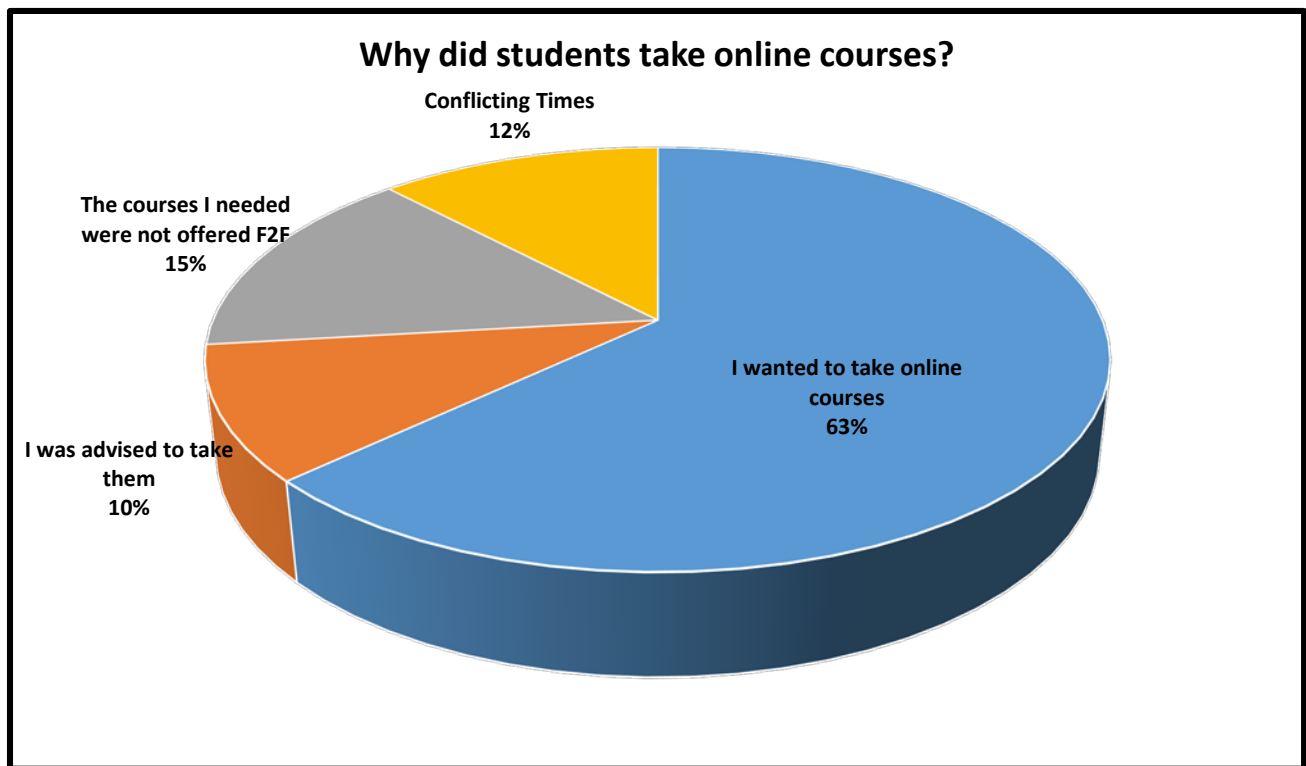


Spring 2015 Online Student Survey Analysis

A survey was conducted during the spring 2015 semester to obtain feedback from Somerset Community College (SCC) students regarding their selection of online vs. face-to-face delivery modes and related issues with their online courses. All SCC students enrolled in an online class were invited to participate (N=4198).

Of the 1167 students responding to the survey (response rate of 28%), 794 (68%) indicated that they wanted to take online courses, 133 (11%) said they were advised to take online courses, 192 students (16%) indicated the course or courses they needed to take were not offered face-to-face, and 157 (13%) stated that the courses or courses they needed to take were offered face-to-face, but conflicted with another course they also needed. Thirty six percent (422; n=1167) of respondents said they would have preferred to have taken a face-to-face course over an online course.



Face-to-face courses specifically asked for by online SCC students:

- ACC 202
- COM 252
- Accounting 101
- Accounting 201
- All CIT courses
- Anatomy, physics, and statistics.
- Basic Blue print
- Bio 112, Bio 113
- Bio 118 and GLY 110
- CAD 120, CAD 293, VCC
- CHE130
- CIT 120
- CIT 170
- CIT 180
- CIT 213
- CIT 214
- CIT: 155 Web Page Development
- CIT: 160 Intro to Networking Concepts
- CRJ 202 CRJ 208
- Cad 100
- EDU 130
- ENG 161

- GLY 130
- MAT 206
- EDU 130
- KHP 230
- EDU 130
- MAT 175
- Edu 201
- CIT105
- Eng 221
- English 91
- European history
- GLY130
- General Leadership 140 and Nutrition.
- Geography
- Greek and Business Law
- HIS 108 and ENG 161
- HUM 281 Intro to Film
- I needed Che 130, which was not offered so I had to enroll in Che 140 which is only offered online.
- IEC 130, IEC 180, CIT 105
- IMT 289
- Intro To 3D Printinting.
- Intro to Business, Accounting 1 and 2, Microeconomics, Macroeconomics, Intro to Religion
- Intro to finance, and Intro to marketing
- Introduction to American Education
- Religion 130
- Javascript
- Microsoft Client Configuration
- Computer Forensics
- Productivity Software
- MAT 150
- MAT 275
- MIT 104 and MIT 217
- Mat 150 and Che 130.
- Mat 206 but dropped it
- Eco205
- OST 105, OST 210, OST 240, OST215
- OST 110 MIT 104 MIT 217
- OST 210, OST 225, and OST 235
- PGL 111 and PGL 112
- PHI 100, BIO 112, Bio 113
- PHY 152
- Psy 223
- Psychology
- Psychology 110
- Public speaking, and nutrition they were not offered at my school except during the summer.
- Pys 110, rel 130, mt 85, mic 201
- REL 130 and ENG 135
- Reading
- Rel 130
- Religion (2 Counts)
- Sociology 152 was not offered face-to-face at the Russell Center.
- Spanish 1, English 101, POL 101: American Government
- Statistics during an available time with my MLT degree
- Stats 220
- Trig, History 105
- Visual communications
- WPP
- Walking
- bas 290 bas 287
- basic nutrition
- che 140 and 145, eng 102
- computer
- first year Spanish (101?)
- geology
- math 110
- math 206
- math 55
- pdychology and sociology classes.
- psych death and dying
- Fam Sexuality
- roof framing and window and door installing
- technical math and basic blueprint readings
- the education courses, EDU 201 and EDP 202
- they are available
- welding170and177

Difficulties students have encountered:

Sixteen percent (259; n=1167) of respondents indicated experiencing some kind of difficulty in their online course. Examples of these included: keeping up with the course work, turning assignments in on time, Blackboard issues, communication with instructors, software problems within the course, and having to learn on my own.

Some specific student statements about difficulties were:

- Trying to kept up in class
- (ACT 101: Fundamentals of Accounting I (4146_E0Z1)) When it comes to testing, some of the materials such as Terminology is not in the guide. This would be a great help.
- Difficulties of just not having that one on one help from teacher when I am struggling with some work in my classes.
- A lot of confusion. Mainly because I took 6 online classes this semester.
- Absorbing the material.
- Basically I have a book and I do a quiz I Don't feel like it's a very effective way of teaching or learning. In fact my teacher hasn't taught us anything, she's only emailed us once. It's basically us teaching ourselves. I know personally my online class I know the least immaterial. Which greatly bothers me. I feel like it's a waste. And when I need help I feel like I'm a burden always asking for help. And my teacher's PowerPoints never match up with the section they are with. I'm would never recommend this class this way!
- Because I had some questions about a grade and the comments and I still haven't gotten a reply from the instructor.
- Blackboard has been messing up a lot this semester
- But it's a difficult class.
- CIT111 SHOULD BE OFFERED AS FULL TERM COURSE....NOT EVERYONE HAS THE TIME AS PEOPLE WORK FULL TIME AND TRY TO CONTINUE EDUCATION.
- Chemistry does not come easy to me and I did not have the ability learn it on my own.
- College Trig: The professor is great. Not the quickest to respond via email, but good nonetheless. The content is not particularly difficult, per se, but the book is horrible. I've mostly not used it, preferring to learn as I go through the homework (My Math Lab, which is better, though not anything great). For instance, in Chapter 4.2, instead of using the inverse sine function as taught earlier, it teaches using strange techniques that are honestly more confusing than helpful - the inverse sine function takes away the pain, and replaces it with a fairly simply mathematical equation. I think books need to be useful. I shouldn't have to pay another \$100+ to finish the rest of the book, review, or actually learn something - the book should be enough (it isn't). Intro to Comp. Religion: Awesome class, awesome teacher, bit disorganized, but hey, who really cares as long as we learn something? Study guides are concise, helpful, and self-explanatory. Teacher emails quickly and has concern and care for his students.
- Communication with the instructors, grading not done in timely manner as it states in the course syllabus, and not being able to access links for tests. The instructor has had to open up several tests and I've had to wait for the instructor to answer my emails so I've lost a total of a few weeks work because of this issue. I've also lost time due to grading not being done as stated in the syllabus. Students cannot access the next module until grades are posted so this puts students at a standstill until grading is done and sometimes it's taken over a week although it states in the syllabus that all course work will be graded within 48 hours.
- Computer problems, and I thought it would be easier where I was working but it's not. At all. I have a hard time understanding what some instructors are asking me. I'm a slow learner and struggle, always have. I will not take online classes again, unless the class I need, and have to have is only an online class. Do not recommend taking online classes, but that is just me.
- Confusing assignments from another online class, missed assignments and tests. Confusion on my part.
- Confusing instructions, and not enough direction..
- Connect ran slow at times and I have a hectic schedule with my kids, volunteer work, my job and school. I just didn't have the extra hours to put into this.
- Did not understand what was needing to be done and where to look in the book to find out.
- Don't have home internet
- Don't like it because you can't interact as quickly. Takes longer to get answers if you ever do.
- Don't really think you can be taught math online
- Due dates were very difficult to keep up with. Sometimes we were unable to contact our instructor due to instructor error.

- English has always been a hard class for me. Writing is easy but punctuation and grammar are not and the only difference would be that tutors are more readily available. The online its self is a little hard to understand the directions as to how to send and what all needs doing not everyone understands computers
- First of all, my online course recommended an online book to be used for studying (which came with my purchase of the class) I came to realize in the second chapter I could not study this way. So I went ahead and purchased the book and this is the way I study. I am not online studying, And Now as I realize this has brought my grade down.
- Also as I click into my quizzes, which is only allowed to be taken twice over 1/2 the time of my course when I opened the quiz, the quiz will open but my questions appear not to show. So there many of times I have been counted that I have taken the quiz when I haven't even started to answer the first question.
- Following blackboard and discussion board. I am not able to get replies.
- Format of the class is difficult to understand
- Haven't been provided with as much instruction for assignments as other instructors did in the past.
- I am driving 130 miles to join in with the face to face class to get a better understanding than I get from just participating online
- I am having a difficult time understanding some of the material.
- I am having difficulty with my online chemistry, it simply was a class that I needed face to face help with.
- I am having issues with only one course. The instructions are unclear and the reading is extensive and the assignments for board discussions are complicated to complete such as having coffee with someone that accomplished what you are striving for and talking to a man and a woman in their 20's and another that's 20 years older than yourself.
- I am having problems completing my learning path assignments. Also, since it has been so long since I was in high school, there are some topics that seem like I have never heard them before. I feel like if I had taken ENC 91 on campus, I could grasp a better understanding of the assignments.
- I am in a computer class and there seem to be some problems with the technology allowing me to answer some of the Microsoft questions correctly even when I am pressing the buttons that the practice is showing me what to select it is coming up that I have made an incorrect entry. This is frustrating because I'm certain I am selecting the correct answer for the questions and they are getting counted incorrect. I have not contacted the instructor yet, but if I see that it will make a difference in my grade I plan to contact my instructor.
- One class I am in has test where answers are entered by spelling the word and there have been answers marked wrong due to using an acronym that is referenced in the text for the spelling of the complete answer. Some answers have been graded as wrong if hyphen left out.
- I am not getting the help that I need. The teacher I am referring to, teaches two of my classes and does not help the way a teacher is supposed to. And this is cause me to get bad grades.
- I am not learning as much of the material as I need to be mostly because it not face-to-face and not lecture style.
- I am not that grateful with computers. but I go to the college and they are very helpful
- I am not understanding a lot of the psychology work, but I think it is mostly because I'm just not good with that subject.
- I am very pleased with everything in the course.
- I believe the amount of work given during online courses is far greater than any other course I have taken in a face to face class room setting.
- I can do math online I need a teacher.
- I can't get the lab to work properly and the instructor is no help. The last half of my tests were in the lab so my grade is terrible.
- I can't keep up and keep getting behind.
- I did not have any trouble with the class.
- I dislike how when you answer questions in the test, the answers have to be identical with the answer sheet or scoring. For example I got a question wrong because I didn't capitalize a word that the scoring answers had capitalized.
- I don't seem to learn the material as well as face to face. Emails sometimes get sent or are not replied to in a timely manner. My biggest one is my tenancy to procrastinate doing the work and getting behind or forgetting the class entirely.
- I don't understand the material
- I feel as if the material is harder to learn. You pretty much teach yourself. Face to face classes provide you with an easier way of learning.
- I felt like I was not learning anything and was just skimming by. The workload on my online courses were too much to keep up that I could not keep up in my face-to-face classes. My computer literacy class was not working with my computer I just encountered to many difficulties with that course.

- I find the online history classes very difficult
- I had a hard time understanding the directions, and once I got to where I suppose to go I didn't know what to do.
- I had a little issue with the Math 065 class. It is a more detailed level of algebra, and I felt like there could have been more detailed videos on breaking down the material available. Other than that I had no issue with my online classes.
- I had some technical difficulties with my Biology 137 programs toward the first month of the semester. The library codes I got wasn't supported with the program. Had to get an email set of codes. Then my grades weren't connected to the teacher, and was still having some difficulties with learning how to submit my assignments.
- I hate having to rely on computers the entire time, mine messes up. Plus the teacher can't see what you're doing if you're having problems.
- I have 4 online courses this semester. I enjoy all of them except my Bio Lab and I am having a lot of trouble with it. I do not clearly understand what I am supposed to do for each lab and at the beginning of the semester it took weeks to get my lab kit in and so by the time it came in I was like two weeks behind on my labs and so I been playing catch up this whole semester.
- I have difficulties getting one of my instructors to answer my emails. I have sent her an email 6 weeks ago and she has still not responded.
- I have sent more to follow up on the original email I sent but still no reply. This is the only difficulty that I have encountered.
- I have difficulties in JavaScript class. The problem I have is that I have a hard time understanding specific things about JavaScript (such as event handlers/listeners, function calls, and so on). These would be much easier to understand if I had an instructor in front of me in a classroom that I could ask questions and point out exactly what parts are causing me problems. Email is effective, but not as effective as a face-to-face meeting with an instructor on solving issues.
- I have had Internet trouble, and understanding what was wanted of me by the instructor.
- I have had difficulties accessing items and understanding them
- I have had to quit my part-time job in order to focus on my three online classes as they required me to teach myself the material through the textbook and study in order to complete the chapter assignment for each class as well as continue my classroom course.
- I have not had any difficulties yet.
- I have not had problems with all my courses, only a few. Problems with getting the content to come thru on line.
- I have one instructor that is failing me because she says I didn't turn in my work and it is clearly posted on the site and on time. Some do what they are supposed to while others do not and seem not to care. Just because I have been out of school for a very long time this is something I wanted to do in my life but now because one instructor doesn't want to do their job it has made that impossible.
- I have trouble with completing some assignments and I also have trouble remembering when to complete some assignments
- I just have trouble staying on task and getting assignments turned in on time due to work and personal difficulties.
- I live in the woods and my internet is not good enough for these online courses. I also have problems understanding all of the material because I am not in the classroom. I am a hands on learner and I wish I could take every class face to face.
- I looked over the due dates on one of the syllabus and I tried to email the instructor to see if I could turn them in and she would not help me in any way.
- I need face to face and to be shown how to answer questions
- I often get confused on due dates and I learn better with a lecture hearing it is easier for me to understand, listening and taking notes at the same time is helpful for me.
- I once experienced that the computer threw me off an important exam and there was no chance to make it up so I received a 30 of 100 I had almost all questions correct until it threw me off. Also I wish the school would teach people how to use the e-mail system and printing.
- Only because I graduated high school in 2005 and I was somewhat behind on the times and had to learn on my own and became behind a little.
- I postpone my online class until its even pass due since I never see the teacher for it.
- I procrastinate easily and have a very stressful personal life currently. If I got on the ball with my work, I would do better.
- I seem to have occasional problems with blackboard.
- I started taking classes when I was pregnant, and my daughter was born with serious medical conditions so I haven't been able to put in the time to dedicate my work this semester.

- I think I would do better in a face to face math course.
- I work better in an in class setting.
- I'm happily not having any.
- I'm just experiencing the difficulty of learning some of the material on my own, opposed to having a teacher teach me face-to-face.
- I'm just not a computer person
- I'm just not a very well online student and I have ended up withdrawing from both of the online classes I enrolled in. I'm a much better student at a face-to-face class.
- I'm just not the best at chemistry. Also, this is my first online class in college so it's taken a little to get used to it and get into the swing of things.
- I'm not remembering the material as well as I'd like. I learn better by hearing someone talk about something and then asking them questions.
- I'm taking four online courses. How you get to the assignments, e text books, and results (grades) are different on each one. Some show you your score and allow you to view your correct/incorrect answers immediately after taking the quiz/test. Some allow you to review them after the submission date has passed. In one class, it didn't showed me my score until after the professor graded it, but never let me view which ones I missed, or what the correct answer was. I don't know if this is based on the professor's preference, but I would prefer a more consistent approach.
- I've had trouble with understanding the CIT computer class. It's been difficult.
- ITV courses, by nature, utilize class time for roll calls, equipment usage/adjustment, and interactive communication. Proctoring also adds another element to the overall experience as compared to face-to-face. Not necessarily bad, just different.
- In my online Jazz class I do fine. My accounting class it is often difficult to get the teacher to respond. My microeconomics class I do not understand it. Yes tutoring is offered for both classes but I am a full time student and work two jobs. The days that tutoring is offered I am unable to go because of my work schedule. Also, if I email someone about the lesson I may or may not get a reply.
- In one of my classes we use a computer program that will not let me submit my work
- In some ways yes and no. Time scheduling and understanding main points through communication would be the difficulties. On the opposition I can work at my own pace and take from it what I need.
- Instructor interaction is substandard. I have waited weeks on grades for certain portions of the class. When I have emailed the instructor I sometimes wait a week or more for the instructor to respond to my email.
- Issues teaching myself trig.
- Issues with submitting projects for homework
- It has been difficult to keep up with due dates myself.
- It is a personal issue. Online classes simply don't meet my learning needs. With online classes, it's easy for me to forget that I am even in the class because of no class meetings or physical/verbal contact with the teacher. Out of sight, out of mind. I realize, now, that I need to stick strictly to classes where I go to meetings and have some form of active communication (sight and sound) with the teacher. Aside from that, however, there were no other difficulties.
- It is much harder for me to keep up. When I was doing face-to-face I seemed to do much better, I was even on the Dean's List for the first time. Now I am not sure if I am even going to pass my classes.
- It seems that the material that I study and prepare for is never on the test, also there's a time limit and that just adds to the pressure...
- It would be nice to be able to be able to actually talk to the instructor at times.
- It would be wonderful if all online courses were offered as self-paced. I am a mother of two children, both my children are special needs and I work 40+ hrs. a week at my job. It's very stressful trying to make sure I have everything submitted each week. Especially when I have doctors' appointments in Lexington one week and schedule overtime the next. These classes are designed for young students still living at home. Please consider altering the classes to self-paced, for all the working people with families. We should be entitled to the same education.
- It's hard to learn the material in less than a week's time for each section.
- It's hard to learn this type of material through the internet. I can see how the Test Out is good for some, but for me I'd much rather have them in class. I think a lot of students would get a lot more from the program that way.
- Just chemistry, but I don't get chemistry anyways, but that's the only problem that I've had with any online class.
- Just don't understand.....I really think I could if I could talk to someone face to face
- Just in my intro to accounting because the teacher has a list it seems like a mile long that you have to put on the email before you can even email her the question that you have for her. it's hard to understand the class

especially when you have questions because you don't feel like you can ask them to really understand the class.

- Just remembering to complete assignments on time.
- Just the math guess I've been out of algebra to long
- Just the norm getting my software going in the beginning.
- Keeping in contact via email and completing work efficiently while working. Having to constantly check my email places a strain on me.
- Keeping up and understanding the material
- Keeping up due to family issues, and having to deal with the death of my mother.
- Keeping up with the work that is due because the due dates are so spread out and most classes have the same due dates.
- Lack of communication thus causing a feeling of being left on my own to teach myself and not to be guided in the lessons.
- Lack of structure that requires an extreme amount of planning and discipline. It would be beneficial for all online courses to have deadlines within the semester.
- Little communication with the instructors makes assignments harder, as you do not know exactly what they are looking for, or specifics within a certain assignment.
- Mainly, I feel like I have nowhere to go with my questions when I am not understanding the material on my own. It's not always but it comes up in certain chapters. But I do not blame my teachers or advisors.
- Maintenance problems with accessing my online classes
- Math 150 - Web Assign that is linked to this course lost all my grades prior and after midterms. Very stressful.
- Math 150 is basically learn it on your own with no videos and very little reading to help
- Microeconomics is very hard for me and I am having a lot of trouble with it. Emailed the instructor about having someone tutor me at Russell Springs campus but no response
- Mr. James Taylor with American Government does not respond to hardly any of my emails if any. Very hard to communicate with him.
- My English class includes a large amount of work and I have found it hard to keep a steady pace in that class. I really feel like there are a lot of unnecessary and irrelevant assignments in the class.
- My anatomy 2 class the only problem I had was the lab quizzes had over 100 and something questions sometimes and were very time consuming. I'm a stay at home mom so it's a little difficult to answer a 100+ quiz with a toddler running around.
- My bio lab 113 the program that it uses called late night labs had a lot of glitches in it and it wasn't my fault nor all the computers I tried with its fault that I used.
- My computer crashed and got behind in work may fail one class because of this.
- Also on some of the quizzes in a couple of classes the answers are incorrect, teachers should double check all quiz and exam answers for accuracy.
- My courses not loading or showing
- My difficulty had nothing to do with the class. My difficulty was because for the type of class, I needed it to be face to face instead of online.
- The class was difficult enough that I ended up dropping the class.
- My father had 5 bypass open heart surgery and my teacher wouldn't work with me very well on giving me extra time to get my assignments done. I'm sure if it was her father she would have took the time off as well. No one plans for sickness to occur all at once and it was very aggravating that she wouldn't give me extra time to complete my assignments. So I missed a whole week of work.
- My online courses are okay, I just would much rather have preferred face to face. I think online course are more difficult to understand and the work-load is more difficult.
- My online math has been harder than I thought. I believe it would have been better for me personally to have an in class experience for this particular subject.
- My only issue was the timing of the Accounting Tests. I do understand that a classroom test would also have time as an element, however, the online test on Bb do not reveal enough of the information needed to complete the test without wasting time scrolling up and down your financial statements. Therefore, time should not be a factor in my opinion.
- My professor is very bad about responding to emails. I know we are not perfect, but it should not have taken over a month to hear nothing back over my concerns on some of my assignments. Blackboard has also been full of glitches and there is no option to delete a submission and start a new one if the wrong assignment is uploaded.
- My reading teacher is not wanting to help me any way what so ever

- My teachers do not respond to my emails. Teachers have trouble organizing due dates/what is expected in online classes. I feel as if I am blindly guessing what is due. Most of the work I submit is unnecessary. Online classes are mainly busy work.
- Navigation and guidance
- New at E Mail I have been shown several different ways possible to send homework by E Mail. I do all my work, so far, on the library computers. If I don't do it right I can possibly lose all the work I have done. It is very easy to submit on Blackboard. I don't know if there is a mandatory cut off time using Blackboard for assignment submittals, and I like not having to lose a whole assignment's points because the sight to submit is closed. This is the second online class I have taken. I like not having a strict deadline, especially for those who do not have a computer at home. It is very thoughtful.
- No difficulties since dropping the BIO 137 class. My PSY class is amazing.
- No online course difficulty.
- No- I'm self-motivated and always have taken online classes due to my son being 2 and I don't have a babysitter. Yes- there are two classes that I'm taking this semester that I'm having trouble with due to lack of communication from the instructor and grades are not being posted in a timely manner.
- Not all material is available online. Some material is restricted for some reason.
- Not being able to find the links to all of my assignments....
- Not getting feedback from other students in a classroom setting, i.e. asking and answering questions in class or discussing things before or after class.
- Not having a face to face professor to teach me. The material is difficult to me.
- Not having trouble with all courses, just one IN Design basics, this course is not well prepared at all, from the very beginning the ISBN numbers wrong, the assignment are not labeled properly, The teacher does not get back in a timely fashion if there was a question that needed to be answered that was time related. The assignment are not laid out well and very confusing on the instructions. This is a basic course but the assignment are all over different areas of the book. I am not the only who feels this way, me and other students are just wondering how the future classes are going to be with this instructor. This is a real detour for online classes PLEASE HELP!!!!!!!!!!!!!!!!!!!!
- Not teacher or class fault. I just do better learning in class.
- One of my online classes requires reading 50 plus pages for a 5 question quiz. Usually I wouldn't be worried but having to remember every page is hard to do. I am making 10 points on my other boards for the class which is a 10 out of 10, but the 5 question quizzes is bringing my grades down.
- One of the courses I am currently taking has very little documentation with the course content, making the subject harder to get through. There is not enough example work given to cover some of the more complex problems.
- Only in my Algebra class. I have taken MANY online test, and this is the only one I have ever taken where there is absolutely no instruction at all. No teaching being done in any way. It is completely self-taught. My two previous pre-algebra classes had instructor videos and extra materials to help you learn the material. This is the most difficult and ridiculous class I have ever taken.
- Only one of them, Microeconomics, and it has nothing to do with being online, I am just having difficulties comprehending the subject matter.
- Only with one class. The instruction is almost nonexistent which is unacceptable in a math course.
- Problems w/programs. The step needed to take are taken but a dialog box keeps popping up stating "This is not the correct action". Ask for help but they couldn't figure it out. Called tech support only to be on hold for 2 1/2 hrs. and they couldn't help. It frustrating to say the least!!! If I have a problem I WANT someone next to me to SHOW me what is the correct action. SHOW me what I am doing wrong. Another thing I do not like about online classes is the fact of trying to write the problem out in a way for the instructor to understand and then have to WAIT for them to reply. Hopeful the reply is plain enough to understand and work out the problem. At this time, March 30th, 2015 I have not heard back from my instructor regarding an assignment I submitted March 17th. I have a second response to him.
- Problems with accessing the lessons from the website and when there is problems it can affect your grade it can mean the difference between an A or B because it will cause mistakes that cause you to lose your question cause you only get so many chances. Some instructors I have had are not helpful at all. I really don't know what they get paid for.
- Procrastination
- Response time between instructor and student.
- It's difficult to submit an assignment when you're waiting on help or feedback from your instructor. That causes you to have to cram and rush to attempt to answer the questions and submit them before the due date.
- Some of blackboard wasn't working.
- Some difficulties I have had are knowing due dates for some things and where to find the assignments.
- Some instructor's expectations are unclear.

- Some of my assignment descriptions are vague and it causes me to struggle to complete the assignments.
- Some of the calculating problems in my Controlling Food Service Costs are problematic. This would be the type of class that would be better taught face-to-face.
- Sometime course content wouldn't load when instructor would try to load it.
- Sometimes Cengage will freeze up.
- Sometimes I wasn't able to see all of my work. Had to drop a class because I couldn't see all the work.
- Sometimes the Blackboard course shells are difficult to navigate.
- Sometimes the blackboard site would have trouble loading, but I would just access it another day.
- Sources used outside of Blackboard were unreliable and did not function as desired. (Ph.I.L.S Online)
- Staying motivated to finish the work.
- Teacher not returning emails
- Teacher takes his time
- Test taking
- The ability to stay focused and scheduling time in between work, school, and family matters.
- The amount of homework and graded assignments is far more than a traditional face to face course making it difficult to take courses online and still keep up with traditional courses and work.
- The answers to the on-line questions occasionally did not match the book, even to the point the book specifically gave a statement contrary to the acceptable answer.
- The biggest difficulties was trying to remember that I was taking an online class. Failed to take a couple of quizzes.
- The class was supposed to be on demand but I could not go on in the class till I finished one subject which really did seem like on demand to me. I could have completed the other subjects since I was struggling in subject and come back to it later but in this class that wasn't an option. I will NEVER recommend this type of class to anyone!!!
- The course I am taking now needs to be updated. When I look at my grades the due date on all the assignments are still set for the 2014 fall term. Also at the begging of the class there was a mistake with the book needed and the instructor did not know about it until the middle of the first week.
- The course being difficult and not having someone to sit down and discuss the material with you.
- The course is bi-term, the instructors schedule overlaps, so the course calendar is somewhat confusing and due dates are easily missed. The instructor is very helpful with this though.
- The difficulties I am having is with not being able to print off my tests one completed to use as a study guide. I also prefer to have a physical book to study verses the e-text. I am old school and wish I had the options of either one. Thank you! All in all the class is very hard!
- The instructor doesn't seem to want to help us. We have basically been given a book and left to our own devices to figure it out.
- The instructor post the work late constantly, and when the materials are posted they are missing either the quiz or course material. I have had nothing but trouble with this class. I was very intrigued with this class when I first started, but now my grades have slipped because I don't know when the material is going to be posted until almost the deadline and I lost interest.
- The instructors keep changing the due dates of assignments
- The lack of really understanding how to conjugate verbs and the lack of an atmosphere to practice the language.
- The need to ask question on the matters that did not make sense to me and for help in solving some to the computer question. I did not like have to read the test on line for there was no book for this course except on line.
- The only difficulties I have had is time management. The course its self hasn't given me any trouble.
- The only difficulties that I have is my internet provider service is very poor and sometimes blackboard has issues loading. Blackboard has sent me an email stating that someone is trying to get information from my account so I have to shut down and reload. This is only technical issues. The courses are efficient and very helpful in learning in a way that I can understand.
- The only issue I'm having online is with my math class. The teacher's notes are terrible, and he's not much help via e-mail either. It's like he expects us to already know everything the course is trying to teach.
- The professor does not engage the class.
- The professors don't email you back soon enough if they do at all.
- The question are not explain very well
- The teacher doesn't want to teach, she expects you to already know how to do the assignments. The way I feel is she has been teaching so long she expects everyone to be on her level, she forgot what it was like to be learning this material.
- The teacher is extremely unhelpful. Refuses to teach simply because it's an online course.
- The teachers aren't putting the course work on blackboard on time.

- The teachers do not keep up on things, mainly grading
- There have been some technical issues, but I suppose that is to be expected.
- There is a lot of math work to do, in a little amount of time. Some math problems I have never seen before.
- There was a problem with my Medical Terminology course opening up some the extra activities
- These courses have so much detail to them that they would be better taught in a face to face environment. Questions that could be asked could be answered, and interaction alone would be helpful in trying to grasp the concept of what I'm trying to learn.
- They are more time consuming than actually being in the classroom. I'm forced to do online courses due to my job. Some of the material is very lengthy and I find myself getting behind on some of the work due to this. Some of the course could be more straight forward as well. Also, some of the instructors could be more understanding that certain incidences happen that are out of our control.
- They are too complicated for me. I should not have been enrolled in them.
- This is my fourth time taking this course; the fact that I have not been in school in almost twenty years, and just know learning math over again is a struggle in itself. Much less having to learn accounting online. I got a D the first time around. The homework and quizzes I can use examples I print out and follow pretty good, however, when it comes to the timed tests not so well. There is about two and half hours. And about four big questions that usually takes me at least 30 minutes each to complete, and those questions are worth 15 points each. Usually. No matter how well I do on homework or quizzes, if I do not do well on the test it is going to drop the grade. I feel this is unfair. For instance; right before test 3, a few weeks ago, I had a 69 something percent in class. Almost a C. Then I took the Test and ran out of time on test, did not get all answers completed. It knocked my grade back down to a 63 percent. Now; I am having to work all over again, it is just so frustrating. There was not a tutor available at the school for accounting up until a few weeks ago. There was a guy and the professor online. However; it is not, as easily understood with someone explaining accounting online then it is in person. There was a man at the learning commons here in North Laurel Campus that was available and knew a little bit about accounting-he was available from 7:45 until 11 a.m. in morning. However; when you work third shift, and do not get off until 7 am in morning it is really hard to do this. This is a hard class to do online if you are not real good in math. And I do not have the resources to make it to Somerset to take the classes.
- Time management with other classes and personal life. I have e-mailed the instructor about missed assignments and it is a small chance of a reply.
- Too much work don't have time to get all the work done between working a full time job (nights) and going to school during the day.
- Trig should be taught with the Hawks system. Pearson is very inadequate for this level of math.
- Trigonometry is a more advanced subject and thus it takes more of an effort to teach yourself this course. It would be helpful to have access to a teacher going over sample problems if only for a few minutes.
- Trying to keep up with the course load. I have several other classes and work full time. My schedule is very limited.
- Trying to learn the content on my own instead of watching the teacher in a classroom show you how to do the problems. Online you have to learn a lot from your book and my Math book wasn't very helpful at all. It only showed easy examples so as the questions got harder, you wasn't sure how to do them because the book examples were very poor.
- Two of my classes this semester I had the same teacher for she has made this semester very hard for me I do not believe she had been that fair at all she is not helpful at all I would never ever expect a teacher to just handout a great but I do believe that teachers should work with you as much as they can things happen every day in life I ended up with many illness this semester all with doctors notes on tops of keeping up with work and school it was a very rough semester Dr. Patton wasn't undering at all and made this semester very hard for me
- Unable to communicate face to face with my teachers if problems arise
- Understanding what some people are asking because online courses are confusing for me but also so helpful for my schedule.
- Very hard to understand some of the assignments. Think it would have been better to have face to face.
- Very harsh, strict professor, who doesn't work well with her students. She isn't helpful, and doesn't try to help anyone learn anything.
- Course work is her way, or no way. She disappears for weeks at a time and doesn't actually teach.
- We assign program is horrible to learn algebra from.
- Weather causes the internet to be slow.
- When going to the bookstore I was told to buy the incorrect book which set me behind slightly until I was able to go and receive the right one.
- When I first started Religion I had to drop the class because it was everywhere I took med. term online and it was all done through black board and easy to understand and follow. With religion the homework was on black board but he asked us to go elsewhere to complete the home work then send it to him through an

attachment email. I have never took a computers class so I didn't know how to do this. My psychology online was easy to follow but I had tech difficulties at home with my internet and things that I thought I had submitted didn't go through and I didn't know they hadn't gone through until the homework was passed due.

- With teachers using so many different programs for their courses, it is hard to keep track of my classes and assignments.
- YOU CANT GET AS MUCH HELP
- already completed class, no difficulties
- connectivity issues
- Course work not opened on time, sometimes delayed 8 or 9 days...but only in math, my other two on-line classes are fine. It's not your computer system having issues, it's certain instructors.
- Didn't know what to expect. First time for online classes. There was no one (physically) to guide you through the process of the classes and where to go on the courses. Very new and different experience. Mostly having problems navigating around and what exactly should I be doing, along with, if everything needs to be covered or completed in the classes.
- I don't understand how to do it
- I have emailed one of my instructors 3 times and she has not responded. My grade for that course is also not accurate.
- I wasn't sure how it worked, where everything was, and what i needed to do. I'm not very tech savvy though...
- In my vcc220 class my instructor posted the wrong book and assignment info and it took several days to correct the information. They did give an extension for the first week's work but the page numbers are still not matching up with the text books we have. I have tried emailing the instructor about this and they reply to older e-mails that I sent the first week and not the most recent ones. The email link though the blackboard is our only means of communicating with the instructor or if we can catch them on the blackboard im (which is impossible - they are never on there), we have no phone numbers to contact them to get much needed information since they don't respond to the correct emails. A phone number would be nice. Another thing is the lessons we have done so far (this just being the 3rd week in the class) we as a group have had to look ahead in the book because some of the things we were expected to do hadn't been covered in the previous lessons.
- it's very hard trying to figure out where all of my assignments are
- lack of communication
- material is hard
- math problems
- no one right then to ask to help
- not letting me upload my work to blackboard
- One class is too disorganized and I do not feel like I was given plenty of time to do an assignment. an example would be, a post was needed by Friday but the question you had to answer to wasn't posted until Wednesday.
- self-motivation, staying aware of upcoming due dates
- some area's with the Pearson section for anatomy.....a few times the lab didn't open
- some classes want a lot of things done through labs but some computers aren't compatible
- technical issues
- they are over whelming and time consuming
- trying to teach myself math
- Understanding some information or direction.
- Understanding some of the concepts enough to answer quiz and test questions with in a time limit.
- understanding what the teacher wants sometimes is hard
- with the computer class it don't work have the time

Students were asked that if they had chosen to take an online class with another college to indicate why. Some responses were:

- It would be to continue my degree. You only offer an Associate in Early Childhood.
- All CADD courses. If I had another option I would definitely go to college that had face to face courses in my area.
- All of my classes have been online. The majority of them were through Somerset. The four classes I chose to take at a different college were because Somerset did not offer them, such as French 101.
- Astronomy because it wasn't available at Somerset.

- Astronomy. It wasn't available at Somerset.
- BIO 135: Basic Anatomy & Physiology w/Lab. I had to take it at another college because the class was full at Somerset
- Bachelors in nursing
- CAD100 only offered online at another place for the summer of 2015.
- CHE130 online via MDC. This course is not available face-to-face on any KCTCS campus during the Spring 2015 semester.
- Chem 140 Chem 145 Geography All these were not offered here
- Chemistry. Better instructors
- Chemistry. I just wasn't learning anything and I ended up having to drop the class.
- Cit 125 and cit 291 because they weren't offered by Somerset
- Classes that would work towards my Bachelor's in social work.
- Course wasn't offered at this location
- ECU because of transferring
- ECU for a Bachelors in Bus Admin
- ECU. ENG 101, Music class, and Humanities class. 2 were required and the other one they advised me to take.
- HIS 240. I thought it would be fun to learn about the History of Kentucky.
- HUM 121 because it was not offered at my college.
- Hazard community and Technical College, because I am familiar with hazard more, and I live closer to hazard.
- I am enrolled at another college I just needed these two classes before next semester.
- I am hoping to transfer to complete my bachelors in nursing this fall.
- I am not sure how to answer this question, I am taking the classes as they are available whether it be online or face to face, but I have always been a better learner face to face.
- I am not taking a course with another college.
- I am not taking any at this moment but in the future I will because I want to take an advanced class to get my degree faster.
- I am not transferring.
- I am taking OTA 101 with Madisonville Community college because it was not offered at any of the other campuses.
- I am taking classes with another college but it is only to fulfill the requirements for my bachelor's degree only offered through that college.
- I am transferring next year.
- I chose to take MIT204 and MIT205 with another college (through the SCC online program) because the SCC instructor taught another one of my online classes and I wasn't satisfied with his involvement. He took weeks to respond to my emails, and when he did respond, he often made me feel it was a stupid question. I wanted to make sure I had all the help I needed for the coding classes since that is the career path I chose.
- I did not choose to take courses from another college.
- I did not choose too, I was forced too. The class I needed simply was not offered by SCC, it was an online ecology lab. What is more difficult to say, is why there were no science classes with a lab offered online during the spring semester? During the advising and class selection process there were not available, forcing me to take them separate, thus forcing me to pay more for the same education. Frustrating, dissatisfying, and avoidable.
- I did not take a courses with another college. However I did take my classes on different campuses because they were not offered on the Somerset Campus.
- I did take a course with another college. My advisor placed me in my bio lab 113 course with a neighboring college because SCC (laurel campus) didn't offer it online.
- I didn't chose to take any other college course with any other college just KCTCS
- I had to take my reading class with another college because it wasn't available at somerset community
- I have classes that are taught through other schools. I have to take these classes because they are required for graduation.
- I have no interest until I transfer.
- I have no plans on taking another course with another college until I transfer.
- I have to take ENG 203 out of Lexington because it was not offered at SCC.
- I haven't.
- I only want to attend SCC
- I plan on attending University of Phoenix in the fall, to get my bachelors of science in health care administration.

- I plan on enrolling in RN-BSN classes at Eastern Kentucky University in the summer of 2015. I have completed all the courses I need within the KCTCS system.
- I plan to change later to Madisonville Community College to pursue the Human Services degree as it is not offered at Somerset Community College. This is the degree I wished to pursue, and had signed up for the Criminal Justice degree here and planned to transfer to E.K.U. to get the Bachelor's Degree in Social Work there, now I am not sure if I will pursue a Bachelors. Although I have not ruled it out yet.
- I plan to take the HIM (Historical Information Management) courses which are offered through SCC, but are the product of SEC. I have to take them as online courses because the teacher cannot commute to the Somerset campus.
- I started out at another college. I transferred here because it was closer to home with less driving.
- I think the math courses are extremely chaotic. There is very little structure for learning math for any time after the initial input into the computer. I like math to be taught, with homework on each segment being learned, instead of it being thrown at me in a confused maze of various segments that were never clarified in the mind to last long enough to take the tests and pass them while the info is fresh and settled in my mind. It is very costly, especially for those who are funded by the taxpayers, allowing three tries at over \$400.00 per try to finish three credit hours. If it were structured properly it would have a higher success rate of passing in one semester. It is too spread out. It would be interesting to have a survey on what the percentage of passing thru in one semester actually is. I'd say it is very low. Three credit class could cost over \$1200.00. In order to obtain an A.A. Degree it could cost over \$3600.00 just for Math55; math65 Math 85, not counting the cost of the next level of math taken that is require for the degree. I see a lot wrong with this kind of teaching.
- I took 2 classes from a different school and that was because I had to add on a math 150 class and when I did there was no other option but to take it online with a different school. I decided to take a statistics class on line and when I did I had to take it from a different school.
- I took Computer Forensics with another college, this was because it was not offered at Somerset Community College.
- I took a KHP course online through West Kentucky because I preferred Yoga to Walking.
- I want classes finished ASAP and need to take them as soon as I can.
- I will be taking accounting classes to finish my BA after I graduate from SCC.
- I will be taking courses at EKU at the first available opportunity because I feel like most of SCC's professors are not educated enough on their course material to properly teach it.
- I will be transferring to WKU, because they offer more courses that I need to complete for the dental program and they also offer the dental program as well.
- I will extend my degree after my two years are up for a bachelor's degree at UK.
- I will take my mat 205&206 at eastern because they are offered face to face.
- I will taking another course in Louisville I am getting married and transfusing schools
- I would rather take all my courses online because I can work on my own time and speed!
- I would take more criminal justice courses to extend my degree
- I would take my MIT classes
- I wouldn't take any course at another college.
- I'll be taking courses with another college because I wish to pursue a four year degree.
- I'm not.
- I'm sure all courses are pretty similar, even at other colleges.
- I'm taking stats with another college because I needed it.
- I'm transferring to Lindsey Wilson to obtain my Bachelors.
- Intro to Journalism through Bluegrass Technical College. I choose this course because I plan on making it my major.
- It will be with EKU to complete my degree which is offered there.
- Just so I can get a Bachelors
- Kentucky History Elizabethtown Ky. I needed to take this course and it was available at the time I needed it. I would have much preferred to have taken the class with an SCC instructor.
- MAT 275 Because it was not offered for the Somerset location
- Modern Social Problems with ACTCS. I needed a second bi-term class that was relevant to my degree that would cover my cultural studies for my AA
- Music. It was only offered online with another college
- My WGS 200 class was only offered by other colleges. I love that class!!
- I would only take classes from another college if they were required and not offered at SCC
- Only the ones to finish my BA (WKU is the plan for that), and only because KCTCS doesn't offer the full BA in CIT, else I would take it through KCTCS.

- PSY 230 Jefferson co because I was lost in the system at BCTC and put in the wrong humanities class last semester
- Psychology courses to fulfill my Major.
- Reading 20 because SCC did not have it for online.
- Religion classes through other KCTCS schools.
- They are online course and yes they are with another college within the KCTCS system. Instructors are prime reason.
- Just all the required classes for my major, but with my circumstances, I decided to take a break after this semester and concentrate on my daughter's health. She needs me more than ever right now. And with school I don't get to give her all the time that I can.
- masters courses
- none I prefer Somerset
- none they are all here in Somerset
- online classes for bachelors' degree
- university of Tampa because they have my major

Students were asked if they were advised to take an online course to please tell us who advised them and why. Student responses included:

- Academic Adviser. Because I needed a course of similarity to obtain a bachelor's degree.
- Advisor advised for my plan of action.
- Advisor because course was not available in person.
- An advisor at SCC advised that I take them since I work full time.
- April Spears at first and then Amy Beaudoin because I wanted a second opinion.
- Because me majoring in Core Management and Management....Mrs. Winfrey Bates.
- Because, they were not available on campus.
- Chef Mike
- Claudette Prather, because of our already busy schedule.
- David Coffey
- Don't remember who recommended the course online, but the face to face classes conflicted with each other and I didn't want to come to class for 4 days a week.
- Donna Ratliff, The chemistry class I needed that was required for my program was not offered face to face this semester and I needed it now so I took it online
- Dorothy Phillips advised me to take CIT 105 online as many students prefer the class online and few struggle
- Friends and coworkers; the courses were generally easier online.
- Friends that had already taken the class advised me to do so, and I wanted to myself.
- Giving the field I am going in to, have only online option.
- Guidance Counselor; general education
- High-School Guidance Counselor. Dual-Enrollment.
- I advised myself.
- I am a first year student and my professor set up my schedule
- I am a military dependent, and I live overseas.
- I am advised to take online courses, due to health reasons that I have. Going to college in person would be very hard for me due to my health reasons.
- I am in Cosmetology and the hours of the online class was during my major and I couldn't leave that class.
- I am not sure who the adviser was but it was not my normal adviser that I see. This adviser that I saw did not really care about what I had to say or about my future. She just wanted to get me out of her office as fast as she could. She didn't seem interested in my life from the time she told me to come back to her office. I know it isn't her job to care about every little thing in my life but if she cared just a little and actually wanted to help me with my classes then it would have taken some stress of me.
- I asked for online because I thought I was moving to Illinois.
- I asked for online because I work and go to school.
- I asked to take an on-line class, because I was starting a new job and I wanted to see how difficult it would be to take on-line classes while working.
- I believe it was the only available way to take them, I am not sure.
- I choose the classes because I was interested in them

- I chose to take them online.
- I chose to take two online courses. One decision was based on a scheduling conflict with another class, and the other decision was based on the fact that the course is not available face-to-face on any KCTCS campus during the spring 2015 semester.
- I do most of my registering for classes through Louis Childers, who is very nice and always helpful. He signs me up for them all alone because my work schedule doesn't allow me to make the hour trip to SCC.
- I don't think I was advised
- I had no choice
- I had to because of my babysitting situation.
- I had to do them online due to having to work long hours.
- I had to stay on schedule with my pre-requisites for pharmacy school. I had no alternative but to take online classes.
- I had to take a Mat 150 class as well for my degree. My advisor Joanne Story assisted me this semester.
- I had to take a hybrid class because it is required for my degree.
- I had to take the course to fulfill my requirements for graduation in May 2015, the face-to-face course interfered with my schedule.
- I live in another county and do not have the gas money to travel to campus that often.
- I needed another credit and this was a good way to get it without having to go to another class.
- I needed to take online course because I am a full time mommy
- I personally do not like taking online classes. I feel like I do not learn or accomplish what I need to. When you are in a class that is face to face you can ask the teacher questions and be able to get an immediate response. Whereas when you are taking an online class you have to email the instructor and wait for a response, and even when you get a response it still might not answer your question, or it might even lead you to be more confused than you already were.
- I take online courses because I learn better that way and they are more convenient for me.
- I take online courses because it is more convenient for me due to work and family obligations.
- I took on line course cause it was the class and instructor that I wanted along with it worked out for the best considering my work schedule
- I took online courses because I am considered a non-resident and out-of-state tuition is ridiculously high for a community college.
- I took online courses of my own accord, because they are convenient for my schedule, and my lack of ability to travel back and forth to the college campus.
- I was advised against it because they said it would be a lot of busy work and some students have difficulty doing the assignments.
- I was advised by Mike Goldman because I want to get the certificates in a few things animation being one of them.
- I was advised by my doctor because I was nearing the end of my pregnancy.
- I was advised by other students to stay away from the face-to-face biology class offered on the Somerset campus. I never wanted to take an online class.
- I was advised to only because of time management. I work full-time in addition to being a student.
- I was advised to take them because of my degree path.
- I was advised to take these classes not exactly in the online format. Unfortunately online was the only way that it would work around my husband's work schedule.
- I was never advised to take an online course. I chose to do them online. Because it was easier for me,
- I was not "advised" necessarily. I had to take medical terminology and it was only offered online, so I had the choice of ITV or to not take the class.
- I was not advised I decided it on my work schedule.
- I was not advised by anyone to take online courses. I completely decided to do this on my own. I have a better time concentrating on my assignments online instead of a classroom setting,
- I was not advised either way.
- I was not advised to take an online course. The option was given to me if I wanted it.
- I was not advised to take them, it works better in my schedule.
- I was not advised, I wanted to take the online course
- I was not advised, but all of the face-to-face class schedules conflicted with my job.
- I was not advised, that is how I requested mine if I did not have to take face to face classes
- I was not advised. I made the choice on my own.
- I was not really advised to take any classes online, Mrs. Johnna Atkinson-Bigelow would always give me the option for online or face-to face classes because it was my decision. We could not find the health class in face-to-face so I just took the online class anyways.

- I was not, just that I need the classes and I needed online due to a full time work schedule
- I was only advised to take my online classes by Donna Ratcliff because it conflicted with my other classes.
- I wasn't advised either way on the subject. I was only asked in which way I preferred. If had it to do over, my ENC 91 would not have been taken on line.
- I wasn't advised to do so. I have a child and stay at home to raise her, so I needed online courses this semester.
- I wasn't advised to take an online course, it works better with my schedule.
- I wasn't advised to take online classes; I wanted to take them myself.
- I wasn't advised, as a single mom I didn't have a baby sitter for me to go to work and to school. I had to take online classes to be at home with my son.
- I wasn't advised. I chose online classes because they are available only online.
- I wasn't, I picked online courses for myself
- I work a 40 hour week and have to take the courses I need online or else it wouldn't happen period
- Irene Larason, the class I needed to obtain my degree was not offered face to face.
- It fit with my schedule
- It was only offered online
- Jim McFeeters - because I am a missionary in Laos, so face-to-face is not possible.
- Jimmy Meaders
- Less gas, and can complete work on my own time. Also can work full time.
- Louie Childers because I was not willing to drive to London from McCreary County at that time.
- Louie Childers since my online class was only online and counted for culture class
- MIT is mostly an online course. Very few of them are offered face-to-face.
- Margie Childers. The course was only offered online and I needed the class as a requirement for my program.
- Melissa Winsted
- Most of the classes I need weren't available face to face or on the Laurel campus
- Mrs. Donna Eastham
- Mrs. Hinkle. Because they are bi-term classes.
- Mrs. Shawn Anderson
- I was advised to take the on-line classes I am in. Because they are not taught face-to face at the center I go to. I believe some may even be taught through a different school.
- Mrs. Webb, and because some of the classes in the Medical assisting program are just online only.
- My Advisor told me to take the classes I had.
- My SFRT area coordinator
- My adviser because she was thinking about the weather this semester.
- My adviser. They asked if I'd ever taken an online course before (which was a yes) and if I'd like to take more online courses (which was a yes).
- My advisor advised me to take this course because it is required to acquire the degree I seek.
- My advisor because I did not have any wiggle room with work and my daughter in preschool.
- My advisor because it was a computer class
- My advisor said do what's best for you to learn.
- My advisor stated that MIT classes are online classes.
- My advisor, Cindy Burton, is wonderful to work with and knows exactly what I need and is very nice and knowledgeable about helping me.
- My advisor, Dorothy Phillips. She was absolutely right that I would love the material, however, it was only offered online. Floyd Douglas is my professor, and he does a wonderful job with the content and encouragement, so I would definitely recommend the class.
- My advisor, because they were easily available.
- My advisor, it was required for my degree
- My advisor, this is a computer class so didn't expect it to be face-to-face.
- My advisor, to help me to improve my GPA.
- My friend said that it was better to take some online because you could work longer and you had a lot of time to understand.
- My high school teachers. Dual Credits to give me a head start and financial benefits.
- My high schools guidance counselor and upperclassman encouraged me to take an online course. At the high school I'm attending, AP and honors classes are not offered; however, dual credit opportunities are offered through Somerset Community College. I thought that taking an online course would be very beneficial educationally and financially. I also thought that it would help prepare me for college.
- My instructor and peers in my machine classes advised it would be more compromising with my schedule.

- My student adviser.
- My teacher advised me to take an online class, to learn more about safety.
- My teachers, because they said it would be good for me.
- Myself
- Myself, due to working full time now on 3rd shift, I need HIS 108 and will be completing the rest of my classes that I need online if possible.
- No one advised me to take online courses, I took them of my own accord.
- No one advised me, I wanted to take them online.
- No one advised me. Did not want to drive the distance for face-to-face.
- No one. Personal choice.
- No reply as to being advised to take the class online but I have had some issues with my advisor, when asking what would be easier on me with the other classes I believe that I am advised by what was good for her; not me. My advisor is Jami Evans
- Noel Williams because I needed a higher math course to take.
- Roger Hollars , they weren't available at the Russell Center
- Roger Hollars. He is a good advisor
- Roger Holler because they do not offer the criminal justice classes in the Russell Springs Somerset center and cannot go up to Somerset for all my classes.
- SCC 2nd year advising I am sure because they messed up same as BCTC. I'm really getting the feeling community colleges have turned into a major mess.
- Shawn. The class I needed wasn't available at the time I needed.
- So I didn't have to drive to Barbourville and London every week.
- Steve Cleberg is my adviser. I needed these classes to finish my associate's degree, I picked the hybrid/ITV classes because I learn better in a classroom setting.
- Tammy Watters, because these classes were not offered on the McCreary or Somerset Campuses this semester.
- Teresa Hinkle I needed to take for my career that I am going into I am going into billing and coding
- Teresa Hinkle advised me to take the courses I assumed they were a part of my curriculum.
- The adviser in the student 1st year advising center in London KY campus advised me to take the courses online because of my schedule at home and the driving distance that I would have to make. This is very helpful to me, I have no problem taking courses online.
- The college does not offer my program face-to-face.
- They are only offered online
- They were only available this semester online
- They were only offered online. My advisor checked and there wasn't enough enrolled for on-campus studies.
- This was not recommend, it was my decision
- This was the only way the course was offered on my campus
- Three days prior to the class starting. I was advised that I needed the class and either test out of it or take the class. I had already had the class however, it was too old according to someone's standards. The adviser that I had did not check well signed off on my degree sheet and as an end result I was forced to take the class as a last minute class. I am not pleased the course ended up costing me extra.
- Trent Pool, because the class wasn't offered on campus
- Trent Pool, it was required.
- Trent Pool. Because it was not offered face-to-face.
- Yes, I was. I think it was either Ms. Story of Ms. Stringer, but I'm not sure, it was so long ago.
- You can ask the teacher and I learn better with teacher there to help and show you how and what you're doing wrong. I was advised not to take biology online by Mrs. story, but after taking it face to face then dropping out of that bio class, I found out I really enjoyed taking this class on line instead.
- advisor because it was only offered online
- advisors based on scheduling and class openings
- Campbellsville did not offer them
- Jim Meadors
- I decided to enroll because I needed the class and it was available on line.
- Meaders because I needed more time in to be full time.
- My advisor and because I was told this class was taught by a great teacher.
- My advisor made me take these online classes knowing I have a horrible time with online classes. The classes I have to have to graduate are not offered face to face without a 2 hour drive.
- My counselor because the class isn't offered in the evening so working people can go.
- My teachers, because they said it would be good an possibly help me.

- No one it was the only option that fit my work schedule.
- no one just me
- Russell learning center Mrs. bates
- some of the courses I need are only offered online
- Steve because the course wasn't available on my campus and I preferred not to drive to another campus
- the adviser did and because it was bi-term and no classes we on campus at the time
- there wasn't anymore classes available
- three of the four classes was ITV

Additional Comments:

- I took a government class before and the instructor spoke too fast. I had to withdraw to keep from failing, I just could not keep up. I have taken it again this semester online. I like it because it gives me time to read the material and do the work. But I dislike it because it doesn't allow me to work ahead of schedule which would give me more time with my other classes.
- The only problem I have is the generalized description of the course lacking specific details about actual class content. This flaw is not a localized problem with this school only. As I read class catalogs from other schools trying to decide where to transfer to, the same practice of a vague description for classes.
- Since instructors are permitted a certain level of discretion about what class content will be (this of course varies from class to class and instructor to instructor depending on what the class subject is) and the time limits for dropping a class, enrolling into another class and/ or getting a full refund makes it rather frustrating when I am putting myself into considerable debt and to find it is somewhat of a gamble if you are lucky to get a decent instructor that is more concerned with the class and not forcing so form of personal ideology, theology and/or philosophy onto the unsuspecting students.

My own personal experience with this is with a writing class that turned out to be a late 19th and early 20th century feminist literature class. There is nothing wrong with feminist literature if you enjoy it as such. But given the class description, there was no mention that I would be spending a semester required to read some of the most horrible feminist literature. By the time it became apparent what the class actually was, due to instructor discretion of class content, my only option was to drop the class with no refund. Not only out of the tuition cost but also the overprice textbooks required for the class. Can't say I was really happy about it and will never take another English class with another female instructor just in case there is another female instructor overly enthusiastic about feminist literature lurking behind a vague class description.

- For some of the courses esp. the computer courses and others there need to be a book, and face to face instruction. On line courses are fine for some, but not for everyone.
- I do like taking the courses on-line. I would like to see a better internet connectivity and at times there are problems with the courses opening up. This semester I am taking 2 online classes.
- I think it would be nice to have the option of taking courses face to face as well as online and give the students the options of picking what would work best for their needs.
- I love the online courses because it helps me to be able to do my college classes and still be able to keep up with my family stuff too!!!
- I prefer face to face classes because of my attention, I have ADHD, and it is easier for me to focus then when I am left to myself
- I think that when you take a course online that the teachers need to be a little more understanding and not make us give so much information when it comes to asking a question. If you tell what class you are in and that it's an online class they should have the roster to look it up to know that you are in the class without a problem.
- All of my online courses are great.
- All of my online courses was challenging and the instructors were very helpful.
- All on-line students should have chance to meet instructor at least once if so desired.
- An online class is understandable when it comes to submitting assignments on time, but I feel as if I learn more when classes are lecture style. Maybe if the professor posted a video teaching the content instead of just assigning things that we aren't for sure on. Online courses are very poor in in the learning process and understanding.
- As students we are expected to do what is outlined in the syllabus so I think the instructors should be expected to do the same.
- At the beginning of each online semester, it gets very overwhelming trying to get everything started and downloaded for each course. It is much appreciated when the instructor gives time to do this before anything is due.

- BB is... well... Are there other options?
- Compared to online learning environments like edx or MIT's OCW, I think BB has a lot of room to improve (especially compared to free classes). Just a thought.
- CIT was a horrible class online! Other than that, I prefer online classes.
- Cell Phone Alerts to remind ppl of when something is due online would be helpful I am a father and work full time and found myself behind at times for getting caught up in day to day life and the assignment would slip my mind
- Easy to understand. Just need to apply yourself.
- Excellent experience.
- For math classes, that students must take online, would it be possible to have you tube videos of the instructor going over sample problems in each section? I think that would help me a lot. It might even help the people taking the easy math courses online as well.
- Great!
- I absolutely love my online class. I am enrolled in Sociology 101, with Daniel Bradley and I love how we participate in discussions within the class, and are able to see other points of view from our classmates. We are also challenged to critically think about society today and issues within it and relate to our textbook with it.
- I absolutely love my online courses!
- I am a first time student this passed term and I decide to enroll in an online class for the first time, and I did struggle with the course. After I messed around within the course, I figured it out, and it became easier for me
- I am an older student and I prefer face to face classes over internet.
- I am doing fine in one online class and struggling in the other one. I think it's just all based on what subjects I am taking
- I am glad that I made the choice to participate in the online courses because I was able to somewhat pace myself while working a full time job. My instructors were all absolutely wonderful.
- I am married and have a family and a full time job so online courses is perfect for me. The older you get the more responsibilities you have, the less time you can spend on yourself. If it wasn't for online classes I wouldn't be going back to school after all these years.
- I am old school, so I would probably learn better with face to face classes. However, I am a stay at home mother and do not have the transportation or the income to be able to afford face to face classes. Therefore, it is a wonderful thing that you offer online courses.
- I am pleased with all my online courses. The instructors are very helpful and email me in a timely manner. All my instructors are friendly and kind. I have had no issues with these online courses, I plan on taking more courses online in the future.
- I am quite happy with my classes and the instructors. They have done exceptional job. I would especially like to complement Mr. Coleman on the job he does in History. I thoroughly enjoy my History class. I hope to meet him eventually. I also want to complement all my Instructors, they do a great job, and especially Mrs. Judy Sapp
- I am taking online courses that meets the needs of the requirements I need to transfer for my Bachelor's degree at Lindsey Wilson College.
- I appreciated having online choices as they would not interfere with other obligations I may have had outside college. I appreciated the fact that I could work at my own pace and work ahead without waiting on a whole classroom's schedule.
- I believe that we should have more professor teach certain classes that offered more online than face-to-face, so that we students can have more of option to be able to take them in class than not online because some people can learn through online courses. I would really consider getting more professors to teach face-to-face or ITV classes instead of online classes.
- I can handle online classes and hard classes but when my family is sick they come first. It would have been nice to of had some cooperation from her side as well. But clearly no one knows what it's like to have a your father on the table having 5 bypasses done and needed to help take care of him and make sure he gets what he needs.
- I chose an online format for most of my classes because I can complete work around my work schedule. With the easier classes (humanities and electives), face-to-face instruction is not necessary for me, so I appreciate that I can complete the work on my own time and still have time for work and other school activities.
- I chose to take an online course because the face-to-face class conflicted with my personal schedule.
- I do enjoy online courses; this format works very well for me. As stated above, I don't have any other options other than online courses in my major. The only drawbacks are that I don't have an instructor giving lectures over this material, and I can't get immediate answers from them when I have questions; I feel like I have to learn most material totally on my own.

- I do much better in face-to-face classes, however, NONE of the CIT courses (except for Intro To Computers) are offered on campus. This is a HORRIBLE idea and is something Somerset Community College and KCTCS need to change! E-mail contact with an instructor can be useful but when you have a serious set of issues, it would benefit students to face-to-face with an instructor. I STRONGLY urge Somerset Community College and KCTCS to look into having on campus classes for the following courses:
JavaScript 1 (CIT 140)
Database Design Fundamentals (CIT 170)
Perimeter Defense (CIT 182)
Those 3 classes have given me the most trouble and it would have benefited me SO MUCH MORE to have a face-to-face class so that I could have explained my issues better and gotten the exact help I needed. (Note that 2 of the classes were from previous semesters).
- I do not really like online course, I prefer face-to-face confrontation because I believe I can get more out of the instructor from being in the same class room as them than I would seeing them through a TV.
- I don't have any trouble with online classes!
- I don't like online classes I prefer face to face classes.
- I dropped my online course
- I enjoy all of them I do have some struggle because I work full-time and have classes full-time however, I am doing well.
- I enjoy my online classes.
- I enjoy my online courses and working at my own pace. Everything is great, except for the issue mentioned above about the math class. It has created a very stressful situation for me with the lack of explanation provided in the online notes.
- I enjoy online classes. They are convenient for me with two kids
- I enjoy taking online classes, I have taken several classes in this format. Depending on the subject material online classes can make life so much easier. But in this instance I think it is ludicrous that there was no option in the Spring 2015 semester. I will be retaking this class in Fall 2015 where it is offered in face-to-face format.
- I enjoy taking the on-line classes, it gives me the flexibility to study at different times, rather in class.
- I enjoy the online classes overall, and I'm considering taking more online classes next fall semester.
- I enjoy them besides the technical difficulties I faced.
- I enjoyed the classes. For motivated students they can prove to be a good learning experience. Some classes however, I believe would be better face to face so that the instructor can really challenge the students to think.
- I feel that they offer more time at home and I like that, and so far I have been able to find all the resources I need to complete the course online. Would almost prefer online classes for everything, except some classes are better face-to-face; such as Math.
- I find most online courses take a lot out of me it helps with my work schedule but then again it also is a pain for when I forget about the due dates, and I spend more time studying also when I ask my questions it's not answered for the way I need to understand.
- I find them hard to understand and when you email an instructor you just don't get your answer as quickly. I personally do better with that face to face instruction.
- I generally do enjoy online courses, but I found the amount of self-learning coupled with the difficulty of Trigonometry requires a lot of extra time to do an online course. I had to consult with numerous outside resources to learn the ins and outs of many concepts. It would have been great to have some online media resources available from the course in order to be able to see how some of the problems and concepts would be presented by my instructor without relying on an outside resource. Videos of concepts using something like a projection recording device with selections from lectures would have made a significant difference in the way I approached the course and my ability to grasp these challenging concepts. It would have also greatly assisted in my ability to find and correct mistakes that I had made in the course as well.
- I graduated in 1993 from SCC with an associate's degree in Applied Science. Things were so much different then. For the better. I was advised to take a total of 5 classes I didn't need and a sociology was left out which kept me from graduating. Then after moving back home, SCC put me in the wrong humanities music class. I hate online courses. I have ADHD and can't take medication so I have to have someone there pushing me harder.
- I had to drop one of my classes, SPA 101, due to where I could not afford the book. I think that you all need to somewhere how make it where the code is included with the class. So, you could get onto the class and due your work.
- I have been extremely pleased with the flexibility as well as the quality of all of my online classes.
- I have chosen all of my courses with my goal in mind of starting a medical coding career.
- I have chosen to take online classes, because I take care of my elderly father, therefore making it all but impossible to take classes on campus. I wish that I could take campus classes, interaction with an instructor

makes it much easier when you need to clarify things, or need some extra help. I would also benefit from being able to take tutoring in Pre-Algebra, which would help me a great deal. I have no one to help me care for my father, they have no programs available to have someone caring for an aging parent to get help, to attend classes. They will help you if you work, the state will pay someone to stay 40 hours per week with them while you go to work, but not to get an education, that will make it possible to get a job. It is a catch twenty-two. I hope that I will be able to get my degree taking the online courses, so far I am passing all my classes, so we shall see.

- I have decided I will not take another online course unless I absolutely have to.
- I have done well with the online courses - so far I have straight As, but I honestly don't feel that I really learned as much as if I were on campus having to take closed book exams. Many of my classes have open book, non-timed exams and/or assignments. On the other side of that is that all these classes I've mentioned weren't really critical for my certificate - so it all worked out.
- I really appreciate the freedom that comes with online classes; being able to work at my own pace, the days, and hours I want to work. If I am sick or have other engagements I can work my classes around that schedule.
- I have enjoyed my class very much. I like the freedom of taking the on-line classes. It works great for those of us who have to work also.
- I have enjoyed the class and would recommend it to others.
- I have enjoyed them very much. Thank you.
- I have for the most part enjoyed taking online classes. My professors have been available and ready to answer any and all questions I have had, up until this MAT 150 class! I especially would like to say that George Martinez has an exceptional online format! I have taken two of his online class and am currently enrolled in his hybrid class! He should instruct others on how to set up online courses!! They are very well setup and easy to understand, with a lot of ways to learn! Kudos to him!!
- I have given individual assessments on all the courses I am taking and thoroughly explained my experiences in those courses there. I do not wish to retype it.
- I have had a lot of courses online with SCC. It is the way I prefer to take my classes. I have never had any problems with my online courses. The material and syllabus are always clear and the teachers respond to questions in a timely manner.
- I have learned a lot with my online courses and was able to learn at my own rate.
- I have no additional thoughts or comments.
- I have no problems with online courses, It is so much easier to do online courses and work a full-time job than it is having to work around a school schedule.
- I have really enjoyed taking GLY130 but would have rather had in the classroom.
- I have taken many college classes online they have all been great besides two of them I took this semester taught by the same teacher
- I have taken online classes because I don't have time to be in class with a family at home & work full time.
- I have taken online courses at another college and did not succeed at them at all. I absolutely love attending class at SCC as well as how dedicated and encouraging the professors are. They actually care if a student does well in the class, they treat us as people, not just a number. Thank you for all the hard work!! Keep it up, it's much appreciated!!
- I have taken several courses through SCC, this semester has been the hardest. I am having some back troubles and it requires surgery so that has taken a little focus away from school and I feel it has hurt my grades a bit. I also had to change classes in midstream to compensate for my back surgery too.
- I have to say love online classes. Give me the time that I need to care for my disable husband.
- I just hope to pass and do better next year.
- I just really don't like that there isn't someone that I can communicate with face to face when I need help.
- I know online classes usually mean a larger course load but I feel this class has too much online work due for one day a week. I would do better if each assignment was due different days of the week.
- I learned a lot in each of my online courses and found them very interesting.
- I like having online courses because I can do them from home, and because my schedule is so busy with nursing school it makes my life a lot easier.
- I like online courses but I find having due dates on assignments me from procrastinating.
- I like online due to it giving me a little more time for family and work
- I like taking on-line courses because it fits my schedule needs. I have health issues that require a lot of doctor visits, so on-line courses help me work at my own pace and when I need to.
- I like the convenience of on-line classes and the resources that are available with the text are very helpful.
- I like the course. I understand the material well, however getting my instructor to respond to my emails have been extremely difficult at times.

- I like the online classes a little better, because I am a shy kind of person. I believe I could do an on-campus class, but it would be a little hard for me at first, until I get used to the teachers and the classmates. The online classes I have now, is very interesting and challenging to keep up with. I like a little challenge, every now and then, because it keeps me alert and on my toes. Great teachers and great classes! :)
- I like the online classes that I have taken, I think they should all be self-paced. I have other classes that need more attention but I can't always keep up with my online classes.
- I like the online course. With higher math, it is a little harder. I think the teacher needs to be somewhat lenient with answers to quizzes and tests and time. It is hard to finish 12 questions in an hour when it takes a full page to work the problem. It is just too much.
- I like the way Intro to Comp. Religion is structured. REL 130 Ryan, Gregory He is also very prompt at answering any questions that I have in a way I can understand them. He also keeps the students aware of the time allotted for assignments to be done and allows for late assignments with a clarity of point loss when late. I would advise this class to others.
- I believe the math department needs to restructure their methods of teaching to save the tax payers a lot of money and help the students obtain a degree a lot faster, especially the older students that have already obtained credits for math in the past but are conveniently disqualified by saying what they have earned doesn't count any more. I was even told by a counselor that a recent course that I had taken (not math) may be disqualified, stating that it wouldn't count, even after it was paid for recently by taxpayer money. I also believe it is wrong for the books sold at high prices to be disqualified the next year with no buy-backs for taxpayer funded education. It can be only the cover changed to put a new book on the shelf, with exactly the same written content, and a large price hike to the students the very next year. That is stealing in the sneakiest of ways. A teacher informed me of this horrible way that people are making money off of the tax payers. It is something that needs more structure and accountability to the source of where the money for the books is coming from. State or Federal level? I have a lot of questions about the way the counseling is structured also. Who is in charge anyhow?
- I liked it very much it was explained very well and I had the materials I needed to finish the class
- I love it
- I love my animation class Mr. Wooldridge is amazing the way he makes his videos is much like being in a real face to face class 10/10 would recommend his classes.
- I love my online classes. It is more convenient for me.
- I love online classes simply because it's convenient. I can do my homework when I'm off work, it works well with my schedule, and I make
- Good grades this way.
- I love online classes!
- I love online classes. Easier to handle the schedule with 4 kids and a job.
- I love online classes. I have severe social anxiety so being able to still get an education and not worry about being uncomfortable is amazing. Thank you SCC!
- I love online courses, they allow me to work and do my college at the same time and works better with my family
- I love taking my classes online because it allows me to have a very flexible schedule.
- I love taking my classes online, simply because I work full time, and go to school full time, and love the freedom the online courses give me. I wish SCC offered more of the courses I need online for my degree so I wouldn't have to stop working full time. I'm getting a degree in human sciences, and just don't have time to go to campus for classes.
- I love taking my classes online. I get to work full-time and do my classes as my convenience. It is so much easier.
- I love taking my courses online. It helps me because of my job. It helped me manage my time more and equally between work and school.
- I love taking online classes due to the fact I can work at my own pace and still be at home for my children. I would recommend anyone to take online classes.
- I love taking online classes. I learn a lot from them and I don't have to miss work to go to school.
- I love taking online classes. To me it makes going to school that much stress free. I can continue on with my normal life, and still be able to be in school. I am so glad that this program is offered.
- I love the class it was amazing. I learned so much.
- I love the convenience of online courses. I live in a very rural area and it is quite a drive to get to the school.
- I love the fact that I can take all of my courses online. I work full-time and I have a son so the online courses are perfect for me.
- I love the flexibility of taking online courses where I can work somewhat at my own pace and going back over material that I have already covered is great. Love the online courses.
- I love the online classes offered by SCC.

- I love the online classes. I am a stay at home mom of three small kids and online classes allow me to do what I need to do here at home and then do my class work after the kids go to bed or before they wake up.
- I love the online classes. I have five children and it is making my college experience wonderful. I am able to study and do my homework when it is good for me.
- I love them. My professors are great and make these online classes possible and enjoyable!
- I normally do prefer in class classes. However, online was just more convenient for me this time. I'll probably do online the next couple of semesters too.
- I often have trouble with black board assessments. Also I don't like the email program through blackboard it's rarely used by instructors and very slow
- I only wish I could take all of my required courses online.
- I particularly love interactive and face to face classes but online ones don't bother me at all! Everything is working well so far.
- I prefer taking online classes better than I would face-to-face. I feel more motivated when I take an online course rather than when I am in a face to face classroom setting.
- I prefer these online courses because they fit my schedule and allow me to be in control of my own work.
- I preferred this class online
- I probably work harder to pass the on-line classes than if I were actually in a class. That's just me though.
- I really enjoy being able to take my classes online, even though they have some challenges. It has provided me the opportunity to be able to go back to college, where as otherwise I would not have been able to if online classes were not available.
- I really enjoy online courses and do not mind taking classes online at all. Face to face is okay as well but online works a lot better with my schedule.
- I really enjoyed the course and learned a lot. I enjoyed the convenience of the online availability.
- I really enjoyed this class, I believe this lab was a very detailed lab and also quite insightful as well with all the kind of materials it had offered to me.
- I really feel like you should reconsider having pharmacology for nurses online!! I would never recommend this class!
- I really have enjoyed my online classes
- I really like the instructor of this class. I've enjoyed taking it.
- I really like the online classes because they are usually work at your own pace. I do not feel overwhelmed with the class when I can work on how much I want at any time.
- I really liked online classes, the instructors do a really good job at presenting the courses and makes it easy to learn without being face to face.
- I really love the online book, allowing you to read and answer questions at the same time, I have found that it have helped me immensely with studying. I also really enjoy the labs and how it is set up.
- I thank you for making online classes available it helps make going to college possible for me.
- I think Dennis Fries is a good instructor. This Dinosaurs and Disasters class is by far my favorite.
- I think it just depends on the professor. In my MIT 217 class it was easy to understand and all the chapters were set up the same way so you knew what to expect and what to do it was put together with thought, my other classes not so much.
- I think online classes are great and fix my schedule well. Having a full time job and with 2 kids, this is the only way I could get my education.
- I think that Hum 202 online could be organized better. I will not recommend this course to anyone!!
- I think that if you don't want to take an online class you shouldn't be made to. I also believe that the community colleges should be able to refer you to another KCTCS school in the area that you can take in person. In the Somerset area they are unable to send me to a college within 100 miles to take these classes in person therefor I have been forced to take them online. I have struggled the whole time and I don't feel like I have learned as much as I would have in class.
- I think that just because a course is taught online, that the course material shouldn't be crammed into small time frames....split the course up into sections if needed.
- I think the instructors need to be more helpful when you ask questions especially for people like me where I have been out for a very long time and may need that extra step their job is to be willing to give you that extra step and they don't. Now with that being said I have had some wonderful ones that would go that extra step to help but it only takes one to ruin the whole thing for you. Going to college is something I have always wanted to do in my life and was trying very hard to do something I wanted to do but now that one person doesn't want to do what they are supposed to they can knock you out of a dream. I work very hard my husband is disabled that is why I took on line courses because of the way I work but that wasn't possible either.
- I think the professors should interact more with the students to help them better understand the online classes.

- I think you should have classes were you have to deal with computer hardware such as CIT 111 in a classroom. The reason for this is so that the students can actually have some experience dealing with the physical components of computers in real-life instead of a computer simulation.
- I thoroughly enjoyed criminal law. Statistics with Dr. Chris Phillips, however, was extremely difficult and I enjoy math. The quizzes did not allow you enough time to finish.
- I thought that with having children online was better for me!
- I took a class online previous to this class and made an A, but with this online class I have kept a C most of the semester. I have sent email after email and the best I got was a meeting with her and then she talked over my head. I will not ever recommend this teacher to anyone and I will tell my advisers to not put anyone in her class. I think part of her problem is that she is too busy to teach. I had one other teacher that taught like you should already know what he was talking about which was difficult until you got on his level of knowledge then you were alright.
- I took algebra online and feel as if I haven't learned it as well as I should, so I plan to take on campus as soon as my schedule will allow. But everything else I have taken has been great online.
- I took this course a visiting student to transfer into my university now. I only took it online so it would work better with my on campus schedule here. However, I wish I didn't. Before transferring from Somerset I took my whole last semester online so I am very familiar with how online courses work. This course is terrible though. It does not prepare you for the speeches you are about to give and it is just full of unnecessary work.
- I try to pick online courses that seem manageable to keep up with, I find it personally difficult to keep up with online course content because not having a teacher present puts me in the mindset that it isn't as important as my face-to-face classes. I've liked the online courses that I've taken this semester, but sometimes it's hard to find things within the blackboard course shell.
- I want face to face classes
- I want to get a good job
- I was not happy about the class supposedly being "On demand" yet I couldn't progress without completing one unit. That is not on demand!
- I will never decided to do an online class again it is too complicated and with going to class I will know what to do and I can always hand deliver my work to my professor
- I will never take another course with this college much less this teacher. HORRIBLE.
- I will not be taking anymore online courses.
- I wish ALL of my courses could be taken online for my degree.
- I wish I had only taken two classes. My Intro to Computers class has been such a hassle. My adviser told me that I could do the class at my own pace, but I received an email saying that I was in danger of failing because I am behind. Which I didn't understand why. There's been several times I couldn't even log in to the course, through Pearson.
- I work better in a face-to-face atmosphere but the convenience of online classes wins out. The distance from my home to Somerset is too far to commute every day; instead, I go to the Casey Center whenever I have a face-to-face or ITV class (I try to take at least one per semester). Once the educational center in downtown Liberty is finished, I may be taking more face-to-face classes through Campbellsville because I am graduating from SCC this semester.
- I would prefer doing all my courses in class. I have a microeconomics class online next semester and I've already had a couple students tell me to re-think my decision.
- I would rather do my classes face to face but time would not permit for me
- I would take all my classes online if they were available. It is almost impossible to raise kids, work and take lecture classes. I have struggled with that for the last 4 years. I haven't been able to work because of it. I either have to sacrifice a job or school. I would have already had my associate's degree if I could take all my classes online.
- I'm enjoying the flexibility of taking program and classes online.
- If I have a choice I will never take an online class again!!!
- If I had a chance I wouldn't take History online again. I would have took in the class.
- If you did not offer online courses I would not be able to return to school due to my fulltime job. Thank you
- Instructors of online courses should have to be held to the same rules as campus instructors. Especially on attendance I may not next semester in fear of missing work due to my illness. It is ridiculous that they will not accept physicians excuse.
- It is easier for me to take online courses so that I can stay at home with my 2 year old, and I can do them whenever I have the time and any time of the day.
- It is just harder to learn without guidance for me personally. When I have a teacher to discuss things with face to face I learn best.
- It was a great semester, no complaints.

- It was extremely easy and rather quick to go through.
- It was well organized and helpful threw out the entire course. I would however like to have heard from the instructor a little more, I didn't get any responses to emails that I sent with questions concerning the course.
- It's an alright class.
- Looking back I would not change my choice to do online but online classes still are not my first choice because things could pop up and not able to take care of online assignments and forget and can hurt your grade
- Love taking online classes, I work full time and I love having this opportunity to go back to college.
- Love the classes, they are highly convenient and I learn from them as well at my own pace.
- Love them. If it wasn't for online courses I would never have graduated.
- Many of the classes are using online labs which have a lot of information and resources to give but sometimes it would just be nice to hear or see something explained by my actual teacher. I would have loved to see a power point with audio with my actual teacher talking me through the process and explaining some of the more complex things to me that the aids in the labs don't get into. Or another option would be a video clip of them actually working through a complex problem and explaining their process as they go
- Michael Goleman is an excellent teacher face to face and on line.
- More teacher involvement in the students' progress, I personally only ever received 3 emails that were unprompted from the instructor regarding the course.
- Most of the online courses I have taken have not been bad, but some of the computer classes would have been better taken face-to-face to actually be able to ask questions or have comments from the instructor at the time of the assignment.
- Mr. Decker is a great help with advising and setting up everything I need. I enjoy his classes as well.
- My biology course is very difficult for me to absorb the material. I thought it would be more on the level of when I had taken it in high school. This course has a lot of chemistry in it as well.
- My blood pressure is already elevated. I don't want to explode any further.
- Let's just say I DO NOT CARE FOR ONLINE CLASSES, other than some instructor make all assignments available at the beginning of the semester and you can work at your own pace and finish before the semester is done.
- My classes are going well this semester and I am very pleased with the communication between the instructors and me.
- My courses this semester aren't 100% online, so I'm not sure if this survey applies to me. I will say the online portions of my classes I absolutely hate. Not because I don't possess the computer skills, but because you are totally dependent on technology. I learn best interacting with an actual instructor. In my opinion, I strongly say online classes should be avoided if at all possible. Please consider I totally understand when the only way a student can take classes is online. It has been my personal experience in the job world that people learn best with interaction from people. In almost every subject I can think of, I do not think in the least that a student can learn a particular subject to the fullest online compared to what they could truly benefit from being in-class.
- My online course was set up very well. Syllabus, assignments, and expectations were explained thoroughly and simple to understand.
- My online courses are going great!
- My online courses this semester have been great. My teachers got back to me on time every time I emailed them.
- NEED BETTER/ FASTER COMMUNICATION BETWEEN STUDENT AND INSTRUCTOR. MAYBE ONE DAY A WEEK A SPECIFIC TIME WHEN YOU CAN BE IN A VIDEO CHAT OR MESSAGING WITH THE TEACHER SO STUDENTS CAN GET HELP
- Needs more online classes
- Never take online classes. It isn't what you thought it would be. I am currently failing.
- None, other than I recommend online courses for those who are good with online things.
- Not a fan of Web Assign. Don't know if it's an instructor preference or part of the program but it isn't very capable, or not to me anyway, with Blackboard. The overall usage of Web Assign is good just not changing over with BB's updates.
- On the test if you do not make certain answers capitalized it counts them wrong even if you have the answer right I think all test online should be made multiple choice to fix this problem.
- Online classes are more convenient to me.
- Online classes aren't for me but I got it done.
- Online classes could be a great opportunity if the material was addressed at all by the instructors throughout the course.
- Mr. Calico, my religion instructor did an amazing job with communication and presentation. I truly understood the material with his lecture videos and additional resources to the text and multiple assignments

as I felt like I had worked through the lessons and not just expected to read a chapter and take a quiz or test on the vocabulary and formulas.

- Online classes saves me money which I really need
- Online classes should be longer than just one semester with the work spread more evenly throughout the four semesters.
- Online course offerings are an asset when timing, location or availability are important.
- Online courses are a great option for working or busy students. I love how they are flexible, and allow for students to still live an active life while being in school.
- One complaint I have about the online classes is that they are unorganized. It always takes me forever to find what I'm looking for, and I think it would be nice if the teachers better organized their online course material. In one class I took, the chapter material was spread all over different tabs, making it hard to keep up with my work. It would be nice if each chapter or section was in its own tab, that way students could click on one place and be able to access everything they need to complete the chapter or section.
- Online courses are good for those who have a busy schedule and may not be able to attend classes on campus...
- Online courses are more convenient. And are easier to understand and study at own pace. As long as it is not Mathematics.
- Online courses make it easier for parents like myself with no outside help to continue their education. Self-paced online classes make it harder to stay motivated, knowing you have so long to turn in the assignments.
- Online courses make it easier for parents who work fulltime to continue their education.
- Only one out of four classes actually put assignments on the blackboard calendar. The rest had all the assignments listed either in the syllabus, or an assignments tab on the course. I would prefer them all on the calendar, or the option of transferring them there by some common means.
- Overall I enjoy having a hybrid class because all of our homework is online but we get that face to face class time with the teacher that is always very helpful.
- Overall I have had an extremely positive experience with KCTCS online courses. I have taken online courses through other institutions and would much rather take courses with blackboard. There are a few issues with it, but for the most part it is a great asset for the KCTCS facilities to use.
- Overall good experience with my online classes
- Remind me never to take 5 online courses a semester. 3-4 is plenty.
- Should be able to print off more of the test we have completed. For study guides. Once the questions pops up and u answer it it's gone forever! Do not like this!
- So far I have taken 4 online classes. Overall, I am very pleased with my experiences.
- Taking online classes works well for me. I work and have a family and going to a face to face class sometimes doesn't work well with my schedule.
- Teachers should have to supply one document that CLEARLY lists all assignments with due dates at the first class.
- The IMT 289 course is a waste of time. I understand that it is to help the student to become better familiar with materials for the AMTEC exam but hardly understand how taking quizzes with questions over the AMTEC material really helps us in the real world. How can memorizing the question and then the correct answer really benefit me without the proper understanding of the material? All it does is guarantee my chance of making a better grade on the AMTEC exit exam to make it look like I been taught material that I never had been taught. For example; who pioneered the use of teleoperations for radioactive material in labs? I have no knowledge of the answer or any understanding of the man. But since I now have the answer in front of my face I know it is R.C Goertz.
- The ability to take the courses I need online is extremely important to me. I work full-time and am the mother of two very active teenaged boys. If I couldn't do online courses, I'm don't think I would have been able to go back to school.
- The above class is the only issues I have had with online courses. This is my first semester at Somerset Community College and for the most part I have been pleasantly surprised with the willingness of the instructors to help you in any way they can. With the one exception
- vcc220. To me this class is being taught like I should have been using the program for years and just wanted to brush up on it, this is not my case. The first time I used the programs for this class was when the class started. Hopefully going forward I won't have these issue. I hope a real person actually reads these messages I have provided. I thought about filing a formal complaint, but I have this same instructor for two more classes this fall and didn't want any chance of having issues because of turning them.
- The availability of the online courses I am taking is the only way I would be able to work full time and pursue a higher education. So for me they are a blessing. I am able work while pursuing my goals of a better and more fulfilling job. So thank you for offering these programs.
- The classes I have are required for my degree yet only one truly applies to the type of job I want. Seems like a waste of time and money for the other two.

- The classes should offer some type of extra credit for people who are trying but are just having a hard time. Everyone's situation is different and no one knows how hard you are working online if your hard work isn't paying off. Should be set up to better help students.
- The instructors are usually very good about answer emails in a timely manner but there is still that one who brings it down. If there was a way to monitor the instructors to make sure they respond, that would be great. I have always done the online courses and I love doing it this way.
- The online classes are great for working students.
- The online courses are good because you get to work at your own pace sometimes like in the one i am taking now, so next time I take an online course, I'm going to be on top of things a little better than i was this time!
- The online courses are very clear about what you need to do and when it needs to be done. I enjoyed having this type of instruction because this allowed me to know when everything was due.
- The online courses need to be updated and the professors need to make sure to communicate with the students. This is a must, this is very frustrating when you feel as if as a student you are left on your own, because you can't get the updated materials or email responses back from your professors.
- The only reason I am taking online classes is because I do not have transportation for in class courses. I would much rather take the classes face-to-face because I do better that way!
- The only reason I would've preferred to have taken these classes in class is because I would learn the material better face to face.
- The only thing I would say is that there is quite a bit more work when taking an online course. But this could just be the professor, I say this because I have talked to other students about their History class on campus and they agreed with me that I had to do much more work than they did.
- The teachers get back with you in a timely manner. They will help all you all the can.
- There are times that I must take online courses because the face to face classes interfere with my work schedule and I have to work. So really it leaves me with no choice.
- There not hard just can take time to do because of difference in internet at my home.
- They are difficult. I do not like taking online classes.
- They are great when you work full time. As a full time employee i find it very useful to be able to work at my own pace and at any time.
- They are great!
- They are okay but need a little more support for the students. Sometime it is hard to contact your instructor.
- They have been great.
- They suck!
- They were conducted professionally. I just don't like the format.
- This semester I have had very good teachers for my online classes. I would prefer to have face to face classes, but due to work I can't. I wish the school offered more night classes that are actually 6 or later.
- This semester seems to have been easier with the online courses than previous semesters and I have enjoyed the learning material. But not having the option to take face to face classes has seemed as if I am forced into a learning style I may not prefer.
- Timelines need to be more specific when assignments are due and how long a test will be open. Tests should be open for more than 1 day. Students have other priorities in life other than classes. As mean as that sounds, it's not meant to. Children or the elderly need constant attention and take away from computer time.
- Wish they were all self-paced.
- With online course the teacher should give us a little bit more time on our due dates. I'm not saying like a month or another for an assignment. The teacher shouldn't seem rude to the students. I had two teachers that sounded rude when I email them.
- enjoyed my online classes
- I do want to take more online classes once my life gets a little easier and find out more results about my daughter. She's been poked and tested so much and still has so much more to do. Possibly surgeries. So I am going to take time off.
- I like my courses all online, it helps me manage my schedule better
- I really prefer face to face classes
- I was just put in them
- It's difficult to take courses face to face when working a full time job. However, Somerset provides many online courses that makes me going to school and having a degree possible! Thank you KCTCS and Somerset Community College :)!
- it's a lot of work but I'd like to have more help and directions
- math and science classes shouldn't be online

- Most my online classes is fine but sometime I have trouble figuring out by myself. I need to research and find something that closed to my homework...
- My reading teacher Nikki Ware needs to get in trouble because she won't help what so ever. She needs to start helping the students that are needing help.
- On-line courses are what I can take and maintain a full time job, as I am a non-traditional student. Having paper materials such as books in hand would be helpful instead of e-books. Having to print out materials or navigate back and forth when taking tests is very time consuming and costly. Some of the materials where in color, so if you wanted to print and take notes you would consume ink levels quickly, as the lab was out of reach. I think in hand materials are easier to use when preparing for tests.
- very good classes
- Very pleased.
- without online courses I would not be able to take any classes due to my work schedule