

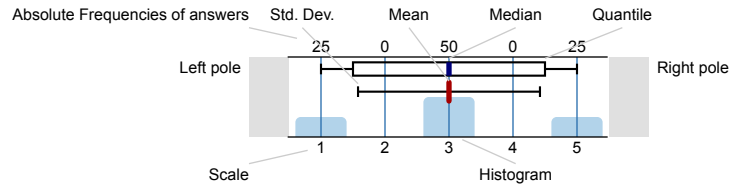
# SCC Office of Institutional Effectiveness and Rese

2016-2017 Exiting Student Survey ()  
No. of responses = 777

## Survey Results

### Legend

Question text

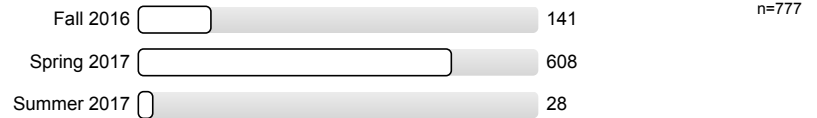


n=No. of responses  
av.=Mean  
md=Median  
dev.=Std. Dev.  
ab.=Abstention

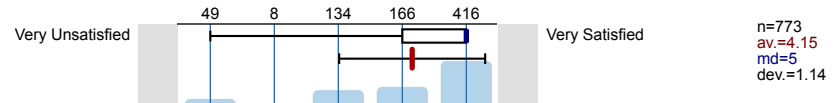
1. As you prepare to graduate, we ask that you evaluate the overall quality of your experiences while a student. Your honesty and forthrightness will assist us to improve our college and its effectiveness in service to those students who will follow you. Each section provides us with a snapshot of your experiences.

Thank you.

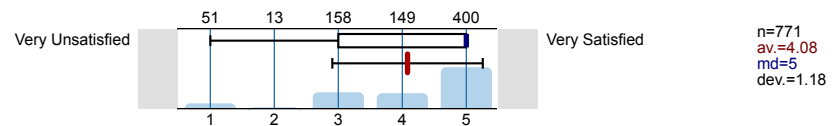
1.1) Which semester do you plan on graduating?



1.2) How satisfied are you with the overall quality of instruction?



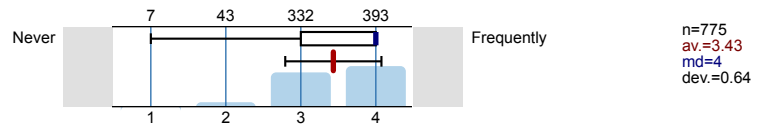
1.3) Did you find that the people at our college cared about you as a person?



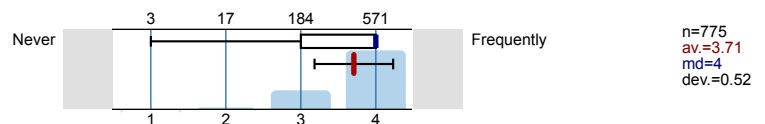
## 2. College Instructional Experiences

The following items help us define how well our competencies as a whole are met in the classroom. For each item, answer the question, "How often did you do the following?"

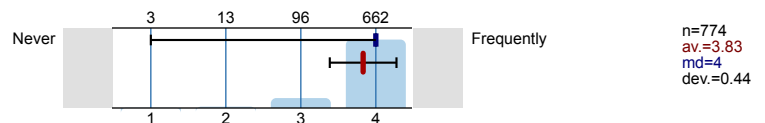
2.1) Completed a paper or project that integrated ideas from several sources.



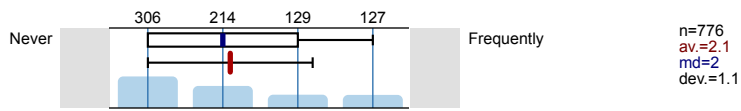
2.2) Applied a concept or technique that you learned in class.



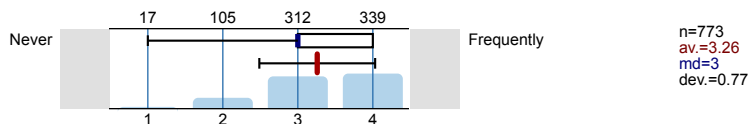
2.3) Worked on an assignment in which you used a computer.



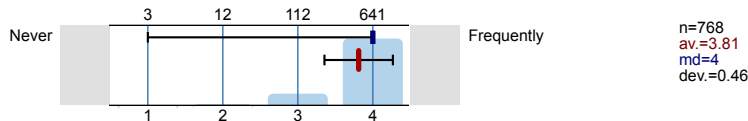
2.4) Participated in clubs or organizations.



2.5) Utilized mathematical skills in projects.



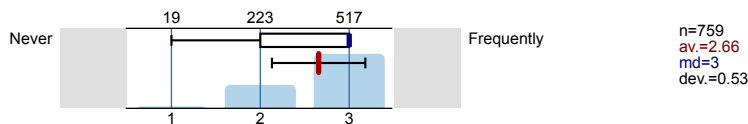
2.6) Engaged in reading.



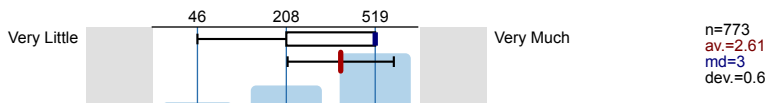
### 3. Evaluation of Educational Experiences

in this section, think of your overall experience at this community college. Please indicate the degree to which your education at this community college as added to your skill in each of the following areas.

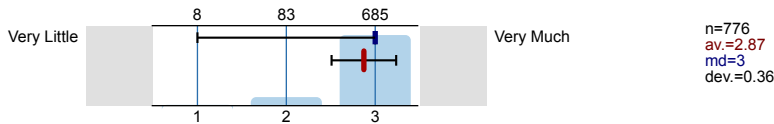
3.1) Planning and carrying out projects.



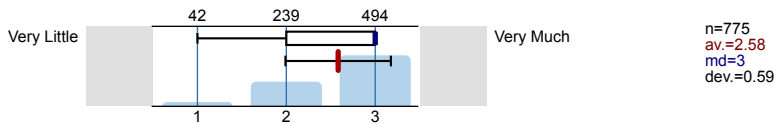
3.2) Getting along with people of different cultures and philosophies.



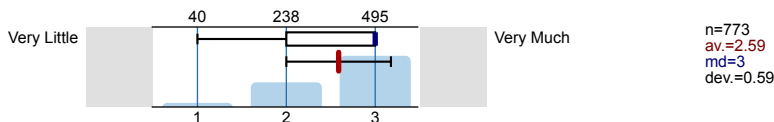
3.3) Ability to learn on your own.



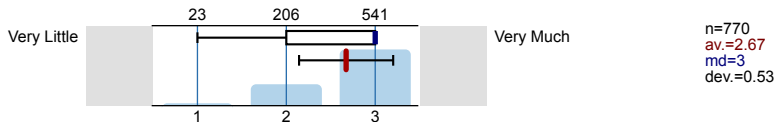
3.4) Ability to lead or guide others.



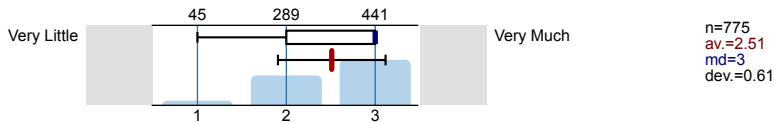
3.5) Self confidence in verbally (speaking) expressing your ideas.



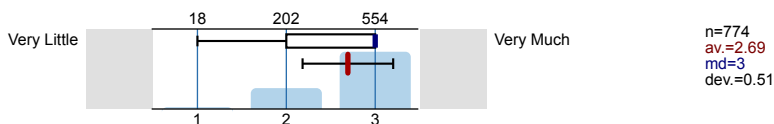
3.6) Self confidence in expressing your ideas in writing.



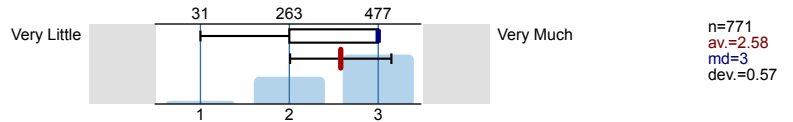
3.7) Self confidence in solving practical mathematical problems.



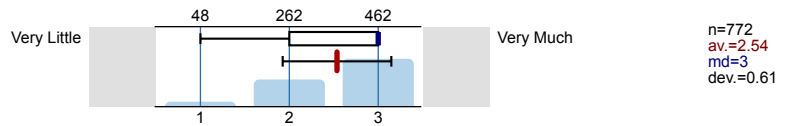
3.8) Planning and carrying out projects.



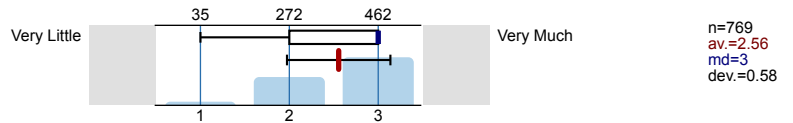
3.9) Understanding and applying scientific principles and methods.



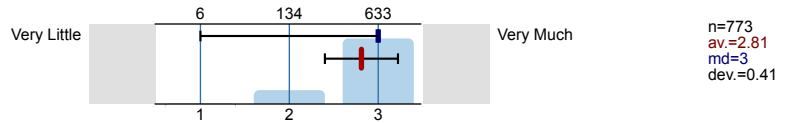
3.10) Understanding environmental concerns.



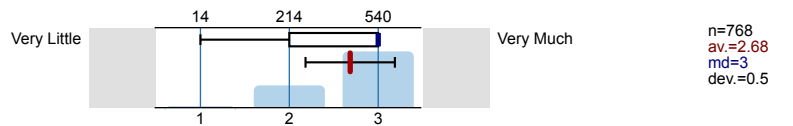
3.11) Ability to understand mathematical concepts.



3.12) Ability to use computers in practical situations.



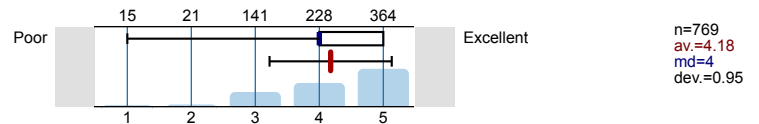
3.13) Ability to examine ethical issues and values.



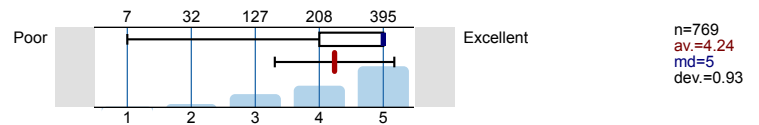
#### 4. Academic Planning

In responding to these statements, consider your academic plan and rate the quality of each of the following items.

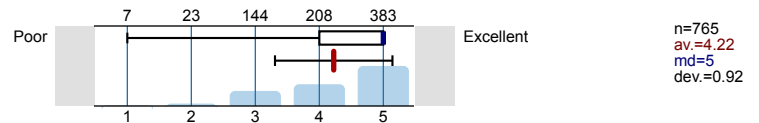
4.1) Clarity of program requirements.



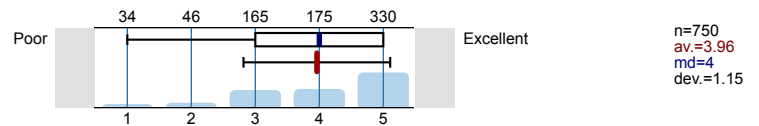
4.2) Quality of curriculum in providing job related skills and knowledge.



4.3) Quality of curriculum in preparing for additional education.



4.4) Availability of practicums, internships, and co-op experiences in the academic plan.

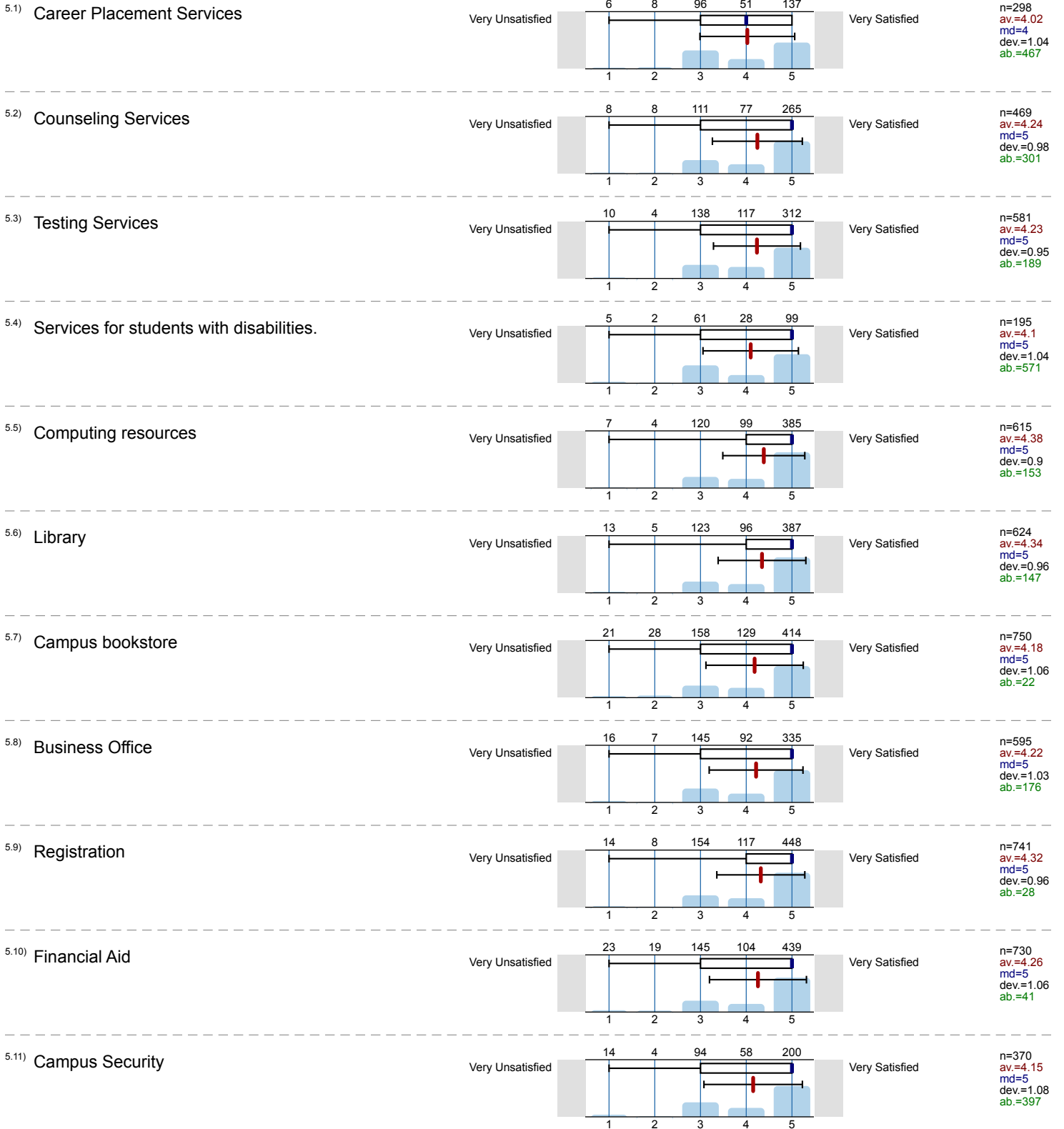


4.5) If you were to choose a field of study again, would you consider the same field?

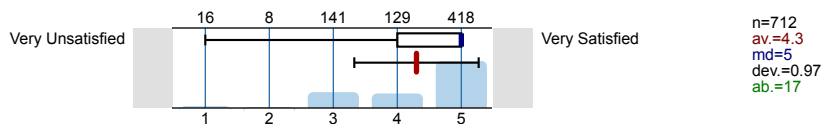


### 5. Evaluation of College Services

While you were attending college, most of the services in this section were available to you. Evaluate the quality of those experiences. DO NOT EVALUATE SERVICES IN WHICH YOU HAD NO CONTACT.



5.12) Admissions



6. Background Information

The following information provides us with relevant information pertaining to your status as a student.

6.1) Would you consider yourself a full-time or a part-time student?



6.2) Did you complete your degree/diploma program as planned?



7. Extra Semesters for Graduation

If it did take extra semesters for you to complete your degree, please indicate any of the following reasons that apply to your situation.

7.1) Work obligations



7.2) Family obligations



7.3) Illness



7.4) Tuition and other costs



7.5) Change in program plan



7.6) Required course(s) not offered



7.7) Remedial/Developmental courses required



7.8) Course electives



7.9) Completion of program specific course for transfer.



## 8. Future Plans

8.1) Are you transferring to another educational institution?



8.2) Will you be seeking a second degree or technical program?



8.3) Did you have a job while you were working on your degree?



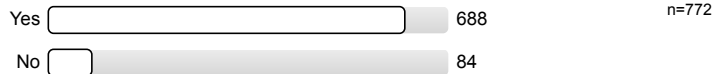
8.4) Was the job related to your degree program?



8.5) Do you expect to continue your employment in this position after you graduate?



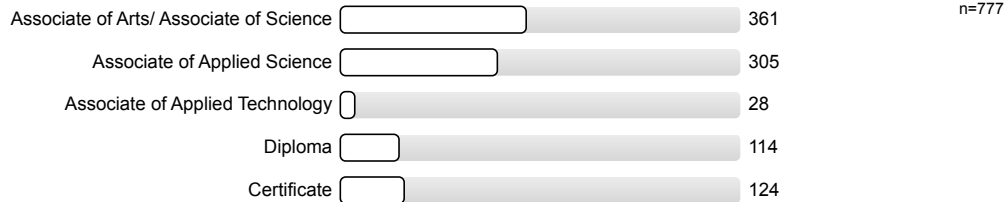
8.6) If you were to start college again, would you enroll at this institution?



8.7) Would you recommend this college to another student?

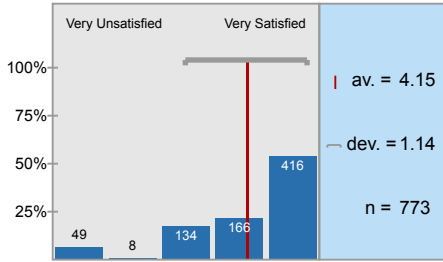


8.8) Which degree did you earn?

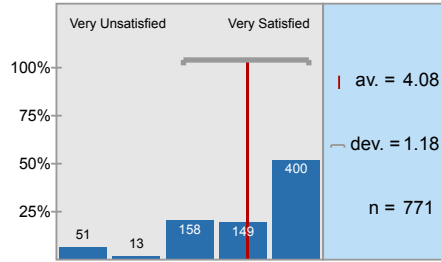


Histogram for scaled questions

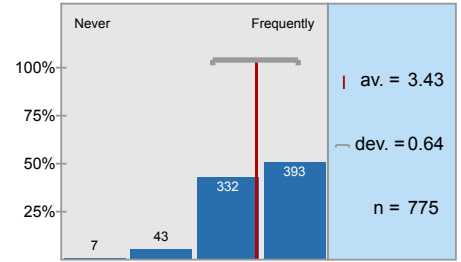
How satisfied are you with the overall quality of instruction?



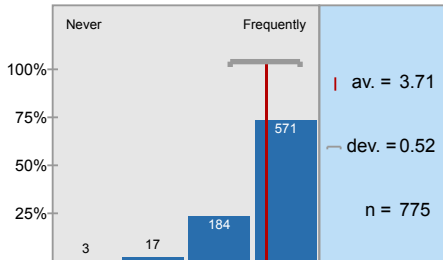
Did you find that the people at our college cared about you as a person?



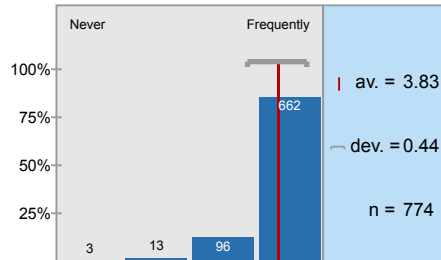
Completed a paper or project that integrated ideas from several sources.



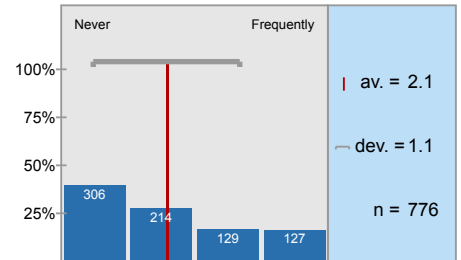
Applied a concept or technique that you learned in class.



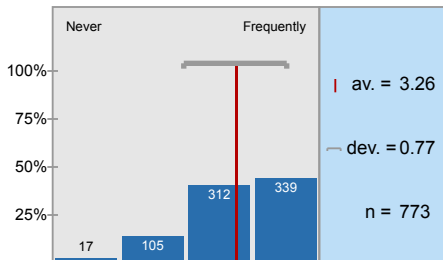
Worked on an assignment in which you used a computer.



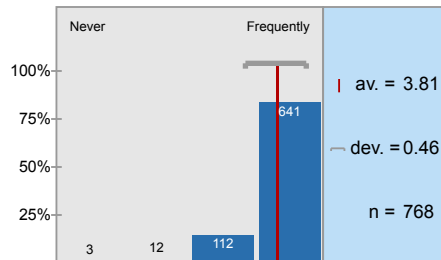
Participated in clubs or organizations.



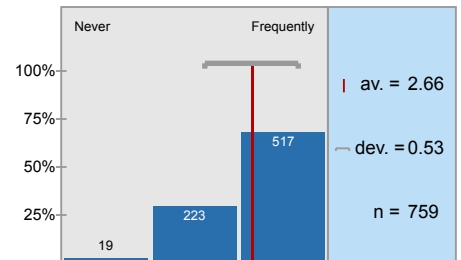
Utilized mathematical skills in projects.



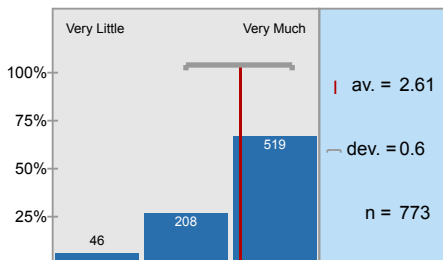
Engaged in reading.



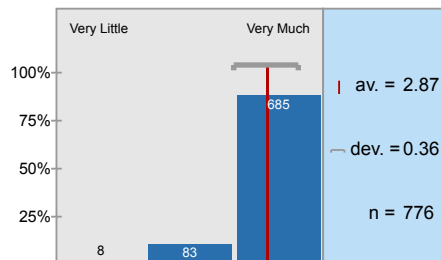
Planning and carrying out projects.



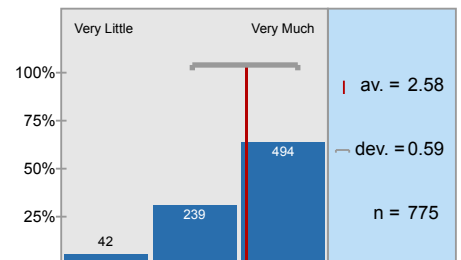
Getting along with people of different cultures and philosophies.



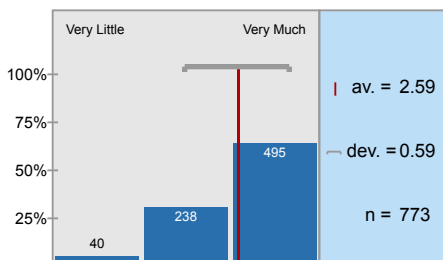
Ability to learn on your own.



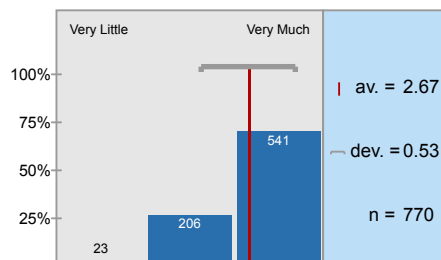
Ability to lead or guide others.



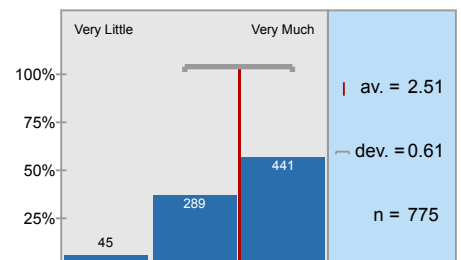
Self confidence in verbally (speaking) expressing your ideas.



Self confidence in expressing your ideas in writing.

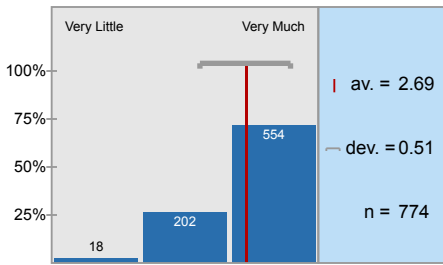


Self confidence in solving practical mathematical problems.

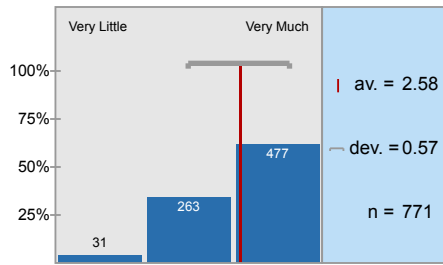




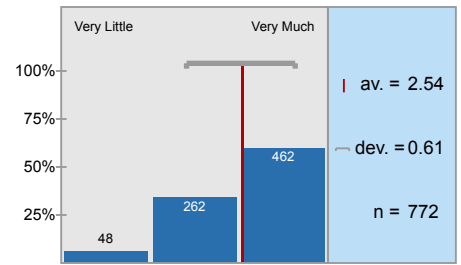
Planning and carrying out projects.



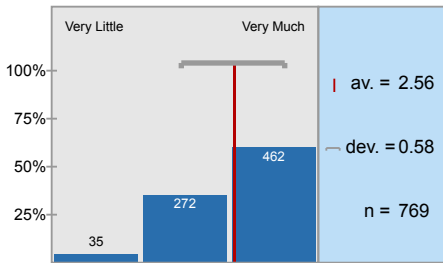
Understanding and applying scientific principles and methods.



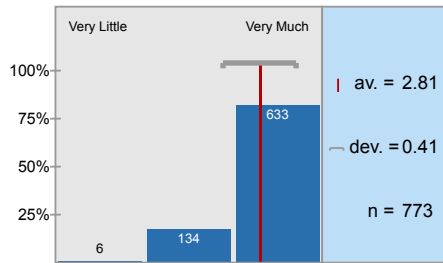
Understanding environmental concerns.



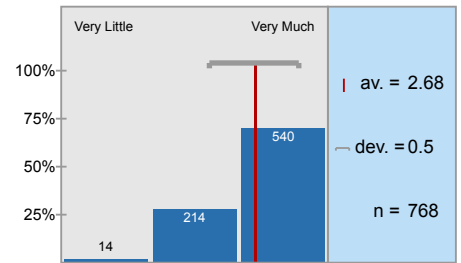
Ability to understand mathematical concepts.



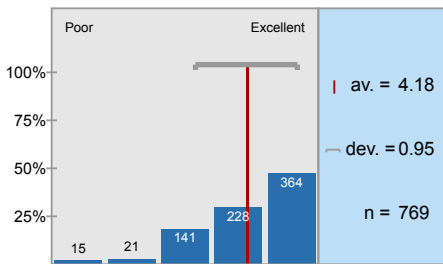
Ability to use computers in practical situations.



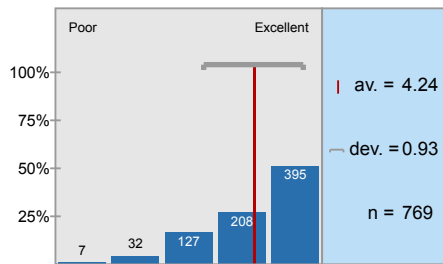
Ability to examine ethical issues and values.



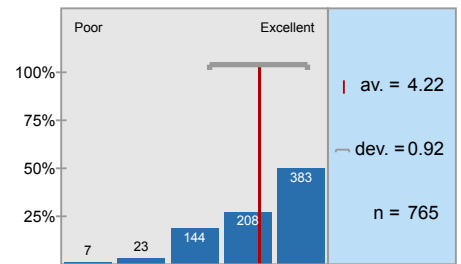
Clarity of program requirements.



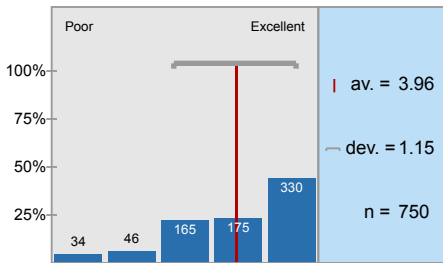
Quality of curriculum in providing job related skills and knowledge.



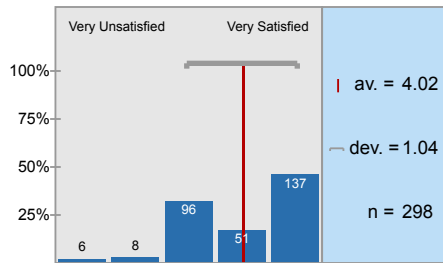
Quality of curriculum in preparing for additional education.



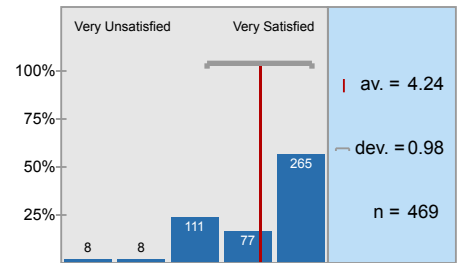
Availability of practicums, internships, and co-op experiences in the academic plan.



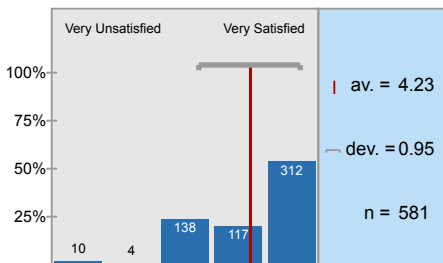
Career Placement Services



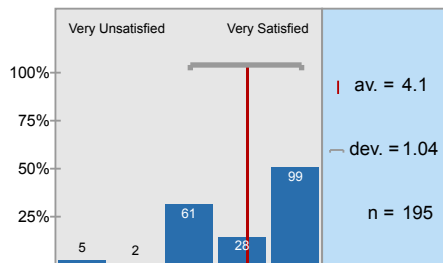
Counseling Services



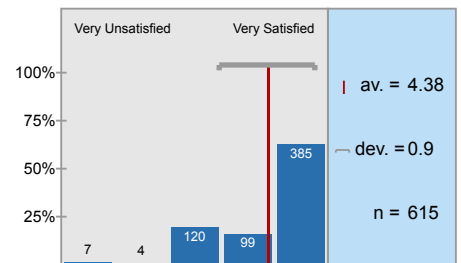
Testing Services



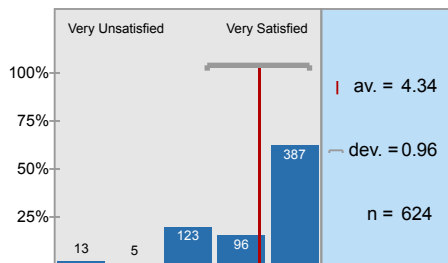
Services for students with disabilities.



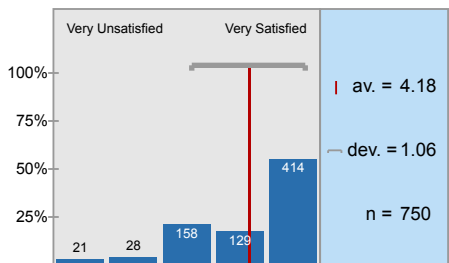
Computing resources



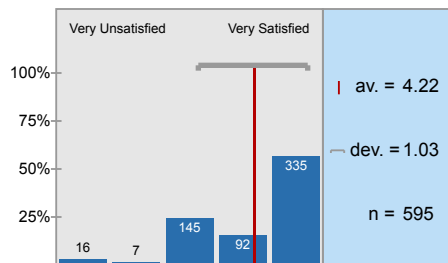
Library



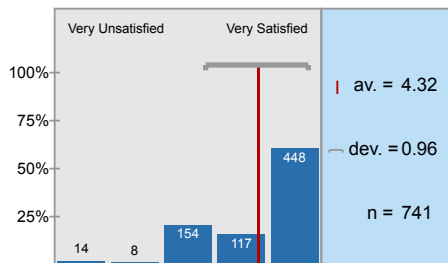
Campus bookstore



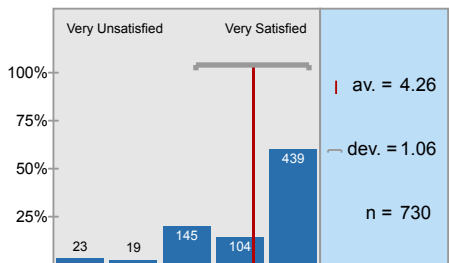
Business Office



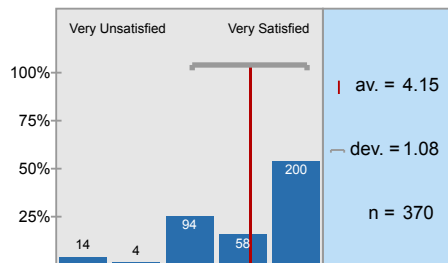
Registration



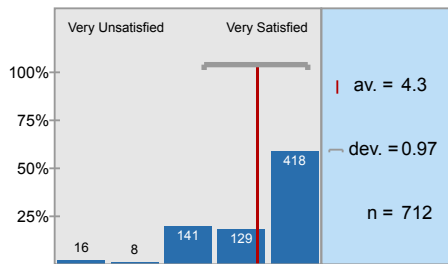
Financial Aid



Campus Security



Admissions



# Profile

Subunit: General Surveys  
 Name of the instructor: SCC Office of Institutional Effectiveness and Rese  
 Name of the course: 2016-2017 Exiting Student Survey  
 (Name of the survey)

Values used in the profile line: Mean

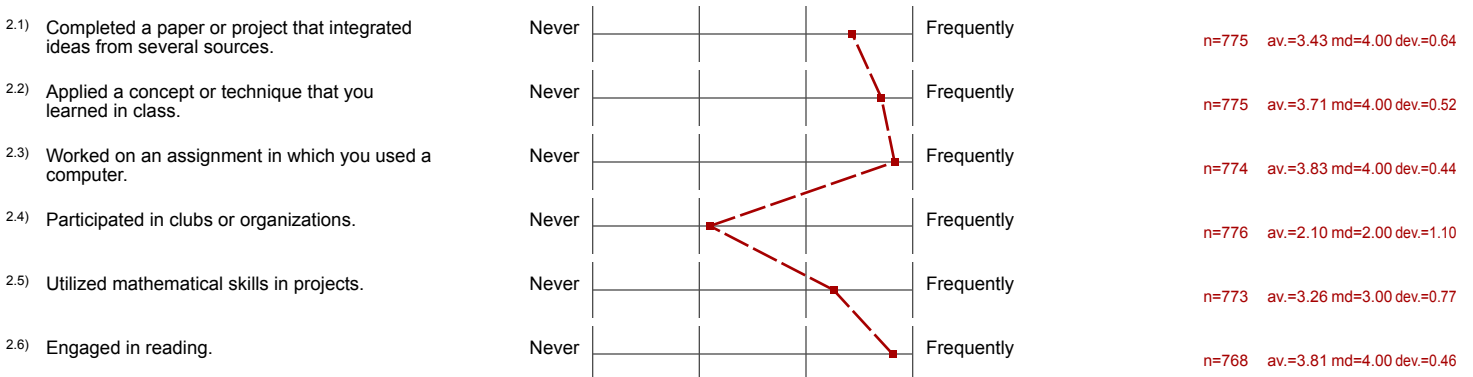
1. As you prepare to graduate, we ask that you evaluate the overall quality of your experiences while a student. Your honesty and forthrightness will assist us to improve our college and its effectiveness in service to those students who will follow you. Each section provides us with a snapshot of your experiences.

Thank you.



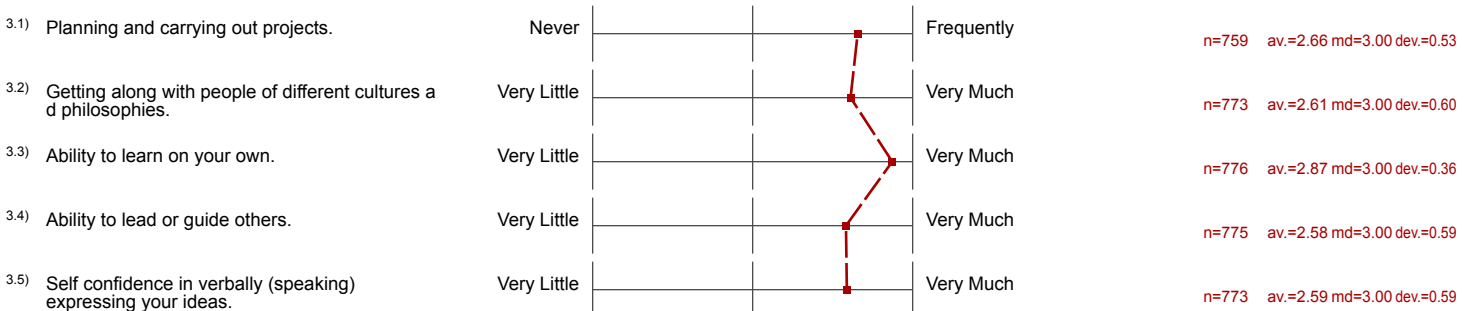
## 2. College Instructional Experiences

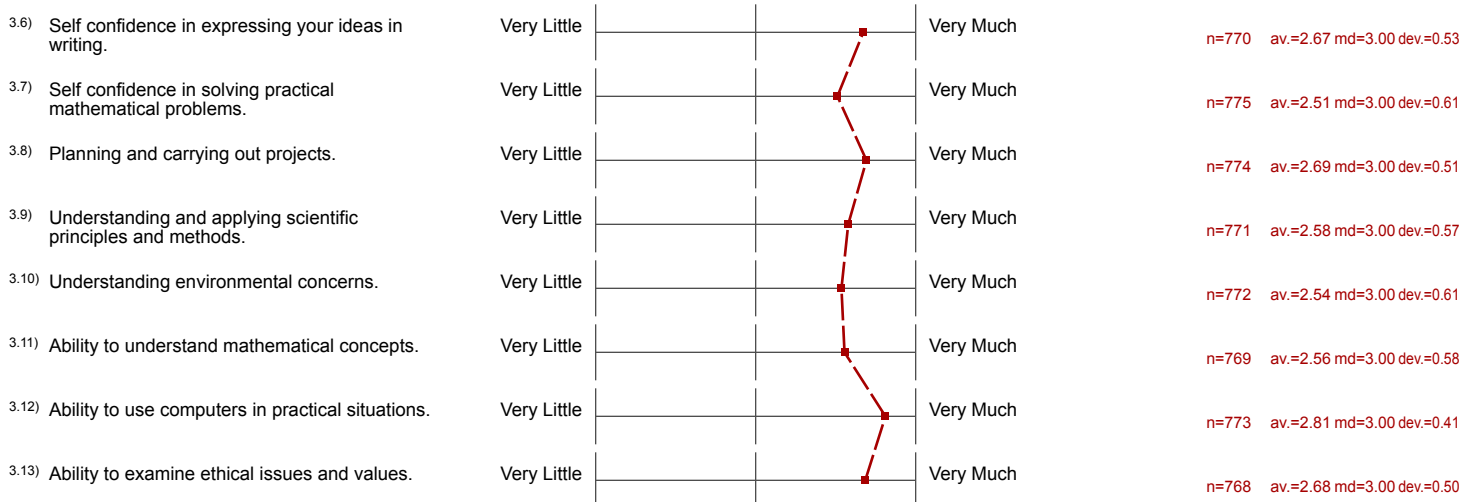
The following items help us define how well our competencies as a whole are met in the classroom. For each item, answer the question, "How often did you do the following?"



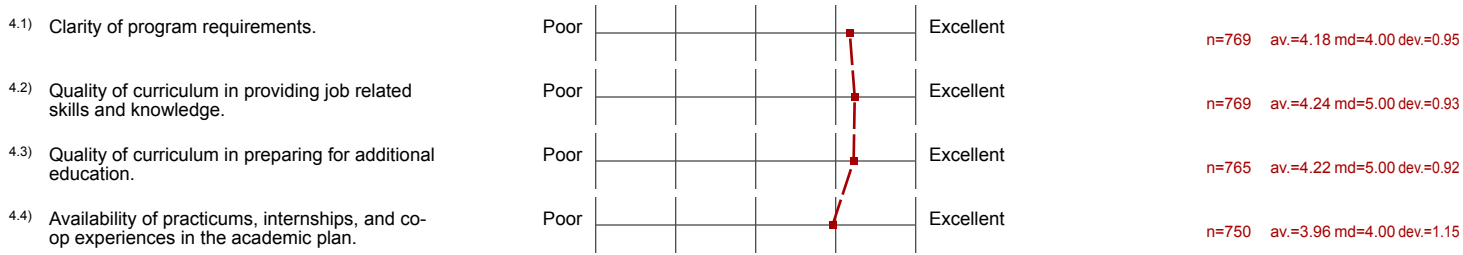
## 3. Evaluation of Educational Experiences

in this section, think of your overall experience at this community college. Please indicate the degree to which your education at this community college added to your skill in each of the following areas.

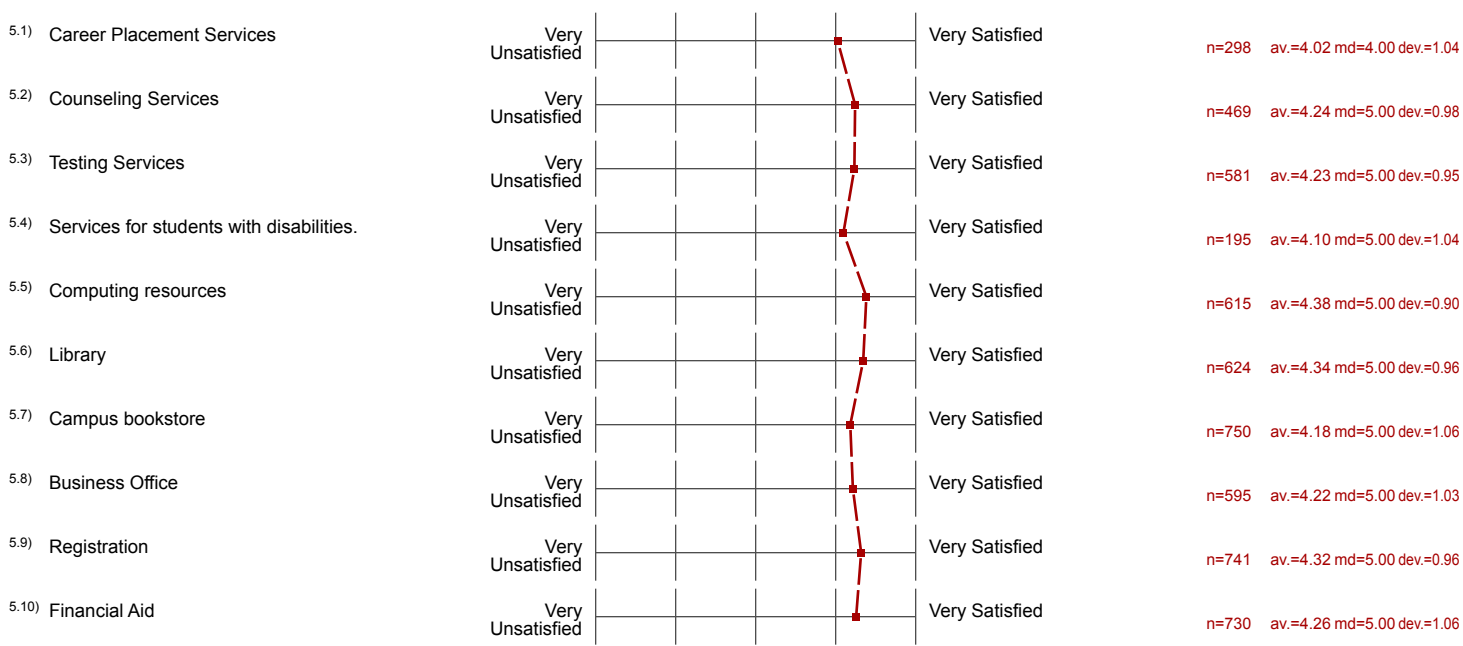




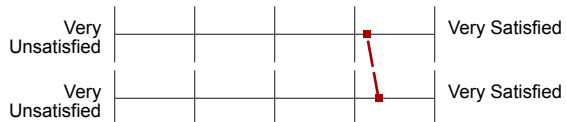
**4. Academic Planning**  
 In responding to these statements, consider your academic plan and rate the quality of each of the following items.



**5. Evaluation of College Services**  
 While you were attending college, most of the services in this section were available to you. Evaluate the quality of those experiences. DO NOT EVALUATE SERVICES IN WHICH YOU HAD NO CONTACT.



5.11) Campus Security



n=370 av.=4.15 md=5.00 dev.=1.08

5.12) Admissions



n=712 av.=4.30 md=5.00 dev.=0.97





- I enjoyed my time at SCC. The staff has been very helpful in helping me achieve my personal goals.
- I enjoyed my time here, and I would recommend this to any one starting out college.
- I had a great experience with Somerset. I would highly recommend them.
- I had a great experience.
- I had a wonderful experience at SCC I would highly recommend this school to anyone I have met a lot of wonderful people over the years, and I have always had caring instructors.
- I have been very pleased with Somerset Community College. They have really cared and understood me over the years. I will miss them once I graduate.
- I have enjoyed going to Somerset Community College. The people that work here are very informative and helpful to every degree. Thank you and would recommend this college to anyone
  
- I have enjoyed my time at SCC.
- I have enjoyed my time at Somerset Community College. I have learned alot about the field that I am pursuing. Everyone has been very nice and helpful. I would recommend SCC to anyone looking to further their education.
- I have enjoyed my time here. I was always treated with respect and my questions were always answered in a timely manner. I am very satisfied with my ability that I learned in my time here to be able to transfer and continue my education with no problems.
- I have had a wonderful experience at SCC. I met some wonderful people along the way, and always have had Instructors who have went above and beyond. they care about the success of their students not only on a education level, but on a personal level as well. They want you to get the most of your experience at college.
- I have had the absolute best experience while attending SCC. I am currently thinking of furthering my education into teaching and will consider whatever courses I can take to be through SCC before I transfer to another institution.
- I have loved my college experience and I plan on taking more classes in the fall in a related field!!!
- I have really enjoyed attending Somerset Community. I enjoyed the people that i went to class with and the instructors that taught them. I have learned a vast amount while being a student here.
- I have thoroughly enjoyed my experiences at Somerset Community College. It has been challenging at times, but the faculty and staff always make themselves available to answer any questions and help get back on the road to success.Thanks to each and everyone!  
I will be asking for re-admission in the Spring of 2017 in order to complete the Criminal Justice Program to help me further advance in my career.
- I have truly enjoyed my experience here at SCC as a student and work study.
- I like Somerset Community College and would recommend it to anyone , the people that are here are great and will help you anyway that they can. I am going to miss some they are really good place to learn and I thank you all for letting me experience my life with them.
- I love SCC, I would not go any where else!
- I loved SCC! I would tell any person just getting out of high school or any older person continuing their education to come here. All the teachers that I've had had been so helpful and seemed like they genuinely care for everyone as a person as well as a student.
- I loved my experience here at SCC and if I was to go back an re-do my education i would once again start at SCC.
- I loved this program. Both instructor were fabulous. They both were always there whenever I needed them. I would absolutely recommend this program to anyone.
- I often was anxious and stressed, but in the end it was FUN. Especially when you didnt think you could finish and then you do.. Thank you for a great opportunity and a whirlwind of emotions and a successful education.
- I personally wanted to thank everyone that helped me to obtain my degree in all the various capacities and functions that I needed in order to be successful toward my endeavor. May God Bless all of you, and Thanks once again for your kindness and all your help.
- I really enjoyed doing my classes here at SCC with great learning abilities and staff.
- I really enjoyed my time at Somerset Community College. The instructors and staff are very attentive and eager to help.
- I really enjoyed my time here at SCC. If I could go back to August of 2013 and decided to go here instead of WKU, I would already be out in my field doing what I love to do. However, a little set back and changes are okay! Thank you for everything that you guys have offered me.



- I selected no on if I were to start college, would I enroll at SCC again, only because I plan on transferring to a University after taking time off. If I decided to do a technical program, then I would probably start back at SCC.
- I think that printing should be free for students. In every other college I have every been too or talked to printing is free. It is necessary for students print lecture guide, homework assignments, and other thing pertaining to class. We pay tuition therefore it should be free.
- I very much enjoyed my experience at SCC!
- I want to thank SCC for giving the chance to be a student here. I wish it was a four college. I have learn alot here and will take it with me.
- I was a little disappointed that I did not get to graduate when I originally applied for graduation. However I am excited to be graduating with a degree no matter how long it took.
- I was in the automotive class and i noticed that the space provided was not where it needed to be and because of this we couldn't get all the equipment needed for certain tasks. I really enjoyed the program but i did feel that because of the equipment that we did not have there was some room for improvement. Mr. Gammage was an excellent instructor who did a great job with what was provided. Over all a good program that i think will help a lot of others in their field of study.
- I was set back a whole year starting my program because the advisor I had did not change my major and enrolled me in classes that I had already taken. She had no knowledge of the classes I needed for my major. So because of that I have had to do SAP appeals in order to continue my education.
- I was very pleased with the faculty and staff at the Somerset/London campus.
- I was very surprised how SCC is with just about everything from the campus itself, cafeteria, gym, teachers, staff etc. Awesome college that I would recommend to anyone. It being a Community College I wasn't expecting much.
- I would definitely refer another student to SCC Laurel campus. I have always been impressed with the conduct and manners of the staff in the Advising Center at the Laurel Campus. They are some of the nicest people I've ever met.
- I would highly recommend any and all students to Joni Upchurch. She is one of the best teachers I have had and she truly cares about her students. I feel like I have learned so much from her that will benefit me in the future for the career I have chosen. A great college and teacher so I'm very glad I choose to come back to get my certificate.
- I would suggest this college to any high school student or anyone that is entering college or continuing their education. The teachers genuinely seem like they care for their students.
- I'M GETTING MY ASSOCIATES IN CRIMINAL JUSTICE.
- I'm going to miss it! It's time to accomplish long term goals! Thank you SCC!
- IT HAS BEEN AN ADVENTURE!
- Id like to thank everyone involved in helping me complete this program.
- If it were not for the convenience of the local Community College, and of ALL internet classes, I could not pursued my goals.
- It has been fun and a great experience here at SCC.
- It takes far too long for financial aid to arrive. Many students like myself have to cut back on work while in a time consuming program and rely on that aid to help make up the difference. I go into debt every semester waiting on financial to get here.
- It was a fun experience and I learned a lot while attending
- Love my program - Surgical Technology
- Loved my experience here. Everyone is so helpful! Cindy Burton is The best!!! She has helped me so much. Would recommend S.C.C.
- MY overall experience was excellent during attending college here.
- My adviser is Gary Cunningham and he was very helpful to me. Anytime I needed anything he would help as much as possible and was quick to respond to any emails. I am very sure that he made a huge difference on my success at this college. I hope that everybody has an adviser as helpful as him. I really enjoyed being enrolled here for my second time. The first time I graduated as a respiratory therapist, but as years moved on I found myself hating that career, and I am thankful that I was able to come back and do something else that will be more enjoyable. Thank you again.
- My advisor has been one of the most helpful and kind people I have every worked with - period. Cindy Burton always goes above and beyond to make sure I understand everything I need to because she understands balancing family, work, school, and church is at times a challenge.  
The admissions process and financial aid processes need some work so that people who are attending fully online can easily navigate the steps they need to complete and not be stressed that they have missed an important deadline. A "1-2-3" outline would be very helpful in making sure you have everything completed.
- My experience with the staff and faculty at SCC has been a positive one. The school will have a challenge when it comes time to replace

Dr. Ronald Meade and Dr. Steve Hammons when they do decide to retire or transition on to new things. Unfortunately, the budget crunch at the end of the 2015-2016 academic year caused the loss of Claudette Prather, PTA. Having a PTA as part of the instructional staff was beneficial to us in the program. Since she had many years of experience before taking on the challenge of teaching, that experience she was able to directly relate to us and gave us a more rounded picture of the chosen field.

- My years at SCC has been nothing short of amazing! I appreciate so much all the help and guidance I received while being a student. Thanks again for such a wonderful college experience. I recommend everyone to you and would do it all over again!
- Nicole LaWare is awesome and deserves a raise!
- No Comments. Thanks for a great 2 years!
- No comments at this time
- None at this time.
- Not at this time.
- Okay college overall. Felt as though I was in a very unprofessional environment. More similar to a highschool than a college compared to the other college I have attend.
- Over all an amazing college. The nursing program was awful and would never recommend it to anyone. I feel that students should be informed of the pass fail rate of the number of original students that is accepted and how many actually graduate without having to retake over. SCC has some of the best gen Ed instructors ever. I love that there is multiple campuses and many online courses.
- Overall satisfied with my education. Online classes should not cost the same tuition rate as face to face. Also, I should not be charged tuition for offsite clinical hours. This is basically time that I work for the hospital for free, it costs the college nothing and I should not have to pay them for this training time.
- Overall, it was a good experience and I learned a lot of things and life experiences along the way.
- RN evening and weekends
- Really enjoyed my time here and would like to come back and take a couple of more classes
- Recommend SCC to many students graduating high school!!! Also love how helpful and nice Trent Pool is!!!
- SCC was a great experience and one i will not forget!
- Some of the questions I answered the best of my ability because they have not applied to me yet as though I have not fully started college classes as I just getting started.
- Some of the required classes will not transfer over to some 4-year institutions. Perhaps those classes should be looked more into. Overall had a positive experience at SCC--especially considering it has given me an opportunity to finish prerequisites for a program I am pursuing at a 4-year college. I do however wish SCC, considering how popular the ADN program is, would consider a BSN program. If that had been offered at the London campus, I would have very likely applied to that program, as my plans are a masters in healthcare--a BSN program would have helped tremendously in that pursuit; never-the-less, I am grateful for the education I have received.
- Somerset Community College is the best college around. There is no reason, (in my opinion) that anyone should attend a 4 year university as a freshman when you have the opportunity to attend SCC when they offer the same exact stuff. The environment is wonderful at this school and for once in my life, I enjoyed getting up and attending class. The professors are wonderful and ALWAYS glad to help as long as you show you are putting forth effort.
- Somerset Community College provided an amazing and enjoyable learning experience for me. With graduation just around the corner, I am excited and much more confident continuing my education because of my journey here. I will be very proud to say that I graduated from SCC and would encourage anyone considering higher education to put Somerset Community College at the top of their list. Thank you very much for this incredible opportunity...as a "fifty-something" student, my dream of becoming a college graduate is finally going to be a reality.
- Sometimes I did fill like I was being punished for the fact I lost my financial aid over 10 years ago. I got it back and lost it again do to the fact of family, employment and illnesses. I have seen many other do worse than I did and was given more than just one more chance. Some that I know of got three to four chances. Beside that I am happy with my education and experience at SCC.
- Steve, Ron, and Claudette are great.
- THE SURGICAL TECH PROGRAM NEEDS MORE FUNDING SO THEY CAN ADEQUATELY TEACH BASED FROM NORMAL EVERYDAY AND UPDATED INSTRUMENTS AND OTHER ITEMS THAT ARE NOT AVAILABLE TO US. THAT WAY WE ARE NOT GOING INTO CLINICALS BLLINDLY
- Thank you
- Thank you for the opportunity to further my school and start a career that I chose for myself .

- Thank you for this great opportunity and a great successful education.
- Thank you so much for the opportunity to achieve something I never thought I could
- Thanks for holding my graduation hostage until I completed this stupid ass fucking thing. Fuck you
- Thanks you for the opportunity to learn and accomplish my degree and further my education .  
Karen Nichols
- The Casey Center has been a blessing, wish it was open more than twice a week.
- The Diesel program really was awesome. I loved the classes and the teachers were great.
- The Instructors that I had while getting my degree have been wonderful! The cosmetology instructor Brandy Brock really cares about her students and the success that they will have after the program. Also adviser Trent Pool was super helpful from beginning to end while I have been attending SCC. I would also like to say that Carla in financial aid has been a great help every semester that I have attended SCC.
- The PTA program is the best thing in the area going! The instructors care more about the students and their education more than I could have ever dreamed!
- The Welding Program at SCC Laurel campus Kentucky under the instruction of Mr. Jeff Abner and Mr. Scott Stringer is the best program I have ever enrolled in my educational career. These two instructors are not only subject matter experts but also great people in general. I plan on keeping in contact with them well after I graduate the program. Mrs. Laware in the Somerset office of veteran affairs and financial aid has been so helpful with the tedious GI Bill enrollment, she too is an outstanding person. Prior to attending SCC I had achieved bachelor's degree from Eastern Kentucky University and I value my SCC degree more than I ever will my other achievements. Due to logistical strain, ie, daily travel to campus I condensed my courses from four semesters into three. If had the option I would have extended my courses as long as I could just for the exposure to the wealth of knowledge. I never imagined that I would enjoy an educational institution so much that I would be saddened to graduate. My future success in the welding field is a testament to the SCC Laurel campus program under its current leadership. I have a suggestion for the SCC administration. Do what it takes to keep these instructors happily employed because they are what makes this program what it is, nothing short of excellent. "If you take care of your troops, they will take care of you and everything will take care of itself". If a business opportunity opens up in the future where I need employees of their expertise level and they tell me that they are not happy with where they are at I am going to snatch them up and pay them better.... heed my warnings.
- The advising staff needed to be better informed and better prepared to deal with students that get rejected from a program they apply to. I went to my adviser, Amy Beaudoin, and told her I did not get into the PTA program at Somerset and therefore was going to apply to the PTA program in Paducah at WKCTC. She then proceeded to tell me that I needed to get an actual plan together. I assume the plan I gave her was not good enough or she did not fully understand. I was also ADVISED that getting an Associates in Art would be the same as getting an Associates in Science and that it did not matter which one I chose to go with because they were both the same. I later found out that choosing an Associates in Arts would be more beneficial for me if I were going into the teaching field or something along that line.
- The biggest problem I had with the institution was the frequent change in faculty and the continued cutting of costs at the center where I was taking classes. The frequent changes in faculty kept myself and many other students from being able to continue to certain colleges, clubs and jobs that required a teacher or professors recommendation. Because we had not met face to face with instructors or the instructors we had taken classes with where no longer on the faculty.  
  
The cutting of costs also made the center a less friendly place, and made many students stop going because they were unable to work on online classes in a stable environment.
- The coursework was definitely satisfying, as I have a passion for science. However, the instructors, personnel, and most of the people at this institution generally give no fucks whether or not you pass your classes. I am still subjected to being treated like one of these failures when it comes to financial aide release and general class behavior. I am a straight A student with multiple appearances on the "Dean's list", yet I seriously doubt that the dean could even recognize my name. The only reason I picked this school was a culmination of being boned by the military and my parent's stupid ass decision to move to this bad state. Feck off and hope you like the survey.
- The instructors were great and seemed to care me as a person They accommodated me, as I was a slow test taker. Nicole was my counselor, cheerleader, and advisor all in one : great friend. I have enjoyed my time at S.C.C. it was a great experience.  
  
Ps. The in classroom is just important than the online classes, the two together is the best education I could have hoped for.  
  
Thank you !!! JEFFREY J. YEATER
- The only complaint that I have is the excessive emails sent to my student email. I feel like if I want to be unsubscribed from receiving emails about clubs, flag football, or special events, that should be my right as a student. I emailed back a few people asking them to remove me and I got the roundabout line of "you are a Somerset Student and the student body receives this email as a whole" type answer. I should have that right to not have so many people blowing up my inbox. When my student email account recognizes people as 'Clutter' then that has to tell you something right there. Other than that, I have enjoyed my time as a student at Somerset Community College.
- The staff at SCC have always been very kind. The advising center for the Laurel campus has some of the nicest staff I've ever met.
- The survey in which I rated SCC is too brief and has limited choices. I hope the "comments" section will actually be taken into consideration and not overlooked like many student concerns.

Though my survey leans moderately satisfied-unsatisfied, my overall experience when I factor in the relationships built, accomplishments made, and career choices discussed while attending SCC is positive.

There are many great and highly qualified professors at SCC. One could say there are "too many" to even begin to give fair and equal promotion and recognition but that would be a lie.

There is bias in administration and cliquy professors. The word "corrupt" comes to mind but I dare not use that out of fear of a libel lawsuit slapped on my front door post graduation.

Currently there is an art professor who I feel is one of the most qualified professor's in her field teaching at somerset community colleges of all places and yet there is no promotion. I didn't even know there was an art program until a scandal showed up in the college newspaper. Why?

Students pick up on this. We've all heard the "Walk with Jesus (Hay-Suess)" story and it's disheartening.

Speaking of the paper, why did I not know about it until I was done with my degree? I had classes on campus too, I didn't fall into the "convenient trap" of online classes. My advisors couldn't even find the journalism course number to enroll me in it.

It's incredibly discouraging to think awesome programs that could "make scc great again" were swept under the rug. There is and was a demand for classes that most colleges offer where students explore career options. When we ask for classes students are told by administration that they will offer classes students want to take and that nobody wants to take the classes we ask for. And everyone wonders why enrollment is down.

Also professors who need to change insulting habits like silencing students who have different opinions (Lynn Shearer) and being completely condescending to students when they have no idea what they're talking about half the time (Ron Mace) are protected by their "clubs" in the dean's office all the while professors like Richard Krause and Darleane H are being sabotaged by advisors telling students not to take their classes because they "haven't heard good things."

Sad.  
Even through all this, SCC was an important step for me. I learned to be persistent and productive in getting what I want because I was made to feel sometimes my best interest wasn't important to those who's jobs are designed to help me build a career. I networked with qualified professionals and built insightful relationships with them. I learned what I wanted to do in life and what I wouldn't put up with and that is a lesson one can't put a price on and for that, I'll forever owe a debt to the folks at SCC.

- This was a job driven program very good.
- This was suppose to be my last semester At SCC, and instead of looking forward to graduating, I have had so may problems. First my finical aid was messed up, did they tell me before classes were about to start? NO! Did they tell me that I was going to have to pay half my tuition before classes start? NO! I found out all of this 4 days before classes started. How is anyone that has a job and family suppose to have time to get everything submitted before the dead lines, if you don't tell them before hand about it? I am now trying to appeal the finical aid, but I am unable to do that because I have to wait for a link to show up on my student self service. Also how am I suppose to be able to get into my student self service when I can even log in because I can not remember one of the security questions. When I called to have that fixed guess what I have to wait another two days for them to reset them. I have done this survey twice now, the first one I had forgiven everything, but when I was told that it could take up to two days for me to even log into my blackboard, e-mails and student self service, I knew that maybe if someone really does read these then something can be done for the next person that is having problems.
- This was suppose to be my last semester at SCC, and instead of looking forward to graduation. I have had so may problems. First my finical aid was messed up, did they tell me a few weeks before classes start? No! I found out all of this 4 days before classes started. How is anyone that has a job and family suppose to have time to get everything submitted before the dead lines, if you don't tell them before before hand? I am now trying to appeal the finical aid. Also how am I suppose to be able to get into my student self service when I can't even log into my account because I forgot one of the security questions. When I called to have that fixed guess what I have to wait two days for them to reset them. I have done this survey twice now, the first one I had forgiven everything, but when I was told that it could take up to two days for me to even log into my blackboard, e-mails and student self service, I had to redo the survey. I just hope that maybe if someone really does read these then something can be done to actually help the next person that is having some of the same problems I have had.
- Through out my time at SCC I have been treated as if I was in a family. My program instructors (Dave Phelps, Mike Calder, Jerry Graham) were some of the best teachers I have ever had. Overall I am overly satisfied with the school and the program. I would recommend it to anyone and everyone I know in the blink of an eye!
- Under section 7, death of a family member should be listed as it does greatly impact one's ability to focus on studies.
- Very good school.
- Very happy with my professor, made learning fun and is a great guy.
- Very much enjoyed this college. I think everyone should start at a community college to see if getting an education is right for them. I wished each technical college had the same course offerings. So I could remain in one school for the entire job certification, instead of having to transfer to another technical college.
- Very pleased with the college and I am glad I went to SCC.
- While I am satisfied overall with my program, I am dissatisfied at the lack of communication I was able to have with other offices on campus. I live almost 60 miles from campus, and could not contact anyone directly by phone, but was instead connected to a call center whose operators had only general knowledge of KCTCS, and not specific knowledge related to the Somerset campus. I feel that if I want to contact the VA rep, financial aid, or admissions, I should be able to speak to someone who is physically located on MY CAMPUS, but it seems you need a top secret clearance to have access to those phone numbers. However, my instructor/advisor gave out her personal cell phone number and readily available day or night.
- Wish I had done this years ago.
- Without Nicole LaWare, Melissa Winstead, Mary Petry, Mrs. Mcfeeters, Mandy Davis, Bill Phelps, Patrick Gaskin, Veronica Deboard, George Martinez, Brandie Davis, I never would have had made to Graduation day.

If you ever have a cloning program at SCC, Do whatever it takes to clone these individuals, truly invaluable people that I will never forget.

- Wonderful school and the availability of online courses are great, especially for a single, working mother of 3!
  - Would advise to work on the AIDET program/ encourage them to be more friendly and helpful, with the staff members in the student records department.
- My advisors were extremely helpful in gathering all information needed and figuring out which classes still needed to be taken in order to complete associates degree.
- Would recommend anyone to apply to SCC. I had a wonderful experience
  - applying for nursing at LMU because il missed the deadline to apply here. Wish more information concerning the application deadlines were available. The records office and financial aid office in London were very helpful.
  - good program
  - great place. pace yourself and respect your counselors.
  - it is a great place for the unemployed to train for another field of work
  - loved it!!!
  - many of the questions regarding leadership did not apply to me as I had already been employed with a company that allowed me to expand and grow in the leadership environment.
  - ron and steve and claudette were great