Plan of Study

Program: Information Technology

Credential: Computer Support Specialist Certificate

Coordinator: Pam Bridgman

Student Name:

Student Number:

First Semester				Credit Hours	
	CIS	130	Microcomputer Applications	3	
	ET	232	Computer Software Maintenance OR Must also take ET234	3	
	IT	105	Computer Maintenance Essentials Must also take IT205	(3)	
	IT	237	Help Desk Service Skills & Tools	3	
			Total Semester Credits	9	

Second Semester				Credit Hours
	ET	234	Computer Hardware Maintenance OR Must also take ET232	3
	IT	205	Advanced Computer Maintenance Must also take IT105	(3)
	CIS	230	Advanced Microcomputer Applications OR	3
	OST	225	Intro to Desktop Publishing	(3)
			Total Semester Credits	6

Third Semester			Credit Hours	
	ΙΤ	210	Operating System Support	3
	CIS	280	Internship OR	3
	COE	199	Cooperative Education	(3)
			Computer Support Elective (see catalog)	6
			Total Semester Credits	12

Fourth Semester				Credit Hours
	IT	215	Application Support	3
			Total Semester Credits	3
			Total Program Credits	30

Special Notes: The actual sequence of courses may vary depending upon course availability. Most
courses are delivered online. Students entering this program are expected to have computer literacy
skills equivalent to those taught in CIS100: Introduction to Computers.

Date

Advisor Signature

Student Signature