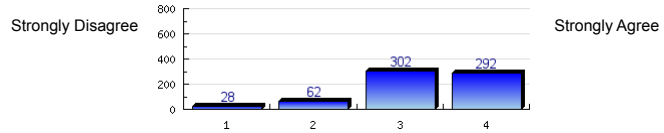
n=655
av.=3.28
md=3
dev.=0.67

1.27) The Center advisors are accessible when needed.



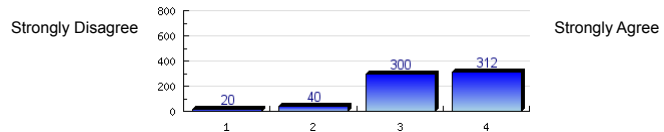
n=660
av.=3.25
md=3
dev.=0.68

1.28) My advisor keeps up with my academic progress and helps me plan for the future.



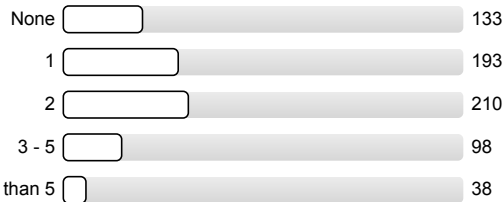
n=684
av.=3.25
md=3
dev.=0.79

1.29) My advisor makes sure I am taking courses I need to complete my program at Somerset Community College.



n=672
av.=3.35
md=3
dev.=0.72

1.30) How many times have you met with your advisor this semester?



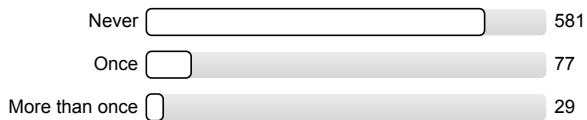
n=672

1.32) I am aware of the Transfer Center Services offered in Somerset and London.



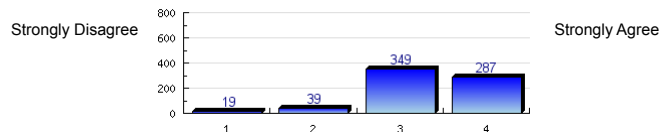
n=692

1.33) I have visited the Transfer Center in Somerset and / or London:



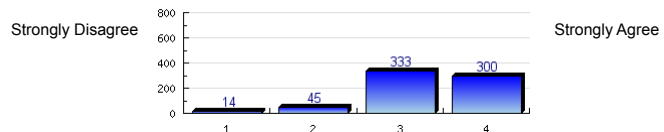
n=687

1.35) When I have a problem with a class, the instructor helps me work out a solution.



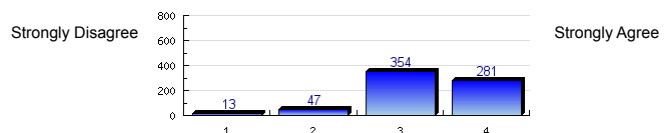
n=694
av.=3.3
md=3
dev.=0.7

1.36) The grades I receive are accurate and fair considering the effort I put into my classes.



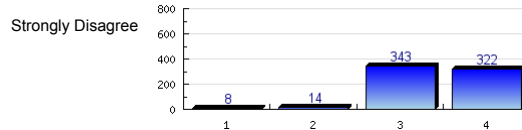
n=692
av.=3.33
md=3
dev.=0.69

1.37) The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.



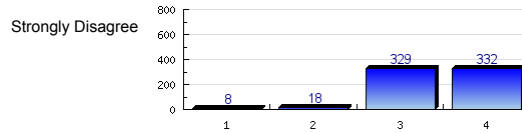
n=695
av.=3.3
md=3
dev.=0.68

1.38) My classes meet on time and for the full class period.



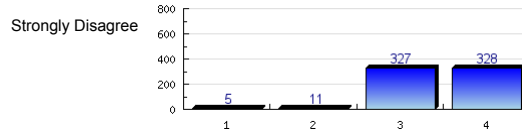
Strongly Agree
n=687
av.=3.43
md=3
dev.=0.6

1.39) My classes adequately cover the course objectives that are stated in the syllabus.



Strongly Agree
n=687
av.=3.43
md=3
dev.=0.61

1.40) My classes have provided knowledge about and experience in critical thinking.



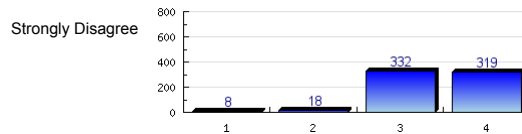
Strongly Agree
n=671
av.=3.46
md=3
dev.=0.57

1.41) Have you taken a distance learning course (ITV, KET, or online) at Somerset Community College?



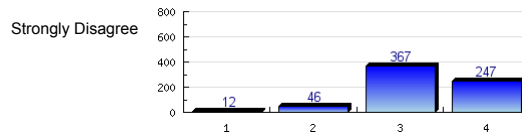
n=646

1.42) If I need to discuss my distance learning class(es) with my instructor, I know how to contact him / her.



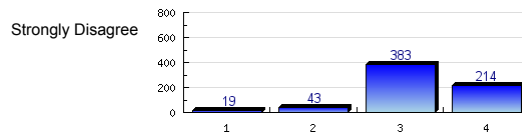
Strongly Agree
n=677
av.=3.42
md=3
dev.=0.61

1.43) The distance learning faculty are dedicated and enthusiastic and present the subject in interesting ways.



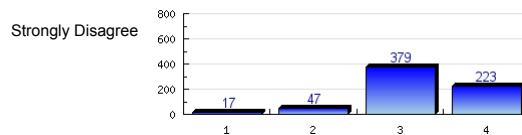
Strongly Agree
n=672
av.=3.26
md=3
dev.=0.66

1.44) The Student Government Association provides the kind of services and activities I feel are needed.



Strongly Agree
n=659
av.=3.2
md=3
dev.=0.68

1.45) There is a wide range of extracurricular activities (plays, art exhibits, club meetings, etc).



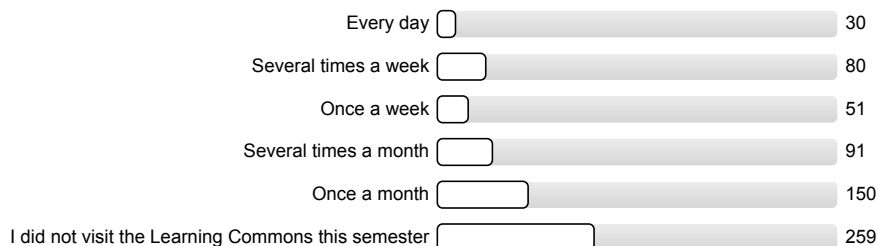
Strongly Agree
n=666
av.=3.21
md=3
dev.=0.68

1.47) Have you visited the Learning Commons (Library) at any campus or center this semester?



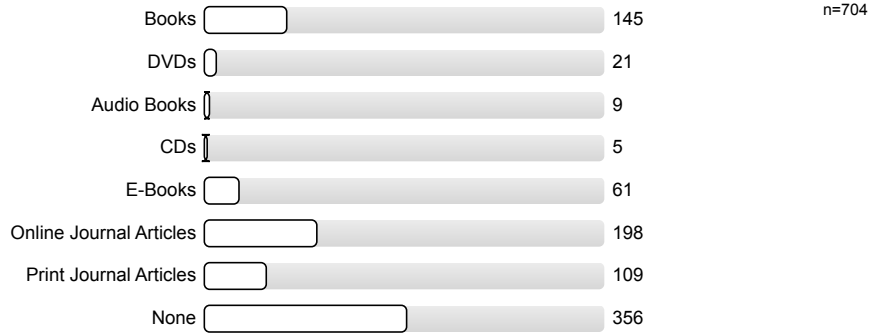
n=687

1.48) How often did you visit the Learning Commons (Library) at any campus or center this semester?

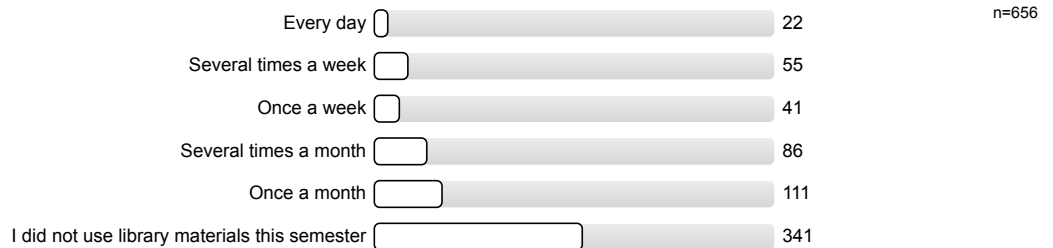


n=661

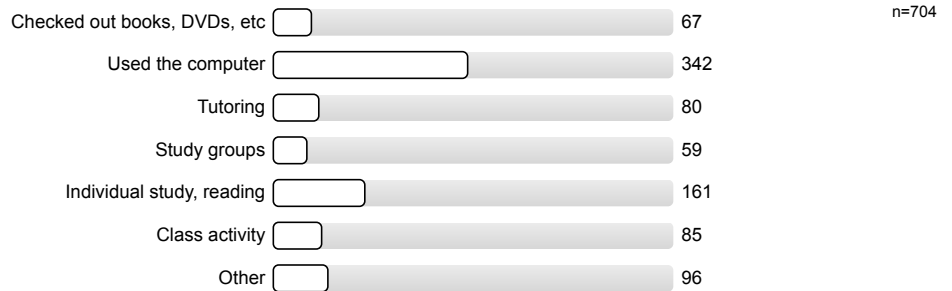
1.49) What Learning Commons (Library) materials have you used this semester?



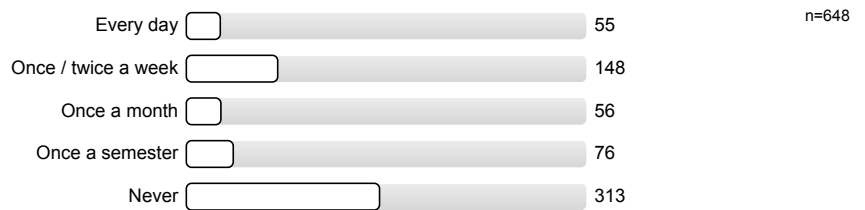
1.50) How often did you use Learning Commons (Library) materials this semester?



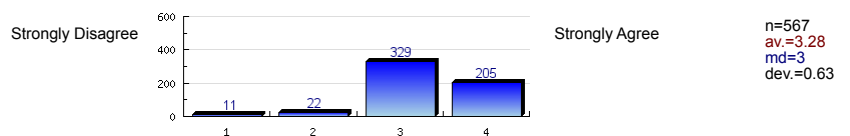
1.51) In which activities did you participate at the Learning Commons (Library) this semester?



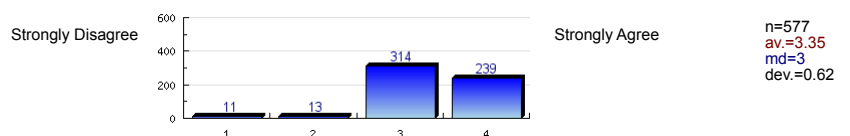
1.57) How much time have you spent in one of the computer labs other than the Learning Commons (Library)?

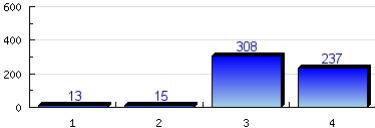
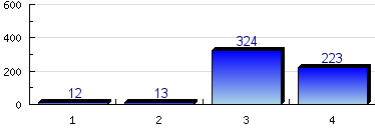
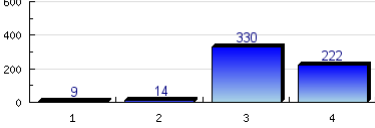
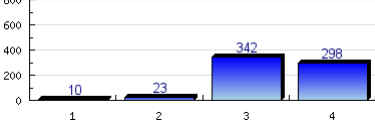
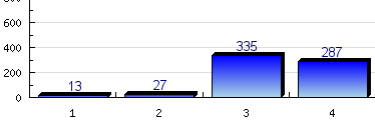
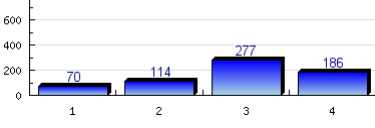
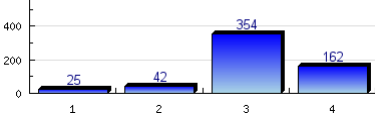
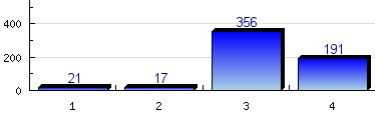
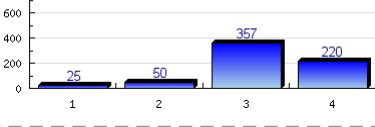
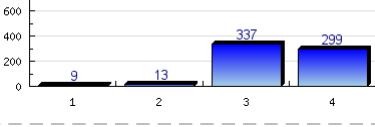
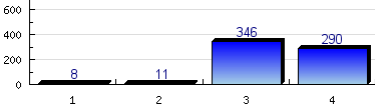


1.58) I find the computer lab assistants to be knowledgeable and helpful.

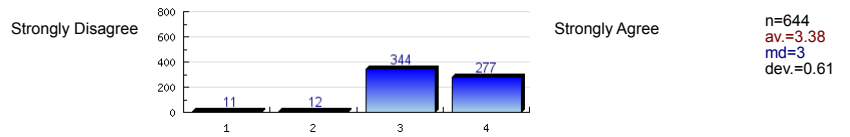


1.59) When I need to use a computer, one is available for my use.

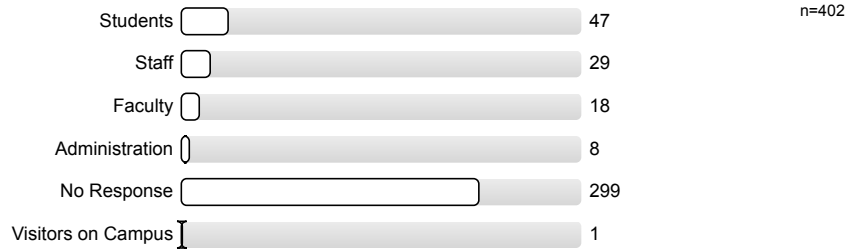


1.60) The computer and technology resources at SCC meet my needs as a student.	Strongly Disagree		Strongly Agree	n=573 av.=3.34 md=3 dev.=0.64
1.61) The access and quality of technology resources in SCC classrooms contribute to positive learning experience for me.	Strongly Disagree		Strongly Agree	n=572 av.=3.33 md=3 dev.=0.63
1.62) The Information Technology support services at SCC meet my needs as a student.	Strongly Disagree		Strongly Agree	n=575 av.=3.33 md=3 dev.=0.6
1.64) The bookstore provides the books and supplies I need for my classes.	Strongly Disagree		Strongly Agree	n=673 av.=3.38 md=3 dev.=0.63
1.65) When visiting the bookstore, I am treated in a courteous and friendly manner.	Strongly Disagree		Strongly Agree	n=662 av.=3.35 md=3 dev.=0.65
1.66) The bookstore buy-back policy is fair and equitable.	Strongly Disagree		Strongly Agree	n=647 av.=2.89 md=3 dev.=0.94
1.68) The cafeteria menus offer enough variety.	Strongly Disagree		Strongly Agree	n=583 av.=3.12 md=3 dev.=0.71
1.69) The atmosphere in the cafeteria is pleasant and friendly.	Strongly Disagree		Strongly Agree	n=585 av.=3.23 md=3 dev.=0.67
1.70) SCC parking facilities are adequate and convenient for my needs.	Strongly Disagree		Strongly Agree	n=652 av.=3.18 md=3 dev.=0.73
1.71) The overall appearance of the college campuses and centers is pleasing.	Strongly Disagree		Strongly Agree	n=658 av.=3.41 md=3 dev.=0.6
1.72) I feel safe at SCC campuses and centers.	Strongly Disagree		Strongly Agree	n=655 av.=3.4 md=3 dev.=0.59

1.73) While enrolled at Somerset Community College I have felt accepted by the campus community.

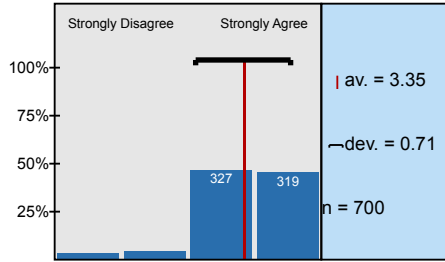


1.75) To which group did the person who primarily made you feel less than accepted belong?

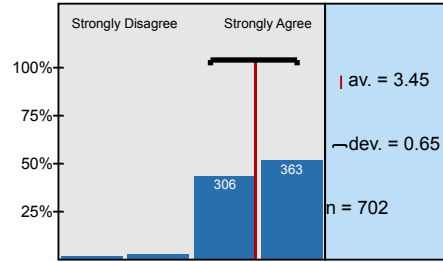


Histogram for scaled questions

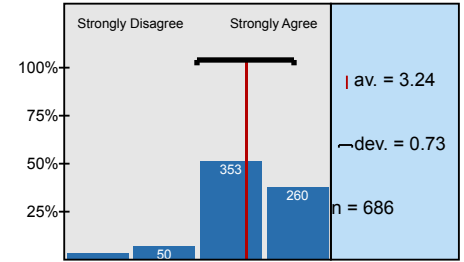
When I applied for admission to Somerset Community College, the Admissions staff answered my questions



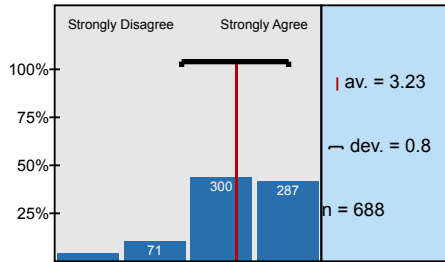
When visiting the Admissions Office, I am treated with courtesy and respect.



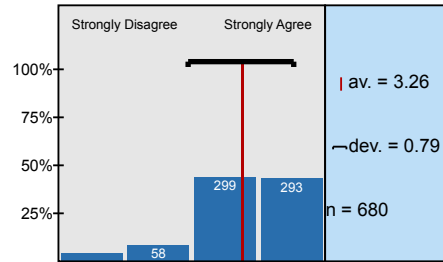
New Student Orientation provided me with information to set up my educational goals.



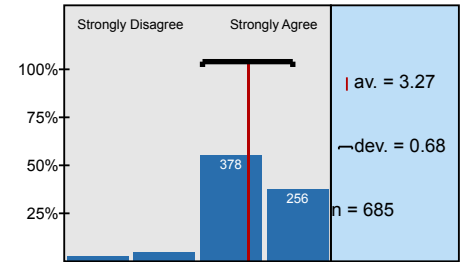
The Financial Aid Office helps me complete my financial aid forms.



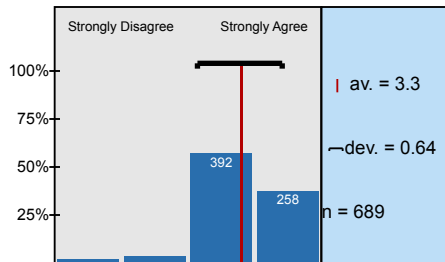
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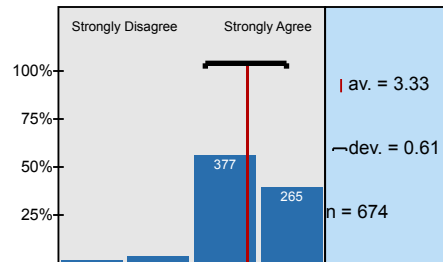
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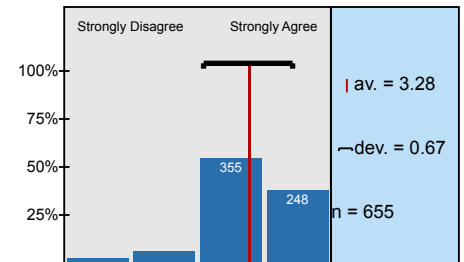
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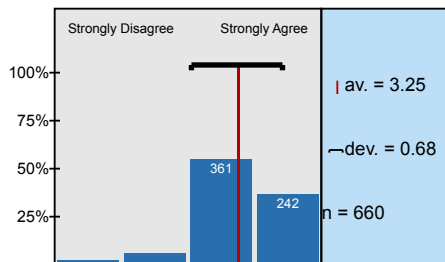
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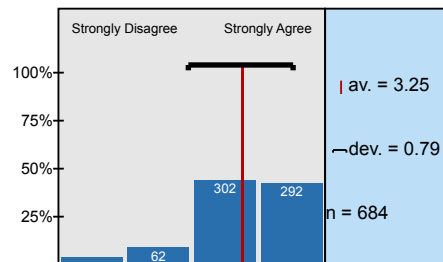
The First-Year Advising Center provides services which enable students to make a successful adjustment to



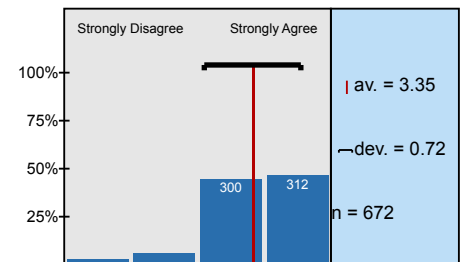
The Center advisors are accessible when needed.



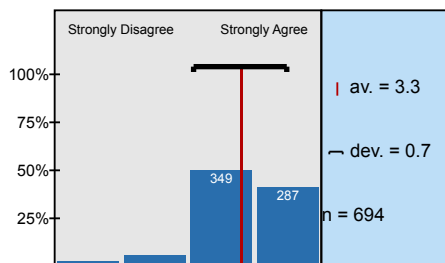
My advisor keeps up with my academic progress and helps me plan for the future.



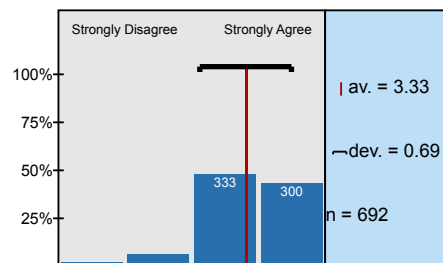
My advisor makes sure I am taking courses I need to complete my program at Somerset Community



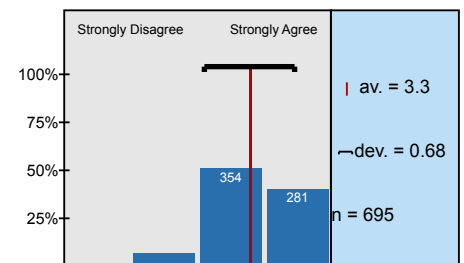
When I have a problem with a class, the instructor helps me work out a solution.



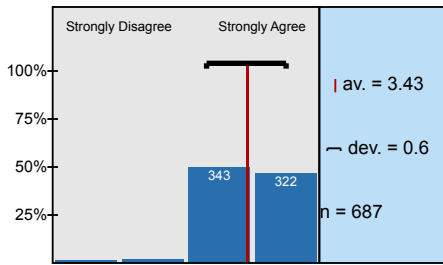
The grades I receive are accurate and fair considering the effort I put into my classes.



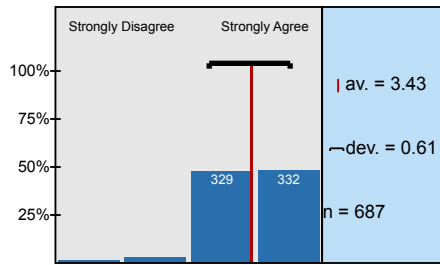
The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.



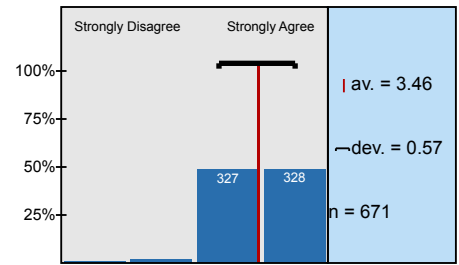
My classes meet on time and for the full class period.



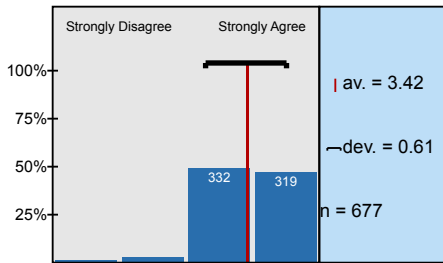
My classes adequately cover the course objectives that are stated in the syllabus.



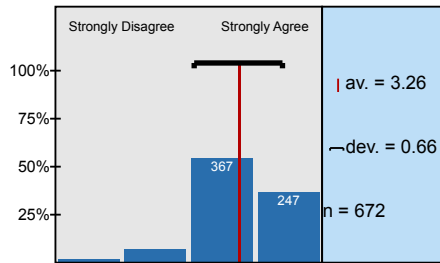
My classes have provided knowledge about and experience in critical thinking.



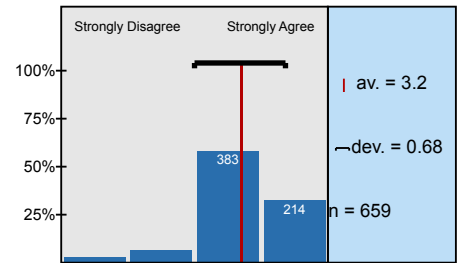
If I need to discuss my distance learning class(es) with my instructor, I know how to contact him / her.



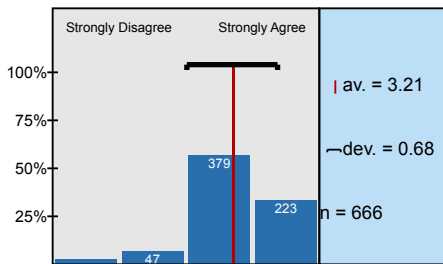
The distance learning faculty are dedicated and enthusiastic and present the subject in interesting



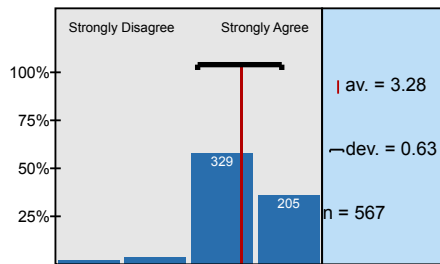
The Student Government Association provides the kind of services and activities I feel are needed.



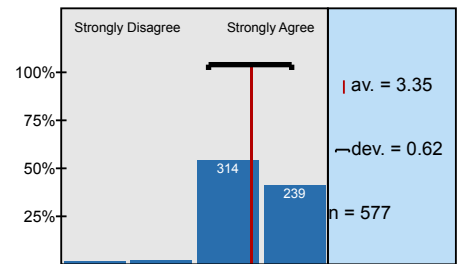
There is a wide range of extracurricular activities (plays, art exhibits, club meetings, etc).



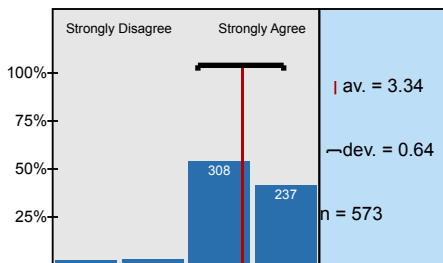
I find the computer lab assistants to be knowledgeable and helpful.



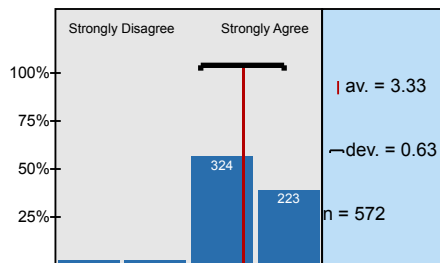
When I need to use a computer, one is available for my use.



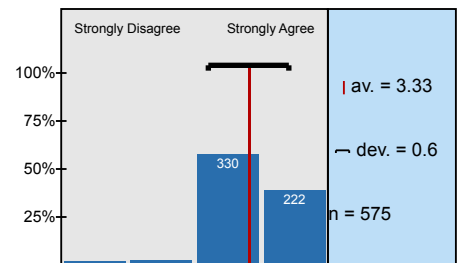
The computer and technology resources at SCC meet my needs as a student.



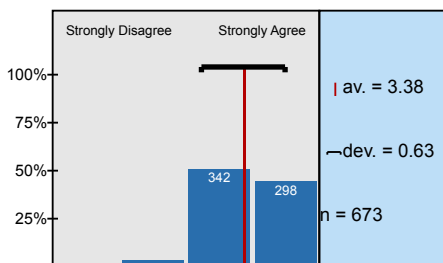
The access and quality of technology resources in SCC classrooms contribute to positive learning



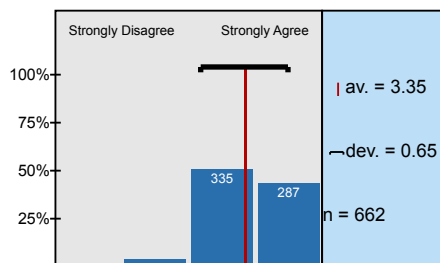
The Information Technology support services at SCC meet my needs as a student.



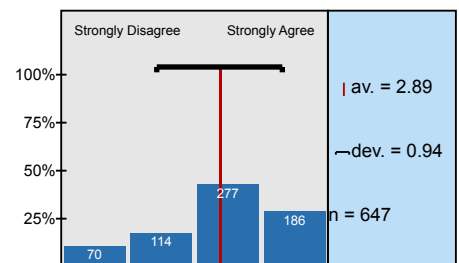
The bookstore provides the books and supplies I need for my classes.



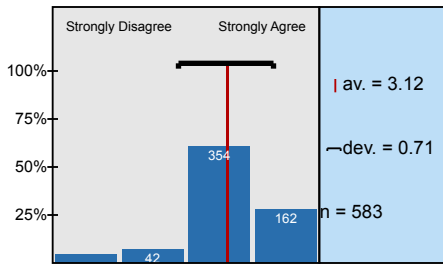
When visiting the bookstore, I am treated in a courteous and friendly manner.



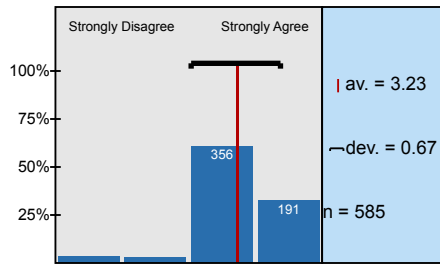
The bookstore buy-back policy is fair and equitable.



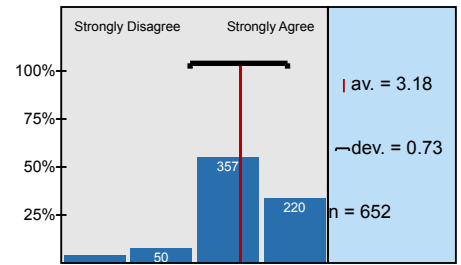
The cafeteria menus offer enough variety.



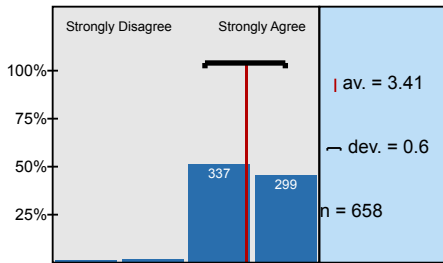
The atmosphere in the cafeteria is pleasant and friendly.



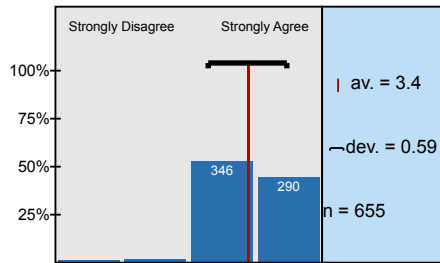
SCC parking facilities are adequate and convenient for my needs.



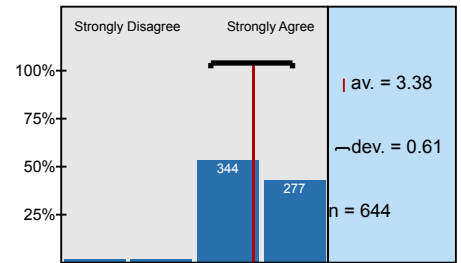
The overall appearance of the college campuses and centers is pleasing.



I feel safe at SCC campuses and centers.



While enrolled at Somerset Community College I have felt accepted by the campus community.



Profile

Subunit: General Surveys
 Name of the instructor: GSAAdmin
 Name of the course: SCC 2014 Student Satisfaction Survey
 (Name of the survey)

Values used in the profile line: Mean

1. This survey is your chance to reflect on your SCC experiences and to share both positive experiences and constructive feedback for areas of challenge. Your responses will be reported anonymously. Thank you for your participation.

1.10) When I applied for admission to Somerset Community College, the Admissions staff answered my questions and provided all	Strongly Disagree				Strongly Agree	n=700 av.=3.35 md=3.00 dev.=0.71
1.11) When visiting the Admissions Office, I am treated with courtesy and respect.	Strongly Disagree				Strongly Agree	n=702 av.=3.45 md=4.00 dev.=0.65
1.12) New Student Orientation provided me with information to set up my educational goals.	Strongly Disagree				Strongly Agree	n=686 av.=3.24 md=3.00 dev.=0.73
1.14) The Financial Aid Office helps me complete my financial aid forms.	Strongly Disagree				Strongly Agree	n=688 av.=3.23 md=3.00 dev.=0.80
1.15) The Financial Aid Office provides adequate information on opportunities for financial assistance.	Strongly Disagree				Strongly Agree	n=680 av.=3.26 md=3.00 dev.=0.79
1.17) When I need information about my fees or other payments, the Business Office provides the information in a way I can understand.	Strongly Disagree				Strongly Agree	n=685 av.=3.27 md=3.00 dev.=0.68
1.19) When I have a question concerning my records, every effort is made to provide me with the information I need.	Strongly Disagree				Strongly Agree	n=689 av.=3.30 md=3.00 dev.=0.64
1.20) When visiting the Records Office, I am treated with courtesy and respect.	Strongly Disagree				Strongly Agree	n=674 av.=3.33 md=3.00 dev.=0.61
1.26) The First-Year Advising Center provides services which enable students to make a successful adjustment to college.	Strongly Disagree				Strongly Agree	n=655 av.=3.28 md=3.00 dev.=0.67
1.27) The Center advisors are accessible when needed.	Strongly Disagree				Strongly Agree	n=660 av.=3.25 md=3.00 dev.=0.68
1.28) My advisor keeps up with my academic progress and helps me plan for the future.	Strongly Disagree				Strongly Agree	n=684 av.=3.25 md=3.00 dev.=0.79
1.29) My advisor makes sure I am taking courses I need to complete my program at Somerset Community College.	Strongly Disagree				Strongly Agree	n=672 av.=3.35 md=3.00 dev.=0.72
1.35) When I have a problem with a class, the instructor helps me work out a solution.	Strongly Disagree				Strongly Agree	n=694 av.=3.30 md=3.00 dev.=0.70
1.36) The grades I receive are accurate and fair considering the effort I put into my classes.	Strongly Disagree				Strongly Agree	n=692 av.=3.33 md=3.00 dev.=0.69
1.37) The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.	Strongly Disagree				Strongly Agree	n=695 av.=3.30 md=3.00 dev.=0.68
1.38) My classes meet on time and for the full class period.	Strongly Disagree				Strongly Agree	n=687 av.=3.43 md=3.00 dev.=0.60
1.39) My classes adequately cover the course objectives that are stated in the syllabus.	Strongly Disagree				Strongly Agree	n=687 av.=3.43 md=3.00 dev.=0.61
1.40) My classes have provided knowledge about and experience in critical thinking.	Strongly Disagree				Strongly Agree	n=671 av.=3.46 md=3.00 dev.=0.57
1.42) If I need to discuss my distance learning class (es) with my instructor, I know how to contact him / her.	Strongly Disagree				Strongly Agree	n=677 av.=3.42 md=3.00 dev.=0.61
1.43) The distance learning faculty are dedicated and enthusiastic and present the subject in interesting ways.	Strongly Disagree				Strongly Agree	n=672 av.=3.26 md=3.00 dev.=0.66
1.44) The Student Government Association provides the kind of services and activities I feel are needed.	Strongly Disagree				Strongly Agree	n=659 av.=3.20 md=3.00 dev.=0.68

1.45) There is a wide range of extracurricular activities (plays, art exhibits, club meetings, etc).	Strongly Disagree				Strongly Agree	n=666 av.=3.21 md=3.00 dev.=0.68
1.58) I find the computer lab assistants to be knowledgeable and helpful.	Strongly Disagree				Strongly Agree	n=567 av.=3.28 md=3.00 dev.=0.63
1.59) When I need to use a computer, one is available for my use.	Strongly Disagree				Strongly Agree	n=577 av.=3.35 md=3.00 dev.=0.62
1.60) The computer and technology resources at SCC meet my needs as a student.	Strongly Disagree				Strongly Agree	n=573 av.=3.34 md=3.00 dev.=0.64
1.61) The access and quality of technology resources in SCC classrooms contribute to positive learning experience for me.	Strongly Disagree				Strongly Agree	n=572 av.=3.33 md=3.00 dev.=0.63
1.62) The Information Technology support services at SCC meet my needs as a student.	Strongly Disagree				Strongly Agree	n=575 av.=3.33 md=3.00 dev.=0.60
1.64) The bookstore provides the books and supplies I need for my classes.	Strongly Disagree				Strongly Agree	n=673 av.=3.38 md=3.00 dev.=0.63
1.65) When visiting the bookstore, I am treated in a courteous and friendly manner.	Strongly Disagree				Strongly Agree	n=662 av.=3.35 md=3.00 dev.=0.65
1.66) The bookstore buy-back policy is fair and equitable.	Strongly Disagree				Strongly Agree	n=647 av.=2.89 md=3.00 dev.=0.94
1.68) The cafeteria menus offer enough variety.	Strongly Disagree				Strongly Agree	n=583 av.=3.12 md=3.00 dev.=0.71
1.69) The atmosphere in the cafeteria is pleasant and friendly.	Strongly Disagree				Strongly Agree	n=585 av.=3.23 md=3.00 dev.=0.67
1.70) SCC parking facilities are adequate and convenient for my needs.	Strongly Disagree				Strongly Agree	n=652 av.=3.18 md=3.00 dev.=0.73
1.71) The overall appearance of the college campuses and centers is pleasing.	Strongly Disagree				Strongly Agree	n=658 av.=3.41 md=3.00 dev.=0.60
1.72) I feel safe at SCC campuses and centers.	Strongly Disagree				Strongly Agree	n=655 av.=3.40 md=3.00 dev.=0.59
1.73) While enrolled at Somerset Community College I have felt accepted by the campus community.	Strongly Disagree				Strongly Agree	n=644 av.=3.38 md=3.00 dev.=0.61