### Somerset Community College Fall 2004 Campus Climate Survey

- (+) indicates the percent of employees who strongly agree or agree.
- (-) indicates the percent of employees who disagree or strongly disagree.

### 1. Please indicate the area in which you work most of the time.

Response	Count	Percent
Faculty	123	47.5%
Staff	122	47.1%
Administration	14	5.4%

### 2. Are you:

Response	Count	Percent
Full-time	223	85.4%
Part-time	38	14.6%

### 3. Which of the following is your primary workstation?

Response	Count	Percent
Somerset Campus	190	73.6%
Laurel Campus	40	15.5%
Centers	28	10.9%

### 4. SCC students receive a quality education. (+):97.3% (-):1.5%

Response	Count	Percent
Strongly Agree	84	32.2%
Agree	170	65.1%
Disagree	3	1.1%
Strongly Disagree	1	0.4%
Not Applicable	3	1.1%

### 5. The needs of students are important to SCC faculty and staff. (+):94.7% (-):5%

Response	Count	Percent
Strongly Agree	84	32.2%
Agree	163	62.5%
Disagree	13	5.0%
Strongly Disagree	0	0.0%
Not Applicable	1	0.4%

### 6. The Financial Aid Office provides adequate assistance to meet the needs of students.

### (+):92.2% (-):4.7%

Response	Count	Percent
Strongly Agree	75	29.3%
Agree	161	62.9%
Disagree	10	3.9%
Strongly Disagree	2	0.8%
Not Applicable	8	3.1%

### 7. Library and learning resources are adequate to meet the needs of the College. (+):88.4% (-):8.9%

Response	Count	Percent
Strongly Agree	64	24.6%
Agree	166	63.8%
Disagree	22	8.5%
Strongly Disagree	1	0.4%
Not Applicable	7	2.7%

### 8. Counselors adequately assist students in making a successful adjustment to college.

### (+):79.4% (-):14.4%

Response	Count	Percent
Strongly Agree	55	21.4%
Agree	149	58.0%
Disagree	32	12.5%
Strongly Disagree	5	1.9%
Not Applicable	16	6.2%

# 9. Students are provided with quality learning support services that adequately meet their needs. (+): 90.6% (-): 8.2%

Response	Count	Percent
Strongly Agree	71	27.6%
Agree	162	63.0%
Disagree	19	7.4%
Strongly Disagree	2	0.8%
Not Applicable	3	1.2%

### 10. The Registrar/Admissions Office provides adequate assistance to meet the needs of students. (+):86.1% (-):10.1%

Response	Count	Percent
Strongly Agree	65	25.2%
Agree	157	60.9%
Disagree	23	8.9%
Strongly Disagree	3	1.2%
Not Applicable	10	3.9%

### 11. The Master Advising Program improves the success of first-year students. (+):74.8% (-):13.4%

Response	Count	Percent
Strongly Agree	52	20.5%
Agree	138	54.3%
Disagree	27	10.6%
Strongly Disagree	7	2.8%
Not Applicable	30	11.8%

### 12. The registration process is well managed. (+):71.5% (-):25.4%

Response	Count	Percent
Strongly Agree	39	15.0%
Agree	147	56.5%
Disagree	58	22.3%
Strongly Disagree	8	3.1%
Not Applicable	8	3.1%

### 13. The Student Support Services Program contributes to the success of its participants.

### (+):91.5% (-):3.5%

Response	Count	Percent
Strongly Agree	73	28.3%
Agree	163	63.2%
Disagree	9	3.5%
Strongly Disagree	0	0.0%
Not Applicable	13	5.0%

### 14. The Enrollment Management Program is effective in recruiting students. (+):70.3% (-):17.5%

Response	Count	Percent
Strongly Agree	39	15.5%
Agree	138	54.8%
Disagree	29	11.5%
Strongly Disagree	15	6.0%
Not Applicable	31	12.3%

### 15. Faculty advisors provide students with quality advising. (+):74% (-):21%

Response	Count	Percent
Strongly Agree	32	12.5%
Agree	158	61.5%
Disagree	46	17.9%
Strongly Disagree	8	3.1%
Not Applicable	13	5.1%

### 16. The Bookstore adequately meets the needs of students. (+):69.3% (-):26%

Response	Count	Percent
Strongly Agree	40	15.6%
Agree	138	53.7%
Disagree	51	19.8%
Strongly Disagree	16	6.2%
Not Applicable	12	4.7%

# 17. The Office of Institutional Advancement adequately supports the mission of the College through private sector fundraising. (+)78.5% (-):7.5%

Response	Count	Percent
Strongly Agree	52	20.3%
Agree	149	58.2%
Disagree	16	6.3%
Strongly Disagree	3	1.2%
Not Applicable	36	14.1%

### 18. Adequate media coverage is given to promote the mission of the College. (+):70.4% (-):23%

Response	Count	Percent
Strongly Agree	42	16.3%
Agree	139	54.1%
Disagree	49	19.1%
Strongly Disagree	10	3.9%
Not Applicable	17	6.6%

# 19. The Institutional Research Office provides support for planning and assessment activities. (+):75.9% (-):7.4%

Response	Count	Percent
Strongly Agree	50	19.5%
Agree	145	56.4%
Disagree	18	7.0%
Strongly Disagree	1	0.4%
Not Applicable	43	16.7%

### 20. Printing needs of the College are handled in an efficient manner. (+):82% (-):8.8%

Response	Count	Percent
Strongly Agree	55	21.2%
Agree	158	60.8%
Disagree	17	6.5%
Strongly Disagree	6	2.3%
Not Applicable	24	9.2%

### 21. The overall appearance of the college campuses and centers is pleasing. (+):93.1% (-):6.1%

Response	Count	Percent
Strongly Agree	97	37.2%
Agree	146	55.9%
Disagree	16	6.1%
Strongly Disagree	0	0.0%
Not Applicable	2	0.8%

### 22. The classroom and office space available for faculty and staff is adequate. (+):71.5% (-):27.8%

Response	Count	Percent
Strongly Agree	45	17.4%
Agree	140	54.1%
Disagree	61	23.6%
Strongly Disagree	11	4.2%
Not Applicable	2	0.8%

### 23. Financial Services (payroll, purchasing, budgeting) staff provides efficient assistance.

### (+):92.2% (-):5.4%

Response	Count	Percent
Strongly Agree	77	29.7%
Agree	162	62.5%
Disagree	10	3.9%
Strongly Disagree	4	1.5%
Not Applicable	6	2.3%

### 24. Food Services adequately meet the needs of the College. (+):70.5% (-):21.7%

Response	Count	Percent
Strongly Agree	45	17.4%
Agree	137	53.1%
Disagree	46	17.8%
Strongly Disagree	10	3.9%
Not Applicable	20	7.8%

### 25. Maintenance and Operations (M&O) staff responds timely to work requests. (+):90.5% (-):5.4%

Response	Count	Percent
Strongly Agree	85	32.6%
Agree	151	57.9%
Disagree	14	5.4%
Strongly Disagree	0	0.0%
Not Applicable	11	4.2%

### 26. Information Technology Services staff responds timely to my requests. (+):84.1% (-):11.7%

Response	Count	Percent
Strongly Agree	79	30.6%
Agree	138	53.5%
Disagree	20	7.8%
Strongly Disagree	10	3.9%
Not Applicable	11	4.3%

### 27. I believe that SCC has a positive reputation in the communities served. (+):93.5% (-):5.7%

Response	Count	Percent
Strongly Agree	83	31.8%
Agree	161	61.7%
Disagree	9	3.4%
Strongly Disagree	6	2.3%
Not Applicable	2	0.8%

# 28. I am aware of the mission, role, and scope of the Community and Workforce Development Office. (+):74.9% (-):19.7%

Response	Count	Percent
Strongly Agree	54	20.8%
Agree	140	54.1%
Disagree	46	17.8%
Strongly Disagree	5	1.9%
Not Applicable	14	5.4%

#### 29. The College meets the needs of the community through service projects and cultural events. (+):80% (-):15.4%

Response	Count	Percent
Strongly Agree	46	17.7%
Agree	162	62.3%
Disagree	33	12.7%
Strongly Disagree	7	2.7%
Not Applicable	12	4.6%

### 30. People seeking information from the various offices of the College are treated in a courteous and professional manner. (+):83.5% (-):13.9%

Response	Count	Percent
Strongly Agree	59	22.7%
Agree	158	60.8%
Disagree	29	11.2%
Strongly Disagree	7	2.7%
Not Applicable	7	2.7%

### 31. My division is productive and efficient. (+):91.8% (-):7.7%

Response	Count	Percent
Strongly Agree	110	42.8%
Agree	126	49.0%
Disagree	14	5.4%
Strongly Disagree	6	2.3%
Not Applicable	1	0.4%

# 32. I am satisfied with the extent to which information is communicated within my division/department. (+):82.2% (-):17.8%

Response	Count	Percent
Strongly Agree	90	34.9%
Agree	122	47.3%
Disagree	33	12.8%
Strongly Disagree	13	5.0%
Not Applicable	0	0.0%

# 33. I am satisfied with the extent to which information is shared between divisions/departments of the College. (+):63.7% (-):34.7%

Response	Count	Percent
Strongly Agree	42	16.2%
Agree	123	47.5%
Disagree	70	27.0%
Strongly Disagree	20	7.7%
Not Applicable	4	1.5%

### 34. SCC administrators promote teamwork and cooperation among employees. (+):68.7% (-):29%

Response	Count	Percent
Strongly Agree	52	20.1%
Agree	126	48.6%
Disagree	53	20.5%
Strongly Disagree	22	8.5%
Not Applicable	6	2.3%

### 35. I receive information about the SCC Board of Directors meetings and actions taken.

### (+):88.7% (-):5.9%

Response	Count	Percent
Strongly Agree	72	28.0%
Agree	156	60.7%
Disagree	11	4.3%
Strongly Disagree	4	1.6%
Not Applicable	14	5.4%

# 36. I feel free to discuss various aspects of my job and problem-related areas with my supervisor. (+):84% (-):16%

Response	Count	Percent
Strongly Agree	108	42.0%
Agree	108	42.0%
Disagree	28	10.9%
Strongly Disagree	13	5.1%
Not Applicable	0	0.0%

### 37. I believe that the Developmental Education Program adequately meets the needs of students. (+):79.4% (-):12.1%

Response	Count	Percent
Strongly Agree	45	17.5%
Agree	159	61.9%
Disagree	27	10.5%
Strongly Disagree	4	1.6%
Not Applicable	22	8.6%

### 38. I believe that the General Education and Liberal Arts area adequately meets the needs of students. (+):89.6% (-):4.7%

Response	Count	Percent
Strongly Agree	50	19.4%
Agree	181	70.2%
Disagree	11	4.3%
Strongly Disagree	1	0.4%
Not Applicable	15	5.8%

# 39. I believe that the Occupational and Technical area adequately meets the needs of students. (+):86.7% (-):3.5%

Response	Count	Percent
Strongly Agree	59	23.0%
Agree	163	63.7%
Disagree	9	3.5%
Strongly Disagree	0	0.0%
Not Applicable	25	9.8%

### 40. I believe that the Distance Learning Program adequately meets the needs of students.

### (+):75.8% (-):11.4%

Response	Count	Percent
Strongly Agree	37	14.5%
Agree	157	61.3%
Disagree	25	9.8%
Strongly Disagree	4	1.6%
Not Applicable	33	12.9%

# 41. I believe that the overall instructional program of the College adequately meets the needs of students. (+):89.7% (-):7%

Response	Count	Percent
Strongly Agree	48	18.5%
Agree	185	71.2%
Disagree	16	6.2%
Strongly Disagree	2	0.8%
Not Applicable	9	3.5%

### 42. The College has written procedures clearly defining who is responsible for each area and service. (+):79.2% (-):18.9%

Response	Count	Percent
Strongly Agree	45	17.4%
Agree	160	61.8%
Disagree	42	16.2%
Strongly Disagree	7	2.7%
Not Applicable	5	1.9%

### 43. I believe decisions are made at the appropriate level of the College. (+):68% (-):28.6%

Response	Count	Percent
Strongly Agree	38	14.7%
Agree	138	53.3%
Disagree	59	22.8%
Strongly Disagree	15	5.8%
Not Applicable	9	3.5%

### 44. College policies and procedures are followed fairly and uniformly. (+):66.3% (-):29.4%

Response	Count	Percent
Strongly Agree	30	11.6%
Agree	141	54.7%
Disagree	54	20.9%
Strongly Disagree	22	8.5%
Not Applicable	11	4.3%

### 45. Faculty and staff are meaningfully involved in institutional planning. (+):63.8% (-):33.1%

Response	Count	Percent
Strongly Agree	36	14.0%
Agree	128	49.8%
Disagree	66	25.7%
Strongly Disagree	19	7.4%
Not Applicable	8	3.1%

### 46. The intended outcomes developed in the planning process result from a team effort to plan and attain desired results. (+):67.3% (-):27.9%

Response	Count	Percent
Strongly Agree	35	13.8%
Agree	136	53.5%
Disagree	56	22.0%
Strongly Disagree	15	5.9%
Not Applicable	12	4.7%

### 47. The entire college has adequate input into the budgeting process. (+):50.2% (-):39.7%

Response	Count	Percent
Strongly Agree	19	7.4%
Agree	110	42.8%
Disagree	73	28.4%
Strongly Disagree	29	11.3%
Not Applicable	26	10.1%

### 48. SCC has made progress in establishing an equitable faculty workload policy.

### (+):62.9% (-):22.3%

Response	Count	Percent
Strongly Agree	25	9.8%
Agree	136	53.1%
Disagree	41	16.0%
Strongly Disagree	16	6.3%
Not Applicable	38	14.8%

### 49. Performance evaluations of faculty and staff are used primarily for improvement.

### (+):57.3% (-):38.8%

Response	Count	Percent
Strongly Agree	28	10.8%
Agree	121	46.5%
Disagree	63	24.2%
Strongly Disagree	38	14.6%
Not Applicable	10	3.8%

### 50. I agree that the President is leading the College toward excellence in all areas.

### (+):80.8% (-):16.9%

Response	Count	Percent
Strongly Agree	80	31.4%
Agree	126	49.4%
Disagree	26	10.2%
Strongly Disagree	17	6.7%
Not Applicable	6	2.4%

### 51. The College supports opportunities for faculty/staff professional growth and renewal.

### (+):86.1% (-):12.7%

Response	Count	Percent
Strongly Agree	76	29.3%
Agree	147	56.8%
Disagree	26	10.0%
Strongly Disagree	7	2.7%
Not Applicable	3	1.2%

### 52. My supervisor/director encourages my professional development. (+):89.2% (-):9.2%

Response	Count	Percent
Strongly Agree	103	39.6%
Agree	129	49.6%
Disagree	17	6.5%
Strongly Disagree	7	2.7%
Not Applicable	4	1.5%

Issue*	Count
High Morale	26
Technical/Community College Negative	11
Leadership/Administration Negative	10
Advising/Counseling Negative	9
Planning/Decision Making	9
Leadership/Administration Positive	8
Registration/Admissions Negative	7
Low Morale	7
Bookstore Negative	6
Academics Negative	6
Professional Development	
Opportunities/Support	5
Communication Negative	3
Bookstore Neutral	3
Performance Evaluations Negative	3
Need for EOC Representation on Campus	3
Cafeteria Negative	3
Maintenance Negative	3
Library Negative	3
Community Involvement Negative	2
Writing Lab Negative	2
Parking Negative	2
Financial Aid Negative	2

<sup>\*</sup>Includes only issues with more than one comment.