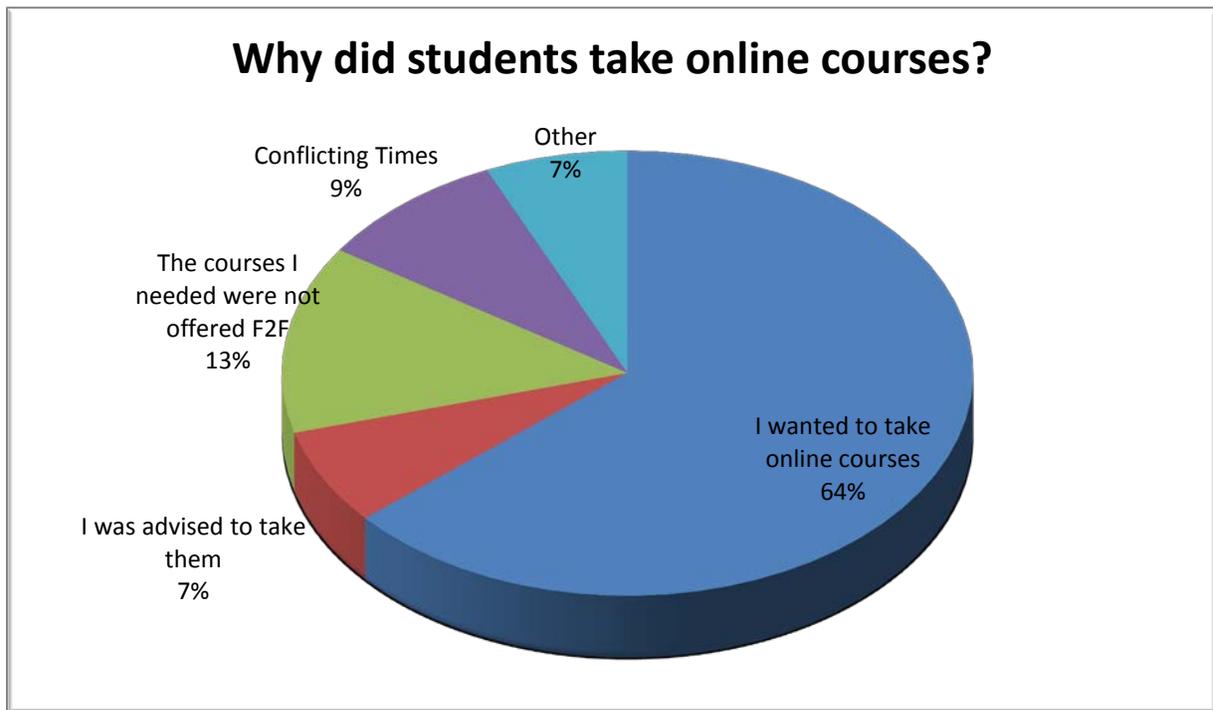


## Spring 2014 Online Student Survey Analysis

A survey was conducted during the spring 2014 semester to obtain feedback from Somerset Community College (SCC) students regarding their selection of online vs. face-to-face delivery modes and related issues with their online courses. All SCC students enrolled in an online class were invited to participate (N=3755).

Of the 1036 students responding to the survey (response rate of 28%), 658 (64%) indicated that they wanted to take online courses, 72 (7%) said they were advised to take online courses, 141 students (13%) indicated the course or courses they needed to take were not offered face-to-face, 93 (9%) stated that the courses or courses they needed to take were offered face-to-face, but conflicted with another course they also needed, and 72 (7%) either did not respond or responded with more than one answer. Twenty seven percent (254; n=937) of respondents said they would have preferred to have taken a face-to-face course over an online course.



### Face-to-face courses specifically asked for by online SCC students:

Some specific courses requested by the 27% who would have preferred face-to-face courses include: STA220 (offered every semester face-to-face via ITV to multiple sites), PHY152 at the Clinton Center, PSY297, ACC202, MAT105, OST240, POL101, EDU201, Greek and Roman Mythology. The complete list follows:

- eet 250
- 2-D Animation, Graphic Design Concepts, Basics of Typography, and Web Design.
- A health course and science courses.
- ATE 100
- Accounting
- Calculus and its applications dinosaurs and disasters Macroeconomics
- Principles of Management
- Accounting 202 (managerial accounting) was not offered face-to-face. I do not like the online classes. Although, next semester (fall semester) I do have to take this course online.
- Actually, most of the classes that I need for my degree are offered online and face-to-face.

- Advanced Medical Coding and Auditing
- All of my classes for IEC are not offered face to face so I have no choice but to take them online and my advisor thought it would be a good idea to give me all four of my classes on online even though two of them were offered face to face.
- All the classes that I needed to take were available face to face, but online courses fit better into my schedule.
- Anthropology and GEN 140
- BIO 112 and 113 They were available face to face but I didn't want to drive four days a week. On a budget.
- Brief Calculus
- Business 101
- Business Communications, advanced word processing, electronic health records
- Business Marketing and Management...
- CIT 105
- CIT 150
- CIT 170
- CIT 180
- CIT-214
- CT procedures
- Calculus 1, Managerial Accounting, and Macroeconomics
- Certificate program was only offered at out of town campus and needed to take all the required courses on-line.
- Cit 111, Cit 120, Cit 130, Cit 170.
- Comparative Religion to satisfy a credit in humanities.
- Cost and control
- ECO 201, MUS 104, CS 115
- EDP 202 Human Development & Learning
- EDP 203, EDU 270, MAT 206, MUS 104
- EDU 201
- KHP 230
- REL 130
- EET 266, EET 267, EEt 254,& EET 255
- EMS operations
- ENG 102
- English literature and introduction to music
- Every course I needed was face-to-face, it is just that my home life prevents me from going to classes.
- Financial Mangement
- First aid and emergency care Medical Terminology
- Greek and roman mythology in transition
- HIS 105
- HIS 108
- HUM 202
- History of jazz
- I am not sure. My advisor did not have much time to go over this with me.
- I am taking CHE-140 which was not offered as a face to face class this semester.
- I have to have on-line classes, I work a full time job!
- I needed STA291, ECO202, a humanities (I opted for MUS100), and an additional science (I took AST191).
- I needed medical terminology
- I needed some classes that were only offered during the day. It interfered with my work schedule so i was not able to do it.
- I needed these classes for advanced certification and my work schedule did not allow me to take classes face to face

- I took WPP 200 because I needed another elective
- I took the FYE Achieving Academic Success Course online with No Instructor.
- I wanted online courses so I didn't need any face-to-face.
- I wanted to take HIS 120 but I couldn't take it face-to-face because they cancelled it due to a shortage of students.
- I work full time days and there were no night classes offered
- IECE 101 & IECE 102
- ISX-100
- Industrial safety
- Interpersonal communication
- Intro to Computers
- Intro to Education Math 206
- LIT 240
- Intro to Logic
- Intro to Theatre
- Intro to corrections Juvenile Delinquency Issues and Ethics
- Intro to Law Enforcement
- Intro to religion and history of women in america.
- Introduction to computers
- It was an ITV class and here at the Russell Center I'm the day proctor, so I had to do an on line Music class, which is fine it just wasn't offered at the time I needed it.
- It was offered but it was canceled at last minute due to low enrollment so I took it on line and actually think that was a better idea..
- KHP 230 (Wellness)
- MAT 150
- MIT-217 E501 Medical Office Procedures- This course was scheduled for face-to-face when I scheduled it, but it was cancelled to online just before college started.
- MIT204
- MIT217
- Medical Terminology AHS 115
- Medical Transcription.
- My course was face-to-face but it got canceled and I still needed to take part 2
- My first one I wanted to take, and would still like to take more but I want in-class ones as well.
- My originally scheduled F2F class (lab) was cancelled. Due to my work schedule, I had to opt for an online class (lab).
- My two social work classes were only offered online, but I think that is because they are at a different campus.
- NFS101, CIT105, ENG101, MUS100
- NSG 215
- NSG 225
- NSG Pharm
- National Electric Code
- National Electrical Code
- Not available in my town. Too far to drive.
- Nursing 225 (pharmacology)
- Nutrition
- OST 225 and OST 235
- One course, STA220 wasn't available face-to-face. It was said that it was, but it ended up being an ITV class and to me, that is the same as an online class.
- Organic Chemistry 2
- PC PRO Plus
- PHY 152
- PSY 110

- Personal Finance Human Resource Management
- Pharm 1, it is required in my major and online was the only available way to take it
- Pharmacology is only offered online.
- Physics 152 was not offered face to face on the Clinton Center campus, and I did not want to drive to Somerset weekly. That is why I chose the online course.
- Psychology 297, Biology 113
- RDG 30 ONLINE
- Sociology
- Statistics
- The NFS101 class I was enrolled in was cancelled face-t-face at the Casey Center, where I am taking classes this semester.
- The online courses I am taking were available face-to-face, but I chose to take them online because I like them and learn better that way.
- They were available face to face. I chose online.
- They were available face -to- face, just best at the time to take online.
- This semester wasn't a problem, however I've been told starting in the 2014 fall semester Business courses will be done online. So for those who want take courses in class, such as myself, the opportunity will be slim.
- VCC 166
- VCC courses
- Walking
- Work place principles
- Writing enc1
- basic blueprint reading
- biology 130
- history, sociology, intro to computers
- I don't need my online class I choose to take it
- Interpersonal communication and development physiology
- introduction to computers.
- jazz music history
- khp 100
- mat105 ost 240
- math 085
- math170
- medical terminology
- more communication
- mostly Nursing courses
- music and sociology wasn't available for the second bi-term
- none of them that i know of. Music may have been required for my final elective credit not sure.
- pharm
- pharmacology 2
- political government 101 and education 201
- religion
- sociology
- sociology, business introduction, personal finance, accounting 202
- they were but i just wanted to take them this way because i have kids and do not have time to travel to campus all the time.

**Difficulties students have encountered:**

Sixteen percent (107; n=632) of respondents indicated experiencing some kind of difficulty in their online course. Examples of these included: Communication with instructor, grades not updated in a timely manner, too many YouTube videos assigned, difficulty with software including Pearson, Hawkes, and Blackboard, too much busy

work, lack of instruction from the teacher, unclear due dates. Personal issues: missing deadlines, making time for the class, home computer issues, difficulty understanding some of the course work.

Some specific student statements about difficulties were:

- One of my online courses is great, the other is a lot more difficult and I feel if I had it face to face it would be easier to understand and I would be better prepared.
- Some of my difficulties are from miscommunication.
- Student teacher communication as well as being unclear of assignments at times.
- I also work a full time job and it sometimes becomes too much.
- Understanding the guidelines of the assignments.
- I seem to miss some deadlines due to my duties as a mother and other things I have to do myself in my life. I have a very time stressed days. I have tried to adjust things to fit everything but some deadlines are due at midnight and I can't make it on the computer till after that time some nights. I wish that the assignments would be posted and I could just have everything done by the end course date.
- Just understand ways around Blackboard and Pearson.
- I would rather be in a classroom with the teacher present and able to help me more. Sometimes certain assignments are a little confusing and it's hard to just communicate via e-mail or even on the phone. It's easier to get behind on work in an online course verses at school.
- Professors doesn't make clear what all is due. Expect a lot for an online class. Hybrid classes are pointless to go to because all the work is online and in class you lesson coming up is not discussed, it's the past lesson that they go over.
- Having 3 small children at home, I find it hard to concentrate and do my assignments.
- Some of the work is very confusing.
- Not able to understand the online class completely. There needs to be more in depth. Also, let students know how these courses work online and how they are different from in class.
- A few aren't organized to where you know exactly what is due at the right time
- Instructor doesn't always respond to my emails. When he does it is usually after I've had to take the test. In one instance I was having trouble understanding what he was saying so I emailed back with further questions. His response made me feel like I was a bother to him.
- Between working 40 hours and taking care of my grandmother, English 102 has been hard to just keep up with quality essays.
- Blackboard issues, Pearson issues. Assignments won't load properly or submit at times properly.
- Blackboard needs to be more secure, too easy to get a virus. I've got two very bad viruses this spring.
- Book is hard to read and would like to have a real book.
- Both of the classes I signed up for were absolute disasters. I could not navigate the blackboard layouts at all and the teachers wrote either in huge unbroken paragraphs or had a slew of typos in their writing. I had to drop out of both and ended up being a half-time student because of it.
- Please train the teachers to better lay out their classes as it's detrimental to place all the responsibility on a student to sort through a teacher's incompetence to pass.
- Difficulty understanding how to do assignments
- Finding time at home. Once I get in from work I have many other things that I have to do. Being able to take them at school makes it much easier for me and my life outside of school.
- Getting started in the use of blackboard was confusing at first.
- I also work a full time job and it sometimes becomes too much.
- I am currently taking BIO 112 & BIO 113 and this is a very difficult class to take online.
- I am currently taking English 102. I am sure the instructor is good at face to face classes. I have pretty much been lost the entire semester for her class. It was brought more so to my attention when I was receiving emails from other students also lost. Things would get posted and then was taken down, so I

didn't know what was due or when. I had emailed the instructor but a few of my emails were never returned.

- I am having difficulty differentiating between what work is mandatory and what work isn't. According to other students sometimes study plan is not mandatory.
- I am not having any issues with the course per se but more so with the professor. To run a totally online class, one would think the instructor of said class would have much better communication skills than this professor I have! Extremely frustrating and due to this it makes me NEVER want to take an online course again.
- I can email my teacher with questions or help and never get emailed back.
- I can't get some of the assignments to open.
- I don't have enough time to finish my tests.
- I don't understand how to do the work.
- I feel like I am not learning like I would in a face-to-face class setting. I feel as if I am wasting my time and money.
- I find it hard to focus when there is no instructor in front of me to show me what I am doing wrong.
- I forget to do them.
- I get the due dates mixed up really easy
- I had difficulties with uploading some of my assignments and getting my courses to load when I had to complete the assignment through another program in the course.
- I had difficulty not only keeping up with the assignments but with understanding how to do some of the work. Plus, there seemed to be a lot more work required for the online courses than in person classes.
- I had several issues with Pearson. I was unable to access my e-text therefore I fell behind with my class work and have to complete twice as much in one week to try to catch up.
- I had to withdraw from College Algebra class. I find that these are classes that need to be in-seat as they need special instruction from an actual teacher. Will be taking the class again in the fall semester on campus.
- I have a lot of technical difficulties. I have problems communicating with the instructor as well. Sometimes the act of actually figuring out how to do an assignment is harder than the actual assignment.
- I have been unable to access my eBook in one of my courses for several days. This is a problem, because I need access to my eBook at all times in order to complete assignments and educate myself about the subjects we cover.
- I have experienced a lot of difficulty with the Math 150 course. In my opinion, the material is too difficult to be taken online.
- I have had multiple issues with the site which affected my grade and when I brought the issue up to the instructor with proof before the assignments were due and I was told to contact IT and make up the work on amnesty week for 75% of the grade.
- I have to submit my problem through an email and have to wait until the instructor to reply back and that could be a day or two and then I am cramming to complete the assignment.
- I have trouble because I learn and understand things better when a person is teaching it to me. I also can ask questions in a traditional class setting.
- I haven't had any so far.
- I just can't make myself sit down on the computer and do it.
- I just do not like the fact that some instructors do not grade assignments. I have 2 classes with ungraded material from the first week of the semester; therefore, I am never sure of what my grade may be, and I do not like not knowing my average. This wouldn't be that bad if it was only a few assignments, but it's over half the assignments.

- I just much prefer face to face classes. I feel like they are much more interactive and the instructors are more helpful. I had difficulties with the program running on my Macbook, the grade book system, the server, and getting ahold of instructors. The coursework was confusing and I did not like the online e-text at all.
- I just think make up work should be offered to a certain extent
- I learn more effectively face to face and with instructor teaching and lecture
- I like the online classes, but not hearing a lot from the teacher and not helping much like she should.
- I never have the time to do them
- I seem to miss some deadlines due to my duties as a mother and other things I have to do myself in my life. I have a very time stressed days. I have tried to adjust things to fit everything but some deadlines are due at midnight and I can't make it on the computer till after that time some nights. I wish that the assignments would be posted and I could just have everything done by the end course date.
- I sometimes forget that it's there. I also have difficulties with structure as far as the way the class I currently have is structured. It's hard for me to not only read the chapters but do homework, discussion boards, replies to the discussion board (in lieu of class time) and the tests/quizzes.
- I sometimes forget to check to see if I have homework or assignments due and it causes me to fall behind.
- I sometimes have problems with the dvd's that come with the courses. For example, my keyboarding course came with a dvd "Office Professional Academic 2010. I cannot get this to download on my computer. So when we got our refunds, I went and bought a new computer. I still cannot get the thing to download, and there is nowhere to get help.
- I submitted an assignment that my instructor never received so I got a zero for the assignment grade.
- I would like access to what the educator has planned for the semester before selecting my classes. The subject matter chosen by the educator as material for one of my classes is questionable. The work load for another class is ridiculous and excessive to the point all I have done for the semester is cram from chapter test to chapter test and have learned very little. If I had seen the layout for these two classes of what was expected of me for the class I would have not taken them.
- I would rather be in a classroom with the teacher present and able to help me more. Sometimes certain assignments are a little confusing and it's hard to just communicate via e-mail or even on the phone. It's easier to get behind on work in an online course verses at school.
- I'm having a hard time understanding how to do some of the materials because I don't have a teacher pointing out exactly what needs done and how to do it
- I'm having trouble getting to MyPsychLab through Blackboard.
- I'm just having trouble keeping 6 online classes straight. But I needed most of them online. And the others were not offered when I could take them.
- I'm not having any major difficulties or anything, but I think some professors could be a lot more involved than what they are. After taking so many online classes I know that professors can be pretty involved with the online course and the students in it. So it's easy for me to tell which one's don't care for teaching them online.
- I'm not very strong in math and my math on line is difficult for me to understand I believe I would have done better in a face to face setting for my math because it is a weakness of mine
- I've just got behind on my courses due to a lot of family matter and starting a new job. But I'm catching back up slowly but surely.
- In accounting there is no help
- In my communications class online, it is hard to talk to the teacher. She has not updated the grades so I do not know how I am doing in the course.
- In one of my classes the professor does not explain anything. He has just left us to fend for ourselves and expects us to do well with absolutely no guidance in what we are supposed to do.

- In the Accounting 101 class, the lab is too hard to figure out. I ended up dropping the course because I couldn't figure out how to enter the answers to my homework and the hints to show how to solve problems didn't really explain anything.
- In this current semester, I am taking ENG101. Up until last week I had not received any grades that were not automatically graded. I had to request them to be graded. I personally have not received any constructive or destructive instruction from her. All she has given is weekly folders with the assignments and directions. Most of the directions were not put in an order that was cohesive to my learning abilities. She did not have them in chronological order based on due dates.
- Instead of just reading out of the textbook it would help me if the instructors would also explain each chapter and post about it instead of just constant reading it is hard for me to learn this way...
- Instructors could do a better job of updating the dates on their assignments; this would take some of the guess work from it on the student's part.
- Issues with the professor in ENG 101.
- Material in PHY 152 is difficult to learn on your own and I wish I could have taken it face-to-face.
- It is a bit harder than in classroom because there is no one there teaching you. I am a visual learner and it would be helpful if there were videos of the professors teaching the classes. It would not be a huge burden because they could use the videos over and over and in each class.
- It is harder to understand. In a face-to-face class you have someone able to break it down then and there. In an online class you have to send an e-mail, wait for them to return an e-mail. Then if you still don't understand you have to find another way. Sometime you are unable to get to campus, so you just do the best you can.
- It is very hard to keep work caught up.
- It seems that my laptop does not like the My Labs that we sometimes have to use, so it usually kicks me off right in the middle of a test.
- It's hard for me to comprehend the materials needed to be completed.
- Just being able to consistently log into my classes and the resources needed for the classes. Some days its fine then others it's an absolute headache. One class in particular I cannot get any of the last half of the assignments to load or work properly & it's frustrating.
- Just some time management. We have at least four chapters due around the same time and it's hard to read the chapters and make time for the testing.
- Just understand ways around Blackboard and Pearson.
- Knowing the due dates for all my materials, most classes give in the syllabus a detailed outline of what materials are due at what time. Some of my classes have not done this.
- Lack of Internet access from time to time on my end.
- Lack of dependable Internet and an outdated browser and operating system. I'm poor, so...try doing difficult work in a public library with a kid screaming in your ear and an aged fellow coughing on you while being on a time limit! It's intense.
- Lack of information about what I need to do for my portfolio.
- Lack of professor response in two courses. Information is not made available quickly enough. Excessive waiting on grades.
- Late turning in assignments, forgot about them
- Math is very difficult for someone who isn't very good at it.
- Math only because I'm not very good in math
- Meeting deadlines - my issues I guess.
- Mostly technical issues such as connection stability.
- My Biology 112 course is AWFUL! The teacher does not communicate with the students. The material covered in the text does not correspond with the assignments.

- My Biology class, the program used is very confusing and the answers are only half the time in the book.
- My CIT 105 class. Everything has worked fine all semester until this point, and now the work I need to do will not open on my computer. So now I have to spend extra time at school working on the work for that course.
- My Eng. Professor assigns material that has nothing to do with the class work. Hours and Hours of You Tube videos.
- My Pearson account has been booting me back to where I started and I am concerned for my schedule deadlines.
- My accounting course is vastly different online and on-campus. I find that book and paper work is easier than online.
- My book will not pop up or come up with this class because of it I'm failing so I had to do a W with the class because of it. The teacher kept saying it was the book company and the company kept saying it was the teacher who should have a labs set up and that's how u got to your book and I had neither so I re took the compass test and tested out of it but I miss the date because I was a day late after midterms. So I got a W because of this stupid issue. No offences but it irks me.
- My computer broke and the availability of computers is limited to hours that have been personally difficult for me. Also, I have had to take a few tests in public places including student center where people are not considerate to those studying or testing and talk loud or are distracting. On rare occasion I have had certain difficulties getting feedback from teachers. Overall they are good. Also, I had difficulty with one course loading my essays. I thought it was my problem that I didn't know Blackboard well enough but I obtained a tutor (Missing orientation I didn't know this was available until later) and it is the system.
- My computer class will not let me take some of the assignments from my computer and I took on line classes because I work full time and a mother I don't have time to go to campus and use their computer which I was advices to do
- My instructor does not grade anything in a reasonable manner, so I cannot get feedback to see if I need to change how I am doing written assignments or try harder. It is really frustrating when you want to earn an A, but the instructor won't let you know how you are doing.
- My instructor is late loading our assignments and has not graded any of our assignments or given any feedback. So I don't know if I am passing or failing, or if I am even doing any of my assignments right
- My instructor is not very kind and nice. It can be a little confusing.
- My problems are technical I can't afford a better internet plan through my local provider, not having my pop up blocker enabled, which blocks my assignments, led to a virus shutting down my computers.
- My teacher does not respond to my emails in a timely manner...ever.
- My teacher is very unorganized and does not respond to my e-mails in a timely manner if at all.
- Myitlabs - have had a lot of problems with
- NOTHING WAS EXPLAINED ON HOW TO USE. THIS IS THE FRIST TIME I HAVE BEEN TO SCHOOL IN A LONG TIME. I FEEL THAT THERE SHOULD HAVE BEEN SOMETHING ON HOW EVERYTHING IS DONE.
- No feedback or help.
- Not being able to complete things on time due to having computer problems and doctor appointments getting closer together.
- Not enough time to do homework.
- Not knowing how to do things. I have decided to just take classes face-to-face.
- Not remembering to get online and look at my assignments.
- Not the course work itself, psychology instructions seemed vague throughout the semester.
- Not understanding directions very well.

- Not understanding the information well enough and because of this falling behind. The information available to me just isn't breaking it down enough for my understanding. I struggle with math and I'm having an issue figuring out how to complete all of these conversions needed.
- One course the material or answers does not match up with our assignments. It is challenging enough. No resources that were linked to help me find the answers or examples that could help me solve or understand the material. Still have not accomplished the grade that I want.
- One of my courses I am having difficulty with is my Medical Insurance class. The communication in this course is important. At this point there are so many new things we are learning and it would be nice to get some feedback from the instructor. A week and a half to two weeks before getting a response from an email is, in my opinion, unacceptable. We have to do a chapter each week, so by the time we are answered we have already had to move on with another chapter without knowing the answer to our question. Many students are having this same problem.
- One of my online classes was initially a face-to-face class, I showed up on the first day and found out they switched it to an on-line class. We had to have an access code to do any of the quizzes or exams. We received our access code via e-mail on a Wednesday and three quizzes and an exam was due on that Friday. I however, did not receive my access code until Friday because I was out of town on a family emergency. I personally spoke with the Dean, and she informed me that she would speak with the instructor and have the deadlines for our assignments extended, due to not receiving our access code in a timely manner. The instructor only gave an extension on the quizzes and closed out the exam. I now have like a 66% in her class. I however have all A's and B's and like one C on all of my other quizzes and exams and 100's on all assignments. I have no problem doing the work, but I am very disappointed in how this class has taken place. I did not ask for online classes, they are a requirement for my degree. I absolutely 100% would rather be in a face-to-face class. Thank You.
- One of my online courses is great, the other is a lot more difficult and I feel if I had it face to face it would be easier to understand and I would be better prepared.
- One of the classes is not compatible with my new computer so I have to use a friend's older computer to finish the course.
- Online courses are not so difficult but they take a lot of time and dedication.
- Online instructors don't realize the amount of time restraints some students have due to work and they over bear us with busy work.
- Only in my intro to chemistry class. Professor will not and does not help me understand material when asked to. She just tells me to re-read the section.
- Only, because I am taking 5 classes online and they are all completely different. Accessing BB is different in each one, even the lab is different for math and psych. You would think the overall aspects of it would be the same, just different assignments and such when you were in the lab.
- Overwhelming amount of work in one conflicting with my face-to-face classes.
- Pearson was down and wouldn't let us connect through blackboard so we had to use the Pearson site which was a little inconvenient.
- Professor doesn't make clear what all is due. Expect a lot for an online class. Hybrid classes are pointless to go to because all the work is online and in class you lesson coming up is not discussed, it's the past lesson that they go over.
- Remembering that I do have an online course. It gets shoved to the back because I'm not actually going to that class. Also, internet issues sometimes prevent me from completing work.
- They are confusing and they take more resources, etc. etc.
- She has not graded all of my assignments that had been completed weeks ago. It's very frustrating waiting to know what my grade is, also with her not responding to emails. She didn't the first time I sent one, but she did the second time. Not sure what happened but I know I sent it directly to her.
- Since VCC courses are all computer based these days I feel on line is the best way to take the courses.

- So much course work and not enough time.
- Software compatibility with Windows 8 operating system and Internet Explorer.
- Some content is unavailable, scattered, confusing and out of order. Instructor does not maintain contact with students.
- Some courses do not fully explain the direction for assignments, which leads to frustration and confusion. Some instructors set up the class information tabs confusingly.
- Some of my professors have had issues uploading their files to blackboard. They have also not been able to get the labs to work correctly.
- Some of the courses had too much work to do for the subject.
- Some of the labs in learnsmart won't accept answers. Some of the highlighted portions in the anatomy portions of the tests are difficult to tell what is actually supposed to be highlighted.
- Some of the tests do not match the content of the chapters.
- Sometimes the grades do not post correctly and sometimes when there is a class that goes through an on line lab, I have trouble gaining access.
- Sometimes there are glitches in the quizzes or test and I sometimes miss the problem because of it.
- Staying motivated. Full time work with full time school isn't any fun.
- Student teacher communication as well as unclear of assignments at times.
- Taking proctored exams interfering with work schedule.
- Teacher in my online course will not contact me back on questions that I have emailed about.
- Teachers take too long to answer and it's hard to teach myself.
- Technical Difficulties like programs freezing up and not working correctly. (MyLabPLus)
- Technical difficulties with uploading assignments with windows 8.
- Tests that are timed. I feel like I do not have enough time to answer the questions.
- The IT Lab was difficult to download and goggle chrome is not the best, but other than that the courses were good.
- The Lack of preparation by the instructor and not responding to emails in a timely manner
- The course was unorganized and there was so much reading assigned after a week was completed, I could not complete the reading assignments in time for a test. Week one was complete and we were in to week two when a PowerPoint and approx. 12 additional readings for week one were posted in addition to week two's assignments and readings. It was really unfair for someone who does homework and studying on a strict schedule.
- The current math program, Hawkes, can be rather difficult to understand. It is supposed to walk you through step by step, but it actually gives you the step answer without fully showing you how to get the answer. I have a section that I still haven't been able to certify, which also wouldn't allow a quiz to be opened because all of the homework(s) for that unit were not certified. So I got a zero on two different assignments, one being a quiz. NOT VERY HAPPY!!
- The difficulties I've experienced with my online class BIO 120, is the amount of busy work in the course. I took an online class because I needed other classes that conflicted with the face-to-face class. This was supposed to allow me to work at my pace (to an extent) and give myself the time needed to learn the material on my own. BIO 120 online has been a complete nightmare. I feel there is way too much busy work for it to be an online class. I'm having difficulty meeting the 'busy work' assignments while also focusing on my other classes. The assignment due dates are too scattered and when they aren't, they are too close together. I've always liked online classes because they've allowed me to be self-motivated to complete assignments and read material. This course has more assignments than any other class I'm in right now. While completing the assignments in BIO 120, I would have to neglect all my other courses work just to complete it all on the due dates.

- The due dates are not posted for my sociology class. It is hard to know when exams and quizzes are due when they are only posted for a week.
- The extreme amount of homework given and difficulty of the material make it even more demanding than in classroom courses and for those who chose to take the courses due to job or family restrictions it makes it more difficult!
- The grades don't always update properly and the teacher doesn't always fix this issue or grade them in a reasonable amount of time.
- The instructor is very slow to respond to emails, not only do I have problems with this but I have spoken with other students who have also, sometimes she goes for two days before responding. Then I have had problems due to making mistakes online going into my exams, and I have done this two times and she reset my exam the first time, but refuses to reset it again because it is my second time. I have emailed her three times and ask her to reset the exam she hasn't returned my last email yet but the test deadline is tomorrow night at 11:59. This is the first online course I have ever taken.
- The only difficulty I have is sometimes the programs do not work exactly as they should. For example on some of the multiple choice, they might say all of the above and it will be the first answer, if it is the answer and I check it, it is marked wrong because it is misplaced on the exam. Also the items might not align up just exactly correct on some other programs and if things do not align correctly then they are marked incorrect when in fact they are correct.
- The only difficulty my instructors or I have encountered is Blackboard. Blackboard is not always on the same page as everyone else and does not always run properly.
- The only difficulty that I am experiencing is the fact that three of my classes are due weekly. Up to this point I've only had one so working full time I was able to get them done quickly and get ahead with the others. I understand some professors want to give you the college campus experience but I take online courses as I need to work full time. Making them monthly helps people like me tremendously as it doesn't smother us. I would prefer to work at my own pace with a monthly due date rather than cram in loads of information in a few hours as I fear I'm not retaining much.
- The only problem I have encountered is receiving prompt feedback for grading... at times it has taken weeks to receive a grade.
- The problem is communication with the instructor.
- The program is not working that I am to use for my class.
- The software needed malfunctions some times.
- The teacher would not help me. I had to drop the class.
- The times that some assignments are due seem to be different on the assignments page, than on the page where you submit them.
- The work load seems to be excessive in comparison to on campus classes. This factor seemed to cause a struggle in my other 4 classes.
- There have been several times when a brief "lecture" could have made the difficult subject matter or (lab) procedures much simpler. Too much unproductive time has been spent overcoming difficulties that are easily moved past in a F2F classroom. Unless I am completely missing available information regarding a particular class (lab) experience ... There is no feedback from assignments or imbedded multiple choice (MC) "tests." The MC tests grade automatically but there is no feedback as to which questions were incorrectly answered, just a 26/28 response. In my opinion, this gives no real indication of what subject matter is not known, where studies should be concentrated or how to improve. There are also essay-style assignments. Again, there is no certainty when a grade is returned as to what answers are not correct or whether the assignment has been graded correctly or fairly. The online platform is really quite remarkable but has some features (text editor, for one) that could be improved to enhance the student experience.
- They are a lot harder online than in class, especially calculus 1, I'm having a really rough time learning the material

- for my online classes. I have one class that I never did get the correct one for but the way it was laid out I didn't really need it anyways, BUT, I STILL had to pay for it and won't get any money back for something I NEVER used.
- This semester was my first time taking online courses and I just don't learn as well taking the courses I have.
- Time Management. I am a full time parent, Full Time Employee and Full Time Student. Struggle getting this done.
- Time management, sometimes an overload of work, and sometimes I have trouble getting in contact with instructors.
- To me online courses are okay but I don't really learn much in the end.
- Trying to get my work in with the time limit with things going on. Even though, I can get extra time.
- Understanding some of the material.
- Understanding what the professor is really wanting out of you. Online English courses should not even be allowed. If I would have known what I know now, I would not have taken English online.
- Well I just feel like if all the instructors would be dead lines on the courses then students would do better where some say ok this has to be done by May 2 or whatever when others says this this and this has to be done by this day it makes it more easier because those things you get done first then the ones that give you a whole semester you may put off until you can't get it all done because they didn't break it up and say this this and this has to be done by a certain day.
- When assignments are due, and trying to understand what the instructor is asking on the assignments. It is much easier to ask the instructor in person, what they are asking of you as a student. Sending emails takes time that a lot of busy college students don't have to waste. In my case, I am a single mom, working, and going to school full-time. When I sit down to do homework, I don't like to be held up due to online difficulties and having to wait on an instructor response.
- When my computer messed up or Blackboard messed up one of my instructors still gave me a couple of zero's for my work being late.
- The test and quizzes is nothing like the book.
- With my PSY class I take online I often found myself on a lot of time crunches to get multiples things done all at once. I think he assigned WAY too many assignments all at once. It seemed like I was juggling everything, and sometimes had to sacrifice quality because I simply didn't have time to make it the best it could be.
- With the math I am having trouble understanding some of the problems and need immediate feedback in order to be able to remember what needs to be done. There isn't enough of the same type of problems to remember how to do them before moving on to the next set.
- Blackboard was great. It was the CODE THAT CAME WITH MY BOOK. I registered it at the wrong site. This matter was never taken care of and I never gained any access to any of the course material other than the book and Blackboard.
- Can't get the class work to come up on my home computer
- Communication.
- Difficulty communicating with on demand instructor
- Don't understand and don't know how to ask
- I had issues with blackboard and then the communication between myself and my instructor was an issue. It took several days to get a response.
- Keeping all the online assignments in order and remembering which ones are due when.
- Logging into mypsychlab.
- My English class is a problem. I have gotten very little feedback and grades are few and far between.
- Not knowing how to submit some of the assignments

- Not knowing what to do for my teacher.
- Problems connecting on blackboard
- Professor won't email me back when I have a question.
- Some of the classes online differ from the information in the books, it is also more difficult to get help/ tutored on the computer (all online interactions), and sometimes the pages would not load, sometimes the site was having difficulties... etc.
- Technical problems and I learn better in a face to face environment
- The teacher does not respond in a timely manner or lab website is constantly having issues cause me to submit a paper late and not being graded properly because of the education material.
- The teachers are very hard to reach and sometimes don't reply at all. The syllabus isn't correct most of the time and they make rules as they go.
- The website i needed to use for my class wouldn't work properly which held me behind on all my work and caused me to drop the class.
- Understanding the guidelines of the assignments.
- Understanding the material.
- When I bought my book at the school library they sold me a used book and assured me that I had everything I needed. After half way in the semester we ended up needing to use a picture that was on the disc that came with the book. The disc wasn't in my book.

**Students were asked that if they had chosen to take an online class with another college to indicate why. Some responses were:**

- AST 191, it was only available with Jefferson.
- All my classes are with SCC
- All of my classes have been completed with SCC.
- Anthropology because it was not offered through SCC the same was true for one of my Appalachian courses last semester.
- As long as Somerset continues to offer classes that will support my imaging degree and the continuing education requirements, I won't be taking classes from other colleges.
- Availability.
- CIT 214 because it was required to get my degree.
- CHE 130 because the college provides better instruction with more flexible hours and plus they have tutoring available!
- Dinosaurs and disasters because I had to drop calculus and thanks to that bi-term course I will be able to graduate. Macroeconomics because SCC did not offer it this semester and it is one requisite to enter into a 4 year college.
- I am very pleased with the way SCC sets up and maintains their online courses. I don't plan on going to another college until I have my AS in my field.
- I chose to take Algebra at another college because it was entirely online including the final.
- I chose two classes through the Whitesburg Campus because of the instructor. He is a very good instructor and helps with any questions that I may have. He wants to make sure you understand the material.
- I did not choose to take a course at another college, but was placed in one because it was not offered through SCC.
- I did not know they were through another college.
- I had to take one course with another college because it wasn't offered online with SCC. The course was Art 100.

- I have all my courses online through another college except my BIO112 because there were not any openings in the online courses or they were not available for online that I needed to complete my degree through SCC.
- I have taken a computer class OST with Jefferson because the class I needed wasn't available at Somerset Community College.
- I have taken several online classes this semester I am a MAT 150 on line class. Almost every class I have taken online through Maysville and Bluegrass and I have really enjoyed. The Instructors are easy to work with and quick to answer any questions I have. I never have to wait 48 hours to a week for a response as I have done with Somerset online instructors. I hate to say this but the experiences I have had with some of the instructors at Somerset have completely turned me against taking Somerset online classes.
- I took all classes through SCC with the exception of Introduction to Computer Forensics and that was because it was not available through SCC. It was taken through Ashland.
- I took all my classes through a KCTCS college, the only reason I chose different campuses (this semester I have BCTC and Jefferson) was that the class was not offered - not even online - through SCC.
- I took one class through BCTC because it was not offered through SCC.
- I will take courses at another school because Somerset doesn't offer a Dental Hygiene course, and if it does, I have not been able to find this on the website.
- I wouldn't take any other online courses with another college.
- I wouldn't want to take another class at a different college.
- PHI 120 because it was not available on SCC.
- PSY230, it wasn't offered through SCC
- QMS 101 is not offered here.
- Some of the courses I needed weren't offered through Somerset
- WGS weren't offered through SCC and it was something I was interested in.
- Women and Gender Studies with Bluegrass campus because SCC doesn't offer this course
- Blue Grass Tech College for the course not available in Somerset in medical information tech.
- I did last semester. I picked ASC for their Pearson math because I did not understand the hawks program you all had.

**Students were asked if they were advised to take an online course to please tell us who advised them and why. Student responses included:**

- I took the online courses because I had to have a major surgery and my body needed much recovery time. I have found that some online courses were not difficult to participate in however; I now realize that some are much more difficult as well as time consuming.
- My advisor and this was a lot better than what I expected. I have really enjoyed this semester, because I have had more time to do my lessons at home.
- After discussing my goals with my advisor we decided this was the best decision for me and since I live a little over an hour away from the Somerset Campus (my face to face classes have been at the Clinton Campus) on line VCC courses were best for me.
- An adviser named Roger advised me of some online courses that I needed & these were mostly electives.
- Bi-term and to raise GPA.
- Billie Duvall, but now since I'm taking cosmetology I changed my advisor to Brandy Brock.
- Business Class and they all are switching to online. I guess face-to-face just doesn't exist about who truly wants to get out of bed in the morning or stay home. That's my opinion people who lay around all day doing business how far are they gonna go Vs The ones who get out of bed to go to class and strive for greatness.

- Cindy Burton as my adviser because they are only offered online through the Visual Communications Program.
- Counselor--Don't know why.
- David Coffey advised me to take NEC online, and he advised me to do so because I would have to wait another semester to take the class face-to-face.
- Debra Gaines. I do not like this woman. She acts like she does not care about the students.
- Donna Logan advised me, but it wasn't offered on campus. It is a required course for my field.
- First year advisors and assigned advisor afterwards due to Criminal Justice classes going fully online.
- Gary Cunningham because of the distance I live from campus.
- Gera Jones, I preferred to take online classes
- Gera Jones, she is my advisor
- Gera Jones. She said a lot of students liked the teacher of my class.
- I actually preferred online classes. I work full-time during normal class hours and it's hard for me to schedule work around my classes. I have a few online and a few after work classes.
- I advised myself. I prefer this method of learning.
- I asked for them.
- I can't tell you why because my advisor took it upon herself to schedule all my classes without asking me what I wanted to take. I made the appointment and she emailed me back my schedule. My advisors name is Donna Eastham
- I chose them myself
- I chose to take all of my online classes, I was not advised to.
- I chose to take this course on line.
- I consulted with several people (instructors and other college personnel) in order to determine my best option to reschedule my canceled F2F class (lab).
- I did not really have an option in the matter, because of my current residential situation. Also, I was told that taking online courses before face-to-face would be less overwhelming for a freshman.
- I didn't. I think online classes are not for me. I needed a teacher sitting in front of me explaining it.
- I felt it was best at the time.
- I had taken online course before and did not like them much. You have to have the resources made available to you besides just a book. I had been trying since Dec. to get transferred and get classes started as soon as possible. The whole experience has not been good. I have attended Somerset Community College before and never had this much problem. Only a couple people seemed to really know what they were doing. It was my advisor.
- I had the flu at the beginning of the semester and I am taking an 8 week course.
- I had to take the online courses, because I live and work full time about 70 minutes away.
- I have a sporadic work schedule.
- I have always been advised by my Doctor's to take online courses because of my disability, and I would like to say thank you for making a lot of the courses online it has really helped me to be able to go to college.
- I have never been "advised" to take an online course. I asked to take them because it is much more convenient and effective for my situation. I have never made below a "B" on any of my online courses, I much rather take an online course.
- I have to take my classes online due to my work schedule.
- I wanted to take online
- I wanted to take online classes myself.
- I was advised but we talked about it thoroughly before I took online classes so it was my choice, we decided this was best for me because I was fixing to have a baby when classes started for spring semester,

and I would miss a lot of school due to that and having to have a c section I knew I would had to been off from school for 6 weeks so taking online classes seemed more convenient.

- Amy Beaudoin advised me.
- I was advised by family and friends to take my chemistry courses online because the chemistry professor at SCC was not a good professor and was told I would benefit more from taking the class online.
- I was advised by my school principal because I am in residential placement and I graduated early so to keep my education going I had to sign up for college.
- I was advised to take online courses because it suits my needs. I don't remember who advised me.
- I was made aware of the online and in-class courses.
- I was not advised I preferred.
- I was not advised to do so. The class selection worked best for me due to my work schedule.
- I was not advised to take an online course
- I was not advised to take an online course; I wanted to.
- I was not advised to take any online courses.
- I was not advised to take one it was just easier for me.
- I was not advised to take online courses
- I was not advised to take online courses, but I chose to because they fit into my schedule more easily.
- I was not advised to take online courses.
- I was not really advised to; I asked if I would be able to take online courses.
- I was only advised by Joni Upchurch because they did not have my class face to face only online.
- I wasn't advised, it was my ONLY option. Online degrees seem cheap and diluted as compared to actual classes. I also learn more in F2F classes, communication is labored at best, and time consuming. It takes 3 days to learn what I needed to know via email what would take 2 minutes in a f2f class.
- I wasn't advised to. It was my idea.
- I work a full time job!!!
- In the first year advising center I was advised that I would need Comparative Religion, Music Appreciation or another course to satisfy the humanities credit requirement. Comparative Religion was the only class offered that may have some potential use at a later point in time. For example an understanding of other religions may help avoid insulting a potential client, supervisor, employee etc. out of ignorance (like offering a Jewish person a bacon cheeseburger for lunch). The other classes offered may be nice classes, but I couldn't think of a practical application for what would be learned from them.
- I do not know why but I'd rather do it online and have due dates on assignments rather than waste time going to class and listening to an instructor read something that I can read myself.
- James Davis because with my work schedule face to face classes weren't always time manageable
- Jami Evans
- Joni Upchurch
- Linda Bourne said that she thought I would be happier with an online class that I could complete at any time of the day.
- Lorna Huffaker.
- Louie Childers recommended that I take the online course. I am glad I did. I have worked at my own pace, had a to-the-point instructor, and still had sufficient access and communication with my instructor when and if I needed him. I didn't have to drive to Somerset Campus back and forth every day to go to another class, using more time and money.
- Melissa Chmura for the Accelerated Opportunities Program.
- Melissa Winstead
- Melissa Winstead advised me because I was doing a SAP Appeal due to domestic violence during my Fall Semester 2013. I applied myself during my Spring Bi-Term and am doing very well.

- Mr. Childers advised me to take my computer class online, because it was an online course.
- Mr. Childers advised me to take online courses because they were convenient. Which is true, depending on the course.
- Mr. Decker as to complete the CT imaging series.
- Mr. Hollers, He told me that I would need the course.
- Mr. Noel, because I needed a communication class
- Mrs. Phillips cause the hours didn't match with my schedule
- Mrs. Deitz because the course was a requirement for me. It was only offered on-line so I had no option.
- Mrs. Susan Scott. They were only available online.
- Mrs. Webb advised me to because there wasn't enough room for a face to face with all my other classes.
- Ms. Story, mostly because they were not offered face-to-face, which I understand
- My Advisor did so I was able to take the classes I needed in time to graduate in May.
- My High School I'm in the SEC program.
- My advisor cause some of the classes wasn't face to face
- My advisor because it was more convent for me to do online.
- My advisor because it conflicted with my schedule.
- My advisor Gera Jones. She did so because I requested specific days and instructors on a few of my other classes and to avoid conflicting with those, she had to give me the online course for one class.
- My advisor Mrs. Scott advised me of my classes I needed.
- My advisor advised me to take this course. I'm sure he advised me to take it because it was the only option available.
- My advisor and to finish my degree.
- My advisor cause I needed it in order to graduate
- My advisor, because it would work around my work schedule of 70+ hours a week
- My advisor, only because I had to take them due to the course not being offered to take face-to-face.
- My advisor, the CIT classes I need are only offered online
- My advisory, because there was only one open the time I was available...not my advisers fault.
- My baby doctor suggested that it would be a good route to go.
- My choice.
- My class was face to face then because of the low enrollment it switched to an online course and Chelsie Wolfe called and told me it had been canceled and helped me enroll in the online course.
- My counselor
- My high school counselor because she thought it would be good for us to have experience in taking an online class.
- My high school education was mainly online work through programs that way, so it was natural to take some online classes in college as well.
- My major is one that's all online.
- My mother advised me because she had taken them before and told me that I would benefit from them.
- My program advisor, because I needed it and it wouldn't conflict with my schedule.
- Nick Tomlinson, it is one of the required courses for my degree.
- No I wasn't, I requested to take online classes because I am on a fixed income and gas is expensive. The grant and loan money is not enough to cover gas expenses to travel for all on campus classes.
- No one advise me, I like online courses to save me gas and time driving going to school. I can concentrate studying online and additional time studying.
- No one advised me. Taking online courses was and still is my choice. I'm a cranky 46 year old male and being stuck in a classroom with several kids (18 to 20 year of age is still a kid) was more than I care to bear.

- No, I chose to take them because this worked out best for my schedule
- No, I was not advised to take this course online, it was scheduled at Somerset campus face-to-face but just before college started it was cancelled to an online class.
- Nobody advised me I did not have a choice.
- Nobody advised me to take an online class.
- Not sure of the name, but she was a very nice lady. It works best with my work schedule.
- Phil Moran, I needed NEC ( National Electric Code) and that's the only way the school offered the class.
- Pamela Bridgman
- Professor Gaskin advised me to take them since I live in Columbia and so I could save on daycare costs. I have a 3 year old daughter.
- Ricky Harris
- Shawn, because she is my adviser
- So I didn't have to drive an hour to a different campus.
- I work 40 hours a week and it is difficult for me to attend classes that are not before 9 am.
- Susanne Scott advised me and she is wonderful in assisting me choose the classes I need for my degree.
- Susanne Scott, because It is a class I have to have to graduate
- Susanne Scott, because they are necessary for my certifications and degree and are not offered face to face
- Susanne Scott. It was a required course.
- The advisor who was helping out the day I signed up for classes, because there were no courses offered face-to-face that I needed.
- The class was offered to me in a face-to-face setting but due to low enrollment the class was dropped.
- The classes were not close to my home campus.
- The online courses work with my schedule.
- The teachers in the NSG program because this class was only online
- This is the only way it was offered
- To fit in my schedule.
- Trent Pool advised me. He said it's part of the recommended courses I need to take for my course of study.
- Trent Pool advised they were a good idea for a self-motivated learner.
- Trent Pool because the class wasn't available at the campus. I am enrolled in the SEEK program and could only take 1 online and the other 2 would be on campus. I don't have my campus so we decided to do this so it would go towards my degree.
- Trent pool
- Because they're convenient
- Was not advised to. I wanted to take as many classes online as possible.
- Wasn't informed that they were online.
- I'm not sure of the woman's name. I was told first time students were required to take the FYE Achieving Academic Success Course.
- Advisor cause it wasn't offered in class
- Childers
- I chose online by myself I was actually advised to take my course face-to-face but I chose not to.
- I was the one who chose to take the online courses no one advised me to take the online courses
- As soon as I worked out the kinks, it was a joy to get in there and work at my own speed. I had finished all segments and the final exam 1 month earlier than they needed to be.
- My advisor
- My advisor so I have time to do more than 2 classes.

- My advisor, because the course was not offered at SCC.
- My advisor- Frank Carothers. The reason I take mostly online classes is because I work full time as well. I have taken face-to-face classes and would have to be honest and say... that I learned more that way.
- Requirements for certificate
- Only one available for my time period
- Was advised to take it on line due to class was full in the morning class and I did not want evening classes.

**Additional Comments:**

- I really enjoy the online course. It helps me to be able to juggle home and school life. It is great.
- I didn't have any trouble and the class was always fully explained. My teacher was there whenever I would need him if I needed to contact him.
- A few minor issues with the blackboard application but the professors are very helpful, making the issues no problem. I love being able to do most of my classes online, face to face is great and has its advantages but being a full time mother it is so much easier and less disruptive of the most important job of parenthood and being there during the early years.
- ACME U with a diploma suitable for framing.
- After my first year of taking online classes I find there is an inconsistency in the workload from class to class. One class I'm waiting several days, sometimes over a week, in between material for the class and another class there insufficient time to study because so much is crammed into on semester. Also, there is no reason people that take online classes should have their holidays and/or breaks taken from them. Student that go to on campus classes get Thanksgiving and spring break off and so should people that take online classes. Online class schedules and time tables should reflect that it's okay to have the holidays and/or breaks just like all the other students and teachers have. I had one educator send a general e-mail to the point of that if you want spring break off and keep on her schedule, you needed to work until you were a week ahead in your studies. I am rather certain this type of educating is not applied to those who are taking classes on campus. Or do they make student that go on campus spend a week with a double workload so they can have spring break off?
- An online class is only as good as it's instructor's organization skills. It is unfortunate that some instructor's feel they can set it and forget it for an online class. I have taken many classes at SCC and at other KCTCS colleges as well as one of KY's 4 year universities. That being said, I know that an online class can be very enriching if the instructor cares enough to make it so.
- As a student who also works full time, I'm glad the option for online courses is available. Without it, I wouldn't have the opportunity to go back to school.
- As important as Pharmacology is in Nursing, I really wish this would have been a traditional course. I know that we are at school every day (all day, at times) but I am not learning and retaining as much as I would if this class were taught differently.
- Both of my instructors are great. Jeff Harris is a very helpful instructor, and he breaks up the assignments in a way that is easy to follow.
- Classes I have taken in the past where the teacher was over at Somerset or some were else it's always hard to get a hold of them and so times they have gotten my grades wrong and I have had to report them to the Dean.
- Dropped the ENG 102 class because I have a 4.0 G.P.A. and did not feel as though the instructor cared enough to teach me assignment
- Even though my online class is not difficult, i do fully believe that every course should be offered online and in person. I have been able to get through the course with ease, but I am a verbal/visual learner, so some online courses in different subjects could be very difficult.
- Every semester I had problems with what classes I needed to take. I took a few twice and still had problems. Everyone needs to get on the same page and be careful when advising because you do not want to take a class more than once if you have already passed it.
- Everything seems ok so far.

- Face to face courses are ok, I just have a schedule that is unpredictable. I work all hours, whatever shift is needed to be covered, this is hard to be on a scheduled class. And if I am sick, it is also hard to get time to rest to get better. With online course you can work ahead, so if a sickness or long work hours occur, I would be ok if I missed a day. But you can't do that with face to face courses. I do think I could learn additional information with face to face, if I could only work it in with my hours.
- GEN 140 is a great class but really would fit better in a face-to-face classroom. I think there is a lot that went missing from not being able to take this class in person.
- Honestly I'm just glad that Blackboard has been mostly cooperative this semester. After Microsoft's Windows 8 launch Blackboard was very unstable and buggy as an ant-farm (Spring 2013).
- Hybrid classes need to be gone. It should either be in class or online not both. Confusing and pointless.
- I LIKE ONLINE CLASS BECAUSE WITH ME FULL TIME STUDENT AND FULL TIME JOB HITS HARD TO GO TO ALL THE CLASSES.
- I LOVE ONLINE COURSES!
- I am a new mom and work and don't wanna lose what time I have with my son that's why I take online classes
- I am currently enrolled in Music, and I really enjoy the class and how it's setup.
- I am enjoying my online courses that I am taking this semester.
- I am happy with my classes. It is best for me to take online courses because I have 2 small kids at home so I don't have to get a babysitter to go to school. I usually take my classes when they nap or when my husband gets home from work to watch them.
- I am happy with three of the courses I am taking.
- I am in several online classes. They've been a very good match for me. While working full time and being an OVER full time student, I've only had problems with one online class, BIO 120 taught by \_\_\_\_\_.
- I am very happy with my online experience with SCC. I attended a couple of classes at the campus, which I liked since I was face-to-face, it did not sit so well with my schedule. The only thing I would complain about it is a couple of the instructors, while not being bad instructors, seemed un-involved at what they were teaching. Overall, a very wonderful time.
- I am very satisfied with my online courses.
- I believe that it is simple to understand and I can still spend time with my family.
- I certainly have no regrets with my current or past online course choices. I enjoy them!
- I choose to take the courses online because that is what better suited my schedule. I have kids that are in school and I take them to
- School and pick them up and some of the classes would have been right during the time that would have been picking them up from school and that was not feasible for me. I like doing the online classes so far I have not had a problem with them and I hope that I do not have a problem with them the rest of the time that I take them through Somerset Community College.
- I chose SOC101 I regret that class.
- I chose online due to life getting in the way. I am a mother; grandmother, wife, and I work so with online courses I can work on them without life getting in the way as much.
- I chose to do online classes because I have three children, two of which are home full time because they are not old enough to go to school. Online classes allow me to be at home with them as much as possible. I had problems keeping up with a professor last semester and almost failed the class because the professor jumped around a lot and I could not keep up. This semester I took the second half of the class online and so far have kept an A in this class. Sometimes online classes are easier to understand than a professor that jumps. Either way I love the interaction with other students because being a stay at home parent doesn't allow a lot of interaction with other adults. I have no problem with in class courses as long as the professor is easy to follow.
- I chose to take KHP 190 as its content relates directly to my major (PTA.) I need to be knowledgeable of first aid and CPR in this profession.
- I chose to take online courses because my husband was working out of state and I wanted to go be with him. I think there are advantages and disadvantages to online courses and on campus. I would have enjoyed being on campus because of the interaction with other students and felt better supported because the Instructor is there with you. However, doing online classes gives me more of flexibility in different ways. I can work at my own pace plus you have more flexibility with taking quizzes and tests and you also save time and gas by not having to

drive to the school. So, I think they both have advantages and disadvantages. I would like to try some courses on campus, but I don't know if that will ever work out for me. But, if not I am content taking the online courses and I do well with them.

- I do not learn from the courses because I am a hands on visual learner and prefer face-to-face interactions with an instructor that actually teaches.
- I do not like online courses, I prefer face to face classes.
- I ended up dropping this class.
- I enjoy being at home working online because I work on my schedule to some extent. I still have to do my work according to Professors deadlines.
- I enjoy doing work online. However, I work full-time and am a full-time college student. Some of the online courses are taken by adults who have children and do far more than I do. I can only imagine if I am having this much trouble with online classes- how a single mother, working full time is doing. It's a little discouraging for every professor or instructor to have the mindset that every student they have are traditional students straight out of high school and, anymore, that is certainly not the case. Some more consideration would be nice.
- I enjoy my online course.
- I enjoy online classes and because I work fulltime could not go to school otherwise :)
- I enjoy online courses because they allow me to work on my schedule and at my own pace. I am a fast learner and often find myself bored in class when students don't understand things that are obvious to me. I say that not to be an ass, but to say that this type of learning is
- Not for everyone. Many people can't teach themselves material, and that is if they have enough discipline to work on the material at all.
- I enjoy online courses; they allow you more freedom to decide when you are going to sit down to do it verses having to be in a classroom at a given time. One thing I do not care for is that the professors seem to give so much more "busy" work because of not being in a classroom, they must feel like you have more time on your hands when in all actuality, you don't that's why you are taking it online.
- I enjoy taking online classes. It gives me the opportunity to work a normal schedule and do my school work when I get home. It also allows me to learn at my own pace.
- I enjoy the flexibility of my online courses.
- I enjoy the freedom most of my online courses have given me as far as deadlines. But, when I am confused it is harder to understand.
- I enjoy the on-line courses because, although you have to keep on top of them, it builds responsibility on the student's part to make sure they get everything done when it is assigned and not get behind. I also like them because it gives you the flexibility of a schedule that you don't have when attending class. Since a lot of the material is dependent on reading through Blackboard, I find myself reading more and less time relying on the instructor to interpret in class. Has built my reading skills up.
- I enjoyed the class and had no problems with the course
- I feel as though the online teachers need to be monitored to ensure fairness that they portray to their students. I have a teacher that slacks on her end of her duties. For example she will post an 5page paper on the 4th and tell you that if you write a rough draft and submit it she will critique it as long as you send it in 14 days before it is due. The due date is on24th that is exactly 2weeks before it is due. That means you have only a few hours to write that draft. Or you will rush to get it and she will not get the draft back before the final draft is due. They should not be allowed to slack on their duties as an educator because we as students pay them to teach us.
- I feel as though all of the online courses that I have taken have been set up very well, and have been easy to navigate. I have had wonderful professors that have taught the online classes that I have taken so far.
- I feel better with a face to face teacher; I feel that you get more out of it. If you need to ask a question you have to email the teacher and wait for them to get it, and they may not be able to get right back to the student. I find it harder for an online class cause you need that face to face time. So far I'm ok with this class I have taken one other class and it took the teacher way too long to get back with me on the question and then my homework was counted late.

- I feel like I am just a number and my success is not important. When I ask for assistance with work the instructor almost seems annoyed but I was told when the classes started that our success was their concern the professor seems too busy to handle much more than giving us "busy" work.
- I feel like just because we choose to take online courses that we shouldn't be expected to do triple the work than a face to face class is expected to do.
- I feel privileged to have been given so many chances to complete my education. I know that my degree/degrees are something no one can ever take away from me. I am in the TRIO Program and I have really excelled since applying myself. These among many other opportunities have given me hope!
- I feel that if the instructor can reply back faster you wouldn't have to cram your assignment in to the deadline.
- I had some difficulty figuring out where things were on my English online class but, I figured it out with my instructors help.
- I have 2 online classes, the only one I had trouble with was my English 102. There was two weeks that emails were never returned and then it was as if everything was changed. I chose to do online classes because it was easier for me, being a single mother of two disabled children.
- I have \_\_\_\_\_ for Math 110 and she is an amazing professor. Without a doubt the best math teacher I have ever had.
- I have a E in her class as of midterm because she made a deadline during Spring Break. MY REPLY WHEN SHE TOLD ME OPTION WOULD BE TO WITHDRAW> Lori, I cannot withdraw it's out the question..... I was raped with my 3rd child in a bar at 23 while in college in 2004, my son is 9 now. I quit college in 04' because I could barely function in my own home, forget class. 10 years later I am fine, and I still want and strive for s a degree. But because of 10 years ago financial aid put me on SAP this semester even though my GPA was 3.0 and made all B's and (1) A last semester. My Mother is dying of bone cancer and I have four kids from ages 16 years to 12 months and a I'm single mother. barely making it. I honestly thought it was a typo because one of my professors at scc said no work was due during Spring Break. If I withdraw, fail , make an E my chances at higher education is over. The better life and role model for my children is over. My Momma and Daddy and are praying the Lord will touch soften your heart. Sorry for rambling and telling you my whole life story but please help this one student this one time.....you won't regret it. Thank You,
- I have accomplished good grades, and taking the course at my own pace. I want to be able to know that I can work at the speed i enjoy instead of just one pace.
- I have decided after my experience that I will never take a math or science course online again. I may in the future try out another subject as an online course, but not anytime soon.
- I have enjoyed all my online classes and they have been a good learning experience.
- I have enjoyed my Medical Terminology very much. It was a great class.
- I have enjoyed my experience with SCC and would recommend the school to other prospective students seeking higher education.
- I have enjoyed my online classes both were very interesting and I have learned a lot. Thanks to both Somerset professors for offering them online.
- I have enjoyed taking online courses. It has worked well with my schedule.
- I have found all of my online courses great.
- I have found my online classes to be effective and educational.
- I have had a pleasant experience with my online courses so far with one already completed. They allow for flexibility in scheduling and make things simpler for a busy-working student such as myself.
- I have had more interaction with instructor than with face to face I think. It has fit into my time schedule very well.
- I have had no problems with my online course. It has been designed to its simplest form and is easy to follow.
- I have taken both in classroom and online courses. I often prefer online courses because I can work on my own schedule at times when I am available which usually does not align with instruction hours. I have noticed that typically there is more work involved with online courses however I believe it to be necessary for knowledge retention. I was concerned that I wouldn't have access to my instructors with the online format, however I see no difference what so ever between in classroom and online besides not having ever met them in person. In fact, I often communicate more directly with online instructors. Overall, most in classroom courses incorporate blackboard as well, so I find online courses very beneficial and definitely no less a learning experience.

- I have taken online classes for four semesters and have enjoyed them greatly. I am set to graduate in May, 2014 and have found getting my degree online an easy task.
- I just want a class that works when you have to pay for a code to take it.
- I just wish that I didn't have to wait for spring break before starting this class. That extra week would have made the class NOT so stressful for me.
- I just wish the programs were a little more computer friendly. The online classes have allowed me to take classes and continue my education. Without them I could not have done so because with work and home I do not have the time to attend classes face to face.
- I like having online classes so I can work at my own pace and on my own.
- I like my on-line classes, it's good to learn and also get to do stuff when it needs done.
- I like my online class just fine
- I like my online courses, and the instructors
- I like online courses because they provide the convenience to do work at home. I will be taking online classes in the future because I only have two more semesters until I transfer and doing classes online will help me to save money that I would have had to spend on daycare if I were going to campus classes.
- I like taking online classes, but the down fall to it is when the semester first begins I have a hard time finding out what is expected of me during the semester. There is more work and time out into an online class, but I do not mind the work because I feel like I learn the material better actually teaching myself and then doing the work.
- I like the flexibility of online courses because I don't have to go to class and most of them are more self-paced rather than strict due dates which helps me when I have a full-time class schedule. I do wish more of the business program was offered on campus though because I do enjoy going to campus for the social interaction and the face-to-face benefit of some classes. Most of the business program is only offered online so I try and mix campus and online classes but some of the business classes I do feel like I would get more out of them if they were campus/classroom based, such as Marketing- which I will be taking online in the Fall.
- I like the freedom. I have back issues, so the online schedule works for me. It is the only reason I have any credits at all. It provided me the opportunity to get a degree
- I like the online courses because I am able to move at my own pace. Which means I am able to work ahead often times.
- I like the online courses, but some of them seem to have issues. My English class seems to have blackboard problems, and the instructor is very slow to answer e-mail, or to grade assignments...my other classes have been great...
- I love having the option to take classes online. I have two young boys so it is so much easier to fit school into my schedule than to try to fit my life into a school schedule.
- I love my online classes. They are very effective and efficient.
- I love my online courses
- I love my online courses, with the exception of COM 252 taught by Shawna Warner. The whole reason I chose to take online classes was because I work. Shawna Warner has a group project which requires you to record yourself and the others in the group while doing a presentation. It is nearly impossible to find a time for all group members to meet. Otherwise, online courses are great.
- I love my online courses. It allows me the time to study and to work at my own pace. With being a full time employee working 9am - 6pm and a mother to 2 girls and a wife, it allows me to still get an education. With my hours I cannot get to classes at school and this is the best way for me to get my education and provide a better life for myself and my family. I love online courses.
- I love on-line classes, it allows me to work full time and still go to school. I can learn on my schedule, and I have access to my Professors anytime I need them. There are multiple avenues to access for help, if needed. Most of my classes have offered extra learning module presented by the Textbooks publisher, as well as games, flashcards and other learning tools. They also have included links to additional information.
- I can email, or if necessary phone my Professors for added help if needed.
- This is the only learning environment where I am able to attend classes, without the online learning classes I would not have been able to receive the education I have received, which has led to a better job; and I am still learning....
- I love online classes! They allow so much flexibility which is great when you have kids and work full time.

- I love online classes. I am a stay at home mom and this works out so much better for me. I can work on school things and watch my kids without worrying about daycare.
- I love online courses, it works so well with my schedule and the distance from my home to Somerset.
- I love online courses. They are easy, applicable, and get the job done. Love working from home and being able to attend my job on my own times.
- I love online it works . I wish more colleges and university would go online.
- I love taking online classes because I do them at my own pace and leisure, even if is in the middle of the night. It makes things more flexible.
- I love taking online classes. I have a busy schedule with working full time and a four year old. Online classes help me be able to stay full time at school.
- I love taking online courses. I am a stay at home mom so I don't have the option to travel to the school. It gives me the opportunity to take care of my daughter and get my degree.
- I love the freedom to be able to go to school and work. I can do my online classes and work around my busy schedule.
- I love the on-line classes. They are great because I live out of state and I work a full time job. Thanks
- I love the online classes. I can do them at home with my kids around and still work. I plan on trying to take most of my classes online from now on
- I love the online course because i can work at my own pace and being a parent and trying to work it helps alot to be able to complete the work when Im free of other things.
- I love the online courses, considering I work full time, and four children at home.
- I love the thought of saving gas and travel time with online classes, so I took one on top of three in-class. I have learn a lot from all of them but I feel more involved and tend to put me in-class courses a head of my online. There's some classes I feel comfortable with online but others I don't. I was planning on an Associates in Business but most of its online, so I hoping and praying that they at least come with a paper book to save my eyes, and make it easier to travel with.
- I love to take them because i get nervous around people so this is perfect for me.
- I loved my online courses.
- I much prefer to take classes online because of the fact that I learn the material better at my own pace rather than listen to a speaker share what they think is important. I do much better asking for help when needed.
- I need my classes morning or at least be finished so I can be home before the bus runs in the evening.
- I need to take Trig online or as a night class. I wish you had one during the summer session.
- I personally like and enjoy the online courses I have taken so far. I like the content and the layout of online courses. I have taken over 10 online courses and will continue to take them as long as I can do so until I am finished with college. I learn better when I am alone rather than having people all around me in a classroom; it is hard for me to learn that way, so online is the best decision I made!
- I personally loved taking an online course.
- I prefer online classes because of my schedule
- I prefer online courses
- I provided this in 1.6 I think and then with some I think the teachers or instructors could be a little more pleasant just because you are taking on line classes or because you may be way behind because you have been out of school for 20 years they are there to help not just get a pay check
- I really enjoy my online classes, it makes it easier to work and go to school.
- I really enjoyed my online courses and feel that even though they require more self motivation that when juggling a full time work schedule this is the best way to get a college education.
- I really like that this course is self paced because I am also taking the second part of anatomy, which is a handful by itself. I was able to finish this course a couple months early and focus on my other classes.
- I really like the online courses. The only thing that was difficult at first was getting used to doing it all on my own. In certain classes it helps having that day of explanation of the assignments where you can talk about what it is, how it works, and so on. But over all I have no regrets about taking my course load online. I will continue to do so.
- I really love to take online classes and I would much rather take online classes than face to face classes

- I really suggest having actual instructors and face to face classes rather than online courses. I feel like I am teaching myself. I paid good money for an education and I feel I am being cheated out of that opportunity.
- I said what I had to say in question #1.6. I believe, face-to-face courses are much more beneficial to the learning process of the student.
- I started taking some on line courses because I was working full-time. It was the only way I could do what I wanted to do. This is the last class I have to take. Thanks!
- I strongly encourage online courses. I feel as though it is a great opportunity for those of us who have to work and have other things going on that allow us to sit down and do our homework when we get the time.
- I take online classes because my schedule does not permit me to take daytime classes. I enjoy the online classes and have had no problems so far with the classes or with teacher/student communication. I do, however, wish there was a better way to register for the classes. It is difficult for me to come in to speak with an adviser to schedule my classes. I would prefer if this could be done by phone and online.
- I think it's a bit ridiculous that on the Pearson website where I am taking my classes has advertisements pop up during the middle of a lesson. You can't x them out because they are conveniently located in the scroll bar. It's also a bit rude to charge so much for tuition, and books just to have a peanut commercial interrupt your reading 6 times. It's unprofessional.
- I think online classes are great, especially for working parents. I take all the online classes that are available to me in my program of study so I can pick my son up from school. So far, I've had very good experiences with online classes.
- I think online courses are a good choice because it puts the student in position to improve their self motivation and drive.
- I think that online courses are wonderful. If it was not for online courses I honestly do not think that I would be able to take any courses at this point in my life. I am a single parent with little to no help with my kids and believe me raising 5 year old twins and a 15 month old niece does not allow a lot of time to do school work let alone drive to school.
- I think the online class I chose to this semester at Somerset is a good course for students to take.
- I thought distance learning was so that I could work at my own pace. I have had 2 surgical procedures and can't necessarily login every few hours to see if the instructor has posted homework. The instructor for one class posted something Wednesday afternoon that was due by midnight! Maybe you should look into calling online courses something else, distance learning at your own pace? It is not that. My first distance learning class was 4 years ago. I finished it in 4 weeks. This makes 10 online courses so far for me. Algebra and other mathematics courses I took face-to-face when it didn't conflict with my job. Math is best served in person.
- I took 3 of my 4 classes online and I regret not taking all 4 online. I don't live in a city with a campus in it. So I am required to travel to attend. The class that I do have on campus is practically an online class. I went there expecting a teacher to be up front, and actually teaching. What I got was a place where I show up, get on a computer, and watch videos that are supposed to somehow teach me to do the stuff. I work, and the schedule I have conflicts with only this one class. The rest of my classes are simple and easy, but this one causes me all kinds of issues. Between the job, and having kids to take care of, online classes certainly make life easier. If I was getting any kind of real teaching the face-to-face class it might be worth the hassle. Since it is just an online class that requires my time, I would rather take the class online.
- I took PHY 152 online because I live in London and my only other option was to drive to Somerset for this class as a face to face class. I don't understand why this class wasn't even offered at one single time frame on the Laurel North campus of SCC.
- I took online classes so that I would not have to drive back and forth to Somerset from Danville where I live. An hour drive there and an hour drive back is more taxing on the body than people think. Also, I had to take filler classes this semester because my advisor did not know what he was doing and did not realize I could take classes for my program (MLT 101, PHB 151, PHB 152), so I was not going to drive to Somerset to take a stupid class I did not even need when I could take a class online. I would not have enrolled at all this semester, but I had to be currently enrolled in classes to get accepted into my program. I think that SCC needs to work on getting advisors that know what they are doing so that someone else does not have to suffer an entire semester of filler classes when they could have been taking classes that helped them instead! I am irate about my schedule this semester and the heck that I have been through. Not only was this entire semester a waste of

my time AND money, but also if I had been told by my advisor that I could take the MLT and PHB classes, then I would have gotten extra points on my application rubric to get into my program because I had already taken them. Then, I would have had a better chance of getting accepted into my program and not felt like I threw \$2000 dollars out the window and wasted 4 months.

- I took online courses because I can't afford to drive more than I already do. I live 30 miles from campus, and I drive a v6. This is why I am taking online courses.
- I took these courses because I am a full time single mother and it was easier to take most of my classes online because finding childcare would have been difficult during certain periods during the day that I would have otherwise been in a face-to-face class.
- I understand that online courses have some benefits, but the difficulties and disadvantages outweigh the good things. I personally do not have a good experience with online courses, the concept of "learning" has completely vanished with online classes. I believe that it should be a personal student choice as to if they want to take an online course, therefore they should be offered face-to-face and both online.
- I wanted to take online classes due to being a single mother of a 3 month old. It was very helpful. I am able to stay at home and take care of my daughter and do my classes as well.
- I will not be taking online courses anymore if at all possible they have been quite a bit harder for me
- I wish all courses could be taken online. It would be easier for me if i could take math and the rest of my classes online. Idk why SCC doesn't have that other colleges and university will allow everything online. If i could do all my stuff online, it would help me save gas money and time spent in boring lectures. I have to teach myself anyways so i would much rather just do everything myself online.
- I wish teachers would come to realize their one class is not the only class students take, and not assign 12 hours of class work per week.
- I wished that I could have more time to complete my work in some classes.
- I with KCTCS would require online instructors to be a little more consistent and clear on dates of assignments due. Other online classes at other colleges I have taken would say for example, "Due by 11:59:59 pm on Saturday 4/26/14" while some of our classes, the instructor and the syllabus are less clear "due by Sunday of the week..." or "Week 3 assignment" but across all the colleges some of the weeks are off, with SCC being on fall break while WK is not, vice versa, so I have one class that is in "Week 3" and another in "Week 4" so it gets confusing.
- Seriously, how hard is it for instructors to put a month/day/year:date format for assignments, at the beginning of the semester, on the syllabus, which you can often tell is just copy/pasted from semester to semester, and some are even made for face-to-face classes.
- I work 40 plus hours a week first shift and online courses are the only way i can attend college full time. My first two semesters have been great with only a few minor issues like persons not being compatible with my satellite internet service. Other than that i really enjoy the classes and it has helped me to become more responsible about managing my time.
- I work full time the online classes have helped me to continue my education without interruption. The online courses I have taken are specific to my degree at WKU and they transfer so I can save money. This fit is perfect for my situation.
- I would have rather taken courses on campus because it has been difficult for me to understand the material and comprehend it when I take it online. I feel as though I would succeed better having an in-person class.
- I would not recommend taking ENG 101 under \_\_\_\_\_. She is not a good professor in my opinion. She is not clear/specific in her instructions for assignments, she definitely does not grade fairly, and she is not nice when you email her asking questions about assignments. A professor should be willing to help his/her students understand when they are confused about an assignment and not have an attitude about it. A professor should also know the material about the subject he/she is teaching before telling their students that they have done something wrong.
- I would prefer to take my courses at the McCreary Center in the evenings, even if it is by ITV. My math course was that way and worked out great. I wish my English 101 and Communications 181 were the same way. Blackboard sucks. It keeps giving me trouble with each class I need to use it for. Which has been 10 out of 12 classes. My instructors have been real good, and patient. My problem has nothing to do with any of them. Nothing about these online courses, or blackboard, seems to be user friendly unless you work for blackboard

and know their annoying little secrets. A classmate does and is the only person I've met that doesn't have these problems.

- I would really prefer that when you sent a question to a professor they directly answered you instead of ignoring the email.
- I would recommend online classes seems like I learn a lot more from online besides math. I think math classes should be in seat not online.
- I'm doing good so far I'm enjoying my classes
- I'm serious. The two classes I did take were literal disasters. I'm not being bitter and I am not exaggerating. If you're going to offer online classes, you have to do better than that.
- I'm taking online courses because it works well with my schedule.
- I've had a very good experience with my online course with Professor Wooldridge. Very detailed and engaging considering it's not a face to face.
- I've taken two online classes with \_\_\_\_\_ and both have been wonderful and very well organized.
- If I had my choice I would never do another on-line class again.
- In my opinion online courses are harder than classroom. You just have to organize and prepare to be able to succeed in them
- It has been helpful to have a class that I could work on at my own convenience. I needed full-time hours and my classes on campus are very challenging so this has made my time management easier.
- It was a matter of convenience. I have 3 children at home and work full-time.
- It would be nice if designers of online courses worked with the teachers administrating them on-campus. Also, for my CIT on-line course, there's too much downloading - I had to resort to getting a whole new computer. The last might be good for computer profits, but are a detriment to students trying to learn.
- It's the waiting time for instructors to get back after being mailed. In the fact of knowing when to check. I do not care for blackboard. I am very familiar with Angel. It allows you to drop photos in course work being typed and is more easy to get around in then blackboard.
- Many students prefer online courses, however, I feel you retain more knowledge and keep up with work better in a face to face setting.
- May take another online course in the future, it would depend on the course and what it consist of.
- More details on how to do the work.
- More options for face-to-face courses that don't conflict with the 8 a.m.-3:30 p.m. technical course hours would be nice. English 101 could be offered in evenings not just days at various locations.
- \_\_\_\_\_ has been an excellent online instructor and my CIT instructor has been good as well.
- \_\_\_\_\_ made herself available should we need her. This class was a pleasure, I hope the next on line is just as easy to follow.
- My experience with online courses has been a good one. I have a small child and very busy home life and online courses make my college experience a much better one. I am very appreciative online courses are offered and fear if they were not my college career would not be as convenient or even possible. The instructors I've has so far have been wonderful and I haven't had any problems.
- My experience with online is that the same subject matter can be made more difficult when delivered online than in a F2F class. For example, taking an online math test often requires a student to rewrite a problem from computer screen to paper, solve problem and then take extra step to enter data back into computer (and contend with text editors and software quirks). There are always extra steps required. The simple questions that come up in a classroom and that are answered/solved by an instructor's quick reply can means hours of difficulty to an online student. The cost of accessing an online program versus purchasing a printed book can be less and that is a good thing. Convenience has a price.
- My experience with this online class has been great overall. The material needed for the class was all available online and the tests and assignments all went together.
- My instructor \_\_\_\_\_ for MAT 150 has been extremely helpful and helps me understand math in a way that no instructor has in the past.
- My on-line courses are fine.
- My online course choices are doing well this semester. I have had trouble in the past with online courses, however, so far so good this time around.

- My online course meshed well with my other classes and I learned from it as much as I would have learned in a face-to-face course.
- My online courses was great, except for ENG 101.
- Need to have more face to face classes and have a real book.
- Not at all happy with \_\_\_\_\_ attitude
- Not exactly about certain courses, but, some of the programs, like MyPearsonLab needs to be updated for a more user friendly experience.
- Online classes are a matter of money. Since online classes have made the scene, numerous new 'colleges' have popped up. Many worthless.
- Part of the college experience is the interaction with other students.
- Online courses are a great alternative.
- Online math should not exist.
- SCC should have more options when it comes to face to face classes.
- Online teacher should allow a late work up to 10 days.
- Online works better for me. I have five children, so it is better for me.
- Originally, I was not interested in an on-line class. As an older, returning student, I was worried about my lack of computer literacy, but I found I enjoyed the freedom and flexibility of an on-line class. I did not find the technology difficult to utilize at all.
- Other than the problem with my eBook, the classes have been good ones.
- Perfect for a full time student who also has a family and a full time job!
- Pharmacology I believe should be taught face to face. I don't feel like I learn from this course.
- \_\_\_\_\_ is one the worst instructors I have ever had while attending KCTCS
- Satisfied with all of my online classes.
- So far I have only had one course online but chose to take two classes online next semester because for me I feel as though i have more time to do the homework and don't have to run up town to the college a couple days a week when the weather is bad or I can't find a ride or can't get anyone to keep the girls.
- So far, I enjoy the online classes. I do pretty good in them, and if I need any help, the instructors are always available through e-mail and they respond quickly. These classes I am in right now makes 8 online classes that I have taken all together and like I said, I enjoy them. I like being able to do my work while at my home. I am a stay at home mom, so it works out for me perfectly.
- Some of the instructors there at SCC are very rude and unhelpful, I would not recommend this college to any one.
- Some professors need to understand that adults take online classes because they work or other constraints and not think that because the person is not in the classroom each week, they should be working on an assignment for the same amount of time. Because there is no individualized or one on one instruction, the professor should make allowances for reading and study time and not overload the student.
- Sometime the instructors have to many different folders or programs that the course uses and it can get confusing.
- Thank you!!!
- The MIT217 was offered face-to-face initially and there were not enough in class to justify so they switched us to the online and didn't do that until the first day of class. We didn't get our material (access code) in a timely matter, we had to wait until they were ordered. This did interfere with my schedule to a certain extent, I would liked to have had a bit more notice on the change.
- The RDG online 30 course through \_\_\_\_\_ something is a extremely work load so I'd advise if someone is taking it to find a face to face class because it is too much for online work.
- The course is great and the Instructor is great. He's very patient and is willing to work with the students.
- The course was set up where i could understand the curriculum and navigate my way through assignments with no big problems.
- The instructor for my online class this semester is very helpful, understanding, and fair.
- The main reason I decided to take mostly online classes is simply money related. The cost of gas driving to and from either the Casey Center or SCC campus would be a lot if I were to take all face-to-face. I do not mind taking

online classes, although I would prefer being in class as I work better when I am physically there with the teacher. Once money is not as much of an issue I will be taking more face-to-face classes than I have been.

- The online courses I've been enrolled in have been good classes with good teachers. I only take them because I have to work full time, Monday - Friday 8-5. I would prefer classroom over internet any day. I wish they actually offered a better selection of evening courses.
- The online courses are both convenient and trying at the same time. This semester the balance and mix is perfect but I only have one full time face to face class and I feel I could do better in the Non-Business classes if they were in person. Overall my experience has turned out better than I expected and I am just fine with the mix that you offer overall.
- The online courses give me the opportunity that I need to be a wife and mother and to be able to take the classes I need to further my education.
- The only comment I could make would be that some instructors take much longer to respond to questions through email than is beneficial for students.
- The reason I am taking online classes is because I live in another county and do not have the gas money to drive to the college for all of my classes. I prefer classes in a traditional setting because I have an instructor to speak with and I am more comfortable that way.
- The so called "Hybrid" classes are in my opinion a better learning tool than solely online.
- There needs to be a better variety of classes available at the Russell Center.
- There was actually a few other humanities/fine arts courses unavailable in face-to-face meetings; and, although my experience has been a wonderful one, students could benefit so much more with the face-face class.
- They are very effective in teaching me what I need to know. They are easy to navigate and the teachers are always ready to help.
- They're convenient and do require self-discipline, but for a girl with two jobs they're necessary.
- This is my second semester taking online courses and I absolutely love it. I wish I had known I would like it this well back when I was going to college the first time (right out of high school). Maybe I wouldn't have dropped out before I finished!
- This is the last time I will ever think about take a online classes. It would have been better for me to take what little money I have and drive four days a week just to see someone face to face to see what I am doing wrong or what I am doing right because at this point I can't see if I am getting the material or not. That is just crazy.
- But I will say this every online class that I have taken with a professor at London campus has been GREAT no problems at all.
- Very pleased with all of my current and previous online courses. It is much more convenient for myself since I have 3 small children and a household to support.
- When I had my own computer I loved the convenience of working and completing tests and assignments when it was convenient for me but when I lost that things became difficult. Combined with other difficulties I think it contributed to my grades falling slightly. Had I been truly academically struggling in a particular course it would have been a real issue. Overall, though I liked taking courses over the computer. I had several that I attended at the school and it was a great combination.
- Will not take another online course again unless it's a Math course.
- With my English teacher, she is very helpful and lets us know when something is due. She helps us understand the assignment. It is easier to keep up with my grades with my online courses.
- because of employment it helps me study on my time
- i do prefer face-to-face classes. but online is better for some classes
- i have enjoyed all the classes i have taken on-line, it has been very nice and convent for me and my family.
- i like the mobility that i have i recently was diagnosed with a heart condition but i am still able to do my work and turn my assignments in around my doctor appointments my surgery along with recovery. i also like that some of my course don't have actual due dates i can work on my own time
- i like the part where i didn't have to log on at a certain time, and also liked where i could do it at my own time and didn't have to go anywhere to take the final i could do it at home.
- i take online courses because i am a stay at home mom. i have 5 children one of which has a diagnosis of autism
- in seat classes limit my work availability and on line classes give me open availability so my hours dont get cut
- it would be impossible but the instructor is at the college and helps me anytime I need it.

- let me do it at my own time at home.
- much less expensive in travel cost when you have short finance's
- one online course in particular has been very difficult for me personally. The class is Greek and roman mythology in transition, I love the topics of the course but it has been very difficult to understand the books used in the class. Also, the exams and quizzes only have a very short time span to be completed, with questions that are more like essays and most of the time there is no way that a person can get every question finished and in the time span given. Then again, the instructor doesn't really work well with you to help get good grades, it's pretty much her way or the highway. I have taken this course twice and the second time around it has not gotten any easier. This needs to change for future students thank you
- online classes are not good for people who struggle outside of a classroom, the teachers are not as helpful and it is hard to understand them when they try to explain something to you over an email, I learn so much better inside a classroom and being hands on with the material before I get ready to do homework or take a test
- Online courses are good for me because I work and have children to take care of. This way I can do it on my own at my own pace when I can.
- Save time and gas.
- Well i took online classes this way my home life doesn't interfere with my schooling.