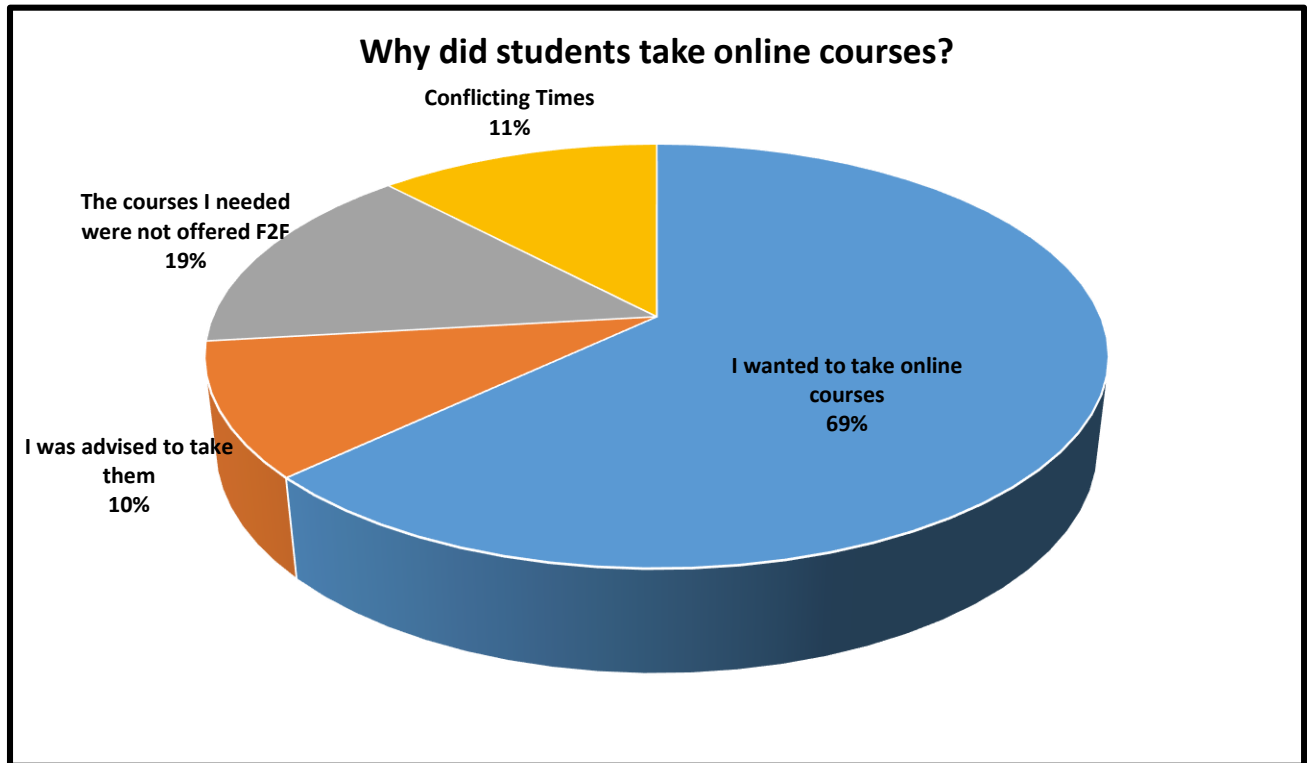


## Spring 2016 Online Student Survey Analysis

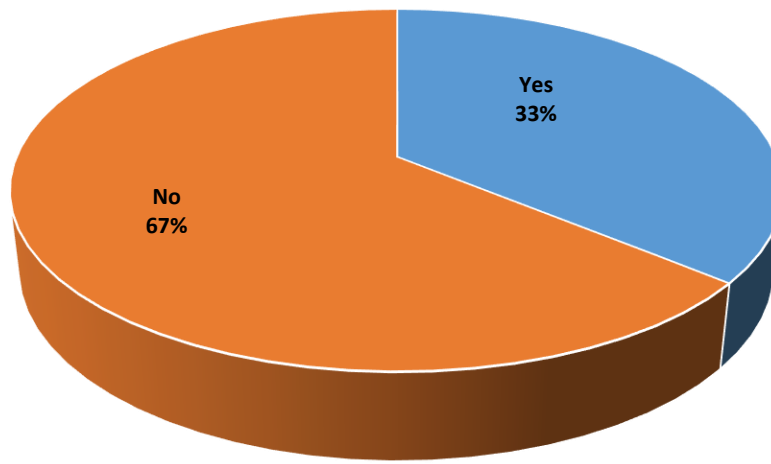
A survey was conducted during the spring 2016 semester to obtain feedback from Somerset Community College (SCC) students regarding their selection of online vs. face-to-face delivery modes and related issues with their online courses. All SCC students enrolled in an online class were invited to participate (N=3946).

Of the 790 students responding to the survey (response rate of 20%), 548 (69%) indicated that they wanted to take online courses, 82 (10%) said they were advised to take online courses, 152 students (19%) indicated the course or courses they needed to take were not offered face-to-face, and 91 (11%) stated that the courses or courses they needed to take were offered face-to-face, but conflicted with another course they also needed. Thirty-two percent (259; n=790) of respondents said they would have preferred to have taken a face-to-face course over an online course.



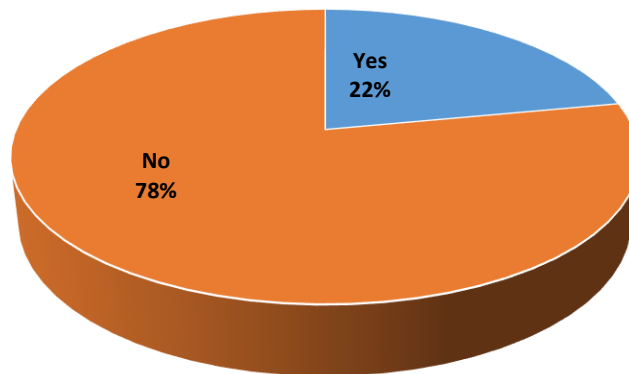
n=790

**Would you have preferred to course(s) face-to-face?**



n=790

**Are you having difficulties with your online course(s)?**



n=790

### Face-to-face courses specifically asked for by online SCC students:

- AHS 115
- AMGOV
- AST 191, CHE 140
- Accounting 202
- Astronomy
- Astronomy, Math 146
- Aviation math
- BAS 283 Principles Of Management
- BIO 118
- BIO 137 and MAT150
- Bio 113 1 hour Biology Lab
- Bio 139
- CHE 280
- CHE130
- CIT 130 OST 110 OST 240 PSY 110
- CIT 148, CIT 140, CIT 180
- Calculus 1
- Calculus 1, Greek and Roman mythology.
- Chemistry
- Cit
- Cit 160
- Classes for Early Childhood Education
- Computers, and Medical Terminology
- Courses for Visual Communications
- EDP 202, MAT 205, MAT 206, and HIS 101
- EDU 130, EDU 201, MUS 100, ENG 161, PHY 152
- EET 250 National Electric Code
- ENC091
- DPT150
- ENC100
- ENG-100
- Psy 223 Developmental Psychology
- Psychology, Medical Information Management, Medical Office Procedures, and Medical Office Terminology.
- Spanish 102
- Statistics
- Enc 090
- Eng 161
- Phy 151
- Phy 161
- GEO 130, ANT 221
- Gen ed
- HIS 105, THA 101
- His 109
- Humanities: Jazz History Mus104
- History 109: 1865-present (ITV)
- SWK 275: The Family
- I needed Eng Writing 101
- I needed POL 235, EDU 201, ECO 101, and GEO 152. They were not offered face to face only online.
- I needed to take CIT 130 in the classroom for a better chance of success.
- MIT 204,
- MIT 295
- MIT 217
- MIT 224, MIT 230, and MIT 228
- Marketing
- Mat 150
- Math 250
- Nursing 215
- PHA 210PHY152
- PSY 223
- FHM 100
- Pharm
- Pharm 2 for nursing.
- Bio 139
- Mat065
- accounting 279
- bio 137 & psy 223
- biology or genealogy
- business 160
- che 170 che 175
- cit 111, cit 120, cit 155

### Difficulties students have encountered:

Twenty-two percent (180; n=790) of respondents indicated experiencing some kind of difficulty in their online course. Examples of these included: keeping up with the course work, turning assignments in on time, Blackboard issues, communication with instructors, software problems within the course, managing my own time, and having to learn on my own.

Some specific student statements about difficulties were:

- I have had difficulties making some of my assignments to open. Would be nice if there were a list of recommended programs or applications that may help with technical difficulties.

- There have been no difficulties at all in regards to the online courses.
- I do not currently have a computer with internet access at home to do the class on and my schedule, as far as child care and other obligations, prevent me from spending more than a very minimal amount of extra time on campus outside of normal school hours needed to complete some of the assigned work for that class.
- The instructor does not remember to open the next unit. If online why not open all assignments, so that it can be just that an online course that you work on. I understand deadlines, and due dates, but sometimes you are ready to proceed and cannot for another week.
- A real problem was that the AST 101 - Frontiers of Astronomy class was a mess, test questions and answers were incorrect. I contacted the instructor, who would fix answers that were correct even though the test had marked them wrong but, in one test alone there were about 5 incorrect test questions/answers that I know of. The instructor seemed to shrug it off by saying that the book was a new addition and she hadn't looked over the tests and quizzes. It was like she was saying that if a student found a wrong problem she would fix it. To me it is not the student's responsibility to make sure the tests are correct and I was not going to send the instructor an email after every test to complain. I had taken some bad classes in the past but this Astronomy class was the worst.
- ACT 101 has been difficult at times! This is one class, I should have taken on campus to get a better understanding of it.
- Accounting class lagged a lot. Issues with the program made it slow.
- Accounting was just too time consuming courses can be ming and McGraw-Hill was very bad, it wouldn't record my scores. Finally after 2 weeks, I dropped the class because it was just too stressful, I have 4 other online classes I had to worry about.
- Bas Retail Management cannot pull up the quiz on each chapter, so I am writing a two paragraph paper on each chapter.
- Bio 139, Kilgore. She makes class too difficult and does not explain or give instructions. When asked for help, she makes you feel like an
- idiot and like you are beneath her and wasting her time
- Biology 137 online is one of the hardest online courses I've taken. This is due to the fact that its all through the McGraw Hill Website. Things are mixed up and not what they are supposed to be.
- COM 181: Basic Public Speaking. First off I did not intend to take another English course. This instructor requires all homework answers to be written in APA format. Then after doing so every piece I submit is not satisfactory to the instructor. I understand I am enrolled in a Public Speaking online course but this is far from it. To date of this survey we have only done 1 speech. Bottom line is if a public speaking class is going to be offered it had better require speaking for the grades and not a semester full of written English assignments.
- Communication with my instructors has been an issue.
- Computer problems can't get caught up. Rather have class face to face
- Conflicts with family and work; and would if it was face to face or online.
- Consistency, the online lectures are difficult to follow, and confuse me. For example, you click on chapter 19 you get chapter 19 material but skipping ahead to chapter 21, you're getting information from chapter 20. Not all materials are touched on in online lectures.
- Didn't really understand what was to be expected. Had to kind of find my way through a lot of things.
- Difficulty understanding concepts.
- English 101 way too much work may not get to graduate this semester because of all of it and having a really hard time navigating it and my professor is in Elizabeth town so I can't just go ask questions
- English is my weakest skill. I need face to face teaching
- Every class I've taken always has the due date on Sunday at midnight. Unless it was a test. My instructor D. Eastham, changed the due date to 8am on Monday?? Who does that? She would NOT allow me to submit my work all because it was 15 minutes late. Then I had to HAND write out my work due to circumstances of home remodel and SHE KNEW that. I took my work over to her at the LONDON campus (which has her days and times to be there on the syllabus) and she WASN'T there. She had family problems herself going on and asked us to be patient with her, but could not except work due to our problems. That's not fair. I already dropped every class I had this semester and transferred to another school.
- Getting all of them done. Because I am working going to school and also have a child on the way.
- Glitches on certain sites and hard to contact professors.
- Grades do not show up to instructors; some of my blackboard assignments don't show up so I don't know that I have missed an assignment. Some of the programs mark my answers wrong and when I am aware of this I contact my instructor who tells me my answers were right and she fixes them. I goes on and on and cost me two E's last semester and I will be leaving Somerset College after this semester. I have over 15 emails from my instructors this semester of them warning the students of all the above issues and to be sure to save all of our work for proof. However last semester my two instructors; Mrs. Proctor and Mrs. Maggard

did not take this seriously and blamed me for these exact same issues I am now facing this semester. I believed I was getting A's in both of these classes that gave me an E!

- Haven't started the course yet.
- Having a little trouble with the computer class
- Having trouble with answering the questions with just PowerPoints to go by.
- Having trouble with learning and staying on task
- Hybrid ENG 101 is too difficult to take online.
- I am a very forgetful person, so without the advantage of a face-to-face classroom I have some difficulty.
- I am dyslexia
- I am have difficulties with my English because the teacher I have never post work until it's the day before the due date. It's hard to do a ton of work at last minute.
- I am having a difficult time wrapping my head around the grading process in my ENG 102 class. One week I have a 100 and getting a starfish award then I'm advised that I had a horrible paper, yet, I am making A's in all my classes. The focus of the critique was on Works Cited and my title?? Umm hello, what about the content? PSY and COM rely heavily on writing. COM I have a 100, and PSY is comparable.
- I am having a little difficulty keeping up with the due dates for my Bio 120 class as some of the due dates are bogus, showing due back in 2015. Also I hate the fact that in, my Communications class he has due dates and I am always informed of them BUT, the assignments close out each week. After the due date passes, even if you are just minutes past 11:59pm of the required due date, your assignment is counted as late.
- I am having difficulties in my Geology class due the amount of videos each week and the length of each video.
- I am having difficulty with my professor e mailing me back and with understanding the material. Also, when he goes over the study guide for the upcoming test he goes so fast that it's hard to understand and get the correct answers wrote down.
- I am having trouble with my InDesign course as it is moving very quickly and is not very conducive to taking while working full time as well.
- I am in PHY152 and it includes some math. I am really bad at math and can't seem to figure out the equations or problems. I've worked with a tutor a little and that has helped but overall it is my lowest grade this semester. I don't think that would be the case if it was face to face.
- I am only taking 3 classes but the 3 I am taking are intense as far as how much material has to be covered in a short time. This along with my outside schedule makes it a little rough.
- I am unable to access MyPsychLab for my Psychology course. I believe other students have been having this same issue. I sent a message to the instructor today and am waiting to hear back. It worries me that I cannot access it being in the second week of class. I would like to utilize this helpful tool so that I can be as successful as I can be.
- I can't keep the bacteria I need to do the assignments alive and I'm really not sure why that is. The professor isn't sure either she has tried to help me. I just don't know why I can't keep them alive.
- I do not have enough motivation to complete the assignments in a timely manner, or I forget about them.
- I don't generally like online classes, and I feel like I have struggled more because not wanting to feel like a pest having to ask the instructor a lot of questions. I know they say that's what they are there for, but continual questions are still annoying.
- I don't have time to do it
- I dropped my psychology class due to navigation of how that professor had his blackboard set up.
- I feel the work load is a bit much. As an online student you have to play the role as student, researcher, problem solver, and teacher and with having so many assignments in the different online courses it is difficult to keep up.
- I had initial access problems with all my classes at beginning of semester. Pearson was quick to fix access problems. McGraw-Hill was slower to fix access problems and had more access problems than Pearson.
- I had many difficulties with my Communications 252 class. I have taken most of my classes online, and I really enjoy online classes. I've NEVER had as many problems as I have with COMM 252. Cengage wouldn't work, it was my "flash player", and Videos graphics are awful and slow. I would never take another class by that instructor again and I will not refer Amanda White to anyone.
- I had to get online classes due to the fact that Casey Center was only going to be open Mondays and Wednesdays. With the closing of the center, it affected me tremendously. I did not have internet access at home (until three days ago) I did not have nowhere to go and finish assignments on time. The public library happened to be closed also on one of the days that School was closed.
- I have a little bit of trouble understanding the math online But the Nutrition class i have online is easy to understand and keep up with.
- I have an instructor who is not completely clear on what he is looking for and when I e-mail him he doesn't always e-mail back. I've found that communication is not always as easy when taking classes online.

- I have been having trouble with connect for geography, sometimes it will work and other times I have to fight with it.
- I have difficulty learning productivity software programs from a computer!! I am still not familiar with those kinds of programs and brought that to my instructor's attention with no follow up other than to get friends or family to help me.
- I have no internet at home so I do all my online classes at the SCC library. I also am having trouble with blackboard, I really do not understand it. It makes it very difficult for me to learn. The Pearson website is GREAT for my Math class! Very easy to follow along with my courses!
- I need a new computer and I am eagerly awaiting the return of my financial aid funds so that I may purchase one. I have two laptops and one is 10 years old and the other is much newer but has a horribly cracked screen.
- I still have problems with test anxiety and panic attacks when i get stressed due to trying to get my assessments done on time. However I have to say God is really helping me with this problem and I am slowly getting better at taking test and doing my school work with less anxiety. Also I have found that both of teachers this semester have been really helpful and really willing to help me. Which I am so thankful for.
- I was locked out of my student email and blackboard account for about 3 weeks, in that time I made several calls to the student help center and I sent a message through the blackboard help, only one of my calls was answered and they were unable to figure out the problem. They sent an email requesting help solving the issue. I was told someone would call in 1-2 business days, after a week of waiting on a call I took off of work and made a 2 hour drive to SCC in Somerset to find out that it was a password lock out that i never received a warning email for. I am now struggling to catch up in three of my classes and have been told there is no way for me to pass my other class.
- I wish I would have known how I was doing no grades have been posted
- I'm not sure what programs I need to have installed on my computer, so therefore I'm getting very confused on what to do.
- I'm taking four classes. Two of which have very little announcements or alerts to new assignments. I am getting behind because I'm not able to check every day when something new is posted. It would be nice to have an alert on every new assignment so I know that it's available to work. The other two classes are SO involved and have so much work, that I am falling behind because of my personal life duties of family and my full time job. I can't devote as much time as those two courses demand ON TOP of the other two that I feel like are never being updated but are, I just don't know it.
- I've had issues with professors no grading my work in a timely manner. For instance, its March 16 and I have assignments ungraded from January 15.
- If I have questions then you can't get immediate feedback. I have to wait for E-mails.
- I'm having trouble in my LOD class.
- I'm new to technology and online classes.
- In history I got a little confused about how to do the assignments. I finally got the hang of how to do it.
- Instructor does not seem to want to help with problems the students have. Our quizzes and exams are mostly questions on things we have not had to study. There is nowhere to find the answers so my grades and other student's grades are not what we are pleased with. We cannot get the questions right if we have no idea what it means.
- It depends on what class I am taking like this time it is ACT 101 but I believe I can make it through it
- It is just very hard content to try and learn online, by yourself, with no one to show you any of it. Also, the e book is not very good and learn smart messes up a lot.
- It is much harder to stay on track with online classes. I would have much rather taken them in person.
- It seems this semester with the McGraw-Hill course portals, it was more like a test web site rather than an established one. Several problems, from how you manipulate the site to grades and last availability. It seemed as if the sites were down more often than not for maintenance at the times I needed to be on them and working.
- It takes me multiple hours to complete assignments. Sometimes I have to redo assignments multiple times in order for the program to accept my work online. As a student, this is very frustrating.
- It was too hard, and I dropped the course.
- It's hard to fully be immersed in the course without being able to be in a classroom. I feel like I don't get much out of online classes.
- It's hard to keep deadlines straight. I do not like the online atmosphere very much.
- It's hard to keep up with all online classes and not procrastinate them with my work schedule. I do better with face to face classes
- It's just a difficult course, whether online or face to face. Online just makes it more difficult.
- It's really hard to sometimes understand things I have to do

- Jazz teacher insists on specific small assignments due specific days which is difficult, tedious, and time consuming rather than doing it when I can or all at one time. Jazz and The Family as an online course is more studying and learning the material because there is no teacher that explains the lesson or chapter.
- Just English, but that's mainly because the teacher is a grade student who doesn't really think about the students.
- Just comprehending the ACC class. I am working my way up though and the professor had suggested some things to try.
- Just don't know if I am doing what is expected of me
- Just need more instructor time to understand the material.
- Lack of communication from professors
- Lots of technical difficulties with an Accounting class with Connect program
- Material due to close together. Hard to get everything read and assignments taken within time range.
- Math 110
- Math 150 has been very difficult for me because I always struggle with Math.
- Microbiology is HARD!!
- Motivation and I'm easily distracted when on a computer.
- My assignments not submitting. Having to redo most things.
- My communications teacher says I didn't do half of my stuff and I did and he has not changed my grades yet.
- My computer is not top notch, so glitches happen. The QuickBooks software would not work with Windows 10 (on my newer computer). So, I am using an older computer with missing keys, and a nonfunctional number pad so that the operating system will support the QB software. My teacher was always quick to get back to me, but quick in email time is not remotely comparable to having a face to face teacher give immediate feedback.
- My computer sometimes won't let me view r The content
- My first essay assignment didn't show up until it was two weeks past due.
- My instructor is not grading my assignments in the time frame promised in the syllabus which is causing me to get behind on finishing this course in the time allowed. I can't move on until she grades what I have turned in.
- My only problem is keeping myself on top of schoolwork when I have other major things going on. But I'm trying, so it's okay.
- My professors will not grade assignments. My physics lab professor is very slow as well as my Eng professor. She has not entered a grade since January. It's March.
- Need a little more help.
- No for the most part. But on occasion some of the workbooks have a slight issue.
- Not all links work. Not all instructions are clear. Some teachers think that because you are not face to face that you have all day to do their enormous amount of assignments. For instance my math 206 Mrs. Foster she has 2 units and each units has about 25 parts and those parts have multiple parts themselves. Example. 1 part is a timed hour and half test that has 90 questions not multiple choice either. The test was step 10 in unit 1 then if you didn't score high enough and how could you work all those problems that fast: you had excessive homework to complete. If I did not need this class in order to get my associates degree I would have dropped it like a hot potatoes. Life is too short for people like Mrs. Foster to waste this much of my time.
- Not enough clarification on assignments
- Not enough time to do exams, the exams don't seem to cover what's in the Myhistorylab.
- Not having enough time to complete all homework.
- Not understanding the material completely.
- Not with the class itself, but with the professor. She doesn't make things clearly and confuses many students as to what their grade is and many times, we think we are failing when we are not.
- One of my courses is very contradictory between the 2 textbooks and videos.
- One of my instructors are not very helpful. I have completed all the quizzes not very high scores though. On my written assignments I do very well. I have always done well in my classes this is probably my worse semester.
- One of my online classes (Art) the instructor does not have all the due dates listed so it is very confusing to keep up with when things need to be submitted by. Another issue is that shell in blackboard is not very organized for this class so it made it difficult to figure out where to submit things and where to locate things. I've never had this issue with any other online classes I've taken before or currently are.
- Only thing I can think of is remembering to make time for it on the weekends.
- Pacing myself. Self-motivation.
- Poor teaching by professor. Not engaging whatsoever. Still don't even have midterm grades.

- Professor assigns open source viewing material that would not pass muster in face to face classes either because of clear bias or inappropriate illustrations.(Writing II)
- Receiving fast feedback.
- Remembering deadlines due to lack of announcements, blackboard not allowing instructor to post discussion boards, not being able to access an assignment b/c black board. General trouble with navigating course/syllabus/schedule/due dates.
- Self-motivation at times!
- Self-motivation. Seems to be more assignments on-line then in-class.
- Self-teaching can be difficult in some subjects
- Some Instructors choose to use the calendar available on blackboard, and some do not. It would be nice if a student could look in one place to know what is due when. It would help budget my time better, which can be a struggle whether it is done on line or not. There also have been some technical glitches, where screens freeze up, and work or tests cannot be done. Most instructors have been very flexible when this occurs, extending deadlines and working to get the problems addressed
- Some are very difficult classes. Time limits on some tests are not long enough and have a difficulty finishing.
- Some courses to not have a clearly defined due date schedule, which makes it difficult for me to keep on top of all of the assignments.
- Some of the assignments are confusing for the CIT 140 as well as the book for the same course is almost as bad as if I had just joined a pyramid scheme. I could have found better holes to throw money into.
- Some of the files are too big, so I can't open them on my phone or iPad. It is a real inconvenience to have to wait to get home to open them on my computer.
- Some of the labs for Anatomy and Physiology are not compatible with home computers because it's an old website. And because of that I spent way more time then I should have completing that assignment.
- Some of the tests do not exactly follow materials in the book. However this only applies to one class I am in.
- Some teachers are very good at "reaching" students even though the classroom is virtual. Other teachers are more challenged. :-)
- Sometimes items will not download properly or submitting.
- Sometimes the computer will say and answer is wrong when the book says that it is a totally completely different answer.
- Test
- The learning experience for an online class is really subpar blackboard is not an intuitive program and the math programs such as Hawks are difficult and frustrating ex. In Hawks apparently  $1/4$  does not equal  $.25$
- The materials were not explained very well in my Calculus class and it was difficult to get ahold of the instructor at times and if asked about technological problems about the specific course the respond was "well, I am not a technology genius"
- The online material (book) is hard to navigate and find topics.
- The only difficulty I experience with online courses is that it is too easy to get sidetracked and it's easy to lose motivation.
- The program that SCC uses for online courses is not compatible with Mac computers.
- The projects for the online classes are often not explained in much depth. A 7-9 page paper was assigned for Interpersonal Communication class and accounted for 20% of the overall grade. The only instructions related to assignment were: "You have a 7-9 page (APA formatted paper. Page number requirement does not include cover page and reference page) that should make connections between your real life observations and the course material (terms and theories covered within the first six chapters). You should apply what you learned in class to what you witness in real life outside of class and apply the topics discussed in the text interwoven within your answers. I hope you will find reviewing and applying your thoughts from the text will help you in preparation for exams."

I found this very difficult and felt like there needed to be more information/instruction on how to complete this assignment and what exactly was expected. However, this was just my experience...for this assignment I do wish I had face-to-face instruction. On the quizzes for this same class it often marked questions wrong that were actually right...When I was sure I'd gotten it correct I'd contact the instructor and he'd adjust my grade. The quizzes are open book and fairly simple but of course I don't contact the instructor every time questions are marked wrong...However sometimes I'm not sure whether a question was indeed incorrect or counted as incorrect by mistake.

Then in my Environmental Geology class I was given a time limit of 45 minutes to complete 25 quiz questions given the difficulty of the tests it was very stressful to do. Some type of study guide would be helpful because it was somewhat unpredictable what we would be tested on. Along with the book chapters, several videos were assigned to watch each week with some lasting up to an hour.



- The questions asked are worded differently than they're answered in the code book, and it's difficult to communicate my needs to the teacher through email.
- The teacher is terrible
- There are a lot of computer issues around all my online classes. BB doesn't work sometimes. I feel there is a lot more work due in online classes than there are actually classes.
- There isn't good communication
- There were times when my blackboard would not work and I could not access my materials.
- There will always be technical difficulties.
- This isn't necessarily a difficulty with the courses themselves, but it is incredibly frustrating when instructors set due dates, but do not have the assignments open so that you can submit them by those due dates.
- Too much work along with other classes and having to be a full time parent. Closing of scheduled works given online makes it hard, especially whenever there are home related issues that come up unexpectedly.
- Trouble having assignment explained or introduced or dealt with within the teacher's deadline and no late work rule.
- Trying to get started but it was because of me not being able to get the books.
- Unclear assignments, technology difficulties.
- Understanding the material and getting a full explanation or understanding of the subject. I can only email not talk to the professor face to face.
- Understanding the problems
- Very hard to learn math without a teacher in front of you teaching you step by step.
- Very hard to stay caught up.
- Wasn't expecting the work load to be so high. With a 40 hour a week job and 13 hours of classes it is hard to keep up.
- With Algebra 65 it is very hard to understand the videos that are posted on Pearson. My in class instructor does not teach anything and I don't feel like I am getting the proper instruction to pass this course. Now I have a math tutor outside of the college, and if it weren't for that I would be failing.
- cannot keep up with the deadlines
- can't keep up with the work load
- Forget to do them and not understand the outline.
- I am not good at reading online
- It's much easier to learn in lecture than by just reading.
- just having difficulty in my anatomy class online because my instructor is in a different town
- lag time issues with McGraw hill connect website
- Most my difficulties are in math, but that is mainly because math isn't my strongest subject.
- My first experience with an online class and trying to learn the components of the whole experience with no one to ask in person just email and having to wait for a response when I need help now.
- Navigating through the computer on line class. I have looked over assignments that should have already been completed.
- not understanding in depth how to do the work rather than using quiz let or google
- remembering test
- teacher constantly changing original syllabus
- technical issues and getting used to for instance my math lab then had to take a class and use hawks mymathlab is much better
- Technical issues.
- test anxiety
- the hawks system doesn't explain things very well
- the learn smart deleted my homework 1 time
- The only difficulty I have had during this course, was some of the online material did not populate during a test. Only after I had finished and submitted my test score was I given instruction that read something similar to "if the items aren't showing up on your quiz update your adobe flash player." I attempted to update this after the fact but it said I was running the latest version. So I'm not sure what the issue was.
- the teacher would not email me when I needed help
- time to cover all material
- understanding more what to do
- Understanding the work. Keeping up with due dates.
- when I have a question about something I am confused on at home, I usually figure it out before the next morning
- with my Inter-personals class it makes it very difficult when you cannot pass a test due to the class being so difficult, and with Intro to computers, the main malfunction with that is the instructor, although it is not an on

line class the work is on line and the instructor has not made any adjustments from when the system was updated.

**Students were asked that if they had chosen to take an online class with another college to indicate why. Some responses were:**

- I chose to take Medical coding and advanced medical coding under WKTCS under JoAnn Knapp because I did not like SCC's instructors teaching style.
- If I were ever in a position that SCC did not offer an online class or only during the Morning, afternoon class then I wouldn't need to go to another college to take them in the evening because of my job
- Agriculture related courses at Eastern KY University because Somerset Community College doesn't offer the courses I need for my major.
- Anything but math, because everything is pretty easy to learn online except, math
- BIO 118 Microbiology Hopkinsville
- CIT 217 online through Hazard because Somerset didn't offer it.
- Ceramics. University or Community College that has an art program.
- ECU I already have a BS degree with them. The classes would be either for ASL, Geography, Recreation master's degree or Nsg. The other colleges would be Cincinnati College of Mortuary Science.
- Eastern Kentucky University. I had taken them back during my High school career as a senior. And took Psychology 101 and English 101. Which fulfilled the requirements for those courses at SCC to where I didn't have to take them again.
- ECU, but just because of it being so close compared to other schools.
- Furthering my degree as a Surgical First Assistant at Meridian Institute of Surgical Assisting.
- GEO 130 & ANT 221 because I would need them for my major
- Human Services and Counseling at Lindsey Wilson College here at the Somerset KCTCS campus on Friday and Saturdays for the 18 month program.
- I am leaving Somerset and don't know where I am going; because your programs have too many issues with no support for the students.
- I am not sure I will ever take another college course after I earn my Associate's Degree. The demands on the students are too high, support is too low and the expense is becoming astronomical. The curriculum writers, instructors, and others need to understand that this is a community college and not a university! The students that attend Somerset Community College are participants in the community!! They have families and jobs that also require their attention as much as their college endeavors!
- I am taking CIT 111 at JFCSW online because it was only available this semester as an 8 week class through SCC and 8 weeks classes are hard for me to take since I juggle a full workload with school, I have 2 kids and work fulltime so doing 8 weeks classes would severely overwhelm me with work.
- I am taking HIS 101 through the Southcentral Kentucky Community College because SCC doesn't offer it.
- I attended the University of Alaska Anchorage while I lived in Alaska. I had two semesters but can't remember all the classes off the top of my head. Mostly GenEd courses.
- I chose the colleges at random, but physics was at Madisonville and English was Ashland.
- I chose to take medical term online and intro to computers online I'm not sure if they offer them In person or not but I enjoyed taking them
- online so I don't have to go to the campus a lot and because with my schedule it is easier to do the online course at my own pace
- I didn't.
- I feel great about Somerset until I receive my Associate's then I plan to transfer to ECU.
- I feel like as long as SCC offers the classes I need and the will transfer off then I will continue to take them at the community college
- I had to take AST 191 through Hazard because it was not offered at SCC nor was GLY 110 offered online where I could take it.
- I took a class with another college because the class wasn't offered at SCC (CIT\_234)
- I took a course with ECU being geology since its closer to home.
- I took a women's studies class through Bluegrass College because it was not offered by Somerset and I thought it would be an interesting class to take.
- I want to finish my degree at Eastern Kentucky University.
- I will be taking Calculus I at ECU in the Fall 2016

- I will be transferring to a different KCTCS branch because Somerset community does not offer the program I seek to pursue (sonography).
- I will take comm class elsewhere because Ron Mace is a terrible teacher.
- I would love to see a drawing class or a digital photography class online! Please!!!
- I would still take them at Somerset Community College, because it is close to my home and easier for me in transportation ways
- I would take classes at another university to finish up my degree.
- I would take courses that would enable me to get beyond an Associate Degree.
- I wouldn't go to any other college because I wouldn't be able to afford it.
- I wouldn't, I've had trouble with my professor making thing clearly as have many other of my classmates, but it's nothing so major that I would take another course at a another college.
- I'm am going on to pursue a degree in computer science at UK so I have a no problem with using a computer I just don't like the way SCC does its online program
- I'm going to Midway College because of D. Eastham. I like Midway a lot better than KCTCS- London.
- I've had to take several courses through KCTCS at other locations other than SCC to meet the requirements of course study. Would be nice to have them all offered at SCC, but I know that this is probably by design and helps with cost to the colleges.
- IEC 230 with Elizabethtown Community College, when I signed up I needed my classes online and this one was offered here online.
- IECE western university
- If I chose to take another course at another college? Which with the experience that I have had this semester I am seriously considering another college and it would be all of my courses.
- Intro to religious studies, wasn't offered at SCC.
- Last semester I took CIT 182 and CIT 161 through Big Sandy and Henderson because I wanted to take them as my electives in the CIT program but they weren't being taught at SCC.
- Morehead State University. It has the program of study I am working toward.
- Once I finish my general courses, I will be taking courses at another college. I have not decided which one yet, but most likely Eastern Kentucky University.
- Organic Chemistry because I feel like I have not learned it as well as I needed to. Also, my calculus class because my math lab is a joke of a system.
- Probably ECU or Danville, because more days available if I needed tutoring. Courses would be accounting, psychology, and history.
- SPA 102 is only offered online through the other colleges.
- Scaling Networks (ECTC), Connecting Networks (ECTC), Routing & Switching Essentials (BSCP), they weren't offered at SCC
- Social Work at ECU because they have a good program there and they offer a lot of courses I am interested in.
- This is my last semester but if I were to pursue a bachelor's degree I would pursue it closer to home at Eastern so I could either attend classes or go to the school close by for assistance.
- medical terminology because I learned absolutely nothing
- microbes and society 118 it is not offered in the summer at this time
- Tampa Florida because they offer every course

**Students were asked if they were advised to take an online course to please tell us who advised them and why. Student responses included:**

- An advisor from ECU because I am transferring there in the fall and these are the courses that they said I needed.
- I made the decision to take online classes myself.
- MY FIRST YEAR ADVISER. THESE COURSES ARE ONLY OFFERED ON- LINE
- 1st year advisor. Because that was the only class I could take this summer
- A man at SCC office told me they were face to face and online it isn't a big deal to me.
- Advised by advisor (not the one assigned to me as he was not available at that time), not sure which one. I also found that I have taken a class which I had already taken and earned credit for previously and brought

that to the advisor's attention and she said I could take it again. What a waste of my financial aid, and a credit hour that could have been put toward my degree!

- Adviser, because I wanted to.
- Amy Beaudoin, my classes were only offered online
- Amy Beaudoin Clinton center. She has just been mine for a couple of semesters.
- Angela Swim advised me to take online courses because they weren't difficult and I didn't have time for more face to face classes.
- Angela Swim. Because I Need It To Get A Business Degree.
- Because they told me it would be easier on them to make my schedule.
- CHILDERS. And he said it would better fit my needs.
- Choose to take the courses on-line.
- Cindy Burton - degree was only available online
- Cindy Burton. Because it is part of my program
- Donna Eastham, because these courses were not offered Face - to Face.
- Dorothy with Trio, supposedly it was the only thing available
- Eastham. Had to
- For my seek program I needed a core class to pay for the program.
- Gary Cunningham advised that I take these courses and I agree with his choices. A very knowledgeable man when it comes to both advising and Computer Information Technology.
- Honestly, it seems like all the classes are online rather you like them or not.
- I am a SEEK student, which allows me to take 18 credit hours while still in high school. With this program one of the requirements is I take an online class. That is why I was advised (had to) to take an online class.
- I am a large distance from the face-to face calculus II class and I needed time to work in getting cash for university.
- I can't remember my advisors name. The reason for suggesting the online course is because the face-to-face course was not offered on
- I choose to on my own
- I chose to take online classes myself
- I chose to take online courses.
- I don't know. I took them because I needed classes in certain fields to graduate.
- I had planned on working throughout this semester but decided after my enrollment that I would be able to take the time off to study and really throw myself into my school work. The courses I was advised to take were bi-term courses as my financial aid did not process in time for me to stay in my previously enrolled full-term courses.
- I had talked to some friends and teachers in high school last year whom encouraged me to participate in online since I am typically a bus person. I love it and I am so glad I decided to go thru with the online courses!
- I had to take an online class because I am a SEEK student.
- I had to take online classes because of a medical issue.
- I had to take online courses because I have a job that wouldn't allow me to leave for classes.
- I have been advised to take online courses by my doctor's, due to some health problems I have. Like anxiety disorder and panic attacks.
- This is one of the reasons why I am so thankful for online classes because online classes has made going to college a reality for me.
- I personally wanted to take online classes.
- I prefer online courses, but not for math and science based courses.
- I wanted to take online classes so I could work at my full time job, as well.
- I wanted too because I am a stay at home mom!
- I was advised because I live two hours away and couldn't make the drive
- I was advised because of my schedule
- I was advised by my 1st year advisor to take them because that is the only way the CIT program is offered.
- I was advised by my sibling to take an online course because he said it was convenient
- I was advised to take them by my first year advisor, because they were all that was available.
- I was because some of my courses weren't available face to face.
- I was late to enroll, classes had already started and this was my only option if I wanted to take a class this semester
- I was not advised. It was just something I needed to do to transfer the credit to my State college.
- I was recommended face to face. But to take elective online if you needed extra time. Trent pool
- I was required to have the classes for the program I am enrolled in.

- I was told by fellow students taking CIT 105 Online was a good idea and I strongly regret my decision.
- I wasn't advised to take online classes. I wanted to take online classes.
- I wasn't advised.
- I wasn't advised. Thank you.
- I wasn't. (2 Counts)
- Irene Larason
- It was my choice to take online courses.
- It was required for Nursing and only available online.
- It's required for the program.
- Jennifer Campbell
- Class was late in afternoon
- KYFAME
- Kevin Bradford
- Louie Childers, and because my time slots were limited and the instructor was said to be a student favorite.
- Mr. Childers because I was told sociology was a class a lot of students enjoyed, and he was right. I am glad I got to take it.
- Mrs. Barnes advised me to take them because she was one of the instructors and felt I could handle it. I agree with the decision she made.
- I needed the course and it was available online and it all worked out in the end.
- Mrs. Burton is my advisor, I have been taking all online classes, which works best for me at this time, so I asked her if it was offered online, so she checked into it for me.
- Mrs. Sapp because she advised us to take easier classes with are labs and there were no easy classes in person that we needed at Casey campuses
- My adviser
- Because it was the class I needed and it was not available in class room
- My adviser and it was for my major, all of the course requirements for Vis Comm are online, and it was easier to take online classes at the distance I live from the college, because I was always late for in-person classes.
- My adviser because they were required for my program of study.
- My adviser suggested that I take online courses with my work schedule.
- My adviser, because they were offered that way.
- My advisor
- My advisor Jennifer Campbell because it is
- My advisor advised me to take the course online.
- My advisor advised me to take them because they would count toward my major and were not offered at Somerset Community College
- My advisor and I believe it was because the courses that were in class were full.
- My advisor because I needed the hours.
- My advisor because it is online in general.
- My advisor because the course was only available in this format.
- My advisor said it would fit my schedule.
- My advisor, because I had already taken online before and was successful.
- My cosmetology instructor enrolled me in the courses... Told me I needed them when in reality I didn't
- My course can be taken totally online.
- My major is online based
- My professor Mr. Null and he advised me to take which ever classes that I wished to as long as they filled the requirements for my General education courses. He also advised me on what classes had been popular and different things about some of the instructors as well.
- My schedule conflicted with the schedules of the face to face classes.
- My student advisor Angela Swim and because I needed them for my course.
- My work hours didn't comply
- Myself because it was easier with work.
- No one advised me to take them I wanted to
- No one, Actually I was scared to death
- Nobody
- Nobody advised me to do this
- Nobody advised me to take an online course
- Noel....advising

- Now I would have preferred afterward. I did not realize for my accounting class that it would be that difficult especially in needing help. Now I wish I would have taken it in class. No one suggested I take it online. For online classes though it is much harder for us online students to get help as compared to being in class.
- Personal and advised choice, online courses allow for work around personal schedule
- Program. Required.
- Rebecca Thurman helped me set up my classes online. I wanted to take courses completely online.
- Roger Hollers, Class wasn't available online.
- See number 1.2, the powers that be determined that Casey Campus did not have the instructors to teach the classes. And next semester will be even worse. So was this campus built to fail, or built to help,
- Self-chosen
- Several advisers because I work full time.
- The advisers that I talked to several times suggested that I take Jazz online rather than Biology because I just needed a Humanities credit, and SWK The Family because it pertained to my transfer course of study, and since I liked History 108, a good option would be History 109 because I could use it for another requirement.
- The classes that I have been taking online is only because it was the classes that I needed in order to graduate. The student advisors were the ones that informed me of the classes that I would need.
- They were only available online.
- Trent Pool
- Trent Pool, because it made my scheduling easier.
- Trent pool. I was told I had to.
- Was not advised. Due to conflicting life schedule online was optimal
- Yes, Donna Ratliff advised taking online courses because taking them face-to-face would have interfered with my classes and clinical rotations.
- Angela swim because I trust her on everything
- better for my time
- I chose to take them myself
- I got put in the classes that I needed
- I prefer
- it was needed for the degree
- It was not possible because of my work and home schedule. The advisor did try to convince me to take them face to face though.
- my adviser because it conflicted with my schedule
- my advisor
- my advisor, because there was no other option that was open to me
- No, everything was my choice.
- The advisor I met with didn't advise and online course, it was all that was offered.
- the online courses were the only available
- the only way they were available

### **Additional Comments:**

- I enjoy taking the online classes as it gives me free time at home.
- I enjoy taking online classes. I can do the work early morning, during any day, or late at night. This would not be an option if taking a face-to-face course. I am not able to be away from home for any length of time, so online classes are perfect for me.
- I love that Somerset Community College offers classes online so I can work full time while going to college.
- It is easier for me to take courses on line. I would not be able to take them if I had to go to the classes.
- By offering these online courses I am able to attend college because it is a must that I also work a full-time job in the Laurel County school system.
- I enjoy the online classes. Most of the instructors are more than helpful. I am able to participate better with online classes in the convenience of my home, it helps me to work around my everyday activities. I would recommend online classes to anyone who has a busy home life.
- I love taking online classes. My professors make it easy for me to access what I need. I am a full time student working 2 jobs as well so online classes make it easy for me to further my education.

- I prefer to take my classes online. It works better with my schedule. If I have trouble with one of my online classes, I know all I have to do is get a hold of my teacher and they help me.
- I work full time, so I love having the option to go back to college. Many years ago this option was not available and I could not go back to college to better myself and my family.
- A lot better experience with online courses this semester than before.
- An online drawing or digital photography class online, please????!!!!
- All of my online courses are going great.
- All of the online courses I have taken through KCTCS have been particularly simple when it comes to instructions. Everything is laid out chronologically in the syllabus, making due dates easy to comprehend and avoiding confusion.
- Because of my work schedule on line classes make it easier for me to earn my degree and work too. This is my second semester and I have had a very good overall experience. The professors have always been good about promptly answering my emails if I have questions or concerns. I would recommend online classes to those who have hectic schedules like myself.
- Bio 139 Kilgore, needs to learn to care about her students and not the title in front of her name
- Dr. Karim is an excellent teacher
- Everything is going good. I just wish there more available programs for online only.
- Everything is great thus far.
- For the most part, I have enjoyed all my online courses.
- For the most part, I was able to grasp the content of the online courses without much difficulty. I did have some difficulty with the Accounting 201 & 202 and the Microeconomics and would probably have benefited from face-to-face courses instead of online courses, but it would have been too difficult with my work schedule and my family.
- I Love Somerset Community College/ Laurel Campus! I would rather take classes Face-to-Face, but my daily schedule at this time does not permit it. I am so thankful for the online option that is available.
- I actually love my online courses I believe I am doing better in them than in my classes that I take on campus. I will take future online classes.
- I am actually happy with the choices I made for courses this semester. I've had a good time with the material and have learned a lot. I've also learned how to manage my time a little better even though it isn't perfect yet.
- I am glad as usual that I took these courses online.
- I am not an online course type person. Prefer face to face.
- I am so thankful for being able to take online courses, I am a single mom and I work full time so this is very helpful.
- I am taking all online classes because I have a full time job.
- I am very glad to be a part of the Somerset Community College and to be a part of the online program. This college has made going to college a reality for me. Thank you and God bless you.
- I am very pleased with my History 109 class so far. The way it is set up is very easy to navigate.
- I believe that if SCC has online course, then the Centers should be open for students to use at all time. If I wanted to take online classes, than I should of when to another school! There are many schools that offer online courses and you don't ever have to go to campus. If I wanted this, I would have choose this. However, I wanted the teacher-student interaction. Somewhere where I could go at any time and received help. Unfortunately, this semester has not been what I expected from the Casey Center.
- I can learn material both in class or strictly all online so doing online classes was yet another good way for me to learn the necessary material I had to learn for my G.O.T.S. welding degree (A.A.S.). I enjoyed the online courses and I would take another online class too.
- I choose to take my courses online because I run a business and have children. This does not mean I do not need the Casey Center, which is the closest center to me to get help. The Center only being available 2 days a week is very hard if I need guidance or tutoring with my work, My job and my children do not always let me get to the center on the days that it is open, in fact, I have not be able to get there at all this semester with the change. I can only image what someone younger or who is having a hard time my feel.
- I chose to take online classes
- I don't feel like algebra should be an online course. It is so much more sufficient being taught in a classroom on the board, and I hear a lot of my classmates say the same thing.
- I enjoy my online classes they allow me to work in quiet settings
- I enjoy online classes and the Criminal Justice program!
- I enjoy taking my classes online, I feel that I stay ahead of my work and with don't have the trouble of having to waste 2 hours in travel time. I can spend that 2 hour studying. Just wish more classes where available online.

- I enjoy taking my courses online. It gives me the ability to learn at my own pace but still provides some structure as most classes have assignment due dates. I appreciate the flexibility and portability of online classes.
- I enjoy taking online classes. Online classes are very rewarding when it comes to having a full time job to
- I enjoy taking the online classes and I am very happy that they are an option.
- I enjoyed my online courses. I commute from an hour away and it was fantastic to not be required to make the drive every day of the week.
- I feel that the courses are great, the information is valuable, but I chose online classes so that I can work at my own pace with a full time job and family responsibilities. There are way too many assignments in a couple of the sessions for me to keep up with and my other life at the same time. The curriculum should be more spaced out or possibly less involved.
- I had a mostly great experience for my first semester as a college student. It's super helpful that online courses are offered. I work days and I wouldn't be able to attend otherwise. Thanks.
- I had good instructors, but a lot is missing when you take away the face-to-face ability.
- I had to have anatomy due to my full time job. I love anatomy anyway, but the way she has her blackboard set up is perfect to me. Not everyone sets their blackboard up the same way.
- I had to take everything online and it was more convenient that way since I work full time.
- I hate taking online classes. I would rather take them in person but I know I need to take a few online because that is what my generation is headed towards.
- I hate them
- I have always have positive experiences with SCC's online courses.
- I have enjoyed every class.
- I have enjoyed my on-line course I wish now I have taken more off my classes on line.
- I have had nothing but amazing results with the instructors that I have had at SCC the past 7 years. I am so glad that I continued with my career and that I chose SCC to do that. Thanks for all you all do and how compassionate the instructors and staff are at your facility, right down to the night time security guard. He helped those of us who had night classes, became our friend.
- Ms. Kelly Johnson was one of the most amazing professors that I had during my class time. I appreciate her care and compassion for her students.
- I have mixed emotions about online. You have the opportunity to complete assignments whenever and not have to go to class. The downfall if I get stuck I have to wait for an email response when I have a question now.
- I have not had another online class like the one I am taking now. The teacher does not seem to want to help the students in her class. The things we study and the quizzes and exams are nothing alike. I work a lot of hours on this class each week and still make bad grades. I had a 4.0 before this class and other students have expressed the same.
- I have only taken one class, but so far I really like the setup. Its AHS 115 Medical Terminology.
- I have really enjoyed my professors they have been very helpful whenever I had questions about specific things and been quick to respond.
- I just wish that all online courses let you work ahead.
- I know that SCC is overwhelmed, you have advisers who are professors and vice versa, but as an online student I do not believe there is enough support to help us succeed as well as we could if we were in class. I spend HOURS AND HOURS doing homework trying to figure things out on my own sometimes or searching YouTube, etc. for help. I have contacted the professors at times, but depending upon the professor, some are more available than others, some give more info than others, and help through e-mail just doesn't work. There should be a way to connect to a tutor online and have them connect up to the student's computer to see the problem and help walk them through it. For all the technology we have, online classes should have the same support as classrooms. Just my opinion, I just think I struggled more on some things than I should have had to.
- I like face to face classes, but it has been extremely handy for me to get online classes. If not for the online classes, I probably would not have been able to take classes.
- I like it, it is convenient if you are not as scattered brained as I am.
- I like my online class and I decided to take it because I wanted to keep the same teacher than the past semester.
- I like online courses and face-to-face classes alike. I do well in classes of either format. However, I do not feel completely prepared to enter the workforce in my area of study yet. I've found that you learn much more working in the field than you do through these courses. I am not the only student in this major that feels this way. The online classes do teach you many important basic concepts but aren't enough by themselves to make you a good IT professional. I wish that we had some face-to-face CIT courses in which I could learn important skills in a lab guided by an instructor with IT experience. That would make me feel more prepared to work in this field.



- I like online.
- I like taken some classes online because they well with my schedule. I love going to SCC and the courses that are offered through them. I plan on graduating from SCC, also.
- I like taking online courses because I am a stay at home mom and I don't have anyone to help watch my daughter. So online classes help me a lot!
- I like the convenience of online classes but only if the subject matter is explained thoroughly and easily.
- I like the fact that Somerset gives me the option to take online courses because they understand that college students have other lives than just going to college. Taking classes online give students the opportunity to make good decisions, be responsible and also allows you to go to work when you need. Although college is hard to juggle while working full time. Somerset makes that possible. The instructors are very nice and understanding. Also I might add that I am very fortunate for taking online courses at no extra cost as to Eastern.
- I like the online experience. I can do my work on my own time from the comfort of my own home.
- I love all of my professors, they are very understanding and they have been patient, helpful, and send me e-mails when I'm missing something, or when I'm doing well in a class. I appreciate the help that I get from them and how nice they all are.
- I love having the option to take online classes because I work full time. Many years ago this option was not available to me and I could not go back to college to better myself and my family.
- I love my online classes. In my opinion they're a lot better than the face to face ones.
- I love my online classes. They are a lot harder than doing it in a classroom but, this gives me the time to do it when I can work at it and when I have the time to do the work. It also, helps because of religious views.
- I love my online courses because they work for my hectic schedule.
- I love online classes because you can have a full-time job and still come home and finish college work. You don't have to be present at certain times.
- I love online classes, it seems more time efficient than having to go to a class on campus. It has its advantages and disadvantages. :)
- I love online classes. It helps you think and learn to work independently.
- I love online courses especially the ones where you work at your own pace. This helps out a lot when I want to get ahead or slack off a week.
- I love online courses, it gives me time to still occupy a job.
- I love taking online classes because it makes me able to work full-time. I don't have to ask off work to go to a class which is awesome. I'm so glad that they offer online classes because it is really convenient.
- I love taking online classes. It is easier for me, and I can do my work whenever I want to. It is also better for me, because I have a young child at home.
- I love taking online classes. It's so much easier for me since I'm a single parent of two. Glad I can get my degree through online classes instead of having to go back and forth to the college. I never know what is going to happen on a day to day basis.
- I love that I am able to take the courses I need online. With a husband, child, and job to work around, this is such a great opportunity for me to be able to complete my education! The content is clearly displayed and explained, and all instructors are always willing to help.
- I love that online courses are available. It makes it so much easier for older students who have busy schedules to be able to take college courses.
- I love the ease online classes offer. This gives me a chance to expand my knowledge but still be with my family. I am able to learn at my own pace and it is what works.
- I love the online at SCC. Being an older (38) student, it gives me the flexibility to keep working my job, while also pursuing a degree in the field I love. Keep up the good work. Thanks for all you have done to help me reach my goals.
- I love the online classes that are offered. I love to learn and study at my own pace an online classes offer me that choice.
- I loved online classes and am taking more next term.
- I miss seeing my professor face to face. I like being taught what I am trying to learn.
- I only took the online classes I have because they were required.
- I personally believe that the online only course "Aviation Math" should not be a required course. If a student needs a math class to improve their personal math skills then they should enroll in the necessary classes individually. In my experience so far the instructors in the Aviation Program cover all the necessary math skills needed as each portion of the curriculum for that class is being taught.
- I prefer face to face but will take online when necessary or convenient.
- I prefer face-to-face courses, however this being my first experience with online courses I cannot complain. I have had no problems in being enrolled in them and would not complain about having more in the future.

- I primarily took online classes to free myself up to fulfill my obligations as SGA president, which take me out of the classroom from time to time. I discovered, however, there is much more "busy" work that required a huge amount of my time to complete with the online classes.
- I missed the interaction that comes with a face to face class setting. I would avoid completely online classes in the future.
- I realize it is in the financial interest of the school to give a teacher a whole load of online courses and omit the face to face classes. I also realize that Somerset Community College is not alone, the majority of colleges offer an online option. My issue is that too often online courses have not been choices, but rather the only available way to take the classes I need to finish my degree.
- I almost feel as though I could get the same education from the internet..... just not the piece of paper that says I have a "degree". Online students essentially teach themselves.....
- I really enjoy the online classes because they allow you to work at your own pace. I work and go to school so I have a hectic schedule.
- Online classes allow me to be able to complete the assignment when I have the availability to do so.
- I really have no additional thoughts and or comments. Except for the fact that the Electronics and Electrical programs at the college are amazing, and are taught by amazing teachers.
- I really like the Math class that I am taking. It's online but I can go in to the school at any time and get help and take my test. This really helps me learn better and at my own pace. It really helps me learn "How I learn" too! Not teacher to thirty students, but that one on one time that I need to learn to better my future!
- I really wanted these courses to be offered face to face at the laurel campus, but with recent Governor's budget cuts I understand that it not always the best choice for school spending. I don't mind taking them online, but I feel that simpler, well thought out material is better for helping a student understand these courses.
- I simply could not be going to college, if it were not for the on line option.
- I take online courses because I work full-time and am a single parent- online courses are the only feasible means through which I can complete my degree.
- I think I have been able to learn online just as much as I would have in a classroom. Online makes it convenient for my work schedule and mine and my family's schedule as well.
- I think I personally would have been far better off taking the course face to face.
- I think that it is important to offer face-to-face classes because some student benefit more from being able to take classes in person. It just seems like everything is starting to go to online and minimizing the access to face-to-face classes.
- I think that it's more preference to face-to-face learning as opposed to a problem with the online courses. It's just very hard for me to grasp anything properly through an online course as it just seems so impersonal and I'm not physically going to and from a class and having the traditional experience. From what I understand however, several people I know do find online learning to be effective.
- I think that they should have tried to offer the classes I am taking face to face instead of online. I don't really like online because I feel as if I am not really learning or understand the material much.
- I took my courses online because it was more convenient. I have a day job and also don't drive so it was easier for me. I love online classes!!
- I understand the benefit of online courses, from the schools perspective, to the students. I am also aware that we as students of online classes, are missing out of the true benefit, and wisdom achieved from the social interaction between student and teacher. We are after-all social creatures by nature.
- I was pleasantly surprised by the ease of use of MyLabsPlus for math.
- I was unable to take face-to-face course at the college due to my work schedule. I have to work full time and also have a family to take care of. Since I work 10 hour shifts during the week it wasn't an option for me to take face-to-face classes at the campus. Therefore I enrolled in online courses. However I believe that the face-to-face classes would have been better. Just because it seems to be that the teachers believe that if you take an online course you have all the time in the world to do homework. Which isn't true. I also most quit and dropped out this semester due to the homework. The only reason that I didn't is because if I did I would have to pay back the financial aid money which I don't have. So therefore I'm continuing with the classes and hoping to get a passing grade. This has affected my experience with SCC. I'm unsure if I will ever take any other classes with SCC due to this issue.
- I will still continue to give my all; even if I have failing grades. Finishing is learning.
- I will try to avoid online classes in the future if I can.
- I wish I had taken one more course. I am currently enrolled in two bi-term courses but I wish I had enrolled in three. I believe I would have been able to handle the workload.
- I wish I would have not accepted the suggestion for an online course.
- I wished that the materials for each week would be posted ahead of time so you could work on them whenever you wanted. One class I am in though, things are supposed to be posted (for that week) on Mondays, but usually don't get posted until Wednesdays or Thursdays...

- Also, it would be nice to be able to figure up your grade in the class, but not even the first assignment from the beginning of January has been graded yet... It's just a little frustrating...
- I would advise anyone to take Ms. Edwards writing on-line class. She makes the navigation simple, she's also quick to respond to your emails and is willing to advise you quickly. The book and instructional videos are super!!
- I would much rather take online classes, it makes everything much easier.
- I would prefer not to do midterm exams on spring break. My nutrition instructor said on syllabus that we would have nine 9days to complete when in fact we only had 7 days.
- I'm a student and I love online classes because it gives me the ability to work at my own pace.
- I'm enjoying KCTCS.
- I've enjoyed taking my online classes because it frees up my time to choose my work schedule and me being able to work without a teacher standing over me.
- IT WOULD HAVE BEEN A GREAT COURSE, BUT I WAS ENTERED INTO IEC 102 AND HAVE NOT TOOK 101 YET, SO IT WAS REALLY HARD FORE ME BECAUSE I DIDN'T KNOW NOTHING SHE WAS ASKING.
- If it was open to me I would never take online classes. I feel that online classes are not the best option for me and no I would not suggest taking online classes to my friends or anyone who I have just met.
- If it were not for online classes I would not be able to get my college education because I work. Thank you so much!
- If you are going to continue using faulty publishers and programs you need to be willing to give some support to the students. The defects of my grades not showing up to instructor or my blackboard missing assignments I need to do allowing me to believe I am doing everything and showing good grades, then at break my grades are E's then my classes are closed to me to open and print screen for proof are gone and then it is my word against a teacher and I lose in appeal because my rights weren't violated? You just keep enrolling more students forcing teachers to be overwhelmed with all the issues going wrong with the courses and they don't have time to be teachers and all the problems fall on the students. I read the emails about funding being rejected due to low completion rates and once again it will fall on the students to pay the difference. Wake up and deal with the quality of your college.
- It has been a great course, I have learned so much about trying to get healthy again. I would recommend this course to anyone.
- It was wonderful. No issues.
- It's a great way to do class.
- Just keep websites and stuff updated that way it's easier on the students and teachers as well.
- Love it
- Love the online atmosphere and easy to do!
- Love them.
- Love this instructor
- Maybe SCC should offer some late start or even science based bi-term classes to help students stay here at SCC. I would not have had to go to Hazard and Maysville for my science classes if they were offered here. I only needed the one class to graduate in May so I had to go somewhere they had the science classes.
- Microbiology is very great online course. You still learn as much as you need too especially with having to do the labs inside your own home. Not being able to take it face to face this has given me the feel of actually doing something.
- Most of my professors are great. Some of them need to be monitored closely. I feel that there are a few on a power trip and they need to remember that they work at a community college and people typically attend them because they have families and jobs. They don't have enough time for universities.
- Most of the on line classes are only as difficult as the instructor makes them. For instance My Interpersonal communications class com252.....the homework is overwhelming and you receive no credit for doing it. The instructor states that you don't have to do it but all of the info that you need for testing is in all of that homework that you still get no credit for doing. I am not just whining about having to do homework, but literally 90% of this is not graded but you cannot go on in the course until the work is completed, if we are having to do the work I think it's only fair that we get credit toward our final grade. And the on-line courses are mostly not choices.
- Most teachers care and the teachers I have this spring are amazing. I will however, avoid any class that is taught by Ron Mace.
- My online classes are easy to follow and the instructors answer questions promptly.
- My online classes were great this semester.
- My overall experience with online classes has been great!
- My overall experience with online courses has been okay. It is easier for me because of my hectic work schedule. However the most common complaint I have is lack of communication from my professors.

- My teachers and advisor have been very helpful and have answered any question I have had, and helped solve any confusion! The online courses are wonderful!
- Never take an online class again unless it's my only option
- Normally I would prefer a face-to-face class, but the presentation of this online course is great! The class is Religion 130, and the instructor is Joshua Cunningham. His methods and manner of organization make this class enjoyable. I would take an online class from him again.
- Offer more online courses as in-class/face-to-face courses.
- Office procedures was very difficult for me because I didn't have a book for that class. It's easier for me to look stuff up in a book while doing homework than it is to look it up online.
- On line class is for individuals like myself who work full time and have no other choice. Unlike teenagers if I don't work I will not have food, water or shelter. I think the instructors should be more realistic about what we are able to do. I spend over 40 hours a week on my math and science class assignments and I am always pushing it to get done. Not to mention my 43-45 hours at my job a week and church 3 times a week. When am I supposed to sleep or enjoy anything? I feel like all I do is stare at this computer screen and struggle to get my assignments done because my teachers don't have to sit their hind ends down and grade these so it's never an inconvenience for them and they sure don't care if I struggle or not. I believe that from now on I will go to another college where they can afford to hire reasonable teachers with realistic expectations.
- Online classes are better for those parents that can't make it to campus.
- Online classes are way too easy to fall behind in due to the undetailed assignment dates
- Online classes fit my busy lifestyle and give me the quality of instruction that I need.
- Online classes give me the availability to work and be home with my disabled child.
- Online courses are more convenient for my scheduling preferences. Thanks!
- Online courses were the best option for me due to my work and home schedules.
- Online isn't that hard I like it a lot better than face to face honestly.
- Outside of the weight of so much homework/reading/assignments I have enjoyed my online experience. Amount of homework and etc., with time constraints are my only issue with online courses.
- Over all I personally prefer online courses.
- Overall I liked the online experience.
- Overall great setup using blackboard. Only thing I would suggest a change to would be the writing assignment input boxes, when there is no choice to upload the original word document. It's very confusing, hard to indent, etc.
- Overall, I like online courses. I would rather have had my beginning statistics class face-to-face, but it was only an online class or ITV class. I am doing very well in this online class, but just for preference, I would have chosen face-to-face if available. I would recommend online courses to anyone who can stay on track on their own.
- Overall, online classes aren't for me. I prefer and learn better from in seat classes. I only took these online classes this semester because I had a time conflict with Dr. Appointments that caused me to be out of town. I didn't want to have to miss classes because of Dr. Appointments, so I decided to take these classes online.
- Perhaps I would have benefited more by taking these face to face.
- Pharmacology was a good online course I had no issues and would prefer it online if I had to do it again.
- Pretty basic course but book is complex to navigate.
- Professors need to ensure that their videos are direly linked to current material using a modern format link (eng102) and in the case of embedded videos (Cal II) make videos visible in secure, non-flash formats so that security settings need not be suspended for viewing and videos can be viewed on mobile devices. This would also improve moving ahead and backward within a video. I recommend html5 video.
- So far I enjoy the online course and blackboard is a lot easier to work then I thought
- Some courses can be good to take online. While they're some such as, Accounting 201 & 202, Micro and Macro-economic should be only for the classroom.
- Some instructors don't provide you with enough information for online courses, also, some instructors do not post announcements telling you when a test has come available. I know that you are supposed to keep up with your work load yourself and I do login to blackboard multiple times a day, but when you work a 40+ hour week and take 16 hours of college, you don't always catch everything.
- Some of the software is a bit out of date, but in a tech course that's to be expected. The introduction to computers course (with Pearson software) is really awful though. The chapters are laid out awkwardly and even with my computer specifically adjusted to the specs required, some of the assignments were difficult because they did not display properly (this was last semester.) I feel I could get more out of the database class if I had it in person as well.
- Sometimes the instructions and announcements could be clearer.
- Student's should be given the option of being able to choose from an on line class or on campus. The choice should not be exclusive! People have come to this institution because they made a choice to make a better

life for themselves, their family, and community by becoming better educated and learning essential skills that will put them on a successful path. Overly demanding assignments seem to be a big stumbling block in that path for most students.

- Supervision of instructors by department heads is necessary to ensure material expected of students is appropriate to the course being paid for by the student. I am very displeased and will not recommend the COM 181 course to any other students I have contact with because they will be sorely disappointed to find out they are ending up with another English course.
- Taking online courses has significantly improved my college experience. It gives me more time and I would really recommend everyone try at least one online class. I would not, however, suggest mixing online and face-to-face. I personally found that a bit difficult to keep up with. Other than that, my online experience has been nothing but good.
- Teachers should maybe consider seeing how long a student took on an assignment/test b/c if they finish a 100 question test in 4 minutes let's just say odds are they can't read that fast online courses are just too easy for students to cheat in so you end up learning nothing
- The OST 130, would be better (face to face).
- The best online course that I have ever had at KCTCS was Intro to Comparative Religion in that not only did I have occasional emails from the professor to all the class but most importantly, my class had video lectures in sections that went directly with our book and the current chapter and unit. It was as if I was actually in class and had a teacher. He was approachable and professional and very knowledgeable.
- The biggest reason I chose an online course was a conflict with my work schedule. Face to face courses are limited to certain days and times, which make deciding classes difficult.
- The class went smoothly and Mr. Bradford was great
- The course had a lot of good information available and the instructor did very well on helping, but online classes are not for me.
- The course layout is easy to understand and Blackboard is awesome!
- The instructors are very helpful and always return emails in a timely fashion.
- The math courses, especially higher end courses are extremely difficult to be taught online and need to be face to face and the reason why I did do so good in my calculus class online was because the materials were very difficult and I did not have the choice to take it on campus.
- The ones I choose are because I needed them
- The online classes are a definite plus!
- The online courses that I have taken have been satisfactory.
- The online courses work with my schedule & for that I am thankful.
- The only thing I do not like about taking my courses online is that we have to change our passwords every so often and some people may forget their password. Please no more changing passwords right in the middle of the semester.
- They can be easier on certain courses and then when you need help it's always call help desk or Connect, I feel like some Professors just lack the knowledge of online problems themselves. So if the teachers cannot help you, then what? I think they need a little more training before throwing it at us in the beginning or if it is a new program. (Which is what happened to me in 2 classes).
- They were my choices so I have to deal with making the time to do the work and the challenges of doing the work
- Things like web assign don't work well with most browsers like Google chrome.
- This class needs to be an in person class. Learning these meds are very important and not everyone worked as hard as they should have, with it being online...
- This is only my first semester but I really like the way the online courses are set up, although a little hard to get used to staying on top of, they provide a lot of helpful information, and are easily navigated through. The extra help and success path tools are great too.
- Very good experience
- When I started this last semester, I was given the option of taking one of the courses online or in person. Ms. Carol Calcaterra, is fantastic and made it so much easier to learn and had fun doing it.
- Since Casey Campus is down to 2 days, in essence Somerset is saying that we are not privy to using the beautiful campus that was built for the people living near or in Liberty. And yes I know other Campuses have also reduced days, however, their adult learning is on site, where ours is next door, and therefore, we cannot go onto the campus and get the help we may need, or have access to a computer. Even though, I did not stay on your course of responses, this is an avenue that I hope will help all of the students in Liberty. Yes I know there are more online classes being registered for, instead of face to face. But next semester there will be no instructors actually in Liberty. I really thought that this campus would help the citizens in Casey County. And I know SCC is paid for us taking them online, so they are not losing money they are making money.
- Will not be taking any more online classes unless fully needed. First class online and it is terrible.

- You really need to evaluate the teachers. They're supposed to help us make good grades, help us with homework, and watch us excel. They're not supposed to not return our emails, answer our question with a 3 word answer that don't even make sense, and they're not supposed to list times and days they're available then not be there!
- I could have taken the course online or face to face it really didn't matter.
- I enjoy my online courses
- I like it, because you work at your pace
- I love online classes because I can do my classes in my free time and don't have to worry about finding time to go to class or missing class due to work or illness
- I love taking my MUS 104: Introduction To Jazz History Music Class online because it is a relatively easy course and the best part is that I get multiple attempts at taking the exams (tests) for each chapter so that I can get the best score on every exam and I get to stay at home and spend time together with my loving family and friends and I love Jazz Music.
- I love the easiness in which KCTCS SCC London has there blackboard and access to the labs. I am enrolled full time in am currently taking all 4 of my classes in the second spring bi-term in 2016.
- online classes are okay just sometimes hard cause a lot of work
- Should offer every online course to face to face.
- The online course was harder than face, to face classes. But I'm thankful that it was offered online so I could keep my full time job and still be able to get started on my college career!
- they could provide a little more help
- They have been really good so far. Teachers have emailed me back at a reasonable time. Which I really appreciate that. Some of the assignments were a little hard to understand but I think I'm getting through them ok.
- was kind of hard
- with psychology is my major i want to be able to help people get out of bad situations