NATIONAL LEAGUE FOR NURSING RN PRE-ADMISSION EXAMINATION **FAQ**

What do I need to bring to the exam?

- A printed copy of your "Exam Confirmation."
 - One photo ID.
- Another form of ID such as a social security card, birth certificate, etc.,
 - Pencils (test facilities will not provide them).
 - Calculators are **NOT** permitted.

What if I lose my Examination Permit, can I still test?

- If you lose the exam confirmation, you must log in and print off another copy. Log in to your account.
- Go to Registration" and find the "Exam Confirmation" button next to the registration.

Can I go to a different exam time or location using my Examination Permit?

- No. By registering for an exam, you have reserved a seat at a specified location.
 - Registration is only valid for the date & location on the Exam Confirmation.

What forms of payment does NLN take?

- Major credit cards: Visa, Mastercard, Discover, American Express
- Money orders accepted when paying at least ten (10) days before registration closes.
 - Personal checks are **NOT** accepted.

Can I get a refund on registration/reports/reschedules, etc?

- No. NLN maintains a strict "No Refund" policy on all purchases.
 - Fees are non-refundable & non-transferable.
 - If you cancel or do not attend your exam, there is no refund.

When will I get my results?

Examinees taking online exams will NOT receive a paper copy of their results; they can access their results online.

Where can I get study guides?

- Study guides are available for the PAX exam only from Jones & Bartlett.
- Go to the Registration Store "Programs" list, click the "Pre-Admission Exam (PAX) (Read More/Register)" link.
- This page will display a section called "Jones & Bartlett Review Guides" which contains the study guide links.

I need to re-take an exam I've already taken, what do I need to know?

- You may take the exam again but there is a waiting period between re-takes.
- Check with the schools to which you wish to apply for their re-take policy.
 - Typical waiting period is 6-months between tests.

When can I reschedule? Can I still go to the old test date/location?

- You must reschedule at least one (1) day before the exam registration CLOSES.
 - Registration is valid for the test date & location on the Exam Confirmation.
- After you complete the rescheduling process, your original seat is unavailable.
- The testing facilities have a roster showing you have rescheduled to another date.

How much does it cost to reschedule? Can I get a partial refund if the new exam costs less?

- Rescheduling costs \$15.00 plus the difference in price of your next exam. For example, if my old exam was \$70.00 and the new exam is \$80.00, the price difference is \$10.00. Therefore, the total cost to reschedule would be \$15.00 + \$10.00, which is a total of \$25.00.
 - NLN maintains a strict "No Refund" policy on all purchases. If you reschedule to an exam that costs less, you are not refunded the difference

I need special accommodations for testing. Who should I contact?

Contact the testing facility for further information.