GSAdmin

SCC Student Satisfaction Survey, Fall 2011 () No. of responses = 523



Survey Results

Legend Relative Frequencies of answers Std. Dev. Mean Median Quantile 0% 50% 0% Question text n=Amount av.=Mean md=Median dev.=Std. Dev. ab.=Abstention Left pole Right pole 2 3 4 5 Histogram Scale

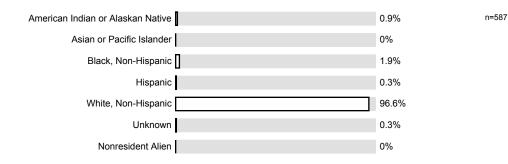
1. This survey is your chance to reflect on your SCC experiences and to share both positive experiences and constructive feedback for areas of challenge. Your responses will be reported anonymously. Thank you for your participation.

1.1)	Which college location do you attend predominately?		
	Casey Center [1.9%	n=587
	Clinton Center	2.4%	
	Laurel Campuses	27.6%	
	McCreary Center	5.8%	
	Off-campus Site	0.7%	
	Online Classes	13.8%	
	Russell Center	5.6%	
	Somerset Campuses	42.2%	
1.2)	What is your academic level?		
	Freshman (0 to 29 credit hours)	46.5%	n=578
	Sophomore (30 or more credit hours)	53.5%	
1.3)	My enrollment status is:		
	Full-time	77%	n=575
	Part-time Part-time	23%	
1.4)	What is your age?		
	17 - 19	16.2%	n=587
	20 - 22	14.1%	
	23 - 30	25.6%	
	31 - 45	31.5%	
	46 or over	12.6%	
1.5)	What is your gender?		
	Male	23.5%	n=586
	Female	76.5%	

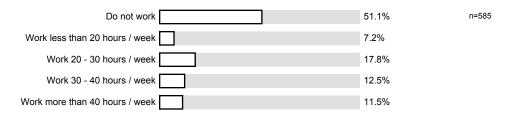
1.6) What is your marital staus?

Married	45.6	% n=581
Single	54.4	%

1.7) What is your ethnic group?



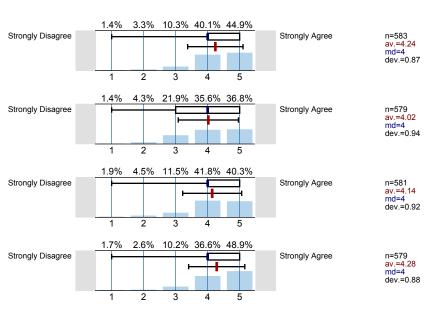
1.8) What is your work status?

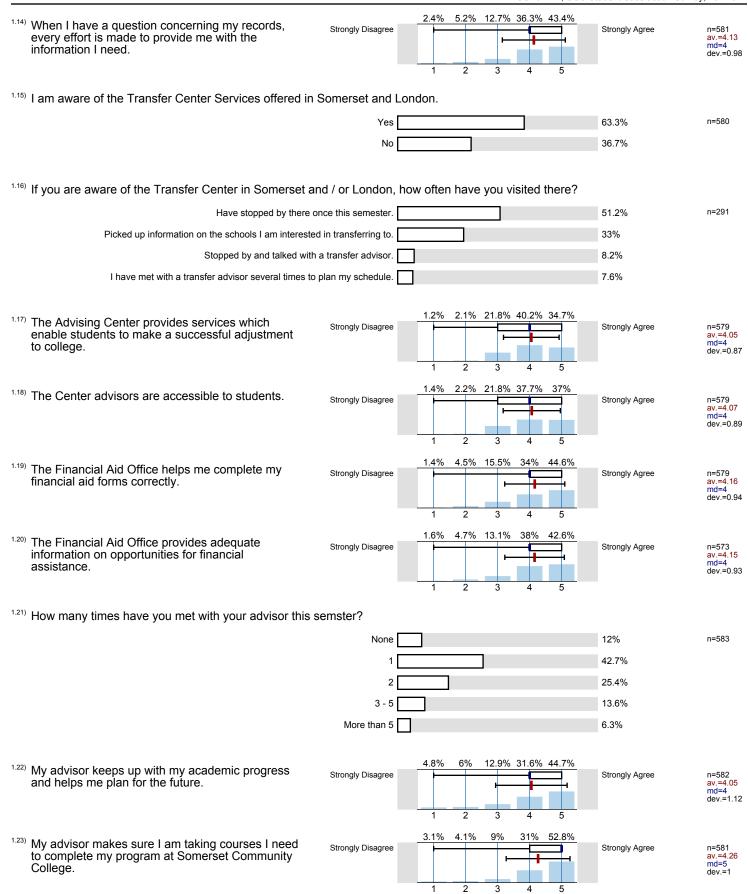


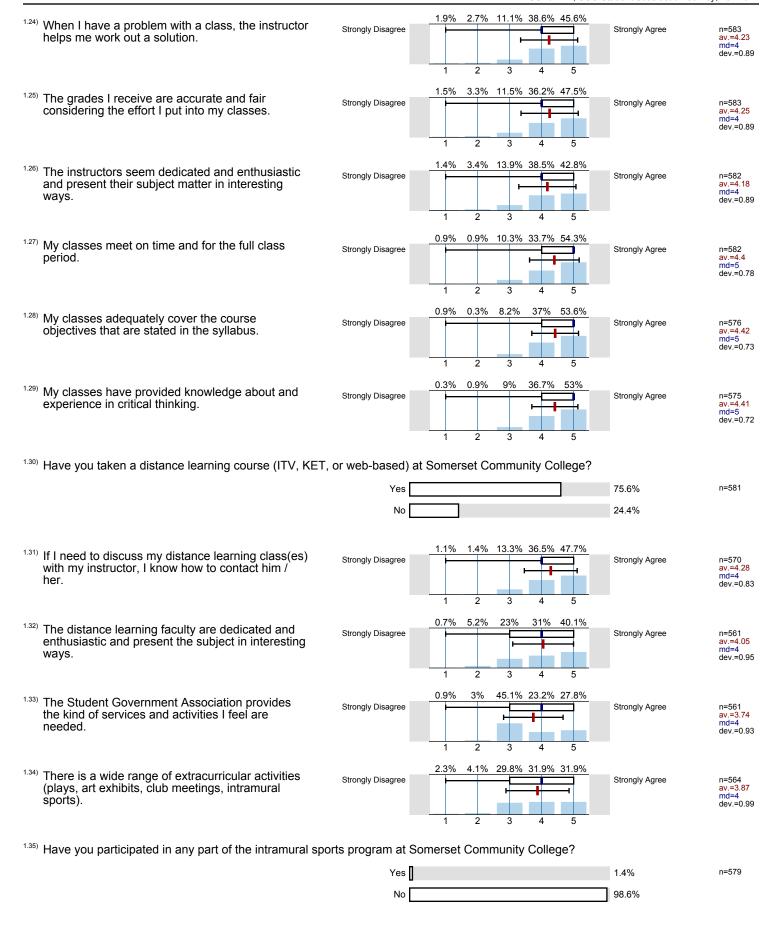
1.9) What is your family size?



- 1.10) When I applied for admission to Somerset Community College, the Admissions staff answered my questions and gave all needed information.
- answered my questions and gave all needed information.
- 1.11) New Student Orientation provided me with enough information to enable me to adjust to college more effectively.
- 1.12) My ACT / COMPASS scores placed me in the appropriate entry-level mathematics, English and reading classes at my initial enrollment.
- 1.13) When visiting the Admissions / Records Office, I am treated with courtesy and respect.

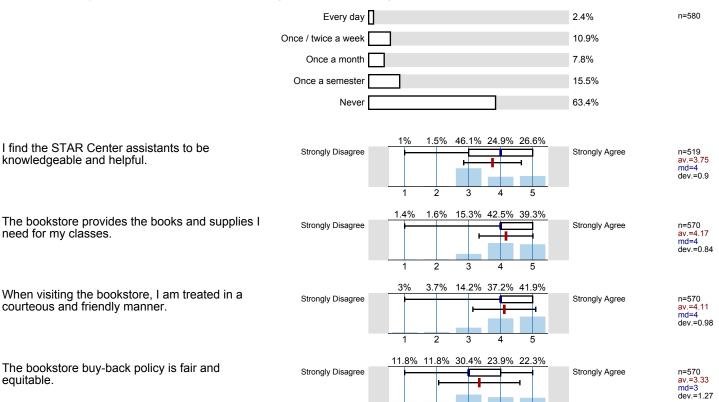






1.36)	How often do you use the resources, including online resources, provided by the library to complete classr	oom assignments?	
	Every day	11.8%	n=583
	Once or twice a week	34.6%	
	Once a month	11.3%	
	Once a semester	13.2%	
	Never	29%	
1.37)	If you answered "Never" to the previous question, please tell us why you have never used the college libra classroom assignments.	ry resources to comp	olete
	Instructors have not given assignments that require library use	26.2%	n=233
	I use a public library	9.9%	
	I do not understand how to use online library resources	7.3%	
	Classroom assignments do not require me to use anything except the textbook	17.6%	
	I do not know how to use any library resources	4.7%	
	Other	34.3%	
1.38)	Information resources, including online resources provided by the library are adequate to complete classroom assignments. Strongly Disagree 0.9% 1.4% 24.5% 40.1% 33.1% 1 2 3 4 5	Strongly Agree	n=571 av.=4.03 md=4 dev.=0.8
1.39)	When I need help using the library, includingn online resources, provided by the library, I receive adequate assistance. Strongly Disagree 1 2 3 4 5	Strongly Agree	n=568 av.=4.02 md=4 dev.=0.8
1.40)	In general, the library's physical facilities are convenient and comfortable. Strongly Disagree 0.5% 1.4% 26.9% 32.4% 38.7% 1 2 3 4 5	Strongly Agree	n=568 av.=4.07 md=4 dev.=0.8
1.41)	How much time have you spent in one of the computer labs?		
	Every day	10.9%	n=579
	Once / twice a week	37.5%	
	Once a month	16.8%	
	Once a semester	12.6%	
	Never	22.3%	
1.42)	I find the computer laboratory assistants to be knowledgeable and helpful. Strongly Disagree 0.7% 2.5% 29.8% 31% 35.9% 1 2 3 4 5	Strongly Agree	n=554 av.=3.99 md=4 dev.=0.9
1.43)	When I need to use a computer, one is almost always available for my use. Strongly Disagree 1 2 3 4 5	Strongly Agree	n=557 av.=4.16 md=4 dev.=0.8





1.8% 25.5% 36.2% 35.5%

3

49%

3.3%

1.1%

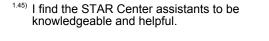
5

5

21.2% 25.4%

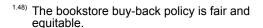
Strongly Agree

Strongly Agree

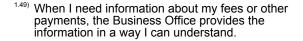


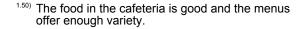
need for my classes.

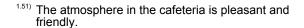


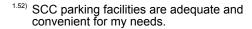


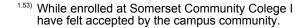
courteous and friendly manner.

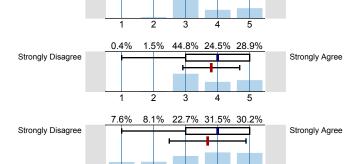


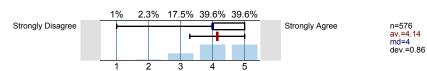












Strongly Disagree

Strongly Disagree

n=569 av.=4.03 md=4

dev =0.88

n=551 av.=3.67 md=3

dev.=0.93

n=551 av.=3.8 md=4 dev.=0.89

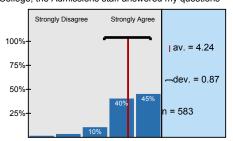
n=569

av.=3.69 md=4 dev.=1.2

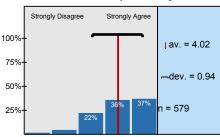
1.54) If you do not feel accepted, please tell us why:		
My Race / Ethnicity	1.2%	n=84
My Gender	1.2%	
My Religious Beliefs	1.2%	
My Sexual Orientation	2.4%	
My Economic Status	6%	
My Age	23.8%	
My Disability 📗	2.4%	
Other	61.9%	
1.55) To which group did the person who primarily made you feel less than accepted belong?		
Students	9.6%	n=229
Staff	6.6%	
Faculty	4.8%	
Administration [1.7%	
No Response	70.3%	
Other	7%	
^{1.56)} Are you aware of Somerset Community College's Disability Services?		
Yes	54.7%	n=563
No No	8.5%	
Not Applicable	36.8%	
1.57) Have you had occassion to use Disability Services?		
Yes	8%	n=526
No No	92%	
1.58) Disability Services were helpful. O.5% O.3% 66.2% 12.4% 20.6% Strongly Disagree	3	004
Disability Services were neipiui. Strongly Disagree	Strongly Agree	n=364 av.=3.52 md=3
1 2 3 4 5		dev.=0.84
1 2 3 4 3		

Histogram for scaled questions

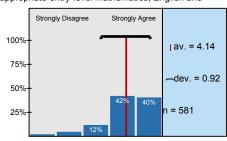
When I applied for admission to Somerset Community College, the Admissions staff answered my questions



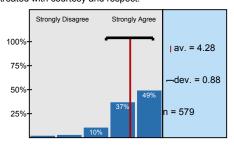
New Student Orientation provided me with enough information to enable me to adjust to college more



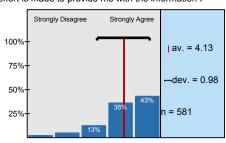
My ACT / COMPASS scores placed me in the appropriate entry-level mathematics, English and



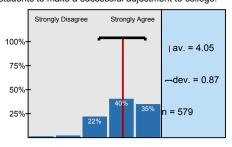
When visiting the Admissions / Records Office, I am treated with courtesy and respect.



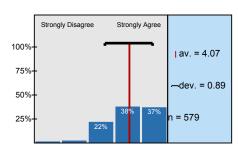
When I have a question concerning my records, every effort is made to provide me with the information I



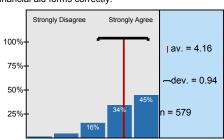
The Advising Center provides services which enable students to make a successful adjustment to college.



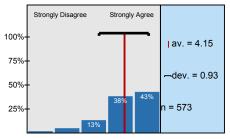
The Center advisors are accessible to students.



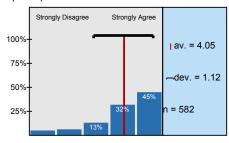
The Financial Aid Office helps me complete my financial aid forms correctly.



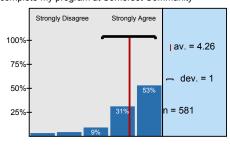
The Financial Aid Office provides adequate information on opportunities for financial assistance.



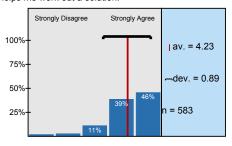
My advisor keeps up with my academic progress and helps me plan for the future.



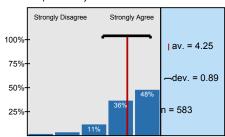
My advisor makes sure I am taking courses I need to complete my program at Somerset Community



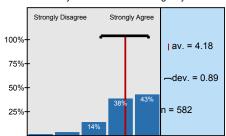
When I have a problem with a class, the instructor helps me work out a solution.



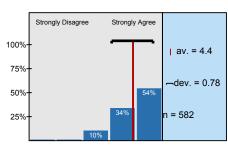
The grades I receive are accurate and fair considering the effort I put into my classes.



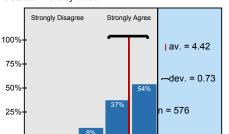
The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.



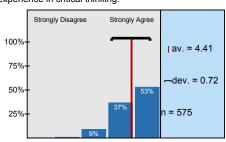
My classes meet on time and for the full class period.



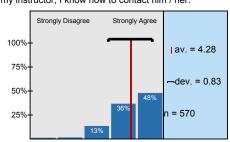
My classes adequately cover the course objectives that are stated in the syllabus.



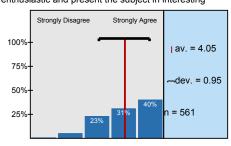
My classes have provided knowledge about and experience in critical thinking.



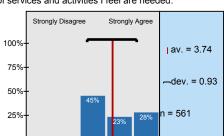
If I need to discuss my distance learning class(es) with my instructor, I know how to contact him / her.



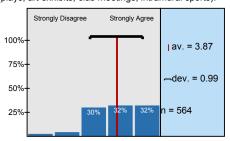
The distance learning faculty are dedicated and enthusiastic and present the subject in interesting



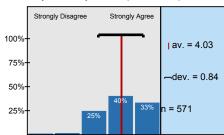
The Student Government Association provides the kind of services and activities I feel are needed.



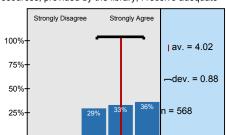
There is a wide range of extracurricular activities (plays, art exhibits, club meetings, intramural sports).



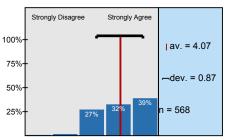
Information resources, including online resources provided by the library are adequate to complete



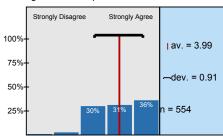
When I need help using the library, including nonline resources, provided by the library, I receive adequate



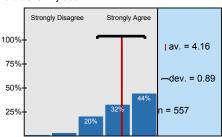
In general, the library's physical facilities are convenient and comfortable.



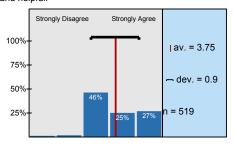
I find the computer laboratory assistants to be knowledgeable and helpful.



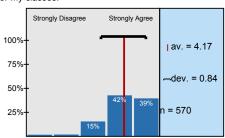
When I need to use a computer, one is almost always available for my use.



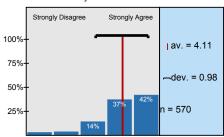
I find the STAR Center assistants to be knowledgeable and helpful.



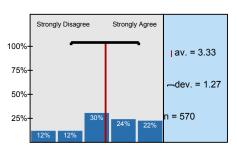
The bookstore provides the books and supplies I need for my classes.



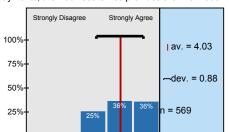
When visiting the bookstore, I am treated in a courteous and friendly manner.



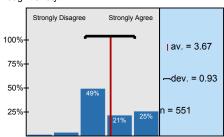
The bookstore buy-back policy is fair and equitable.



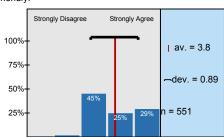
When I need information about my fees or other payments, the Business Office provides the information



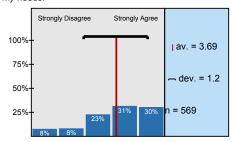
The food in the cafeteria is good and the menus offer enough variety.



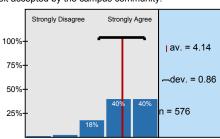
The atmosphere in the cafeteria is pleasant and friendly.



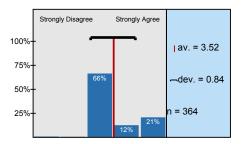
SCC parking facilities are adequate and convenient for my needs.



While enrolled at Somerset Community Colege I have felt accepted by the campus community.



Disability Services were helpful.



Profile

Subunit: General Surveys
Name of the instructor: GSAdmin

Name of the course: (Name of the survey)

SCC Student Satisfaction Survey, Fall 2011

