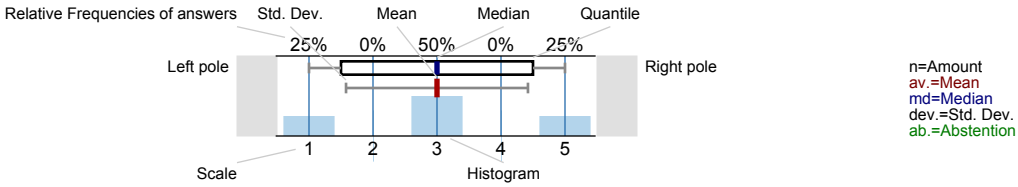
GSAdmin

2010-2011 SCC Student Satisfaction Survey ()
No. of responses = 379

Survey Results

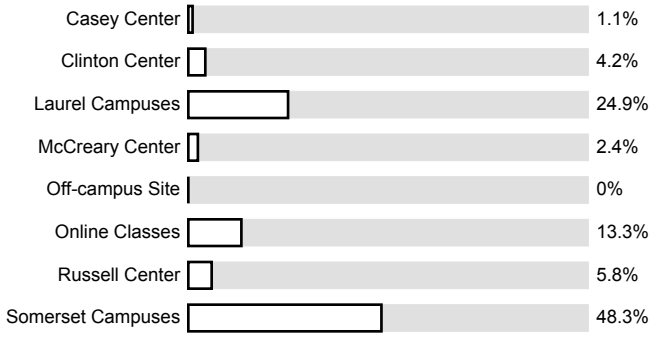
Legend

Question text



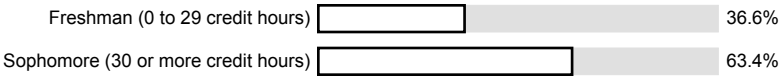
1. This survey is your chance to reflect on your SCC experiences and to share both positive experiences and constructive feedback for areas of challenge. Your responses will be reported anonymously. Thank you for your participation.

1.1) Which college location do you attend predominately?



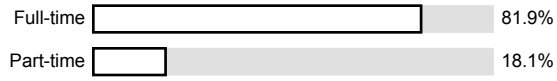
n=377

1.2) What is your academic level?



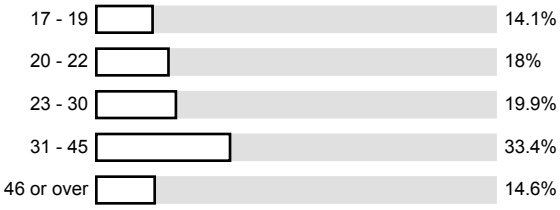
n=372

1.3) My enrollment status is:



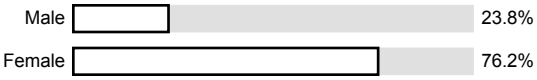
n=371

1.4) What is your age?



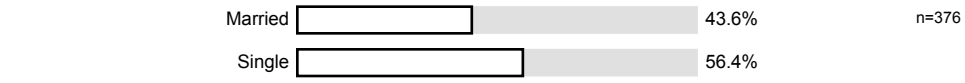
n=377

1.5) What is your gender?

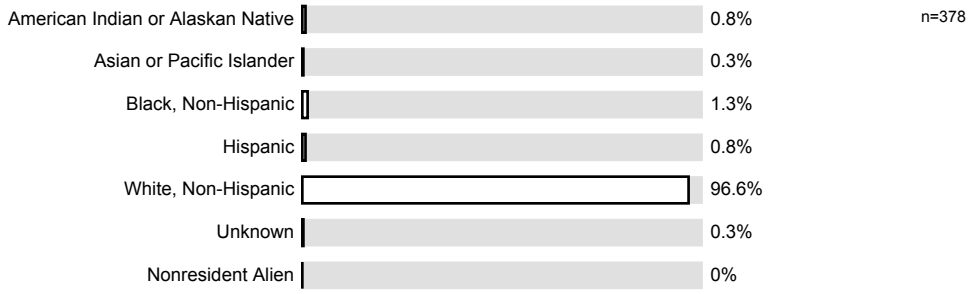


n=374

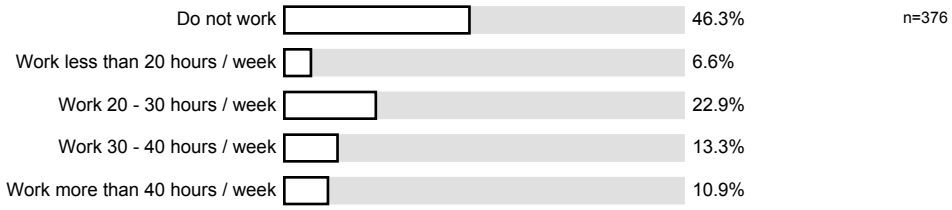
1.6) What is your marital staus?



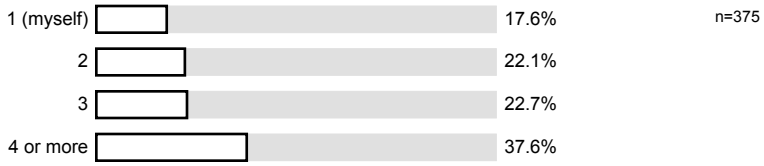
1.7) What is your ethnic group?



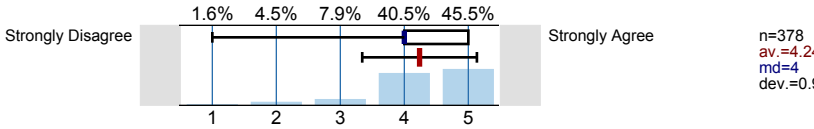
1.8) What is your work status?



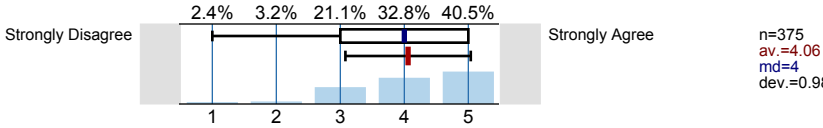
1.9) What is your family size?



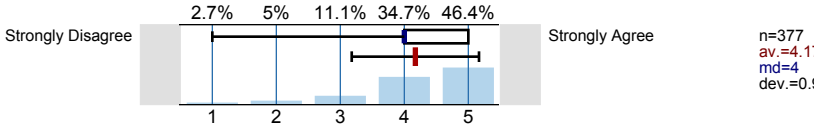
1.10) When I applied for admission to Somerset Community College, the Admissions staff answered my questions and gave all needed information.



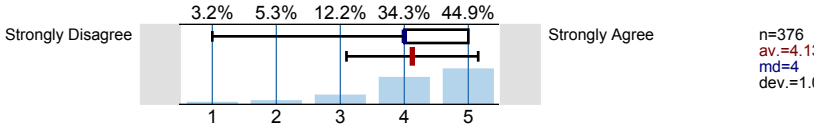
1.11) New Student Orientation provided me with enough information to enable me to adjust to college more effectively.



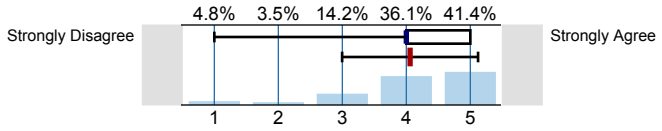
1.12) My ACT / COMPASS scores placed me in the appropriate entry-level mathematics, English and reading classes at my initial enrollment.



1.13) When visiting the Admissions / Records Office, I am treated with courtesy and respect.

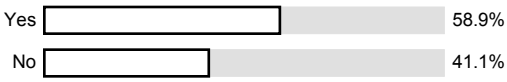


1.14) When I have a question concerning my records, every effort is made to provide me with the information I need.



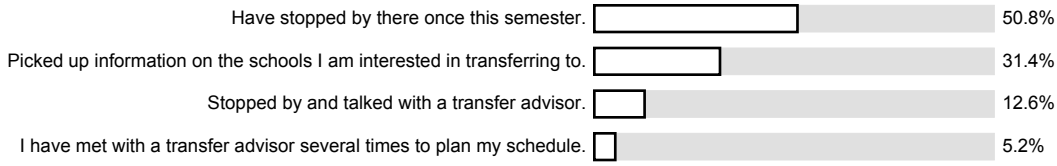
n=374
av.=4.06
md=4
dev.=1.06

1.15) I am aware of the Transfer Center Services offered in Somerset and London.



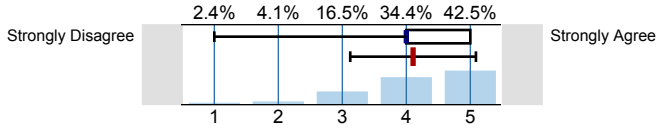
n=377

1.16) If you are aware of the Transfer Center in Somerset and / or London, how often have you visited there?



n=191

1.17) The advising I received enabled me to make a successful adjustment to college.



n=369
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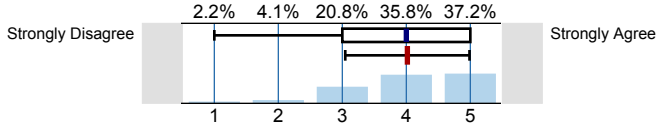
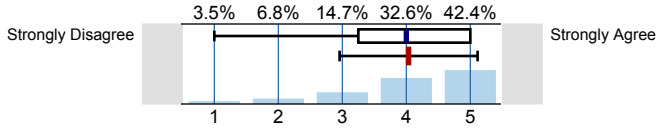
md=4
dev.=0.98

1.18) The Center advisors are accessible to students.



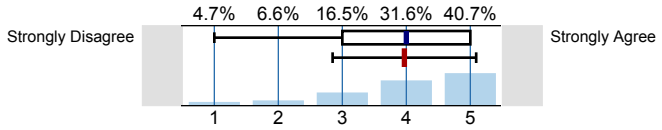
n=366
av.=4.02
md=4
dev.=0.97

1.19) The Financial Aid Office helps me complete my financial aid forms correctly.



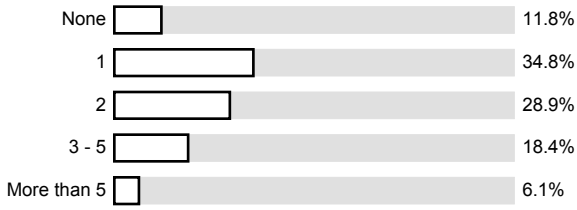
n=368
av.=4.04
md=4
dev.=1.08

1.20) The Financial Aid Office provides adequate information on opportunities for financial assistance.



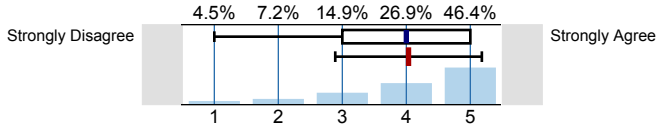
n=364
av.=3.97
md=4
dev.=1.12

1.21) How many times have you met with your advisor this semster?



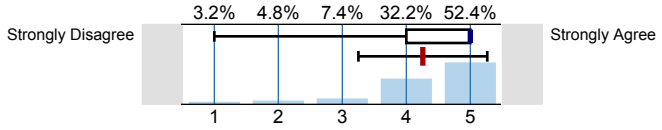
n=374

1.22) My advisor keeps up with my academic progress and helps me plan for the future.



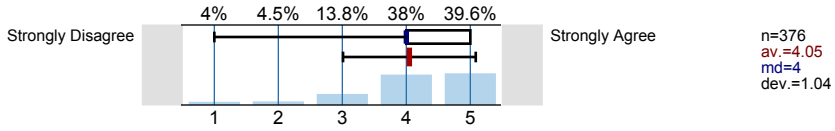
n=375
av.=4.03
md=4
dev.=1.15

1.23) My advisor makes sure I am taking courses I need to complete my program at Somerset Community College.

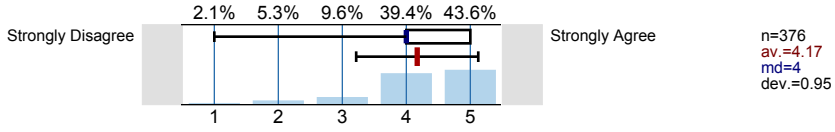


n=376
av.=4.26
md=5
dev.=1.01

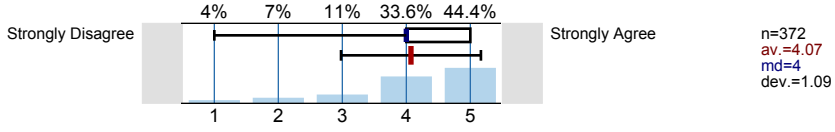
1.24) When I have a problem with a class, the instructor helps me work out a solution.



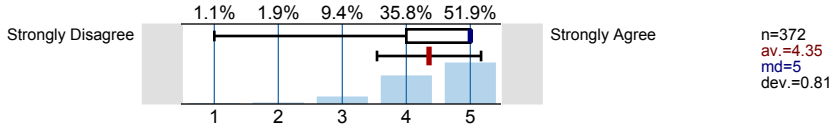
1.25) The grades I receive are accurate and fair considering the effort I put into my classes.



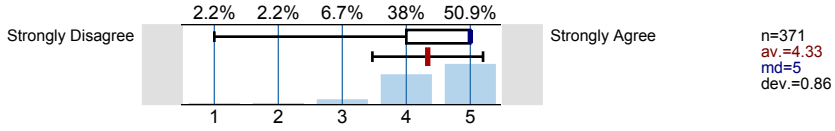
1.26) The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.



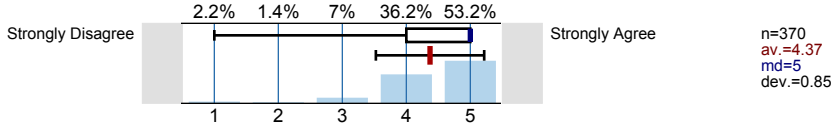
1.27) My classes meet on time and for the full class period.



1.28) My classes adequately cover the course objectives that are stated in the syllabus.

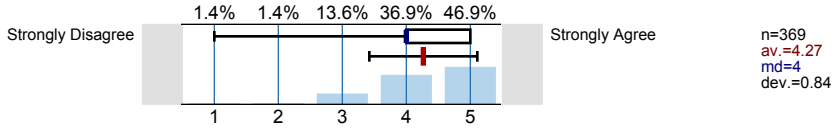


1.29) My classes have provided knowledge about and experience in critical thinking.

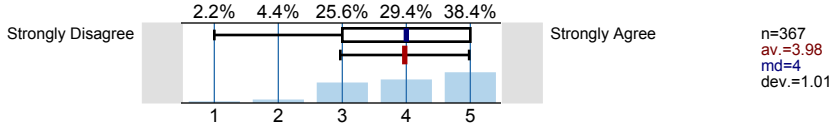


1.30) Have you taken a distance learning course (ITV, KET, or web-based) at Somerset Community College?

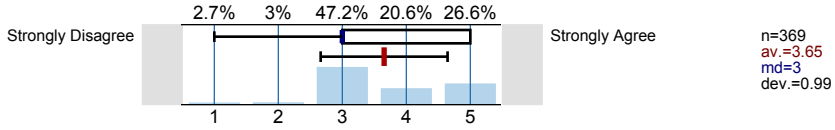
1.31) If I need to discuss my distance learning class(es) with my instructor, I know how to contact him / her.



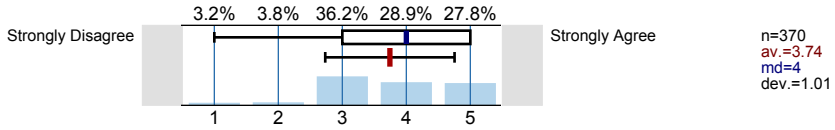
1.32) The distance learning faculty are dedicated and enthusiastic and present the subject in interesting ways.



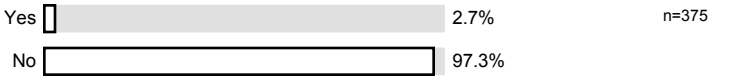
1.33) The Student Government Association provides the kind of services and activities I feel are needed.



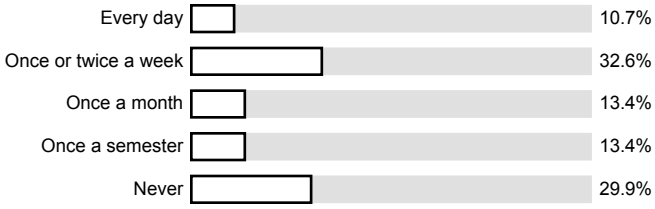
1.34) There is a wide range of extracurricular activities (plays, art exhibits, club meetings, intramural sports).



1.35) Have you participated in any part of the intramural sports program at Somerset Community College?

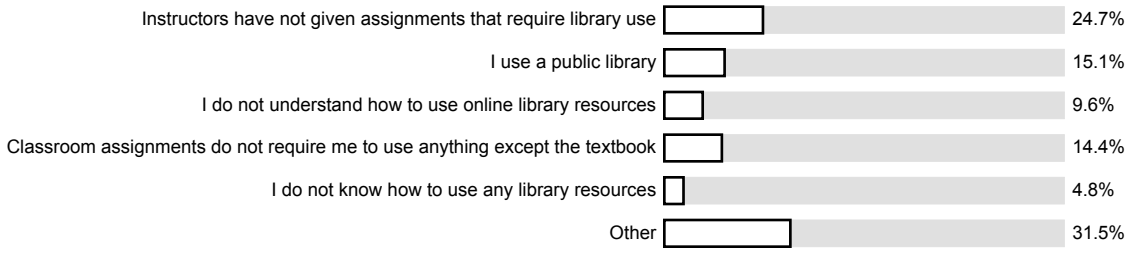


1.36) How often do you use the resources, including online resources, provided by the library to complete classroom assignments?



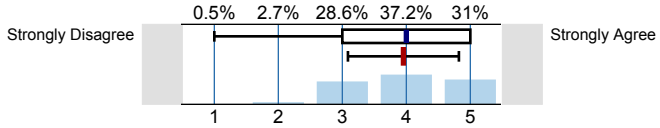
n=374

1.37) If you answered "Never" to the previous question, please tell us why you have never used the college library resources to complete classroom assignments.



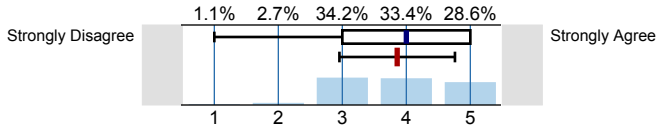
n=146

1.38) Information resources, including online resources provided by The Learning Commons are adequate to complete classroom assignments.



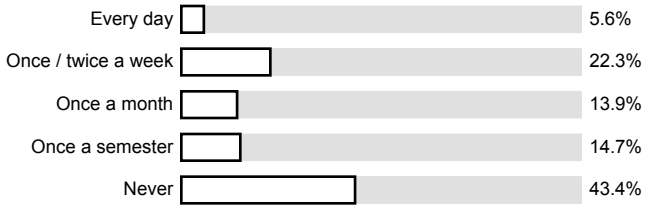
n=374
av.=3.95
md=4
dev.=0.87

1.39) When I need help using information resources, including online resources provided by The Learning Commons, I receive adequate assistance.



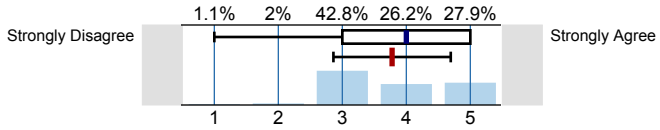
n=371
av.=3.86
md=4
dev.=0.9

1.40) How much time have you spent in one of The Learning Commons?



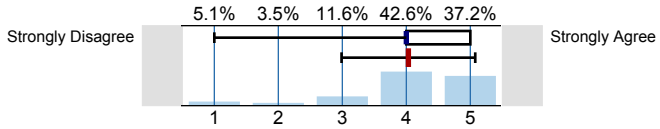
n=373

1.41) I find The Learning Commons staff to be knowledgeable and helpful.



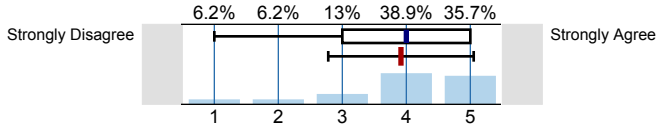
n=355
av.=3.78
md=4
dev.=0.92

1.42) The bookstore provides the books and supplies I need for my classes.



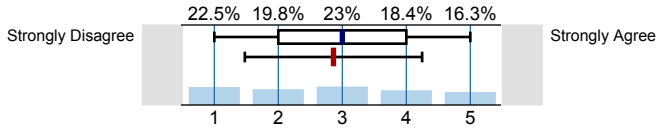
n=371
av.=4.03
md=4
dev.=1.04

1.43) When visiting the bookstore, I am treated in a courteous and friendly manner.



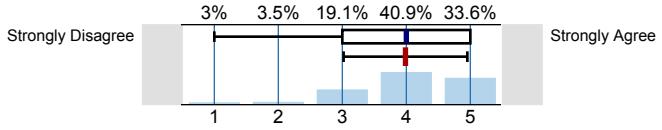
n=370
av.=3.92
md=4
dev.=1.14

1.44) The bookstore buy-back policy is fair and equitable.



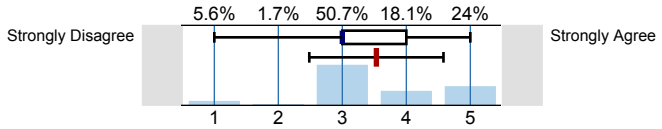
n=369
av.=2.86
md=3
dev.=1.39

1.45) When I need information about my fees or other payments, the Business Office provides the information in a way I can understand.



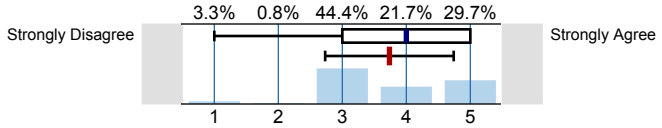
n=372
av.=3.99
md=4
dev.=0.97

1.46) The food in the cafeteria is good and the menus offer enough variety.



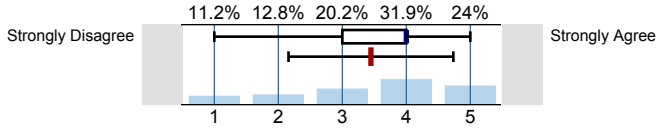
n=359
av.=3.53
md=3
dev.=1.05

1.47) The atmosphere in the cafeteria is pleasant and friendly.



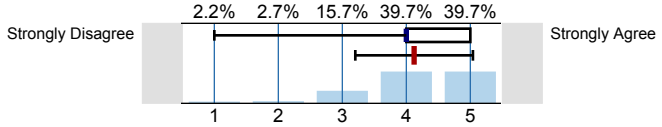
n=360
av.=3.74
md=4
dev.=1

1.48) SCC parking facilities are adequate and convenient for my needs.



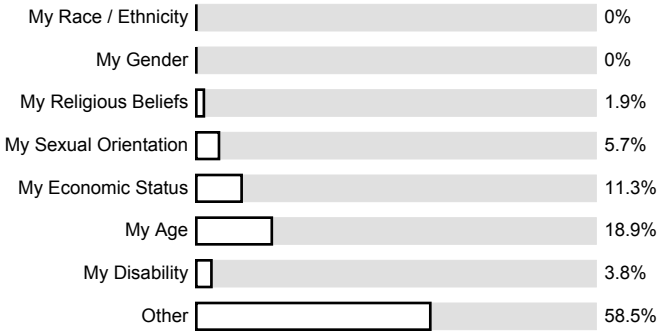
n=367
av.=3.45
md=4
dev.=1.29

1.49) While enrolled at Somerset Community Colege I have felt accepted by the campus community.



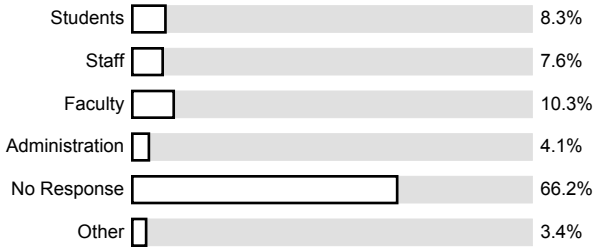
n=370
av.=4.12
md=4
dev.=0.92

1.50) If you do not feel accepted, please tell us why:



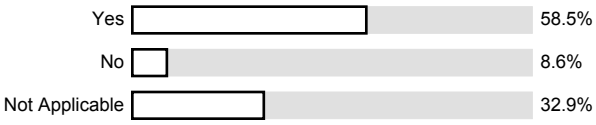
n=53

1.51) To which group did the person who primarily made you feel less than accepted belong?



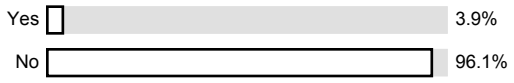
n=145

1.52) Are you aware of Somerset Community College's Disability Services?



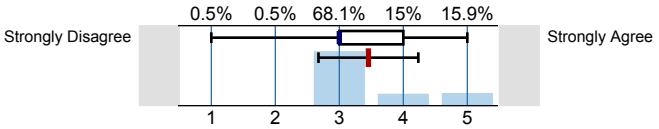
n=359

1.53) Have you had occassion to use Disability Services?



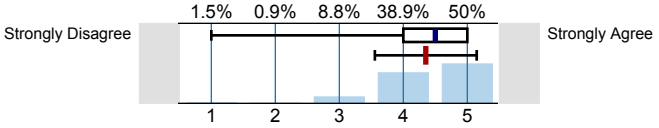
n=335

1.54) Disability Services were helpful.



n=207
av.=3.45
md=3
dev.=0.78

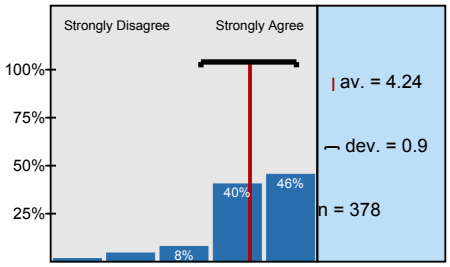
1.55) I feel safe at SCC Campuses and Centers.



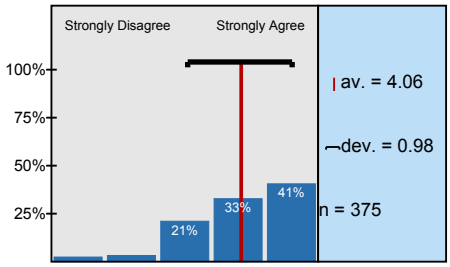
n=342
av.=4.35
md=4.5
dev.=0.8

Histogram for scaled questions

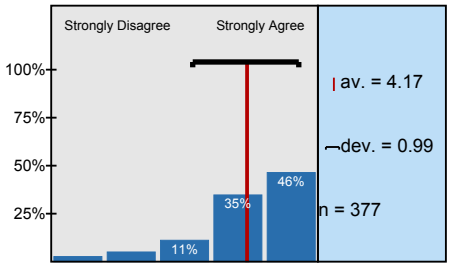
When I applied for admission to Somerset Community College, the Admissions staff answered my questions



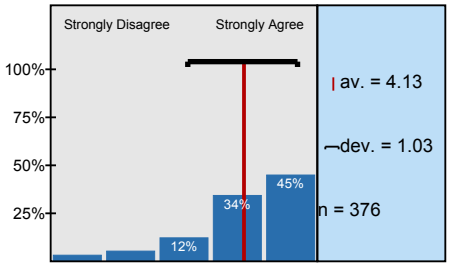
New Student Orientation provided me with enough information to enable me to adjust to college more



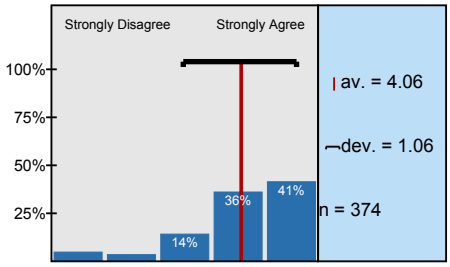
My ACT / COMPASS scores placed me in the appropriate entry-level mathematics, English and



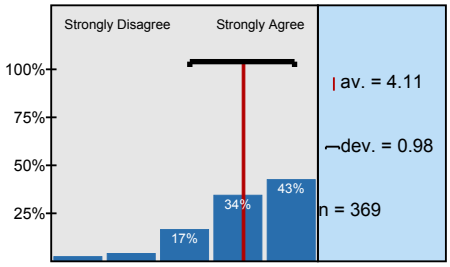
When visiting the Admissions / Records Office, I am treated with courtesy and respect.



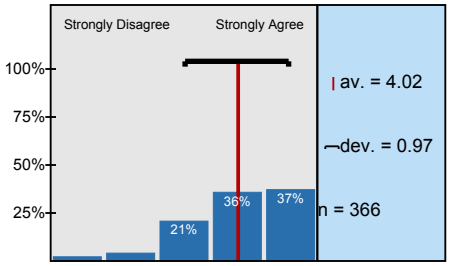
When I have a question concerning my records, every effort is made to provide me with the information I



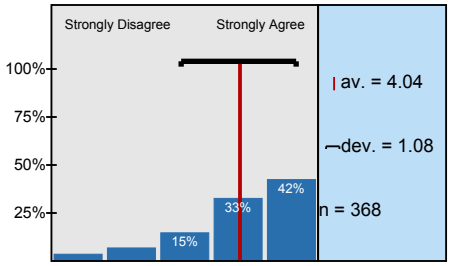
The advising I received enabled me to make a successful adjustment to college.



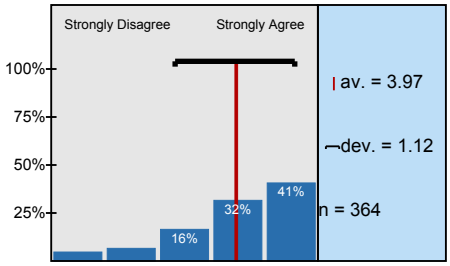
The Center advisors are accessible to students.



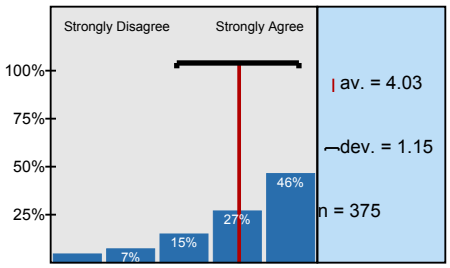
The Financial Aid Office helps me complete my financial aid forms correctly.



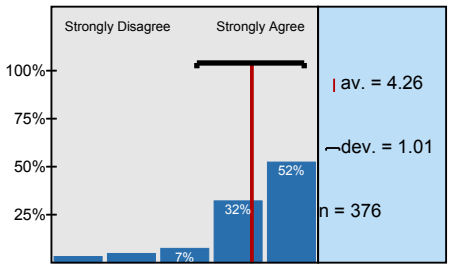
The Financial Aid Office provides adequate information on opportunities for financial assistance.



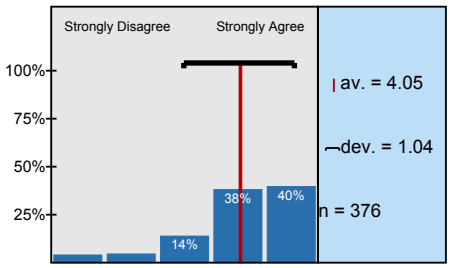
My advisor keeps up with my academic progress and helps me plan for the future.



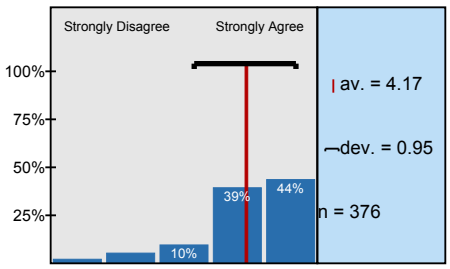
My advisor makes sure I am taking courses I need to complete my program at Somerset Community



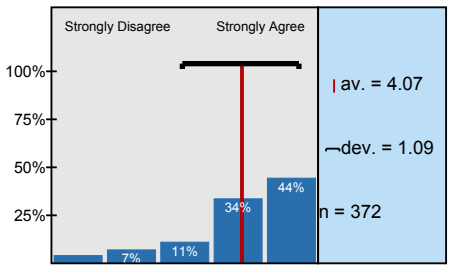
When I have a problem with a class, the instructor helps me work out a solution.



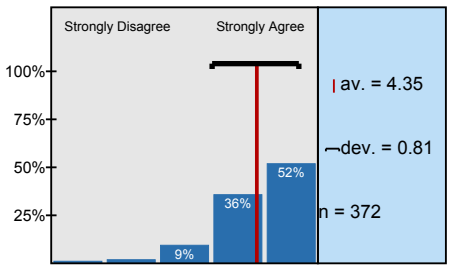
The grades I receive are accurate and fair considering the effort I put into my classes.



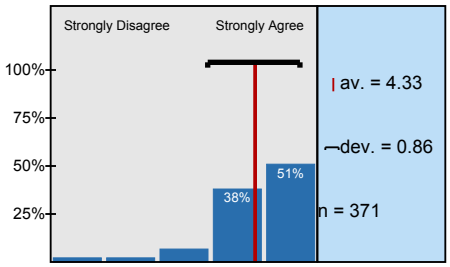
The instructors seem dedicated and enthusiastic and present their subject matter in interesting ways.



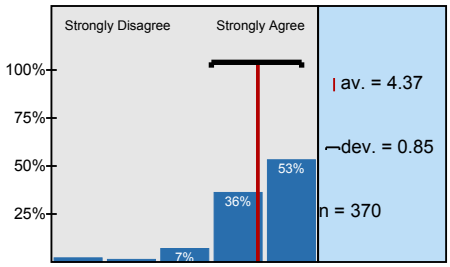
My classes meet on time and for the full class period.



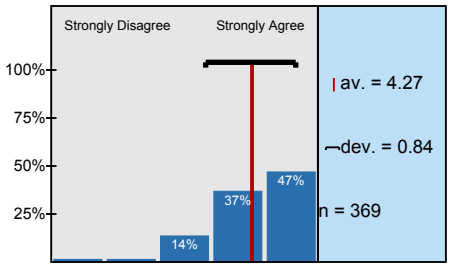
My classes adequately cover the course objectives that are stated in the syllabus.



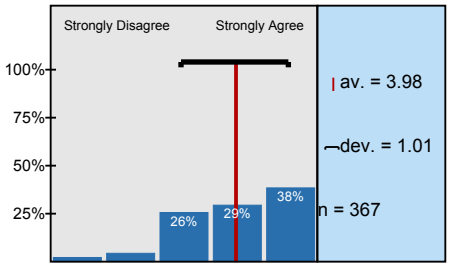
My classes have provided knowledge about and experience in critical thinking.



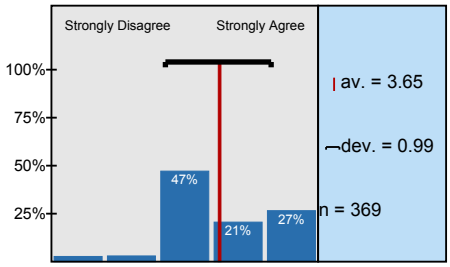
If I need to discuss my distance learning class(es) with my instructor, I know how to contact him / her.



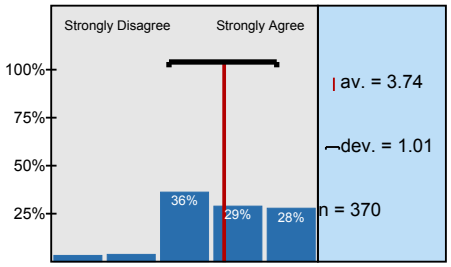
The distance learning faculty are dedicated and enthusiastic and present the subject in interesting



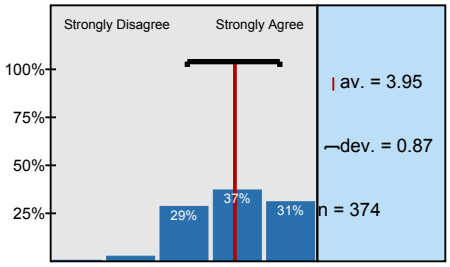
The Student Government Association provides the kind of services and activities I feel are needed.



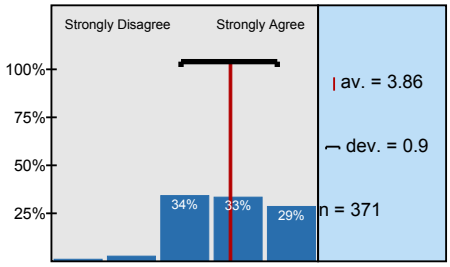
There is a wide range of extracurricular activities (plays, art exhibits, club meetings, intramural sports).



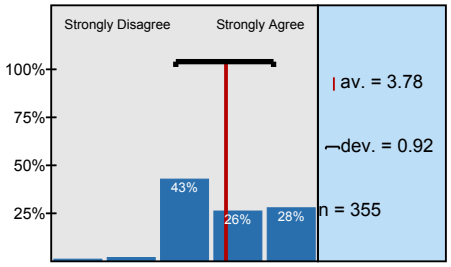
Information resources, including online resources provided by The Learning Commons are adequate to



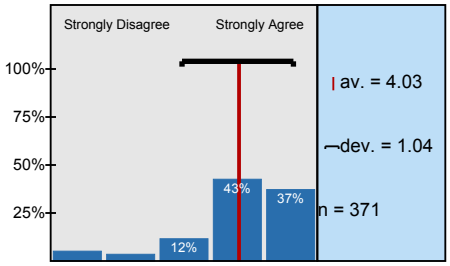
When I need help using information resources, including online resources provided by The Learning



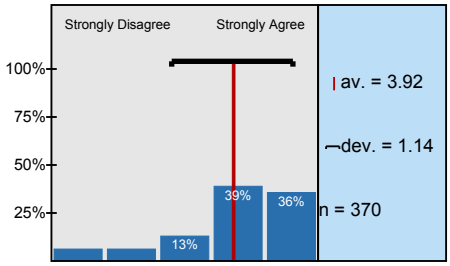
I find The Learning Commons staff to be knowledgeable and helpful.



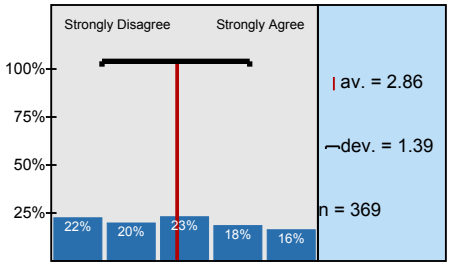
The bookstore provides the books and supplies I need for my classes.



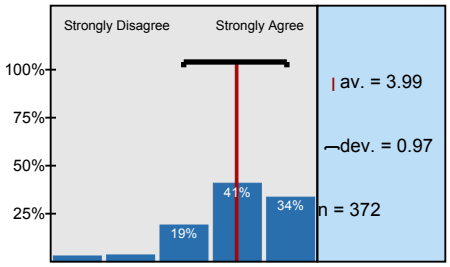
When visiting the bookstore, I am treated in a courteous and friendly manner.



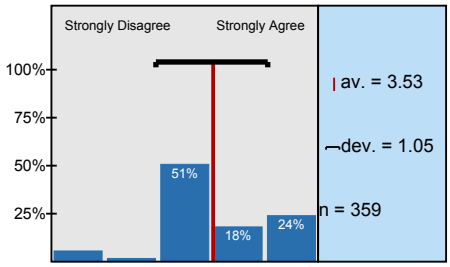
The bookstore buy-back policy is fair and equitable.



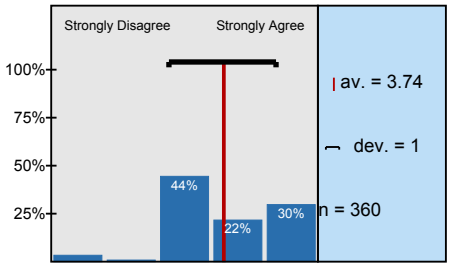
When I need information about my fees or other payments, the Business Office provides the information



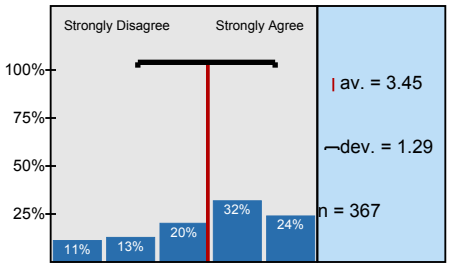
The food in the cafeteria is good and the menus offer enough variety.



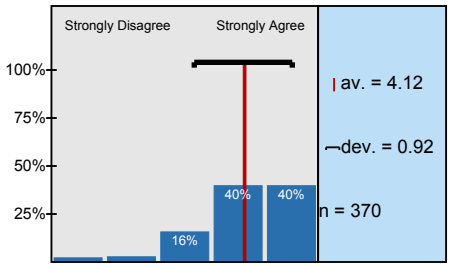
The atmosphere in the cafeteria is pleasant and friendly.



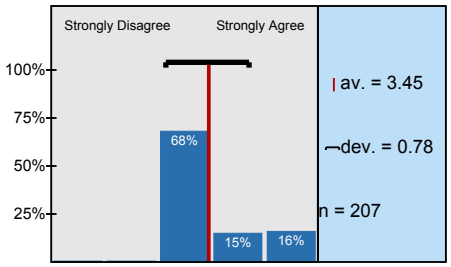
SCC parking facilities are adequate and convenient for my needs.



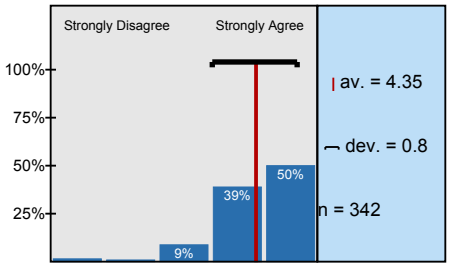
While enrolled at Somerset Community Colege I have felt accepted by the campus community.



Disability Services were helpful.



I feel safe at SCC Campuses and Centers.



Profile

Subunit: General Surveys
Name of the instructor: GSAdmin
Name of the course: (Name of the survey) 2010-2011 SCC Student Satisfaction Survey

1.42)	The bookstore provides the books and supplies I need for my classes.	Strongly Disagree	Strongly Agree	n=371 av.=4.03
1.43)	When visiting the bookstore, I am treated in a courteous and friendly manner.	Strongly Disagree	Strongly Agree	n=370 av.=3.92
1.44)	The bookstore buy-back policy is fair and equitable.	Strongly Disagree	Strongly Agree	n=369 av.=2.86
1.45)	When I need information about my fees or other payments, the Business Office provides the information in a way I can understand.	Strongly Disagree	Strongly Agree	n=372 av.=3.99
1.46)	The food in the cafeteria is good and the menus offer enough variety.	Strongly Disagree	Strongly Agree	n=359 av.=3.53
1.47)	The atmosphere in the cafeteria is pleasant and friendly.	Strongly Disagree	Strongly Agree	n=360 av.=3.74
1.48)	SCC parking facilities are adequate and convenient for my needs.	Strongly Disagree	Strongly Agree	n=367 av.=3.45
1.49)	While enrolled at Somerset Community Colege I have felt accepted by the campus community.	Strongly Disagree	Strongly Agree	n=370 av.=4.12
1.54)	Disability Services were helpful.	Strongly Disagree	Strongly Agree	n=207 av.=3.45
1.55)	I feel safe at SCC Campuses and Centers.	Strongly Disagree	Strongly Agree	n=342 av.=4.35